



Keeping the **H** in Hometown®

# Family Health Clinic

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## Community Health Needs Assessment and Implementation Plan

July 2025



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# **Section 1:** **Community Health Needs Assessment**



# EXECUTIVE SUMMARY

## Executive Summary

A comprehensive, six-step community health needs assessment (“CHNA”) was conducted for Medical Center Hospital (MCH) and the Family Health Clinic (FHC) by Community Hospital Consulting (CHC Consulting). This CHNA utilizes relevant health data and stakeholder input to identify the significant community health needs in Ector County, Texas.

The CHNA Team, consisting of leadership from MCH and FHC, reviewed the research findings in May 2025 to prioritize the community health needs. Five significant community health needs were identified by assessing the prevalence of the issues identified from the health data findings combined with the frequency and severity of mentions in community input.

The list of prioritized needs, in descending order, is listed below:

- 1.) Prevention, Education and Services to Address High Mortality Rates, Chronic Diseases, Preventable Conditions and Unhealthy Lifestyles
- 2.) Continued Emphasis on Healthcare Workforce Recruitment, Retention and Patient Care Coordination to Improve Access to Primary and Specialty Care
- 3.) Increased Focus on Addressing Social Determinants of Health Across Underserved Populations
- 4.) Access to Mental and Behavioral Health Care Services and Providers
- 5.) Access to Dental and Vision Care Services and Providers

The CHNA Team participated in a prioritization process using a structured matrix to rank the community health needs based on three characteristics: size and prevalence of the issue, effectiveness of interventions, and their capacity to address the need. Once this prioritization process was complete, FHC leadership discussed the results and decided to address all of the five prioritized needs in various capacities through its implementation plan.

FHC leadership has developed an implementation plan to identify specific activities and services which directly address the identified priorities. The objectives were identified by studying the prioritized health needs, within the context of the hospital’s overall strategic plan and the availability of finite resources. The plan includes a rationale for each priority, followed by objectives, specific implementation activities, responsible leaders, and annual updates and progress (as appropriate).

FHC Board reviewed and adopted the 2025 Community Health Needs Assessment and Implementation Plan on July 31, 2025.

## Priority #1: Prevention, Education and Services to Address High Mortality Rates, Chronic Diseases, Preventable Conditions and Unhealthy Lifestyles

Ector County continues to experience worse outcomes than the state of Texas across many indicators related to mortality, chronic disease, preventable conditions, and health-related behaviors. The overall mortality rate in Ector County remains higher than the state, and while some specific causes of death have shown localized improvement over recent years, others have worsened or remained elevated in comparison to statewide rates.

Heart disease is the leading cause of death in the county and while it is currently lower than the state, rates have increased locally while decreasing statewide. Cancer is the second leading cause of death and carries a higher mortality rate in Ector County, which also reports higher mortality rates of prostate, lung and bronchus, breast (female), and colon and rectum cancer than the state and higher incidence rates of lung and bronchus, breast (female), and colon and rectum cancer. Ector County maintains higher mortality rates than the state of Texas within the following causes of death: COVID-19, accidents (unintentional injuries), Alzheimer's disease, diabetes mellitus, chronic lower respiratory diseases and chronic liver disease and cirrhosis.

Ector County has experienced higher rates of sexually transmitted infections. Chlamydia incidence has remained consistently higher than the state for most of the past two decades, while gonorrhea rates, though fluctuating, have also tended to exceed state averages. The prevalence of HIV has increased in Ector County but remains lower than the state.

Chronic conditions are also more prevalent in Ector County. The percentage of adults and Medicare beneficiaries with diabetes is higher than statewide, and obesity is more widespread among both groups. Arthritis and asthma are more common among adults in Ector County, and the percentage of adults and Medicare beneficiaries with a disability is also higher locally. Ector County residents are more likely to report having no leisure-time physical activity, and higher percentages of adults reporting binge drinking and smoking compared to Texas as a whole.

Maternal and preventive health indicators further reflect disparities. Ector County has a significantly higher teen birth rate than both the state and the nation, affecting most racial and ethnic groups. Preventive screening rates are also lower. Fewer female Medicare beneficiaries receive annual mammograms compared to the state and national averages, and all racial and ethnic groups in the county have lower mammography screening rates. Additionally, flu and pneumonia vaccination rates among Medicare beneficiaries are lower in Ector County than in Texas overall.

Interviewees raised significant concerns about the rising prevalence of chronic conditions such as cancer (especially among low-income and younger populations), diabetes, and cardiovascular disease. Barriers to healthy living include limited access to chronic condition care in communities like West Odessa, reliance on fast food due to fast-paced lifestyles, and a lack of familiarity with fruits and vegetables that contribute to poor eating habits. One person observed, "Eating habits are what strain Midland and Odessa... it's not easy for a family to eat healthy here because you have to have a certain income to afford it." Rising food prices were frequently cited, with another participant noting, "Groceries are so expensive. The rising prices and inflation impact the ability for people to purchase food that's necessary for a healthy diet." Interviewees expressed appreciation for existing resources to address growing food insecurity concerns, but noted a gap in programs encouraging healthy eating. Additionally, community members voiced concern over limited safe outdoor spaces due to traffic, environmental discomfort, and extreme heat, contributing to inactive lifestyles. A growing measles outbreak also heightened anxiety around community health and immunization.

Lack of education and awareness further compound these challenges, with many residents unfamiliar with available services and the importance of preventive care. "There isn't enough education on the importance of having a primary care provider," one interviewee stated...

## **Priority #1: Prevention, Education and Services to Address High Mortality Rates, Chronic Diseases, Preventable Conditions and Unhealthy Lifestyles (continued)**

...while another added, “They avoid primary care because they think the doctor will give them bad news.” Participants reported confusion about Medicare options and supplements for the elderly population and a need for more public health education related to physical activity and disease prevention. Residents also struggled to navigate the healthcare system and access affordable programs. As one respondent explained, “We need to collaborate and connect the dots for residents, whether it’s helping people navigate insurance or find resources that help when purchasing food or understanding what’s healthy.” These gaps in education and outreach disproportionately affect underserved communities and reinforce existing barriers to managing chronic conditions and achieving overall wellness.

In FHC Survey, confusion around services offered at the Women’s Clinic seemed to be an overarching theme. One respondent who completed the survey at the Women’s Clinic location noted: “Wasn’t aware I could come here for sickness.” Another respondent at that location mentioned: “I didn’t know I could come to the Women’s clinic for sickness.”

## **Priority #2: Continued Emphasis on Healthcare Workforce Recruitment, Retention and Patient Care Coordination to Improve Access to Primary and Specialty Care**

Ector County faces greater challenges in accessing primary and specialty care compared to the state. It is designated as a Health Professional Shortage Area by the U.S. Department of Health and Human Services. The county has a higher population-to-primary care physician ratio than both the state and the nation, indicating fewer available providers. Additionally, Ector County has a higher rate of preventable hospital events among Medicare beneficiaries than the state and national averages, highlighting gaps in care coordination and access to timely medical services.

Interviewees consistently expressed concern about limited access to both primary and specialty care due to provider shortages, long wait times, and population growth that has outpaced local healthcare capacity. Specialty care access is especially strained, with outmigration to cities like Lubbock, Midland, Houston, Dallas/Fort Worth and San Antonio common for services such as dermatology, neurology, rheumatology, orthopedics, cataract surgery and cardiology. One person stated, “There’s a lack of ability to see subspecialists. If you want to see a dermatologist, there’s a two year wait,” while another noted, “We’ve grown so much in specialty care...but the medical workforce just can’t keep up.” One interviewee believes there is a need for additional infectious disease specialists in the community, specifically for local HIV patients.

Pediatric subspecialty care is particularly limited, and families often must travel for services like pediatric gastroenterology, rheumatology, endocrinology and child & adolescent psychiatry (intellectual disability diagnoses). As one parent explained, “They wish they could see them locally, they just don’t have access to specialized pediatric care.” Other specialties or services mentioned as needed due to long wait times or lack of coverage include gastroenterology, urology, ophthalmology, neurology, orthopedics, cardiology, dermatology, otolaryngology, podiatry, pulmonology, rheumatology and speech therapy.

Primary care faces similar access issues, with interviewees citing greater utilization of local urgent care clinics and misuse of the Emergency Room. A participant shared, “People have been conditioned to use ERs inappropriately...They use the ER like they would a primary care provider.” Uninsured and Medicaid patients face additional barriers, and pediatric care access is limited in growing communities such as West Odessa. A lack of providers accepting Medicaid and long wait times were frequently cited as challenges for families attempting to establish care with local pediatricians.

Interviewees also voiced concerns about the healthcare system’s ability to keep pace with recent population growth, particularly with increased demand for internal medicine and pediatrics. Workforce shortages, aging providers nearing retirement, a potential local hospital...

## **Priority #2: Continued Emphasis on Healthcare Workforce Recruitment, Retention and Patient Care Coordination to Improve Access to Primary and Specialty Care (continued)**

...closure and difficulty with recruitment and retention compound the strain. One interviewee noted, “There’s not nearly enough primary care providers...our volume is up by thousands of patients per year.” Language barriers, inadequate coordination of care, and lack of communication across systems—especially when patients leave the area for care—were also emphasized as significant challenges. As summarized by one respondent, “We do a terrible job of moving patients in, around or between providers...we let patients down because we don’t have good control systems in place.”

In FHC Survey, there was an increase in patients who utilized the Emergency Department when they are sick or need to see a doctor - particularly within Spanish respondents. Respondents providing additional detail noted they may leave the community for care, with one respondent noting “Mexico takes my insurance” and another respondent stating they go to “Ecuador or Mexico.”

## **Priority #3: Increased Focus on Addressing Social Determinants of Health Across Underserved Populations**

Ector County demonstrates greater socioeconomic challenges than the state of Texas across multiple social determinants of health. The county has a higher percentage of vacant housing units and a greater proportion of families living below the poverty line. Ector County ranks lower in economic well-being, with a high economic distress score and a significant number of disadvantaged census block groups—particularly in the western part of the county. Ector County also has a higher overall level of deprivation compared to both the state and the nation.

The cost of living for a two-parent, two-child household in Ector County is substantial, with transportation being the highest monthly expense. A slightly higher percentage of households in Ector County lack access to a motor vehicle compared to the state. Food insecurity is slightly more prevalent in Ector County overall compared to the state, with higher average meal costs and fewer grocery stores per capita. The percentage of residents receiving SNAP benefits is slightly higher than the state, and a larger proportion of public school students qualify for free or reduced-price lunch.

Educational outcomes also reflect disparities. Ector County has a lower high school graduation rate than the state and a significantly higher public school attrition rate. The percentage of uninsured adults is higher in Ector County than in Texas, and while the state saw improvements in recent years, Ector County's rate increased.

Interviewees described major barriers related to housing, transportation, and affordability that significantly impact access to care in the community. The high cost of living and lack of affordable housing were highlighted as drivers of homelessness and workforce shortages, with one participant stating, “We struggle to attract healthcare workers, teachers and the police because we don’t have affordable housing.” Others noted that when housing is available, “It’s hard to find affordable places. They’re not clean, or they’re unavailable.” Residents also expressed concern over water quality, access to basic utilities and local food production, emphasizing that “we live in the desert, you can’t grow food here.”

Transportation was another consistent concern, especially for seniors and those living in West Odessa and South Ector County. Interviewees noted that public transit is limited and unreliable, and services are often unknown or underutilized: “The city bus exists but not all over the county...there are senior citizen buses but they don’t run for pick up anymore outside of Odessa.” This lack of mobility limits access to grocery stores, forcing residents to rely on convenience stores for food, and contributes to healthcare “deserts” in outlying areas like West Odessa and South Ector County.

Insurance and affordability further compound these challenges. Many residents live paycheck to paycheck and are uninsured or underinsured. “We have a high cost of living and they are not making enough money for rent, medicine, food, and healthcare,” one person shared...

### **Priority #3: Increased Focus on Addressing Social Determinants of Health Across Underserved Populations (continued)**

...The financial strain from seeking care is leading to delaying/foregoing care, a sicker population in the community, lost wages due to missing work and medication noncompliance. Others elaborated upon delaying or avoiding care due to cost, which has led to increased ER usage: “People go to the ER because you don’t have to pay upfront.” Accessing care through Medicaid is particularly difficult due to a lack of providers accepting those patients, and diabetic supplies were frequently cited as unaffordable. Memory care was also noted as limited for low-income individuals. Overall, affordability, transportation, and housing were consistently described as interconnected barriers keeping many from receiving appropriate and timely care.

Interviewees identified numerous populations at heightened risk for inadequate care, citing a wide range of barriers and disparities. Pediatric and adolescent populations face challenges such as lack of understanding the importance of establishing a primary care provider, lack of access to local services (general and specialized), mental health concerns, food insecurity, homelessness, overcrowded schools, and bullying. Many students are not meeting grade-level expectations, and families struggle with affordable child care and stable home environments. Youth are also affected by addiction, lack of behavioral health providers, and concerns around social media and energy drink consumption. Racial and ethnic populations experience language barriers, lack of understanding around conditions like autism, and disproportionate rates of chronic diseases like heart disease, diabetes and strokes, especially among Hispanic residents. Elderly individuals are affected by transportation barriers, isolation, funding gaps, medication affordability, and difficulty navigating the healthcare system, with a decreasing number of organizations available to support them. They also experience high rates of chronic conditions (hypertension, obesity, diabetes, heart disease) and often misuse the ER due to medication noncompliance or food insecurity, as well as face a lack of affordable housing.

Low-income and working-poor residents struggle to prioritize healthcare needs while living paycheck to paycheck, facing transportation issues, limited awareness of services, and difficulties accessing care due to insurance/limited insurance. Young adults were cited for rising STD rates, mental health concerns, and housing and food instability. The undocumented population faces lack of insurance and limited understanding of available resources. Homeless and transient individuals contend with RV living, mental health concerns, limitations due to not adhering to shelter/resource policies, difficulty identifying and utilizing appropriate resources and a high substance abuse rate. Veterans and military dependents face high substance abuse, difficulty identifying and utilizing appropriate resources and limited local care options leading to outmigration. Interviewees also noted that oil field workers are at risk due to on-the-job injuries requiring more healthcare, while residents in West Odessa and South Ector County struggle with access to basic health and food services due to resource deserts. Sexual assault victims were identified as needing more comprehensive and specialized services, particularly for those affected by incest or sexual trauma.

In FHC Survey, cost and no insurance/limited insurance are cited as the biggest barriers to seeing a doctor for both English and Spanish respondents. Additionally, the percentage of patients citing lack of extended or weekend hours as a barrier to care has increased since 2019, particularly within Spanish respondents.

The majority of FHC Survey respondents, both English and Spanish, noted in the 2025 survey that they were ‘Extremely likely’ or ‘Somewhat likely’ to utilize the clinic if it offered extended hours, such as evenings and weekends. A larger percentage of Spanish respondents indicated they are ‘Extremely likely’ to utilize the clinic if it offered extended hours as compared to English respondents. One interviewee noted: “Weekends and evenings would be helpful as I wouldn't have to take my child to an urgent care and wouldn't have to call into work.” Another interviewee mentioned: “With working full time, it would be convenient to have evenings and weekends available to us if needed.”

#### **Priority #4: Access to Mental and Behavioral Health Care Services and Providers**

Ector County has a higher percentage of adults reporting depression and poor mental health days than the state overall. While the percentage of Medicare beneficiaries with depression is lower in Ector County than in Texas, the county has far fewer mental health providers per resident, indicating more limited access to care. Additionally, Ector County maintains a higher intentional self-harm (suicide) mortality rate than the state and rates have also increased in recent years for the county and the state.

Interviewees acknowledged recent and upcoming improvements in local mental and behavioral health services but emphasized that significant barriers remain, particularly related to provider shortages, cost, and access for uninsured or underinsured populations. Many reported long wait times even for those who can afford private care, with one stating, “There continues to be a shortage in licensed counselors. There is a long wait list for patients, even if they’re paying full price/private pay. But for reduced fee services, it’s an even longer wait to get in and see someone.” Cost remains a major barrier, with patients delaying or foregoing treatment altogether: “If you’re not insured... they’re going to be on a wait list or not going to seek treatment because they can’t afford it.” Limited access to appropriate care often results in mental health crises being handled in emergency rooms, which are not equipped for this type of need. One interviewee shared, “Because of the fact that you may not have access to a psychologist or psychiatrist or you may be on a long wait list, then the emergency room is your default for care. If you’re having a psychiatric crisis, you have to go to the ER if all other avenues fail.” Some interviewees believe there is an opportunity to collaborate with local law enforcement to address the misuse of the Emergency Room in the community.

Unmet needs are especially high among those with both psychiatric and medical conditions, particularly when patients are indigent or unfunded and lacking access to basic resources. Interviewees highlighted the importance of treating mental health with the same urgency as physical health, especially in relation to substance abuse, noting that “You need to go to a therapist or a counselor if you have mental health issues... that also impacts physical health.” There was a strong call to address youth mental health earlier in life to prevent long-term issues, with one person warning, “Mental health is going to blow up in the future. I fear for the next generation growing up with screen time, social media, anxiety and depression.” Interviewees also underscored the need for in-person care for pediatric patients, rather than defaulting to telehealth, particularly in cases involving family dysfunction, stating, “They need in-person care.”

#### **Priority #5: Access to Dental and Vision Care Services and Providers**

Ector County faces greater barriers to accessing dental care than the state of Texas. The ratio of residents to dental providers in Ector County is significantly higher than in both Texas and the nation, indicating fewer available dental professionals to meet community needs.

Interviewees reported persistent challenges in accessing local dental and vision services, particularly for un/underinsured, Medicaid, and pediatric populations. While some noted the presence of providers, many highlighted “...it is a challenge to find providers who are in-network for lower tier insurance,” and that “Dental care is lacking for those that are underserved.” A major concern is the lack of providers accepting Medicaid, which often leads to residents traveling to other areas for care. One person shared, “For dental care, people leave the area. There are two dentists that accept Medicaid but you have to go to Midland for that.”

Cost was also cited as a key barrier, leading people to delay or forgo necessary care, with one interviewee stating, “People just forego dental care because they don’t have the means or the resources to get it taken care of.” Pediatric dental and vision needs were emphasized, with one individual noting, “Kids are suffering from a pediatric standpoint because parents can’t afford it,” and others expressing concern that families aren’t aware of available support programs. Overall, affordability, insurance limitations, and a lack of local options continue to limit access to basic dental and vision care in the community.



# PROCESS AND METHODOLOGY

# Process and Methodology

## *Background & Objectives*

- This CHNA is designed in accordance with CHNA requirements identified in the 19 Key Health Center Program Requirements established by the U.S. Department of Health and Human Services Health Resources and Services Administration (HRSA) that Federally Qualified Health Center (FQHC) and Federally Qualified Health Center Look-Alike (FQHC Look-Alike) facilities designated under Section 330 of the Public Health Service Act must follow.
- The objectives of the CHNA are to:
  - Meet HRSA guidelines and regulatory requirements
  - Research and report on the demographics and health status of the study area, including a review of state and local data
  - Gather input, data and opinions from persons who represent the broad interest of the community
  - Analyze the quantitative and qualitative data gathered and communicate results via a final comprehensive report on the needs of the community served by FHC
  - Prioritize the needs of the community served by the clinics
  - Create an implementation plan that addresses the prioritized needs for FHC

# Process and Methodology

## *Scope*

- The CHNA components include:
  - A description of the process and methods used to conduct this CHNA, including a summary of data sources used in this report
  - A biography of FHC
  - A description of FHC's defined study area
  - Definition and analysis of the communities served, including demographic and health data analyses
  - Findings from phone interviews collecting input from community representatives, including:
    - State, local, tribal or regional governmental public health department (or equivalent department or agency) with knowledge, information or expertise relevant to the health needs of the community;
    - Members of a medically underserved, low-income or minority populations in the community, or individuals or organizations serving or representing the interests of such populations
    - Community leaders
  - Findings from a survey that collected input from FHC patients
  - A description of the progress and/or completion of community benefit activities documented in the previous implementation plan
  - The prioritized community needs and separate implementation plan, which intend to address the community needs identified
  - A description of additional health services and resources available in the community
  - A list of information gaps that impact FHC's ability to assess the health needs of the community served

# Process and Methodology

## *Methodology*

- FHC worked with CHC Consulting in the development of its CHNA. FHC provided essential data and resources necessary to initiate and complete the process, including the definition of FHC’s study area and the identification of key community stakeholders to be interviewed.
- CHC Consulting conducted the following research:
  - A demographic analysis of the study area, utilizing demographic data from Syntellis
  - A study of the most recent health data available
  - Conducted one-on-one phone interviews with individuals who have special knowledge of the communities, and analyzed results
  - Conducted a survey that collected input from FHC patients and analyzed results
  - Facilitated the prioritization process during the CHNA Team meeting in May 2025. The CHNA Team included:
    - Timothy Benton, MD, Chief Medical Officer
    - Garrett Davis, Strategic Planning & Projects Administrator
    - David Garcia, FHC Executive Director and Director of Governmental Affairs
    - Tina Leal, Vice President, Physician Relations & Recruitment
    - Kim Leftwich, Chief Nursing Officer
    - Alison Pradon, Vice President of Development
    - Karime Ramirez, BSN, RN, Director of Care Management
    - Natalie Sandell, Associate Chief Nursing Officer
- The methodology for each component of this study is summarized in the following section. In certain cases methodology is elaborated in the body of the report.

# Process and Methodology

## *Methodology (continued)*

### – FHC Biography

- Background information about FHC, mission, vision and services were provided by FHC

### – Study Area Definition

- The study area for FHC is based on clinic visit data from January 1, 2024 - December 4, 2024 and discussions with clinic staff

### – Demographics of the Study Area

- Population demographics include population change by race, ethnicity, age, median income analysis, unemployment and economic statistics in the study area
- Demographic data sources include, but are not limited to, Syntellis, SparkMap, the Annie E. Casey Foundation Kids Count Data Center, the U.S. Census Bureau, the United States Bureau of Labor Statistics, and Feeding America

### – Health Data Collection Process

- A variety of sources (also listed in the reference section) were utilized in the health data collection process
- Health data sources include, but are not limited to, the Centers for Disease Control and Prevention (CDC) WONDER Tool, the Robert Wood Johnson Foundation and the University of Wisconsin Population Health Institute, SparkMap, the Texas Cancer Registry, Small Area Health Insurance Estimates (SAHIE), and the U.S. Census Bureau

### – Interview Methodology

- MCH and FHC provided CHC Consulting with a list of persons with special knowledge of public health in Ector County, including public health representatives and other individuals who focus specifically on underrepresented groups
- From that list, 23 in-depth phone interviews were conducted using a structured interview guide
- Extensive notes were taken during each interview and then quantified based on responses, communities and populations (minority, elderly, un/underinsured, etc.) served, and priorities identified by respondents. Qualitative data from the interviews was also analyzed and reported.

# Process and Methodology

## *Methodology (continued)*

### – Survey Methodology

- CHC Consulting created a 4 question paper survey tool in both English and Spanish that FHC – Clements, FHC – JBS (Healthy Kids Clinic), FHC – West University and FHC – North Sam Houston (Women's Clinic) sites distributed during registration or upon checkout from February 3, 2025 – February 28, 2025. 1,543 surveys were completed out of the 3,594 patient visits at the clinic locations during that time frame, ending in a 42.9% response rate. Quantitative data from the surveys was analyzed and reported.

### – Evaluation of Clinic's Impact

- A description of the progress and/or completion of community benefit activities documented in the previous implementation plan
- FHC provided CHC Consulting with a report of community benefit activity progress since the previous CHNA report

### – Prioritization Strategy

- Five significant needs were determined by assessing the prevalence of the issues identified in the health data findings, combined with the frequency and severity of mentions in the interviews
- Three factors were used to rank those needs during the prioritization process
- See the prioritization section for a more detailed description of the prioritization methodology



# CLINIC BIOGRAPHY

# Clinic Biography

## *About the Family Health Clinic*

### **Medical Center Hospital Family Health Clinics**

The Family Health Clinic is a community-based medical home that provides healthcare services for every member of the family. Services include Pediatrics, Family/Internal Medicine, Endocrinology and OB/GYN.

***Financial assistance and sliding scale payments available.***

### **Patient Education**

Prevention and education play a key role in our clinic and are always discussed during patient visits. We also offer group and one-on-one educational classes on Diabetes, Nutrition, Asthma, Glucometer use, medication in-take, and weight management among other topics.

### **Affordable Healthcare**

It is our goal to provide healthcare that is accessible and affordable to all patients. We use a sliding scale fee schedule and provide several types of financial assistance programs (described below).

Family Assistance Plans: Offers discounted medical and prescription services based upon household income. Co-pays start at \$15.

Family Planning Program: Program provides free or low cost family planning and reproductive healthcare to eligible patients.

Prescription Assistance Program: Provide assistance for qualifying patients to receive free prescription drugs directly from the pharmaceutical companies.

### **Social and Financial Services**

Social Services are available at Family Health Clinic for established patients. We employ financial counselors who work through a network of local and regional agencies to find resources to assist patients with referrals to specialists, prescriptions, medical equipment, home health, and other necessary services.

### **Teaching Partnerships**

The Family Health Clinic is a teaching facility that allows students to conduct clinical rotations in the areas of Nursing, Physician Assistant, Nurse Practitioner, X-ray Technician, LVN, and Medical Assistant.

### **Literacy and Prevention**

The Family Health Clinic is dedicated to promoting literacy and prevention through community outreach activities such as presentations and newsletters directed to ECISD schools, community organizations, and senior centers among others.

### **Community Involvement**

The Family Health Clinic is dedicated to serving our community through various activities, such as our annual Community-Wide Flu Clinic and our Healthy Kids Fun Day. We're also actively involved with Volunteer Services, West Texas Food Bank, Senior Centers, Meals on Wheels and many more worthy causes.

# Clinic Biography

## *Mission and Vision*

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### **Mission**

To provide affordable, quality health services to all residents of the Permian Basin.

### **Vision**

To be the medical home of choice to residents of the Permian Basin for all of their health care needs.

# Clinic Biography

## *Locations & Services*

### **Professional Care for the Whole Family**

We know that in our community, family comes first.

That's why the MCH FHC was designed to provide quality healthcare for every member of your family at an affordable price. We offer financial help, such as a sliding scale Family Assistance Plan, a Prescription Assistance Program, and discounted copays.

### **Se habla Español.**

Locations and services include:

#### **Healthy Kids Clinic**

- 3001 JBS Parkway | (432) 640-6772
  - Pediatrics
  - Telehealth

#### **MCH Women's Clinic**

- 375 N Sam Houston Ave | (432) 640-2491
  - Obstetrics and Gynecology

#### **FHC – West University**

- 6030 West University | (432) 640-6600
  - Family Practice
  - Telehealth

#### **FHC – Clements**

- 840 West Clements | (432) 640-4860
  - Family Practice
  - Internal Medicine
  - Endocrinology
  - Telehealth

**After Hours Nurse Advice Line (866) 698-6348**

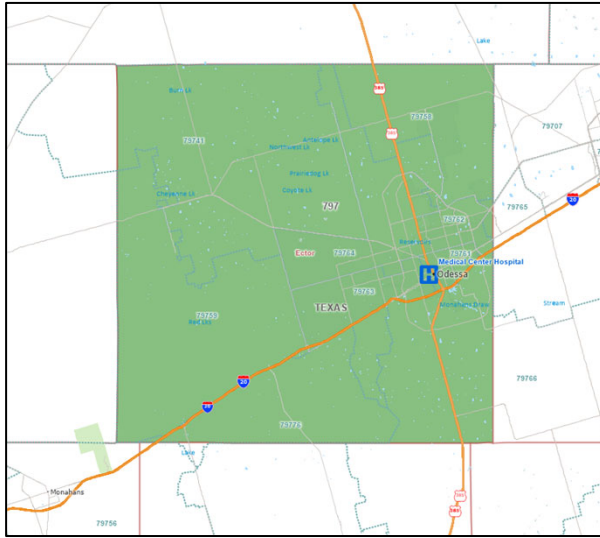
**Linea Telefonica de Consulta de Enfermeria (866) 698-6348**




# STUDY AREA


# Medical Center Health System

## Study Area



Note: the 2022 MCH CHNA and Implementation Plan report studied Ector County, Texas, which comprised 70.4% of FY 2021 (October 2020 – September 2021) inpatient discharges.

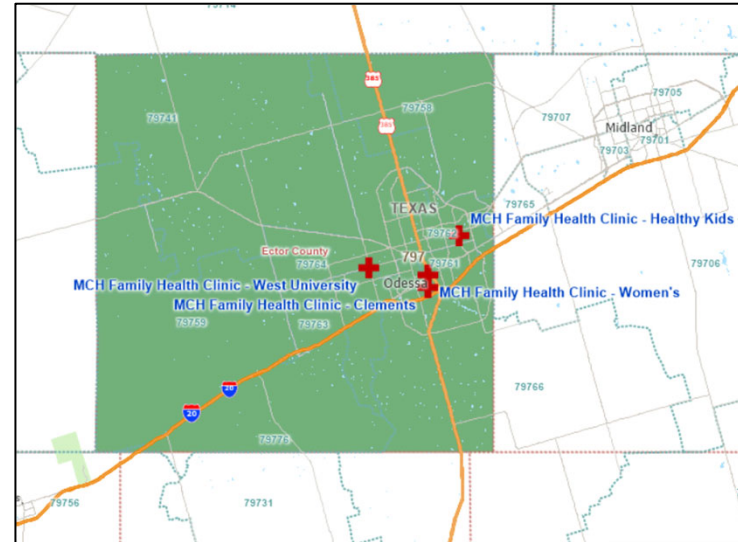
 Ector County comprises 70.1% of SY 2024 inpatient discharges

 Indicates the hospital


### MCH Patient Origin by County July 1, 2023 - June 30, 2024


County	State	SY24 Inpatient Discharges	% of Total	Cumulative % of Total
Ector County	TX	10,970	70.1%	70.1%
All Others		4,676	29.9%	100.0%
<b>Total</b>		<b>15,646</b>	<b>100.0%</b>	

Source: Texas Hospital Association (THA), combined dataset, accessed from Syntellis, public use data files; Study Year 2024 (July 2023 - June 2024); inpatient discharges. Normal Newborns removed.



Note: the 2022 MCH FHC CHNA and Implementation Plan report studied Ector County, Texas, which comprised 96.4% of CY 2020 (January 1, 2020 – December 31, 2020) patient visits.

 Ector County comprises 84.3% of SY 2024 patient visits

 Indicates clinic locations

### MCH FHC (all locations) Patient Origin by County January 1, 2024 - December 4, 2024

County	State	SY24 Patient Visits	% of Total	Cumulative % of Total
Ector County	TX	13,059	84.3%	84.3%
All Others		2,433	15.7%	100.0%
<b>Total</b>		<b>15,492</b>	<b>100.0%</b>	

Source: MCH FHC, clinic visit data based on date of service by county for all clinic locations; January 1, 2024 - December 4, 2024; information received December 20, 2024.

# Family Health Clinic

## Study Area

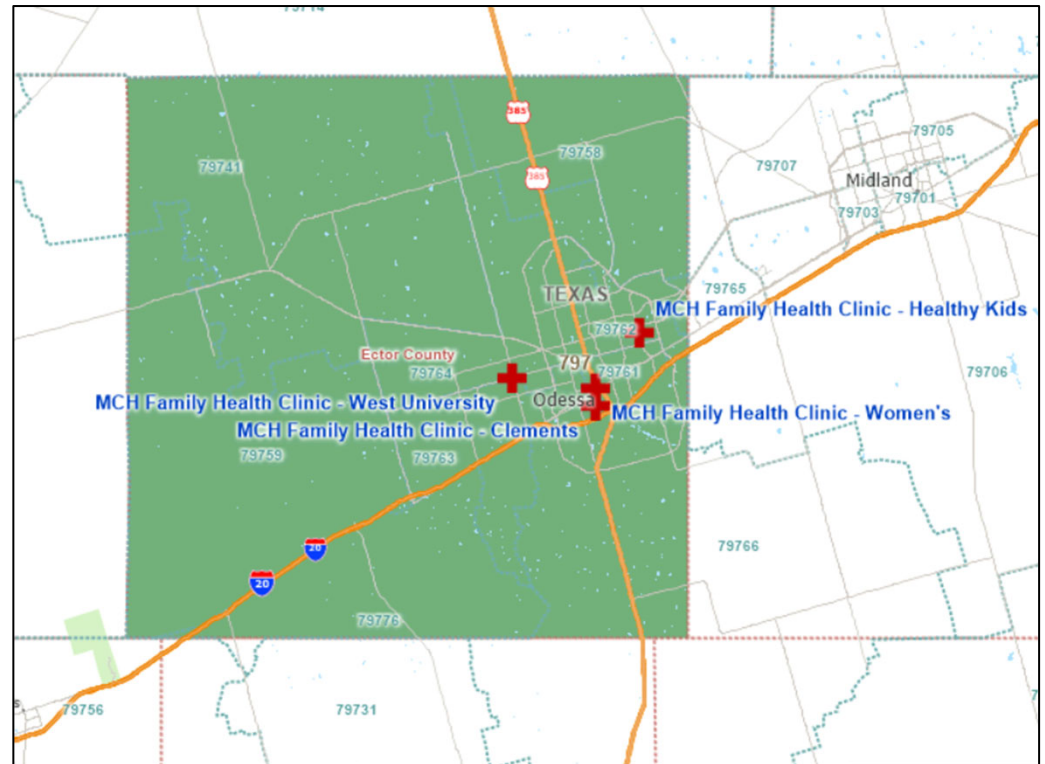
█ Ector County comprises 84.3% of SY 2024 patient visits

⊕ Indicates the clinic locations

**MCH FHC (all locations)  
Patient Origin by County  
January 1, 2024 - December 4, 2024**

County	State	SY24 Patient Visits	% of Total	Cumulative % of Total
Ector County	TX	13,059	84.3%	84.3%
All Others		2,433	15.7%	100.0%
<b>Total</b>		<b>15,492</b>	<b>100.0%</b>	

Source: Family Health Clinic, clinic visit data based on date of service by county for all clinic locations; January 1, 2024 - December 4, 2024; information received December 20, 2024.



Note: the 2022 MCH FHC CHNA and Implementation Plan report studied Ector County, Texas, which comprised 96.4% of CY 2020 (January 1, 2020 – December 31, 2020) patient visits.



# DEMOGRAPHIC OVERVIEW

# Population Health

## *Introduction*

- Information included within this section is pulled from a variety of sources, including the census. Because census data is collected every ten years, periodic updates are provided by data vendors based on a variety of population health factors.
- Due to the fluctuating population growth and significant transient population within Ector County, total population and projection estimates are difficult to accurately depict. Therefore, CHC Consulting has provided demographic data from Syntellis that includes census periodic updates, as well as supplemental information from local reports in an attempt to emphasize the effect of the current oil boom/bust on current population and projected population numbers.
- Supplemental local population information is integrated within this Demographic Overview section wherever appropriate.

# Population Health

## Population Growth

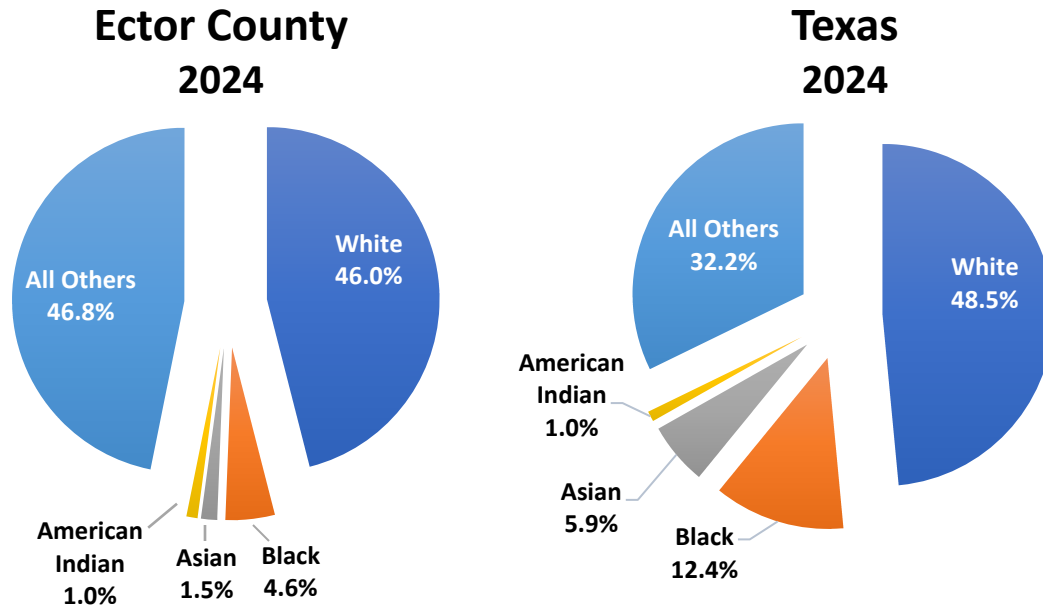
### Projected 5-Year Population Growth 2024-2029



Overall Population Growth				
Geographic Location	2024	2029	2024-2029 Change	2024-2029 % Change
Ector County	170,806	178,194	7,388	4.3%
Texas	30,857,478	32,581,174	1,723,696	5.6%

# Population Health

## Population Composition by Race/Ethnicity

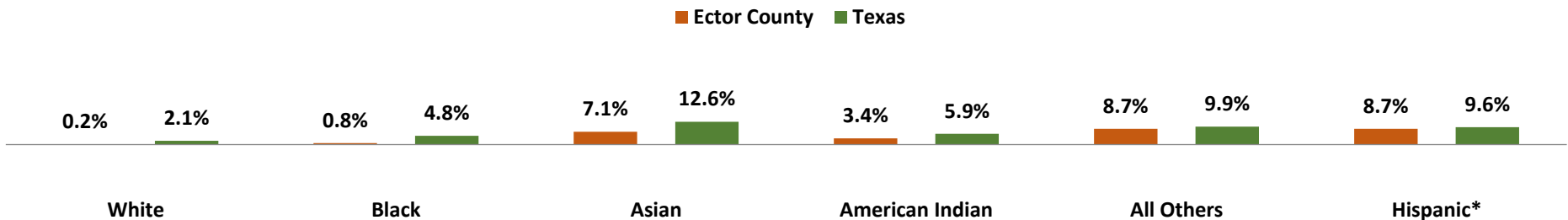


Ector County				
Race/Ethnicity	2024	2029	2024-2029 Change	2024-2029 % Change
White	78,590	78,729	139	0.2%
Black	7,865	7,930	65	0.8%
Asian	2,570	2,752	182	7.1%
American Indian	1,790	1,851	61	3.4%
All Others	79,991	86,932	6,941	8.7%
<b>Total</b>	<b>170,806</b>	<b>178,194</b>	<b>7,388</b>	<b>4.3%</b>
Hispanic*	109,229	118,722	9,493	8.7%

Texas				
Race/Ethnicity	2024	2029	2024-2029 Change	2024-2029 % Change
White	14,966,254	15,275,878	309,624	2.1%
Black	3,825,747	4,009,424	183,677	4.8%
Asian	1,823,390	2,052,678	229,288	12.6%
American Indian	304,880	323,019	18,139	5.9%
All Others	9,937,207	10,920,175	982,968	9.9%
<b>Total</b>	<b>30,857,478</b>	<b>32,581,174</b>	<b>1,723,696</b>	<b>5.6%</b>
Hispanic*	12,405,217	13,594,988	1,189,771	9.6%

## Race/Ethnicity Projected 5-Year Growth 2024-2029



Source: Syntellis, Canvas Demographic Report, 2024.

\*Hispanic numbers and percentages are calculated separately since it is classified as an ethnicity.

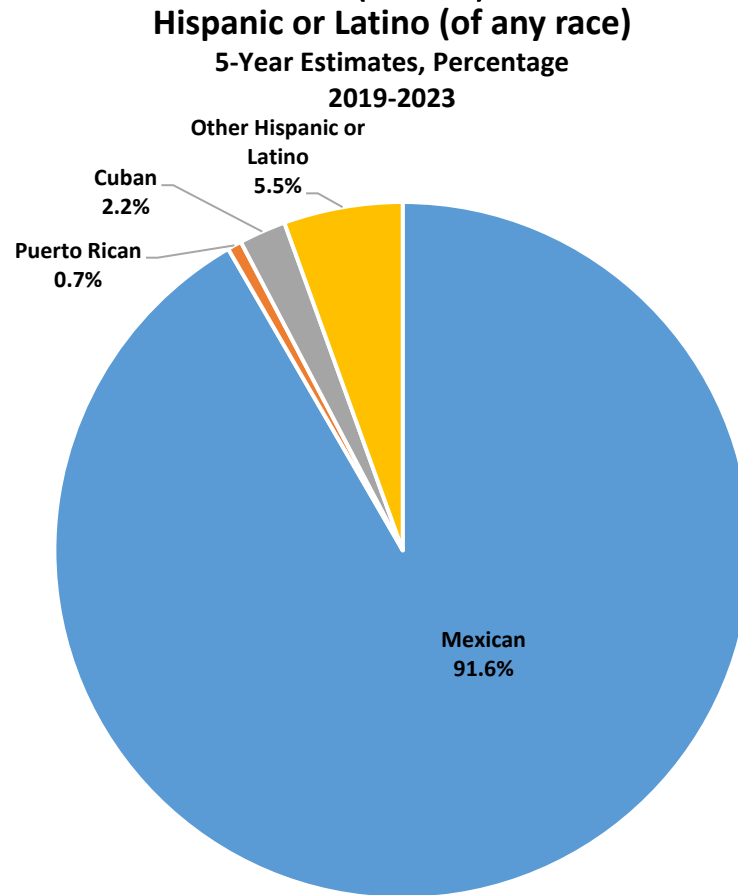
Note: A green highlighted row in the table represents the biggest change in true numbers in the population for each county and state.

Note: "All Others" is a category for people who do not identify with 'White', 'Black', 'American Indian or Alaska Native', or 'Asian'.

# Population Health

## *Population Composition by Race/Ethnicity - Hispanic*

- In 2019-2023, the Ector County Hispanic or Latino population was composed of a majority Mexican population (91.6%), followed by Other Hispanic or Latino (5.5%), Cuban (2.2%) and Puerto Rican (0.7%).

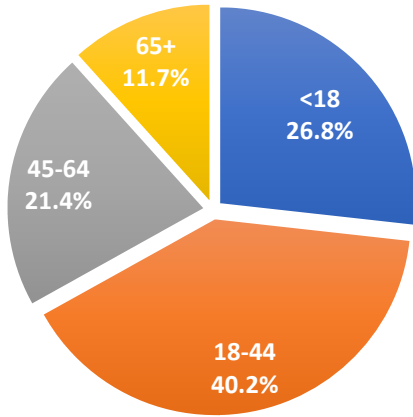


Source: U.S. Census Bureau, 2019-2023 American Community Survey 5-Year Estimates, data filtered for Ector County, TX <https://data.census.gov/cedsci/table?q=race%20and%20ethnicity&g=0500000U548135&d=ACS%205-Year%20Estimates%20Data%20Profiles>; information accessed March 4, 2025.

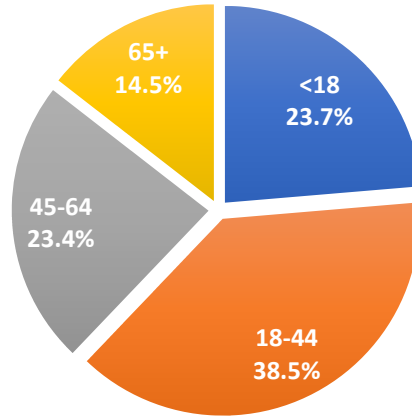
# Population Health

## Population Composition by Age Group

**Ector County  
2024**



**Texas  
2024**

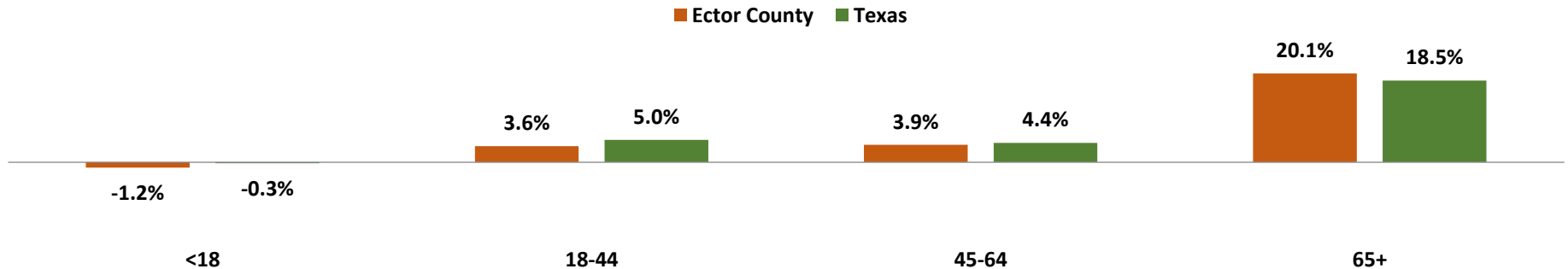


Ector County				
Age Cohort	2024	2029	2024-2029 Change	2024-2029 % Change
<18	45,707	45,143	-564	-1.2%
18-44	68,580	71,079	2,499	3.6%
45-64	36,588	38,031	1,443	3.9%
65+	19,931	23,941	4,010	20.1%
<b>Total</b>	<b>170,806</b>	<b>178,194</b>	<b>7,388</b>	<b>4.3%</b>

Texas				
Age Cohort	2024	2029	2024-2029 Change	2024-2029 % Change
<18	7,302,571	7,283,713	-18,858	-0.3%
18-44	11,867,100	12,465,350	598,250	5.0%
45-64	7,212,418	7,528,831	316,413	4.4%
65+	4,475,389	5,303,280	827,891	18.5%
<b>Total</b>	<b>30,857,478</b>	<b>32,581,174</b>	<b>1,723,696</b>	<b>5.6%</b>

### Age Projected 5-Year Growth 2024-2029



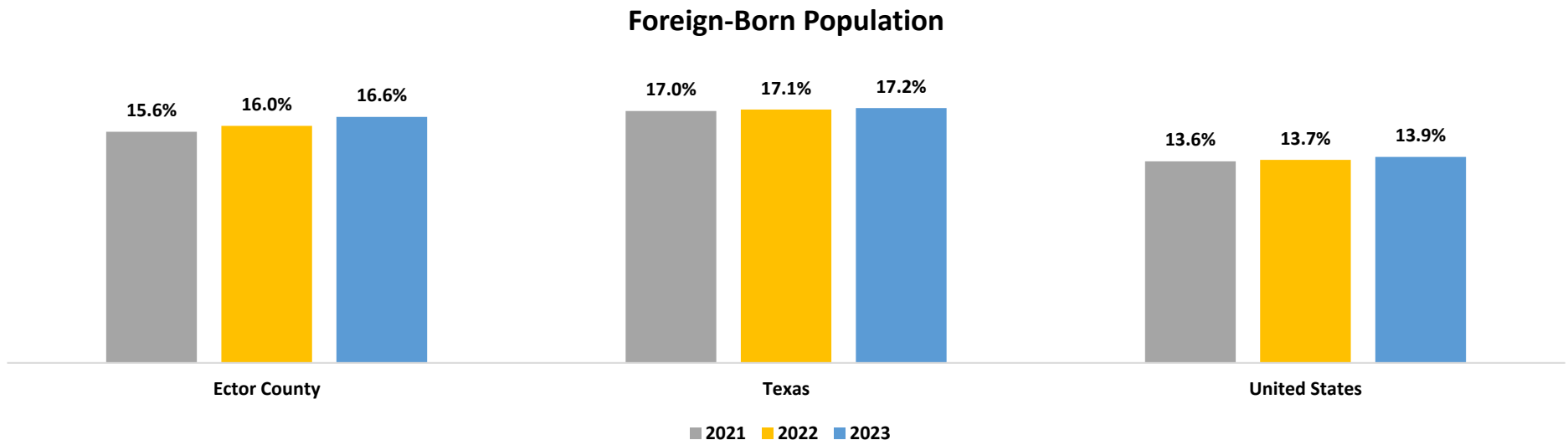
Source: Syntellis, Canvas Demographic Report, 2024.

Note: A green highlighted row in the table represents the biggest change in true numbers in the population for each county and state.

# Population Health

## *Subpopulation Composition*

- Between 2021 and 2023, the percentage of foreign-born residents overall increased in Ector County, the state and the nation.
- Between 2021 and 2023, Ector County maintained a lower percentage of foreign-born residents than the state but a higher percentage than the nation.
- In 2023, Ector County (16.6%) had a lower percentage of foreign-born residents than the state (17.2%) but a higher percentage than the nation (13.9%).



Source: United States Census Bureau, filtered for Ector County, TX, <https://data.census.gov/cedsci/table?q=foreign%20born&tid=ACSDP1Y2019.DP02>; data accessed March 4, 2025.  
Note: Foreign-born means an individual who was born outside of the United States but lives in the United States currently.

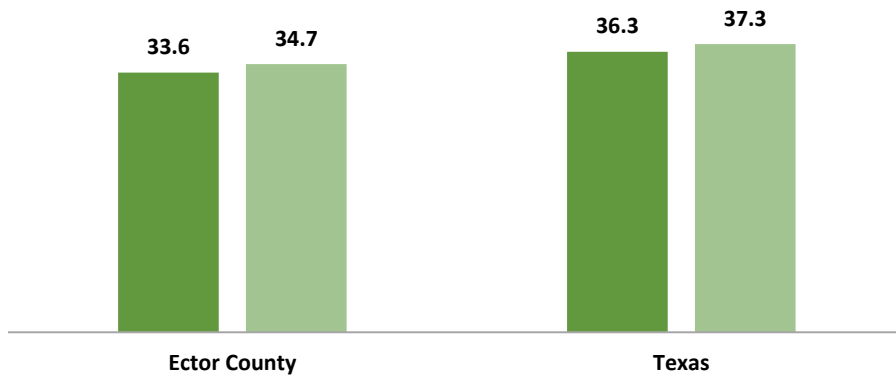
# Population Health

## Median Age & Educational Attainment

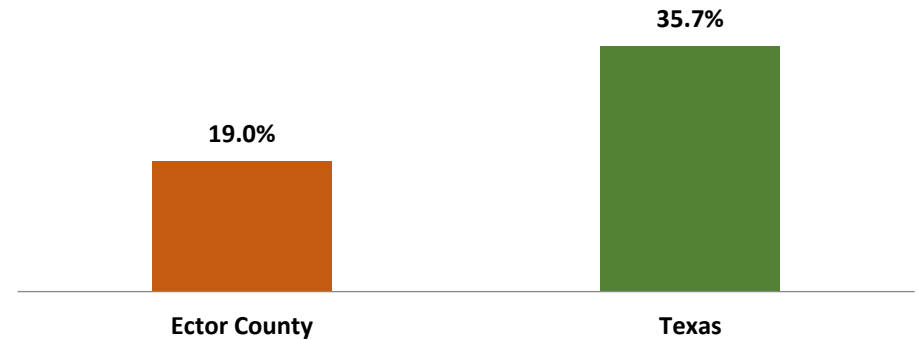
- The median age in Ector County and the state is expected to increase over the next five years (2024-2029).
- Ector County (33.6 years) has a younger median age than Texas (36.3 years) (2024).
- Ector County (19.0%) has a lower percentage of residents with a bachelor or advanced degree than the state (35.7%) (2024).

Median Age

■ 2024 ■ 2029



Education Bachelor / Advanced Degree  
2024

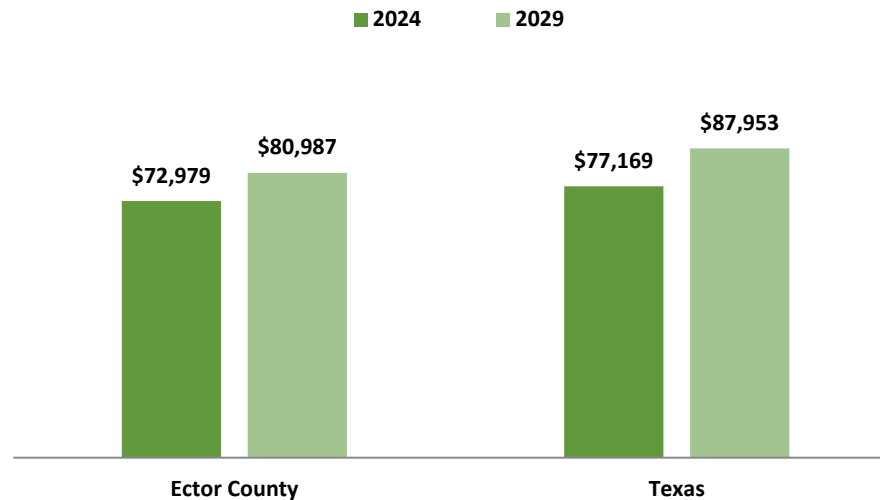


# Population Health

## *Median Household Income*

- Between 2024 and 2029, the median household income in both Ector County and the state is expected to increase.
- The median household income in Ector County (\$72,979) is lower than that of the state (\$77,169) (2024).

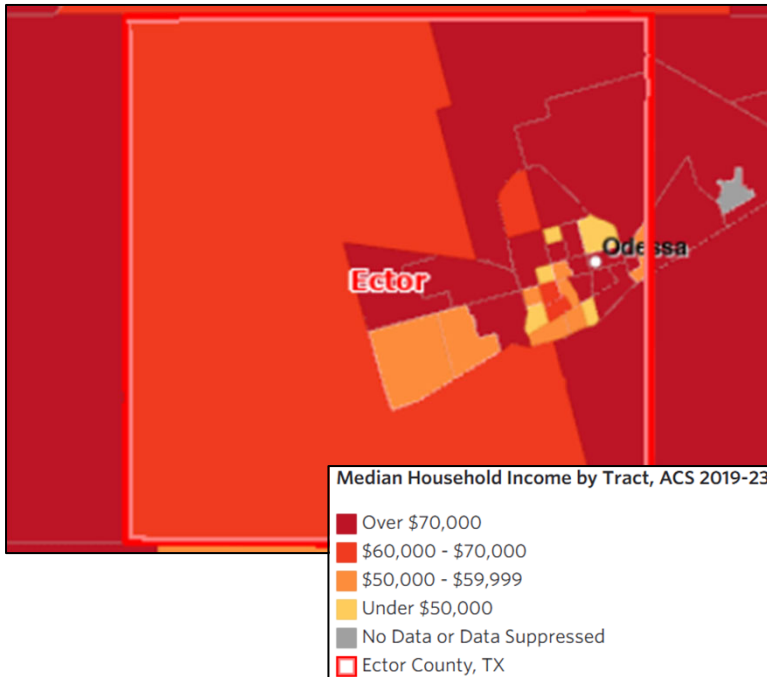
### Median Household Income



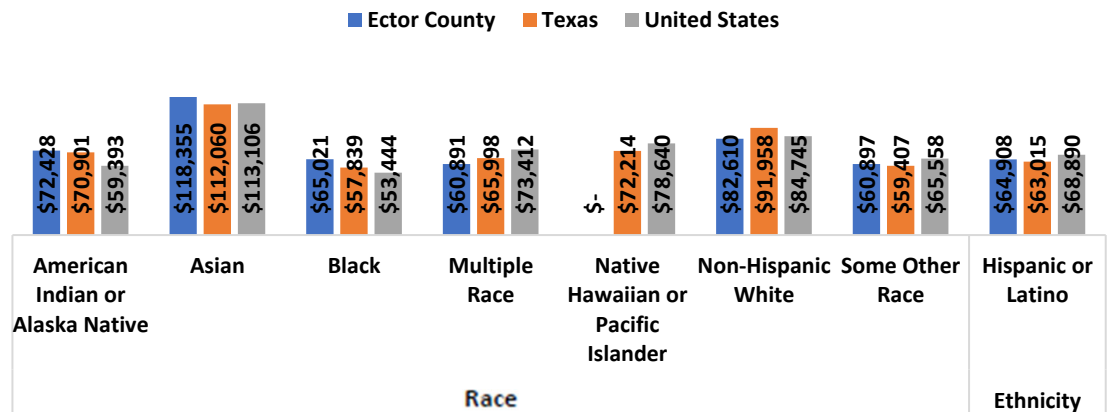
# Population Health

## Median Household Income (continued)

- The majority of census tracts in eastern Ector County have a higher median household income than the western side of the county (2019-2023).
- All race/ethnicity groups in Ector County, except for the Multiple Race and Non-Hispanic White populations, had a higher median household income as compared to the state (2019-2023).



Median Household Income by Race/Ethnicity, Dollar Currency, 2019-2023



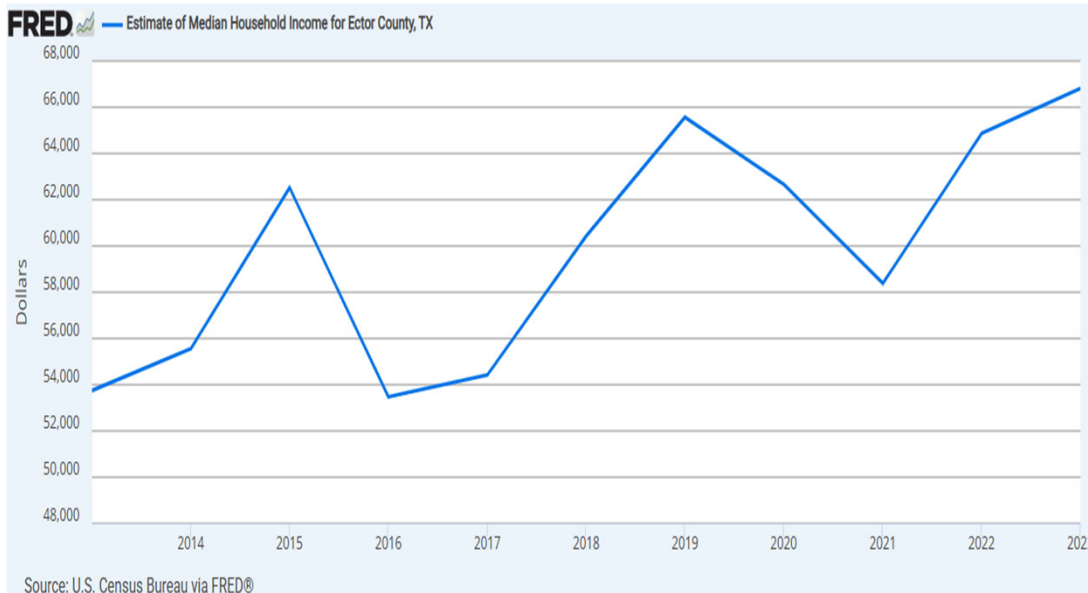
Source: SparkMap, Health Indicator Report: logged in and filtered for Ector County, TX, <https://sparkmap.org/report/>; data accessed March 4, 2025.

Definition: This includes the income of the householder and all other individuals 15 years old and over in the household, whether they are related to the householder or not.  
 Note: Due to data being pulled from different data sources, racial/ethnic breakouts and definitions may vary. “-” indicates data has been suppressed due to low numbers.

# Population Health

## Median Household Income (continued)

- Ector County has seen an overall increase in the median household income between 2013 and 2023.
- Ector County saw the highest median household income in 2023 at \$66,813.
- Ector County saw the highest percentage change year-over-year in median household income between 2014-2015 and 2021-2022 (12.5% and 11.1%, respectively).



Year	Median Household Income	Percent Change by Year
2013	\$53,752	8.0%
2014	\$55,555	3.4%
2015	\$62,519	12.5%
2016	\$53,474	-14.5%
2017	\$54,422	1.8%
2018	\$60,431	11.0%
2019	\$65,564	8.5%
2020	\$62,669	-4.4%
2021	\$58,389	-6.8%
2022	\$64,868	11.1%
2023	\$66,813	3.0%

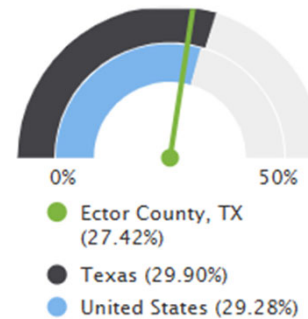
Source: FRED Economic Data, filtered for Ector County, TX, <https://fred.stlouisfed.org/series/MHITX48135A052NCEN>; data accessed March 4, 2025.  
 Note: Data has been updated as of December 20, 2024.

# Population Health

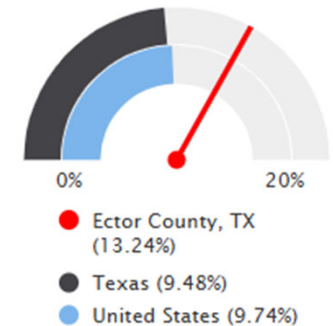
## Housing

- Ector County (27.4%) has the lowest percentage of households where housing costs exceed 30% of total household income as compared to the state (29.9%) and the nation (29.3%) (2019-2023).
- Ector County (13.2%) had a higher percentage of housing units that are vacant as compared to the state (9.5%) and the nation (9.7%) (2020).
- The percentage of occupied housing units with one or more substandard conditions in Ector County (33.3%) is slightly lower than the state (33.6%) but higher than the nation (32.0%) (2019-2023).

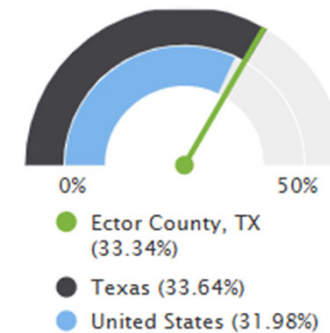
Percentage of Households where Housing Costs Exceed 30% of Income



Percentage of Housing Units Vacant



Occupied Housing Units with One or More Substandard Conditions, Percent



Note: a green dial indicates that the county has a better rate than the state, and a red dial indicates that the county has a worse rate than the state.

Source: SparkMap, Health Indicator Report: logged in and filtered for Ector County, TX, <https://sparkmap.org/report/>; data accessed March 4, 2025.

Housing Costs Exceeds 30% of Income Definition: The percentage of the households where housing costs are 30% or more of total household income.

Substandard Conditions Definition: The number and percentage of owner- and renter-occupied housing units having at least one of the following conditions: 1) lacking complete plumbing facilities, 2) lacking complete kitchen facilities, 3) with 1 or more occupants per room, 4) selected monthly owner costs as a percentage of household income greater than 30%, and 5) gross rent as a percentage of household income greater than 30%.

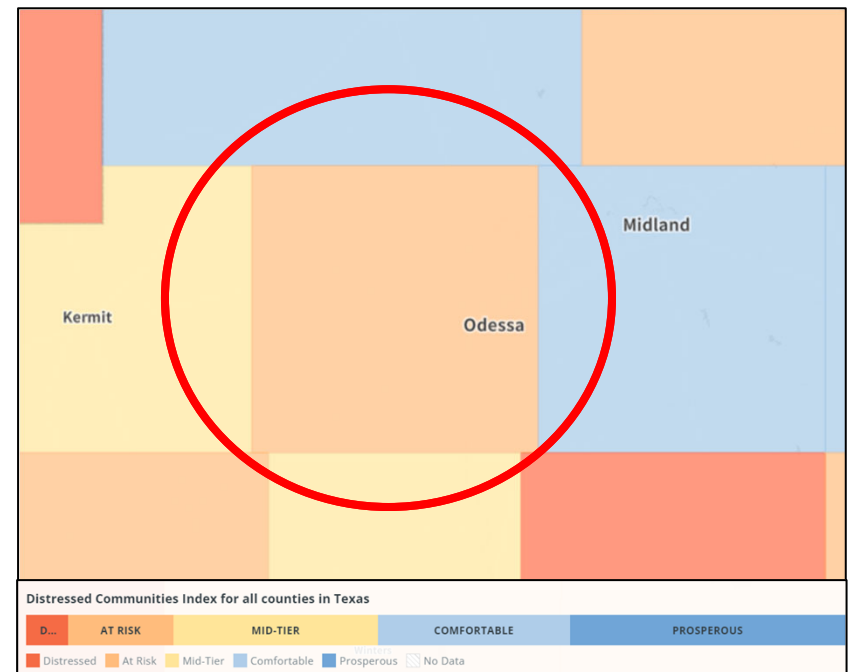
Vacant Housing Definition: Vacancy Rate = [Total Vacant Housing Units] / [Total Housing Units] \* 100.0

# Population Health

## *Distressed Communities Index*

- In 2018-2022, 15.2% of the nation lived in a distressed community, as compared to 24.9% of the population that lived in a prosperous community.
- In 2018-2022, 22.8% of the population in Texas lived in a distressed community, as compared to 27.6% of the population that lived in a prosperous community.
- In 2018-2022, Ector County, Texas is at risk with a distress score of 62.9 and ranks 112 out of 251 counties in Texas.

	Texas	United States
Lives in a Distressed Community	22.8%	15.2%
Lives in a Prosperous Community	27.6%	24.9%



Source: Economic Innovation Group, DCI Interactive Map, filtered for Ector County, TX, <https://eig.org/dci/interactive-map?path=state/>; data accessed February 21, 2025.

Definition: 'Prosperous' has a final score of 0 all the way up to 'Distressed' which has a final score of 100.

Note: DCI edition used U.S. Census Bureau's American Community Survey (ACS) 5 – Year Estimates covering 2018 -2022.

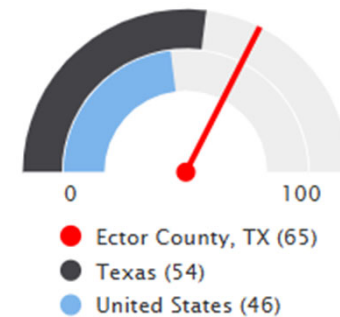
Note: Distressed Communities Index (DCI) combines seven complementary economic indicators: no high school diploma, housing vacancy rate, adults not working, poverty rate, median income ratio, change in employment and change in establishments. Full definition for each economic indicator can be found in the appendix.

# Population Health

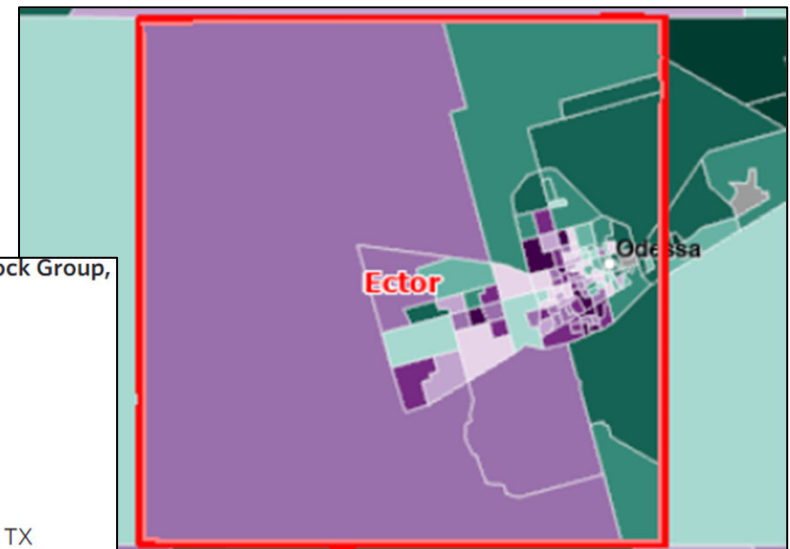
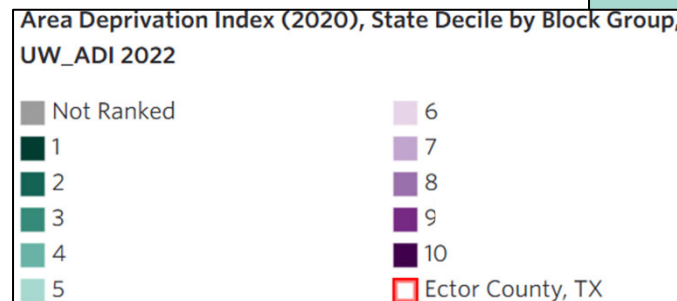
## Area Deprivation Index

- In 2022, Ector County had a higher level of deprivation and was categorized as more disadvantaged as compared to the state and the nation.
- The majority of census block groups in Ector County are considered more disadvantaged and have higher deprivation index scores.
- The western area of Ector County has the majority of disadvantaged block groups, while the eastern area of Ector County has the advantaged block groups.

Area Deprivation Index Score  
(National Percentile)



Note: a green dial indicates that the county has a better rate than the state, and a red dial indicates that the county has a worse rate than the state.



Source: SparkMap, Health Indicator Report: logged in and filtered for Ector County, TX, <https://sparkmap.org/report/>; data accessed March 4, 2025.

Note: The Area Deprivation Index ranks neighborhoods and communities relative to all neighborhoods across the nation (National Percentile) or relative to other neighborhoods within just one state (State Percentile). The ADI is calculated based on 17 measures related to four primary domains (Education; Income & Employment; Housing; and Household Characteristics). The overall scores are measured on a scale of 1 to 100 where 1 indicates the lowest level of deprivation (least disadvantaged) and 100 is the highest level of deprivation (most disadvantaged).

# Population Health

## Family Budget Map

- As of January 2025, the cost of living for a two-parent, two-child family in Ector County is \$97,099 or \$8,092 per month.
- Transportation is estimated to be the highest monthly cost for Ector County with taxes estimated to be the lowest monthly cost, as of January 2025.

The cost of living for a two-parent, two-child family in Ector County, TX is:

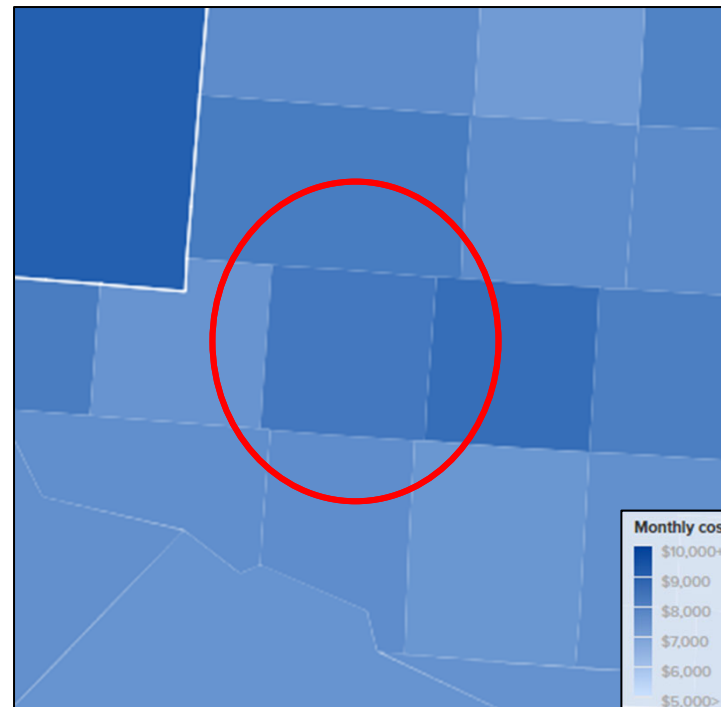
**\$97,099**

per year

**\$8,092**

per month

- 🏠 **Housing:** \$1,481/month
- 🍌 **Food:** \$872/month
- 👶 **Child care:** \$1,312/month
- 🚗 **Transportation:** \$1,503/month
- 🏥 **Health care:** \$1,367/month
- 🛒 **Other necessities:** \$792/month
- 🗳️ **Taxes:** \$765/month



Source: Economic Policy Institute, Family Budget Map, filtered for Ector County, TX, <https://www.epi.org/resources/budget/budget-map/>; data accessed March 14, 2025.

Note: Data is from the 2025 edition of EPI's Family budget calculator. All data are in 2024 dollars.

Note: The budgets estimate community-specific costs for 10 family types (one or two adults with zero to four children) in all counties and metro areas in the United States. Compared with the federal poverty line and the Supplemental Poverty Measure, EPI's family budgets provide a more accurate and complete measure of economic security in America.

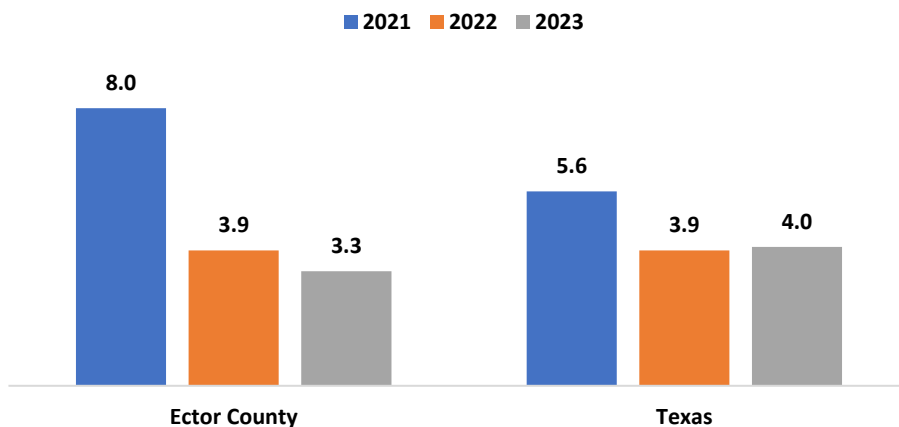
Other Necessities Definition: items that do not fall into the aforementioned categories but that are necessary for a modest yet adequate standard of living (ex: apparel, personal care, household supplies including furnishings and equipment, household operations, housekeeping supplies, and telephone services, reading materials, and school supplies).

# Population Health

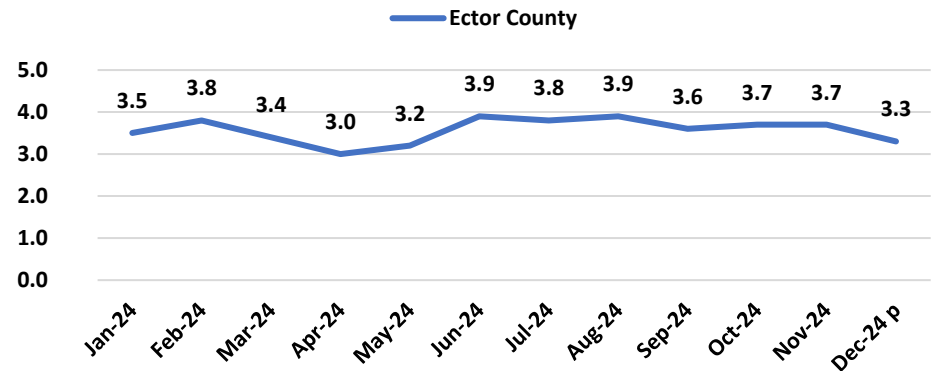
## Unemployment

- Unemployment rates in Ector County and the state decreased between 2021 and 2023.
- In 2023, Ector County (3.3) had a lower unemployment rate than the state (4.0).
- Over the most recent 12-month time period, monthly unemployment rates in Ector County overall slightly decreased. April 2024 had the lowest unemployment rate (3.0) as compared to June and August 2024 with the highest rate (3.9).

**Annual Unemployment  
Annual Average, 2021-2023**



**Monthly Unemployment  
Rates by Month  
Most Recent 12 Month Period**



Source: Bureau of Labor Statistics, Local Area Unemployment Statistics, [www.bls.gov/lau/#tables](http://www.bls.gov/lau/#tables); data accessed March 4, 2025.

Definition: Unemployed persons include all persons who had no employment during the reference week, were available for work, except for temporary illness, and had made specific efforts to find employment some time during the 4 week-period ending with the reference week. Persons who were waiting to be recalled to a job from which they had been laid off need not have been looking for work to be classified as unemployed.

Note: "p" indicates that the number associated with that month is a preliminary rate.

# Population Health

## *Industry Workforce Categories*

- As of 2022, the majority of employed persons in Ector County are within Construction & Extraction Occupations. The most common employed groupings are as follows:

### Ector County

- Construction & Extraction Occupations (12.1%)
- Sales & Related Occupations (11.2%)
- Office & Administrative Support Occupations (10.7%)
- Management Occupations (9.0%)
- Transportation Occupations (8.8%)

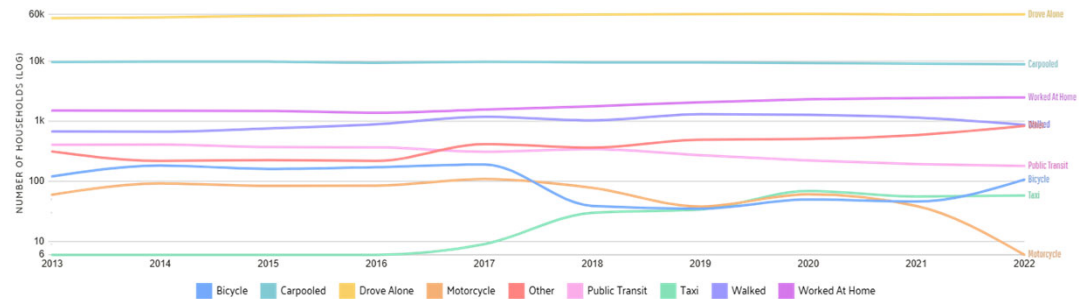
# Population Health

## Means of Transportation

- In 2018-2022, driving alone was the most frequent means of transportation to work for Ector County and the state.
- In 2018-2022, Ector County (12.1%) had a higher percentage of people carpooling to work than the state (9.7%).
- Ector County (26.2 minutes) had a slightly shorter mean travel time to work than the state (26.6 minutes) (2018-2022).

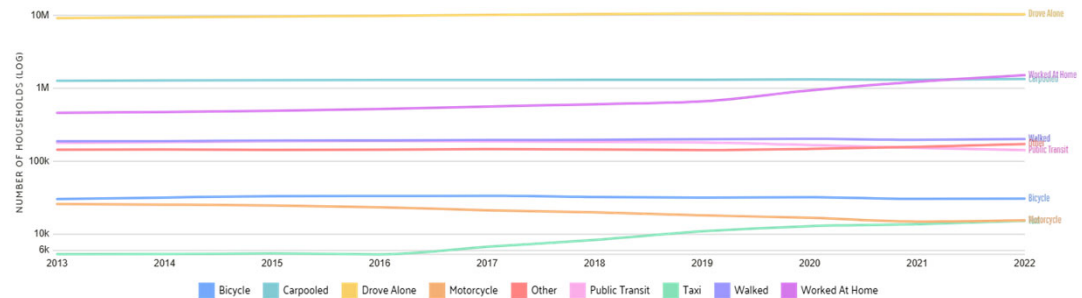
### Ector County

Mean travel time to work: 26.2 minutes



### Texas

Mean travel time to work: 26.6 minutes



# Population Health

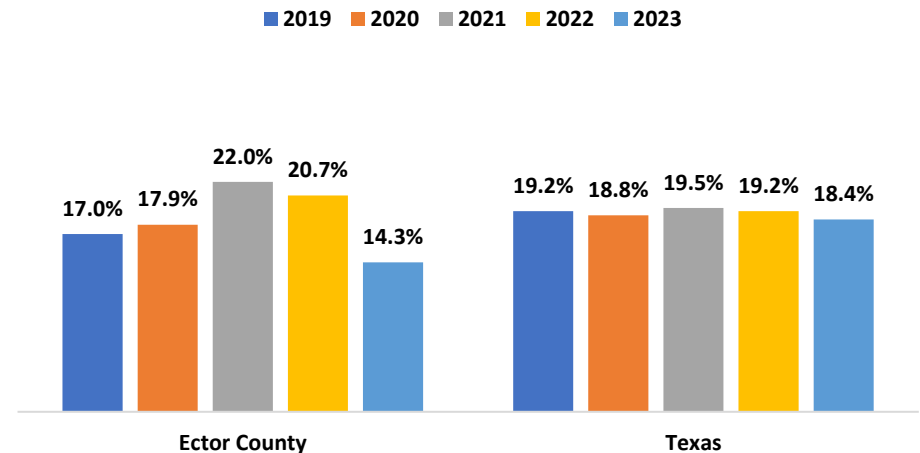
## Poverty

- Ector County (17.8%) has a slightly higher percentage of families living below poverty as compared to the state (14.4%) (2024).
- Between 2019 and 2023, the percentage of children (<18 years) living in poverty in Ector County and the state decreased.
- Ector County (14.3%) has a lower percentage of children (<18 years) living in poverty than Texas (18.4%) (2023).

### Families Below Poverty 2024



### Children Living in Poverty



Source: Syntellis, Canvas Demographic Report, 2024.

Source: Small Area Income and Poverty Estimates (SAIPE), filtered for Ector County, TX, [https://www.census.gov/data-tools/demo/saipe/#/?map\\_geoSelector=aa\\_c](https://www.census.gov/data-tools/demo/saipe/#/?map_geoSelector=aa_c); data accessed March 14, 2025.

Children Living In Poverty Definition: Estimated percentage of related children under age 18 living in families with incomes less than the federal poverty threshold.

Note: The 2024 Federal Poverty Guidelines define a household size of 4 as living below 100% of the federal poverty level if the household income is less than \$31,200, and less than 200% of the federal poverty level if the household income is less than \$62,400. Please see the appendix for the full 2024 Federal Poverty Guidelines.

# Population Health

## *Food Insecurity*

- According to Feeding America, an estimated 16.9% of Ector County residents are food insecure as compared to 16.4% in the state of Texas (2022).
- Additionally, 21.2% of children (under 18 years of age) in Ector County are food insecure as compared to 22.8% in the state (2022).
- The average meal cost for an Ector County resident is \$3.53, as compared to \$3.45 in Texas (2022).
- With regards to subpopulations, Ector County has a lower percentage of food insecurity among all available subpopulations with the exception of the White Non-Hispanic racial/ethnic group (10.0%), which is consistent with the state (10.0%) (2022).

Location	Overall Food Insecurity (all ages)	Child Food Insecurity (age 0-17)	Older Adult Food Insecurity (age 50-59)	Senior Food Insecurity (age 60+)	Latino Food Insecurity (all ages)	Black Food Insecurity (all ages)	White Non-Hispanic Food Insecurity (all ages)	Average Meal Cost
Ector County	16.9%	21.2%	11.9%	8.7%	22.0%	26.0%	10.0%	\$3.53
Texas	16.4%	22.8%	15.4%	9.8%	23.0%	28.0%	10.0%	\$3.45

Source: Feeding America, Map The Meal Gap: Data by County in Each State, filtered for Ector County, TX, [https://www.feedingamerica.org/research/map-the-meal-gap/by-county?\\_ga=2.33638371.33636223.1555016137-1895576297.1555016137&s\\_src=W194ORGSC](https://www.feedingamerica.org/research/map-the-meal-gap/by-county?_ga=2.33638371.33636223.1555016137-1895576297.1555016137&s_src=W194ORGSC); information accessed March 4, 2025.

Food Insecure Definition (Adult): Lack of access, at times, to enough food for an active, healthy life for all household members and limited or uncertain availability of nutritionally adequate foods.

Food Insecure Definition (Child): Those children living in households experiencing food insecurity.

Average Meal Cost Definition: The average weekly dollar amount food-secure individuals report spending on food, as estimated in the Current Population Survey, divided by 21 (assuming three meals a day, seven days a week).

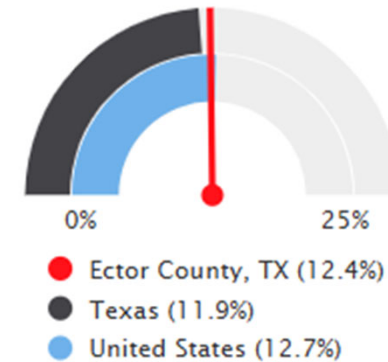


# Population Health

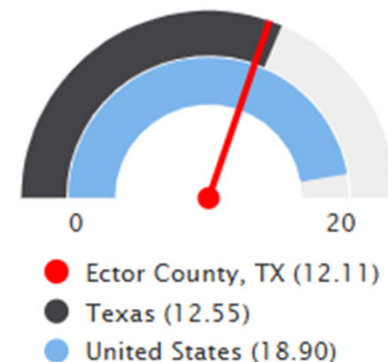
## Supplemental Nutrition Assistance Program (SNAP) Benefits & Grocery Stores

- In 2022, Ector County (12.4%) had a higher percentage of its total population receiving SNAP benefits than the state (11.9%) and the nation (12.7%).
- Ector County (12.1 per 100,000) has a lower rate of grocery stores per 100,000 population as compared to the state (12.6 per 100,000) and the nation (18.9 per 100,000).

Percentage of Total Population Receiving SNAP Benefits



Grocery Stores, Rate per 100,000 Population



Note: a green dial indicates that the county has a better rate than the state, and a red dial indicates that the county has a worse rate than the state.

Source: SparkMap, Health Indicator Report: logged in and filtered for Ector County, TX, <https://sparkmap.org/report/>; data accessed March 14, 2025.

Population Receiving SNAP Definition: the average percentage of the population receiving SNAP benefits during the month of July during the most recent report year.

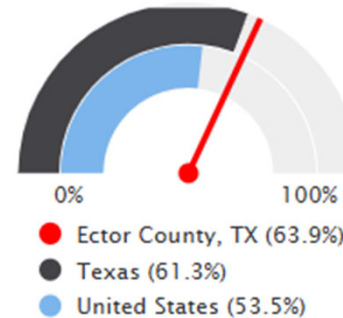
Grocery Store Definition: There are 20 grocery establishments in the report area, a rate of 12.11 per 100,000 population. Grocery stores are defined as supermarkets and smaller grocery stores primarily engaged in retailing a general line of food, such as canned and frozen foods; fresh fruits and vegetables; and fresh and prepared meats, fish, and poultry. Delicatessen-type establishments are also included. Convenience stores and large general merchandise stores that also retail food, such as supercenters and warehouse club stores, are excluded.

# Population Health

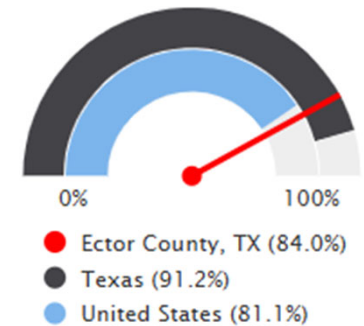
## Children in the Study Area

- In 2022-2023, Ector County (63.9%) had a higher percentage of public school students eligible for free or reduced price lunch than the state (61.3%) and the nation (53.5%).
- Ector County (84.0%) had a lower high school graduation rate than the state (91.2%) but a higher rate than the nation (81.1%) (2020-2021).
- In 2023, Ector County (36.0%) had a higher percentage of attrition in public high schools than the state (23.0%).

Percentage of Students Eligible for Free or Reduced Price School Lunch

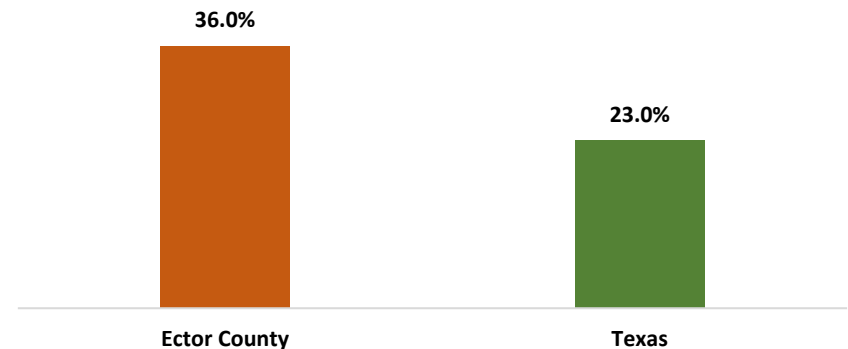


Adjusted Cohort Graduation Rate



Note: a green dial indicates that the county has a better rate than the state, and a red dial indicates that the county has a worse rate than the state.

Attrition in Public High Schools  
2023



Source: SparkMap, Health Indicator Report: logged in and filtered for Ector County, TX, <https://sparkmap.org/report/>; data accessed March 4, 2025.

Source: The Annie E. Casey Foundation Kids Count Data Center: filtered for Ector County, TX, <http://datacenter.kidscount.org/>; data accessed April 21, 2025.

Eligible for Free/Reduced Price Lunch definition: Free or reduced price lunches are served to qualifying students in families with income between under 185 percent (reduced price) or under 130% (free lunch) of the US federal poverty threshold as part of the federal National School Lunch Program (NSLP).

Cohort Graduation Rate definition: receiving a high school diploma within four years.

Attrition in Public High Schools definition: Number and percent of students from a class of 9th graders not enrolled in 12th grade four school years later. Year indicates the graduating year of the cohort.

# Population Health

## *Children in the Study Area – Academic Enrollment by Grade*

- Ector County school district enrollment numbers have increased by 3.6% since the 2020-2021 academic year.
- Between the 2020-2021 and 2024-2025 academic years, Early Education classes in Ector County districts experienced the largest percentage increase (217.2%), while Grade 8 classes experienced the largest decrease (-11.7%).

ACADEMIC ENROLLMENT TRENDS						
Grade Level Name	2020-2021 Academic Year	2021-2022 Academic Year	2022-2023 Academic Year	2023-2024 Academic Year	2024-2025 Academic Year	2020-2021 to 2024-2025 % Change
Early Education	29	90	97	110	92	217.2%
Pre-Kindergarten	1,277	1,678	1,846	1,849	1,715	34.3%
Kindergarten	2,553	2,409	2,434	2,567	2,663	4.3%
Grade 1	2,746	2,556	2,589	2,558	2,709	-1.4%
Grade 2	2,671	2,583	2,639	2,651	2,610	-2.3%
Grade 3	2,583	2,626	2,676	2,687	2,685	4.0%
Grade 4	2,477	2,574	2,671	2,712	2,740	10.6%
Grade 5	2,543	2,430	2,628	2,599	2,731	7.4%
Grade 6	2,683	2,411	2,300	2,499	2,549	-5.0%
Grade 7	2,628	2,678	2,475	2,335	2,529	-3.8%
Grade 8	2,645	2,576	2,689	2,483	2,336	-11.7%
Grade 9	2,676	2,908	2,923	2,998	2,814	5.2%
Grade 10	2,502	2,380	2,623	2,557	2,655	6.1%
Grade 11	2,096	2,189	2,167	2,319	2,266	8.1%
Grade 12	1,886	1,856	1,982	1,950	2,127	12.8%
<b>County Total</b>	<b>33,995</b>	<b>33,944</b>	<b>34,739</b>	<b>34,874</b>	<b>35,221</b>	<b>3.61%</b>

Source: Texas Education Agency, PEIMS Student Enrollment Data by Academic Year, <https://rptsrv1.tea.texas.gov/adhocrpt/adste.html>; data accessed March 14, 2025.  
 Note: Independent school districts in Ector County include Ector County ISD, Compass Academy Charter School and UTPB Stem Academy.



# HEALTH DATA OVERVIEW

# Health Status

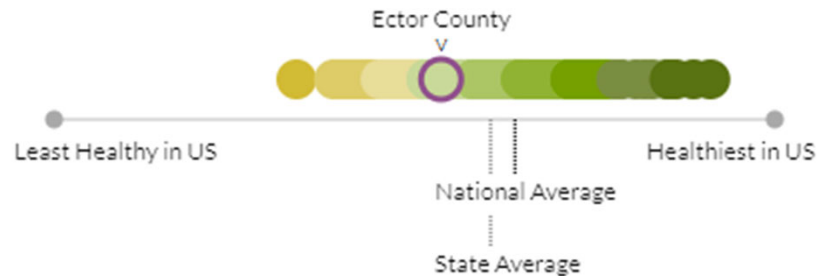
## *Data Methodology*

- **The following information outlines specific health data:**
  - Mortality, chronic diseases and conditions, health behaviors, natality, mental health and healthcare access
- **Data Sources include, but are not limited to:**
  - Texas Cancer Registry
  - Small Area Health Insurance Estimates (SAHIE)
  - SparkMap
  - The Behavioral Risk Factor Surveillance System (BRFSS)
    - The Behavioral Risk Factor Surveillance System (BRFSS) is the world’s largest, on-going telephone health survey system, tracking health conditions and risk behaviors in the United States yearly since 1984. Currently, information is collected monthly in all 50 states, the District of Columbia, Puerto Rico, the U.S. Virgin Islands, and Guam.
    - It is a state-based system of health surveys that collects information on health risk behaviors, preventive health practices, and health care access primarily related to chronic disease and injury. For many states, the BRFSS is the only available source of timely, accurate data on health-related behaviors.
    - States use BRFSS data to identify emerging health problems, establish and track health objectives, and develop and evaluate public health policies and programs. Many states also use BRFSS data to support health-related legislative efforts.
  - The Robert Wood Johnson Foundation and the University of Wisconsin Population Health Institute
  - United States Census Bureau
- **Data Levels:** Nationwide, state, and county level data

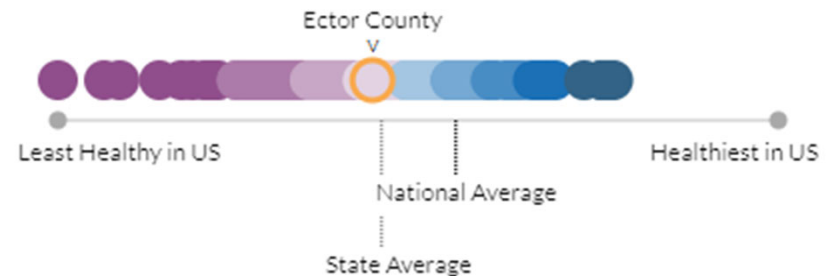
# Health Status

## County Health Rankings & Roadmaps - Ector County, Texas

### Population Health and Well-being



### Community Conditions



- According to County Health Rankings & Roadmap, Population Health and Well-being is something we create as a society, not something an individual can attain in a clinic or be responsible for alone. Health is more than being free from disease and pain; health is the ability to thrive. Well-being covers both quality of life and the ability of people and communities to contribute to the world. Population health involves optimal physical, mental, spiritual and social well-being.
- Some examples of where the county was worse than the state for Population Health and Well-being include:
  - Length Of Life:
    - Premature Death
  - Quality Of Life:
    - Poor Physical Health Days
    - Poor Mental Health Days
    - Poor or Fair Health

- According to County Health Rankings & Roadmap, Community Conditions include the social and economic factors, physical environment and health infrastructure in which people are born, live, learn, work, play, worship and age. Community Conditions are also referred to as the social determinants of health.
- Some examples of factors where the county was worse than the state for Community Conditions include:
  - Health Infrastructure:
    - Flu Vaccinations
    - Access to Exercise Opportunities
    - Mental Health Providers
    - Dentists
    - Preventable Hospital Stays
    - Uninsured
  - Physical Environment:
    - Driving Alone to Work
    - Broadband Access
  - Social and Economic:
    - High School Completion
    - Injury Deaths

Source: County Health Rankings & Roadmaps, Health Indicator Report: filtered for Ector County, TX; www.countyhealthrankings.org; data accessed April 29, 2025.

# Health Status

## *Mortality – Leading Causes of Death (2021-2023)*

Rank	Ector County	Texas
1	Diseases of heart (I00-I09,I11,I13,I20-I51)	Diseases of heart (I00-I09,I11,I13,I20-I51)
2	Malignant neoplasms (C00-C97)	Malignant neoplasms (C00-C97)
3	COVID-19 (U07.1)	COVID-19 (U07.1)
4	Accidents (unintentional injuries) (V01-X59,Y85-Y86)	Accidents (unintentional injuries) (V01-X59,Y85-Y86)
5	Alzheimer’s disease (G30)	Cerebrovascular diseases (I60-I69)
6	Diabetes mellitus (E10-E14)	Alzheimer’s disease (G30)
7	Chronic lower respiratory diseases (J40-J47)	Chronic lower respiratory diseases (J40-J47)
8	Cerebrovascular diseases (I60-I69)	Diabetes mellitus (E10-E14)
9	Chronic liver disease and cirrhosis (K70,K73-K74)	Chronic liver disease and cirrhosis (K70,K73-K74)
10	Intentional self-harm (suicide) (*U03,X60-X84,Y87.0)	Nephritis, nephrotic syndrome and nephrosis (N00-N07,N17-N19,N25-N27)

Source: Centers for Disease Control and Prevention, National Center for Health Statistics, <http://wonder.cdc.gov/ucd-icd10.html>; data accessed February 10, 2025.

Note: Due to policy changes in data provision from the census, age-adjusted rates at the county level were unable to be provided at the time of the report. Crude rates were used in the analysis and should be interpreted with caution when comparing separate geographic areas.

Note: Crude rates use the most current Vintage postcensal series released by the Census Bureau. Crude death rates are per 100,000. Data has been pulled in 3-year sets of moving averages for purposes of statistical reliability.



# Health Status

## Mortality – Leading Causes of Death Rates (2021-2023)

Disease	Ector County		Texas	
	Trend	Current	Trend	Current
Diseases of heart (I00-I09,I11,I13,I20-I51)	▲	159.9	▼	164.3
Malignant neoplasms (C00-C97)	▼	153.2	▲	145.0
COVID-19 (U07.1)	▼	16.4	▼	10.6
Accidents (unintentional injuries) (V01-X59,Y85-Y86)	▼	62.0	▲	49.9
Alzheimer’s disease (G30)	▲	63.8	▼	32.7
Diabetes mellitus (E10-E14)	▼	40.7	▼	25.1
Chronic lower respiratory diseases (J40-J47)	▲	44.4	▼	32.3
Cerebrovascular diseases (I60-I69)	▼	37.1	▼	39.2
Chronic liver disease and cirrhosis (K70,K73-K74)	▼	24.9	▼	16.9
Intentional self-harm (suicide) (*U03,X60-X84,Y87.0)	▲	20.1	▲	14.4

- ▲ An up arrow indicates that the county or state’s rate has trended upwards for that disease category.
- ▼ A down arrow indicates that the county or state’s rate has trended downwards for that disease category.
- ▶ A sideways arrow indicates that the county or state’s has remained consistent for that disease category.

If there is no arrow, that means that one of the timeframe’s rate was either “Unreliable” or “Suppressed”.

A green box indicates that the county’s rate is lower than the state’s rate for that disease category.

A red box indicates that the county’s rate is higher than the state’s rate for that disease category.

*Note: This mortality table is in descending order based on 2021-2023 crude death rates for Ector County.*

Source: Centers for Disease Control and Prevention, National Center for Health Statistics, <http://wonder.cdc.gov/ucd-icd10.html>; data accessed February 10, 2025.

Note: Due to policy changes in data provision from the census, age-adjusted rates at the county level were unable to be provided at the time of the report. Crude rates were used in the analysis and should be interpreted with caution when comparing separate geographic areas.

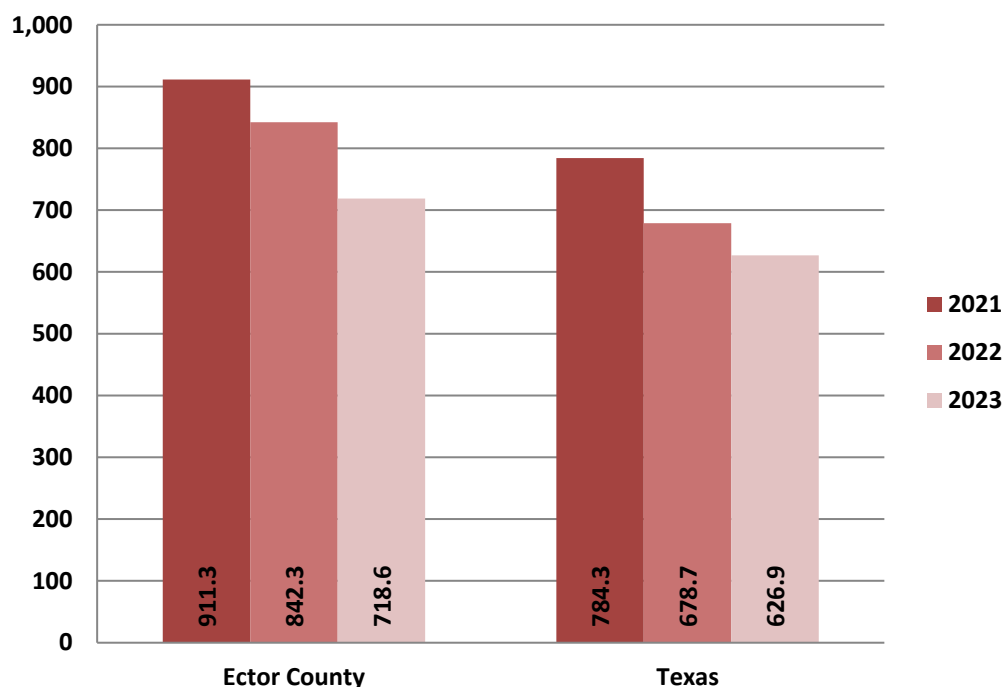
Note: Crude rates use the most current Vintage postcensal series released by the Census Bureau. Crude death rates are per 100,000. Data has been pulled in 3-year sets of moving averages for purposes of statistical reliability.

# Health Status

## Mortality – Overall

- Overall mortality rates in Ector County remained higher than the state between 2021 and 2023.
- Overall mortality rates in Ector County and the state decreased between 2021 and 2023.
- In 2023, the overall mortality rate in Ector County (718.6 per 100,000) was higher than the state (626.9 per 100,000).

Overall Mortality, Crude Death Rates per 100,000, 2021-2023



LOCATION	2021		2022		2023		2021-2023	
	DEATHS	CRUDE DEATH RATE	DEATHS	CRUDE DEATH RATE	DEATHS	CRUDE DEATH RATE	DEATHS	CRUDE DEATH RATE
Ector County	1,468	911.3	1,355	842.3	1,182	718.6	4,005	823.3
Texas	231,594	784.3	203,818	678.7	191,218	626.9	626,630	695.8

Source: Centers for Disease Control and Prevention, National Center for Health Statistics, <http://wonder.cdc.gov/ucd-icd10.html>; data accessed February 10, 2025.

Note: Due to policy changes in data provision from the census, age-adjusted rates at the county level were unable to be provided at the time of the report. Crude rates were used in the analysis and should be interpreted with caution when comparing separate geographic areas.

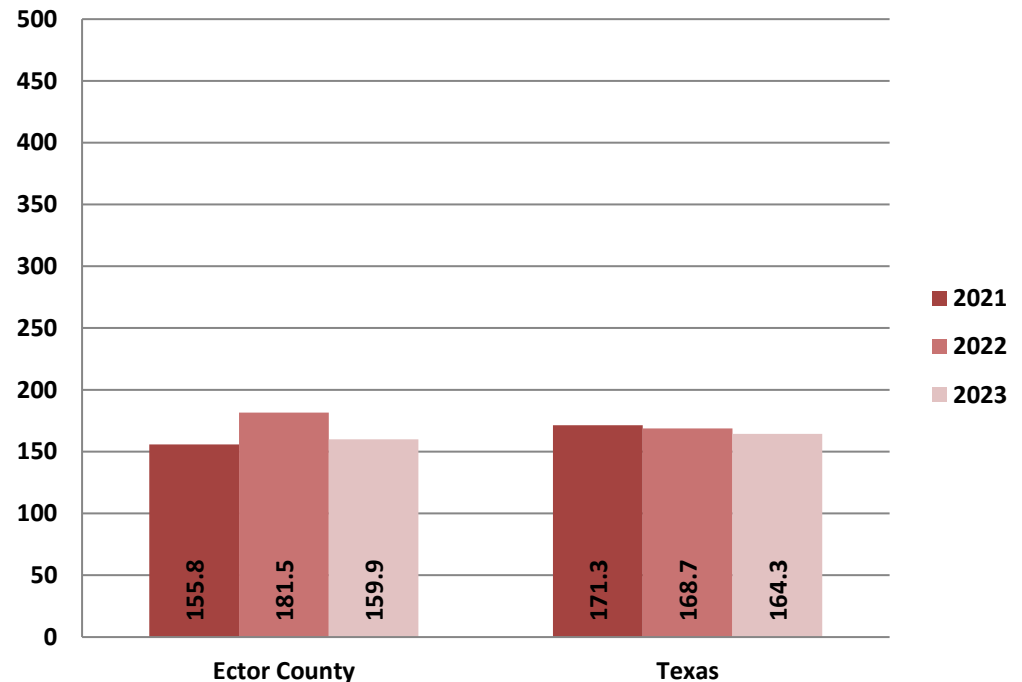
Note: Crude rates use the most current Vintage postcensal series released by the Census Bureau. Crude death rates are per 100,000. Data has been pulled in 3-year sets of moving averages for purposes of statistical reliability.

# Health Status

## Mortality – Diseases of the Heart

- Heart disease is the leading cause of death in Ector County and the state (2021-2023).
- Between 2021 and 2023, heart disease mortality rates overall increased in Ector County and decreased in the state.
- In 2023, the heart disease mortality rate in Ector County (159.9 per 100,000) was lower than the state rate (164.3 per 100,000).

Diseases Of Heart, Crude Death Rates per 100,000, 2021-2023



LOCATION	2021		2022		2023		2021-2023	
	DEATHS	CRUDE DEATH RATE	DEATHS	CRUDE DEATH RATE	DEATHS	CRUDE DEATH RATE	DEATHS	CRUDE DEATH RATE
Ector County	251	155.8	292	181.5	263	159.9	806	165.7
Texas	50,584	171.3	50,672	168.7	50,111	164.3	151,367	168.1

Source: Centers for Disease Control and Prevention, National Center for Health Statistics, <http://wonder.cdc.gov/ucd-icd10.html>; data accessed February 10, 2025.

Note: Due to policy changes in data provision from the census, age-adjusted rates at the county level were unable to be provided at the time of the report. Crude rates were used in the analysis and should be interpreted with caution when comparing separate geographic areas.

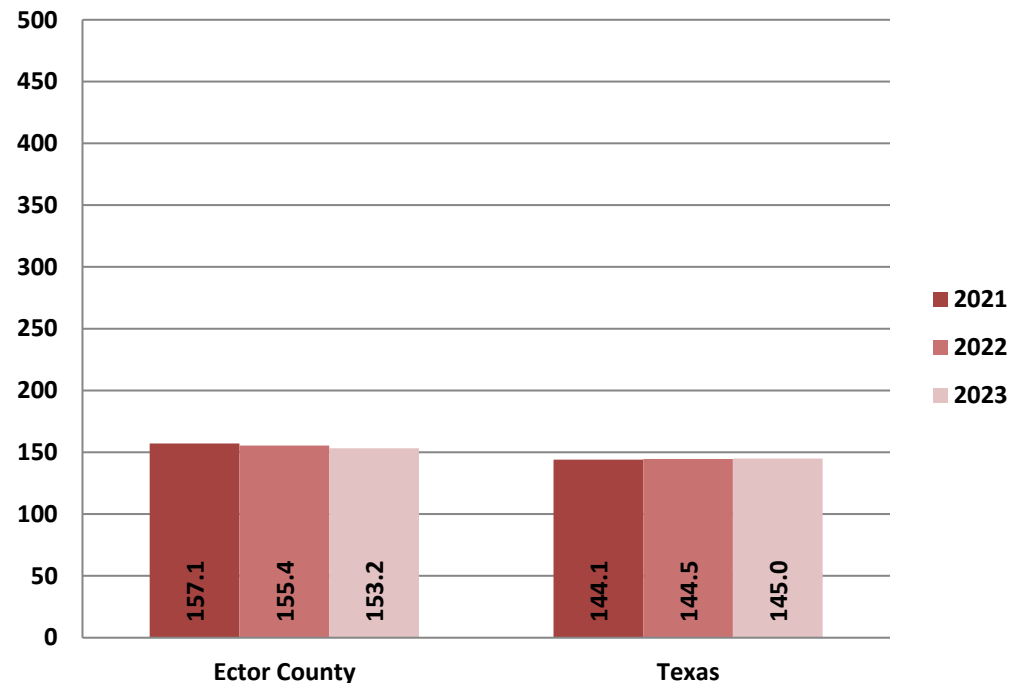
Note: Crude rates use the most current Vintage postcensal series released by the Census Bureau. Crude death rates are per 100,000. Data has been pulled in 3-year sets of moving averages for purposes of statistical reliability.

# Health Status

## Mortality – Malignant Neoplasms

- Cancer is the second leading cause of death in both Ector County and the state (2021-2023).
- Between 2021 and 2023, cancer mortality rates decreased in Ector County and slightly increased in the state.
- In 2023, the cancer mortality rate in Ector County (153.2 per 100,000) was higher than the state rate (145.0 per 100,000).

Malignant Neoplasms, Crude Death Rates per 100,000, 2021-2023



LOCATION	2021		2022		2023		2021-2023	
	DEATHS	CRUDE DEATH RATE	DEATHS	CRUDE DEATH RATE	DEATHS	CRUDE DEATH RATE	DEATHS	CRUDE DEATH RATE
Ector County	253	157.1	250	155.4	252	153.2	755	155.2
Texas	42,552	144.1	43,403	144.5	44,241	145.0	130,196	144.6

Source: Centers for Disease Control and Prevention, National Center for Health Statistics, <http://wonder.cdc.gov/ucd-icd10.html>; data accessed February 10, 2025.

Note: Due to policy changes in data provision from the census, age-adjusted rates at the county level were unable to be provided at the time of the report. Crude rates were used in the analysis and should be interpreted with caution when comparing separate geographic areas.

Note: Crude rates use the most current Vintage postcensal series released by the Census Bureau. Crude death rates are per 100,000. Data has been pulled in 3-year sets of moving averages for purposes of statistical reliability.

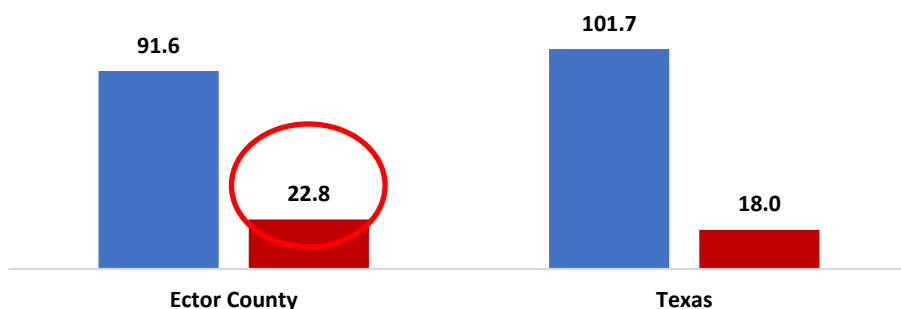
# Health Status

## Cancer Incidence & Mortality by Type

### Prostate Cancer

Age-adjusted Incidence & Mortality Rates per 100,000  
2020-2021

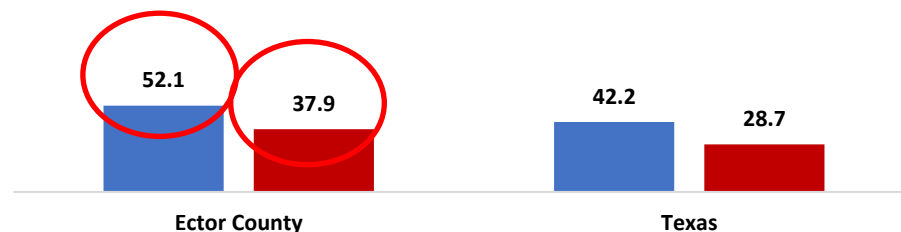
■ Incidence ■ Mortality



### Lung & Bronchus Cancer

Age-adjusted Incidence & Mortality Rates per 100,000  
2020-2021

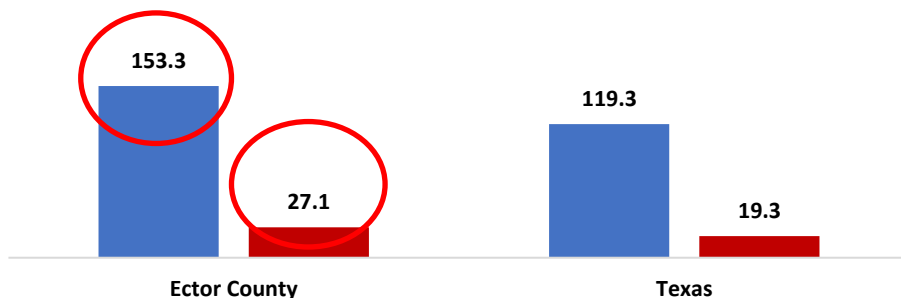
■ Incidence ■ Mortality



### Breast Cancer (Female)

Age-adjusted Incidence & Mortality Rates per 100,000  
2020-2021

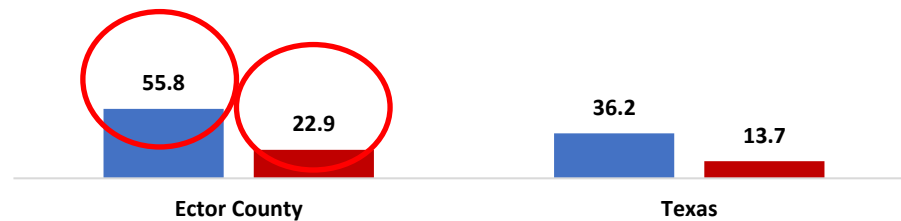
■ Incidence ■ Mortality



### Colon & Rectum Cancer

Age-adjusted Incidence & Mortality Rates per 100,000  
2020-2021

■ Incidence ■ Mortality



Source: Texas Cancer Registry, Cancer Incidence and Mortality by Site and County, <https://www.cancer-rates.info/tx/>; data accessed October 17, 2024.

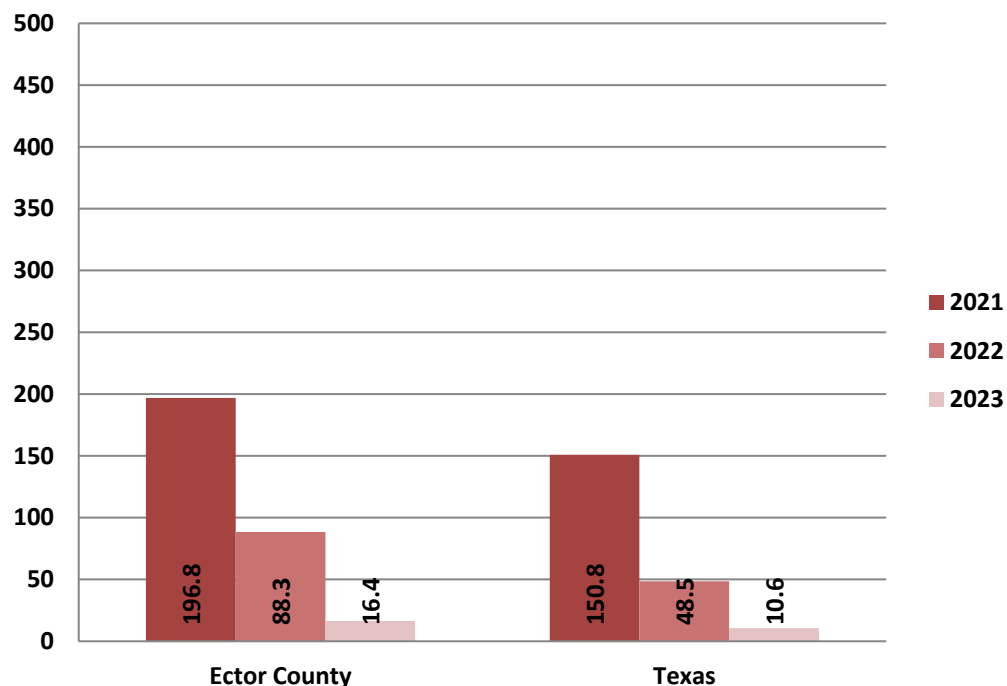
Note: All rates are per 100,000. Rates are age-adjusted to the 2000 U.S. Standard Population. \*Counts/rates are suppressed if fewer than 16 cases were reported in the specified category; Counts < 16 are too few to calculate a stable age-adjusted rate.

# Health Status

## Mortality – COVID-19

- COVID-19 is the third leading cause of death in Ector County and the state (2021-2023).
- Between 2021 and 2023, COVID-19 mortality rates decreased in Ector County, and the state.
- In 2023, the COVID-19 mortality rate in Ector County (16.4 per 100,000) was higher than the state (10.6 per 100,000).

COVID-19, Crude Death Rates per 100,000, 2021-2023



LOCATION	2021		2022		2023		2021-2023	
	DEATHS	CRUDE DEATH RATE	DEATHS	CRUDE DEATH RATE	DEATHS	CRUDE DEATH RATE	DEATHS	CRUDE DEATH RATE
Ector County	317	196.8	142	88.3	27	16.4	486	99.9
Texas	44,516	150.8	14,573	48.5	3,239	10.6	62,328	69.2

Source: Centers for Disease Control and Prevention, National Center for Health Statistics, <http://wonder.cdc.gov/ucd-icd10.html>; data accessed February 10, 2025.

Note: Due to policy changes in data provision from the census, age-adjusted rates at the county level were unable to be provided at the time of the report. Crude rates were used in the analysis and should be interpreted with caution when comparing separate geographic areas.

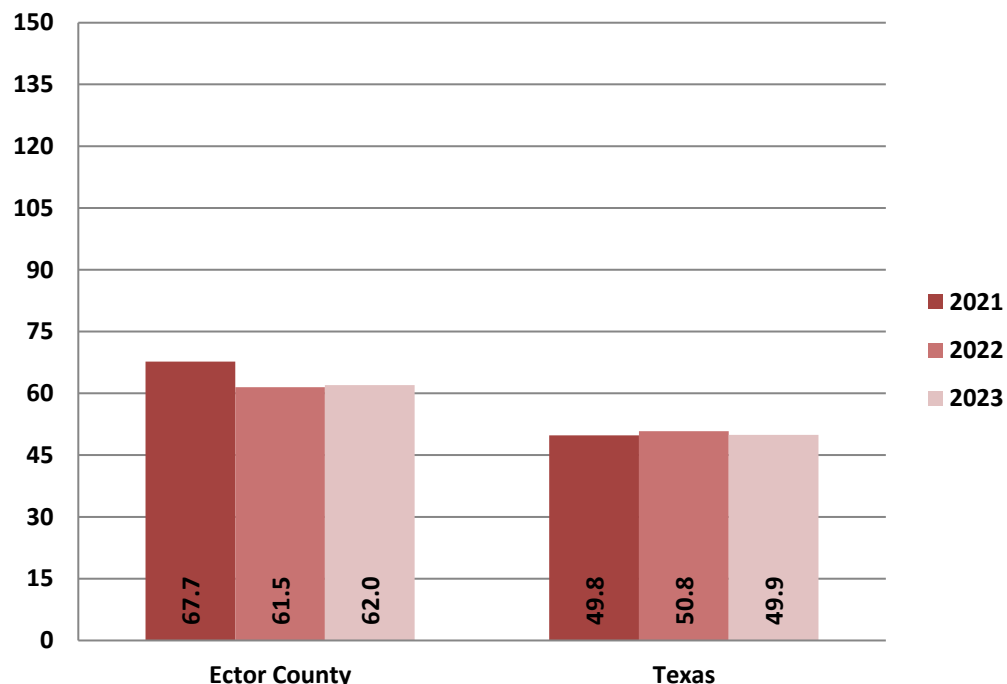
Note: Crude rates use the most current Vintage postcensal series released by the Census Bureau. Crude death rates are per 100,000. Data has been pulled in 3-year sets of moving averages for purposes of statistical reliability.

# Health Status

## Mortality – Accidents

- Fatal accidents are the fourth leading cause of death in Ector County and the state (2021-2023).
- Between 2021 and 2023, accident mortality rates decreased in Ector County and slightly increased in the state.
- In 2023, the accident mortality rate in Ector County (62.0 per 100,000) was higher than the state rate (49.9 per 100,000).
- The leading cause of fatal accidents in Ector County is due to motor vehicle accidents (2023).

Accidents, Crude Death Rates per 100,000, 2021-2023



LOCATION	2021		2022		2023		2021-2023	
	DEATHS	CRUDE DEATH RATE	DEATHS	CRUDE DEATH RATE	DEATHS	CRUDE DEATH RATE	DEATHS	CRUDE DEATH RATE
Ector County	109	67.7	99	61.5	102	62.0	310	63.7
Texas	14,704	49.8	15,252	50.8	15,232	49.9	45,188	50.2

Source: Centers for Disease Control and Prevention, National Center for Health Statistics, <http://wonder.cdc.gov/ucd-icd10.html>; data accessed February 10, 2025.

Note: Due to policy changes in data provision from the census, age-adjusted rates at the county level were unable to be provided at the time of the report. Crude rates were used in the analysis and should be interpreted with caution when comparing separate geographic areas.

Note: Crude rates use the most current Vintage postcensal series released by the Census Bureau. Crude death rates are per 100,000. Data has been pulled in 3-year sets of moving averages for purposes of statistical reliability. Accident mortality rates include: motor vehicle crashes, other land transport accidents, water transport accidents, air and space transport accidents, falls, accidental shootings, drownings, fire and smoke exposures, poisonings, suffocations, and all other unintentional injuries.



# Health Status

## Mortality – Alzheimer’s Disease

- Alzheimer’s disease is the fifth leading cause of death in Ector County and the sixth leading cause of death in the state (2021-2023).
- Between 2021 and 2023, Alzheimer’s disease mortality rates increased in Ector County and decreased in the state.
- In 2023, the Alzheimer’s disease mortality rate in Ector County (63.8 per 100,000) was higher than the rate in the state (32.7 per 100,000).

Alzheimer's Disease, Crude Death Rates per 100,000, 2021-2023



LOCATION	2021		2022		2023		2021-2023	
	DEATHS	CRUDE DEATH RATE	DEATHS	CRUDE DEATH RATE	DEATHS	CRUDE DEATH RATE	DEATHS	CRUDE DEATH RATE
Ector County	94	58.4	109	67.8	105	63.8	308	63.3
Texas	10,437	35.3	10,427	34.7	9,969	32.7	30,833	34.2

Source: Centers for Disease Control and Prevention, National Center for Health Statistics, <http://wonder.cdc.gov/ucd-icd10.html>; data accessed February 10, 2025.

Note: Due to policy changes in data provision from the census, age-adjusted rates at the county level were unable to be provided at the time of the report. Crude rates were used in the analysis and should be interpreted with caution when comparing separate geographic areas.

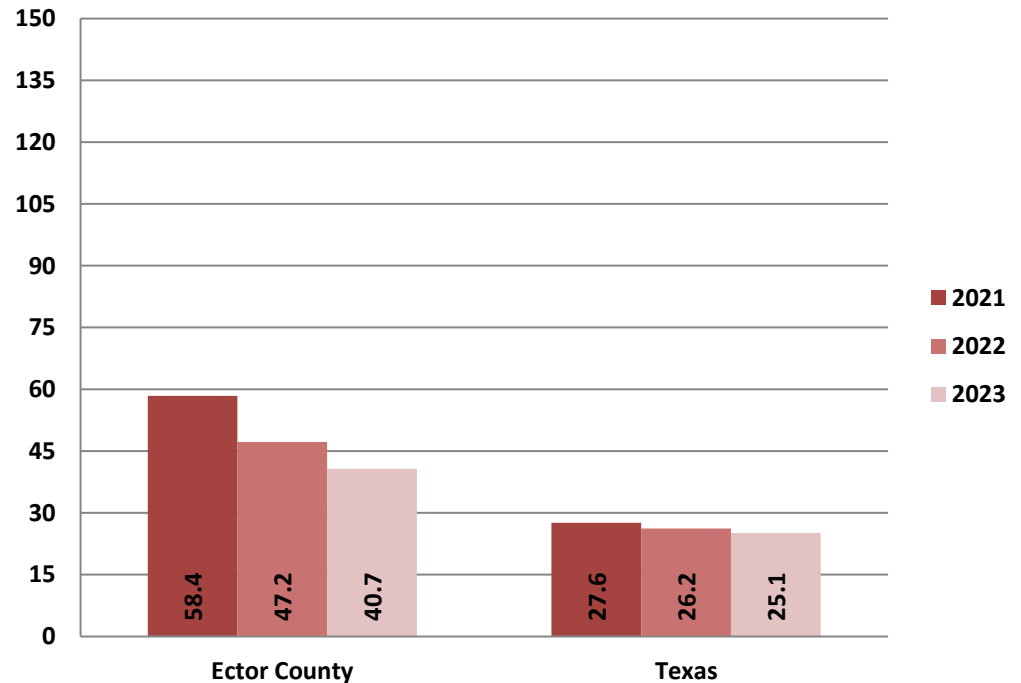
Note: Crude rates use the most current Vintage postcensal series released by the Census Bureau. Crude death rates are per 100,000. Data has been pulled in 3-year sets of moving averages for purposes of statistical reliability.

# Health Status

## Mortality – Diabetes Mellitus

- Diabetes mellitus is the sixth leading cause of death in Ector County and the eighth leading cause of death in the state (2021-2023).
- Between 2021 and 2023, diabetes mortality rates decreased in Ector County and the state.
- In 2023, the diabetes mortality rate in Ector County (40.7 per 100,000) was higher than the state rate (25.1 per 100,000).

Diabetes Mellitus, Crude Death Rates per 100,000, 2021-2023



LOCATION	2021		2022		2023		2021-2023	
	DEATHS	CRUDE DEATH RATE	DEATHS	CRUDE DEATH RATE	DEATHS	CRUDE DEATH RATE	DEATHS	CRUDE DEATH RATE
Ector County	94	58.4	76	47.2	67	40.7	237	48.7
Texas	8,136	27.6	7,853	26.2	7,644	25.1	23,633	26.2

Source: Centers for Disease Control and Prevention, National Center for Health Statistics, <http://wonder.cdc.gov/ucd-icd10.html>; data accessed February 10, 2025.

Note: Due to policy changes in data provision from the census, age-adjusted rates at the county level were unable to be provided at the time of the report. Crude rates were used in the analysis and should be interpreted with caution when comparing separate geographic areas.

Note: Crude rates use the most current Vintage postcensal series released by the Census Bureau. Crude death rates are per 100,000. Data has been pulled in 3-year sets of moving averages for purposes of statistical reliability.

# Health Status

## Mortality – Chronic Lower Respiratory Disease

- Chronic lower respiratory disease (CLRD) is the seventh leading cause of death in Ector County and the state (2021-2023).
- Between 2021 and 2023, CLRD mortality rates increased in Ector County and decreased in the state.
- In 2023, the CLRD mortality rate in Ector County (44.4 per 100,000) was higher than the state rate (32.3 per 100,000).

Chronic Lower Respiratory Diseases, Crude Death Rates per 100,000, 2021-2023



LOCATION	2021		2022		2023		2021-2023	
	DEATHS	CRUDE DEATH RATE	DEATHS	CRUDE DEATH RATE	DEATHS	CRUDE DEATH RATE	DEATHS	CRUDE DEATH RATE
Ector County	66	41.0	76	47.2	73	44.4	215	44.2
Texas	10,026	34.0	10,014	33.3	9,848	32.3	29,888	33.2

Source: Centers for Disease Control and Prevention, National Center for Health Statistics, <http://wonder.cdc.gov/ucd-icd10.html>; data accessed February 10, 2025.

Note: Due to policy changes in data provision from the census, age-adjusted rates at the county level were unable to be provided at the time of the report. Crude rates were used in the analysis and should be interpreted with caution when comparing separate geographic areas.

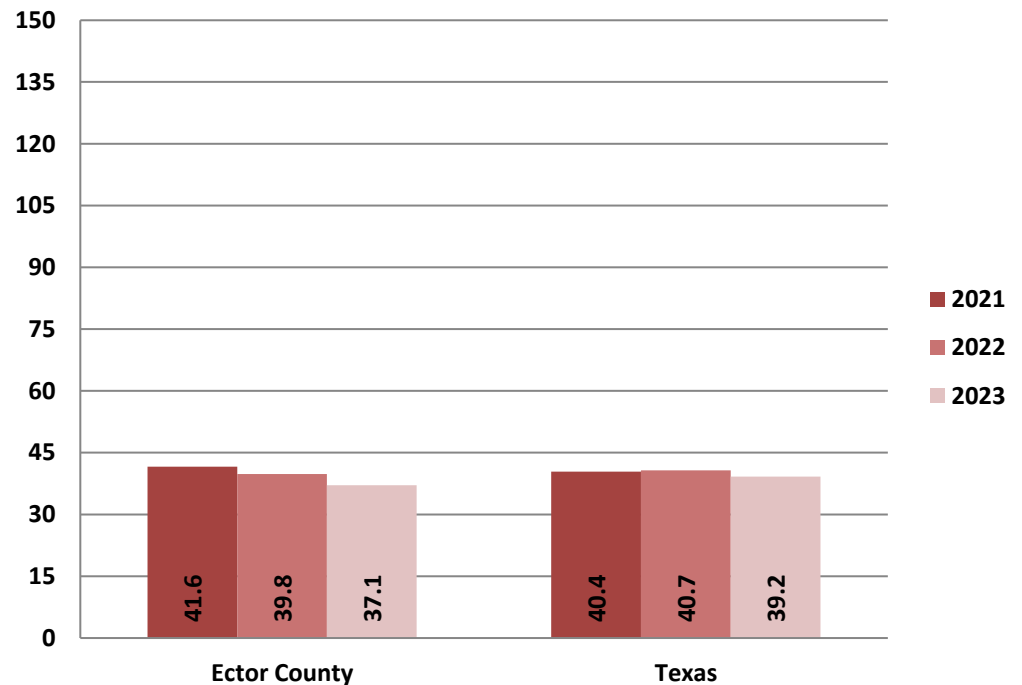
Note: Crude rates use the most current Vintage postcensal series released by the Census Bureau. Crude death rates are per 100,000. Data has been pulled in 3-year sets of moving averages for purposes of statistical reliability.

# Health Status

## Mortality – Cerebrovascular Diseases

- Cerebrovascular diseases are the eighth leading cause of death in Ector County and the fifth leading cause of death in the state (2021-2023).
- Between 2021 and 2023, the cerebrovascular diseases mortality rate decreased in Ector County and the state.
- In 2023, the cerebrovascular diseases mortality rate in Ector County (37.1 per 100,000) was lower than the state rate (39.2 per 100,000).

Cerebrovascular Diseases, Crude Death Rates per 100,000, 2021-2023



LOCATION	2021		2022		2023		2021-2023	
	DEATHS	CRUDE DEATH RATE	DEATHS	CRUDE DEATH RATE	DEATHS	CRUDE DEATH RATE	DEATHS	CRUDE DEATH RATE
Ector County	67	41.6	64	39.8	61	37.1	192	39.5
Texas	11,944	40.4	12,225	40.7	11,961	39.2	36,130	40.1

Source: Centers for Disease Control and Prevention, National Center for Health Statistics, <http://wonder.cdc.gov/ucd-icd10.html>; data accessed February 10, 2025.

Note: Due to policy changes in data provision from the census, age-adjusted rates at the county level were unable to be provided at the time of the report. Crude rates were used in the analysis and should be interpreted with caution when comparing separate geographic areas.

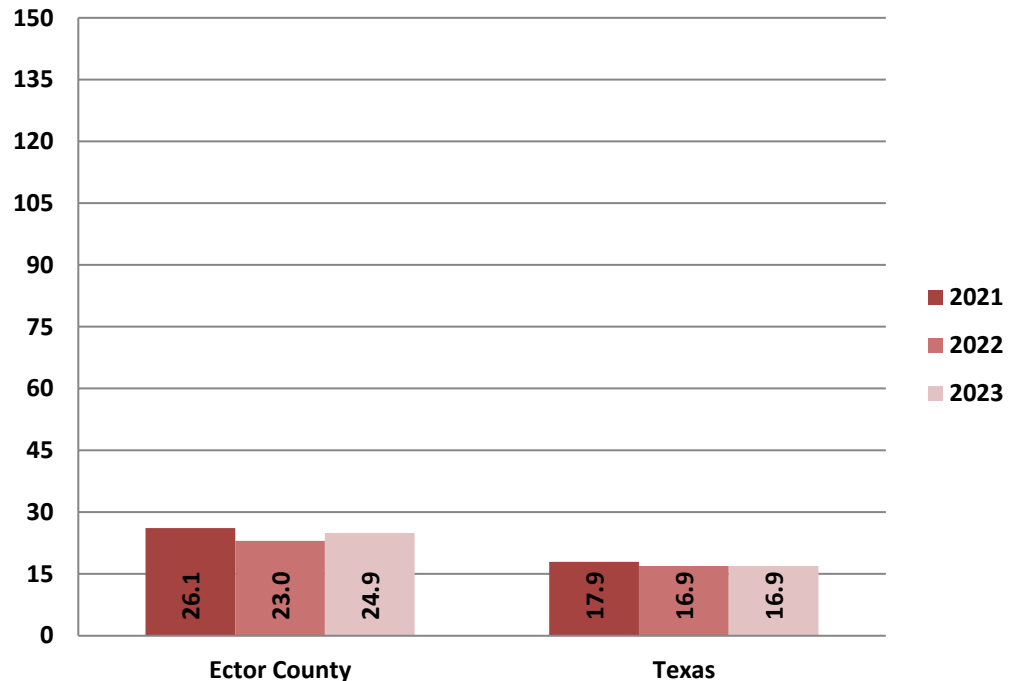
Note: Crude rates use the most current Vintage postcensal series released by the Census Bureau. Crude death rates are per 100,000. Data has been pulled in 3-year sets of moving averages for purposes of statistical reliability.

# Health Status

## Mortality – Chronic Liver Disease and Cirrhosis

- Chronic liver disease and cirrhosis is the ninth leading cause of death in Ector County and the state (2021-2023).
- Between 2021 and 2023, chronic liver disease and cirrhosis mortality rates decreased in Ector County and the state.
- In 2023, the chronic liver disease and cirrhosis mortality rate in Ector County (24.9 per 100,000) was higher than the state rate (16.9 per 100,000).

Chronic Liver Disease And Cirrhosis, Crude Death Rates per 100,000, 2021-2023



LOCATION	2021		2022		2023		2021-2023	
	DEATHS	CRUDE DEATH RATE	DEATHS	CRUDE DEATH RATE	DEATHS	CRUDE DEATH RATE	DEATHS	CRUDE DEATH RATE
Ector County	42	26.1	37	23.0	41	24.9	120	24.7
Texas	5,273	17.9	5,079	16.9	5,168	16.9	15,520	17.2

Source: Centers for Disease Control and Prevention, National Center for Health Statistics, <http://wonder.cdc.gov/ucd-icd10.html>; data accessed February 10, 2025.

Note: Due to policy changes in data provision from the census, age-adjusted rates at the county level were unable to be provided at the time of the report. Crude rates were used in the analysis and should be interpreted with caution when comparing separate geographic areas.

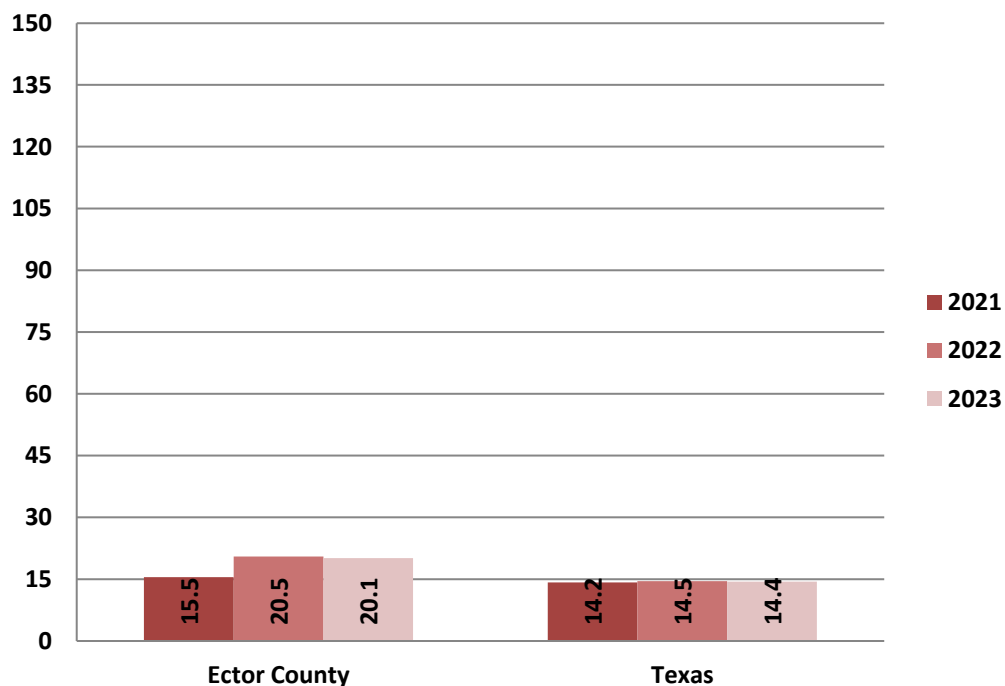
Note: Crude rates use the most current Vintage postcensal series released by the Census Bureau. Crude death rates are per 100,000. Data has been pulled in 3-year sets of moving averages for purposes of statistical reliability.

# Health Status

## Mortality – Intentional Self-Harm (Suicide)

- Intentional self-harm (suicide) is the tenth leading cause of death in Ector County and is not a leading cause of death in the state (2021-2023).
- Between 2021 and 2023, suicide mortality rates increased in Ector County and the state.
- In 2023, the suicide mortality rate in Ector County (20.1 per 100,000) was higher than the state rate (14.4 per 100,000).

Intentional Self-Harm (Suicide), Crude Death Rates per 100,000, 2021-2023



LOCATION	2021		2022		2023		2021-2023	
	DEATHS	CRUDE DEATH RATE	DEATHS	CRUDE DEATH RATE	DEATHS	CRUDE DEATH RATE	DEATHS	CRUDE DEATH RATE
Ector County	25	15.5	33	20.5	33	20.1	91	18.7
Texas	4,193	14.2	4,368	14.5	4,382	14.4	12,943	14.4

Source: Centers for Disease Control and Prevention, National Center for Health Statistics, <http://wonder.cdc.gov/ucd-icd10.html>; data accessed February 10, 2025.

Note: Due to policy changes in data provision from the census, age-adjusted rates at the county level were unable to be provided at the time of the report. Crude rates were used in the analysis and should be interpreted with caution when comparing separate geographic areas.

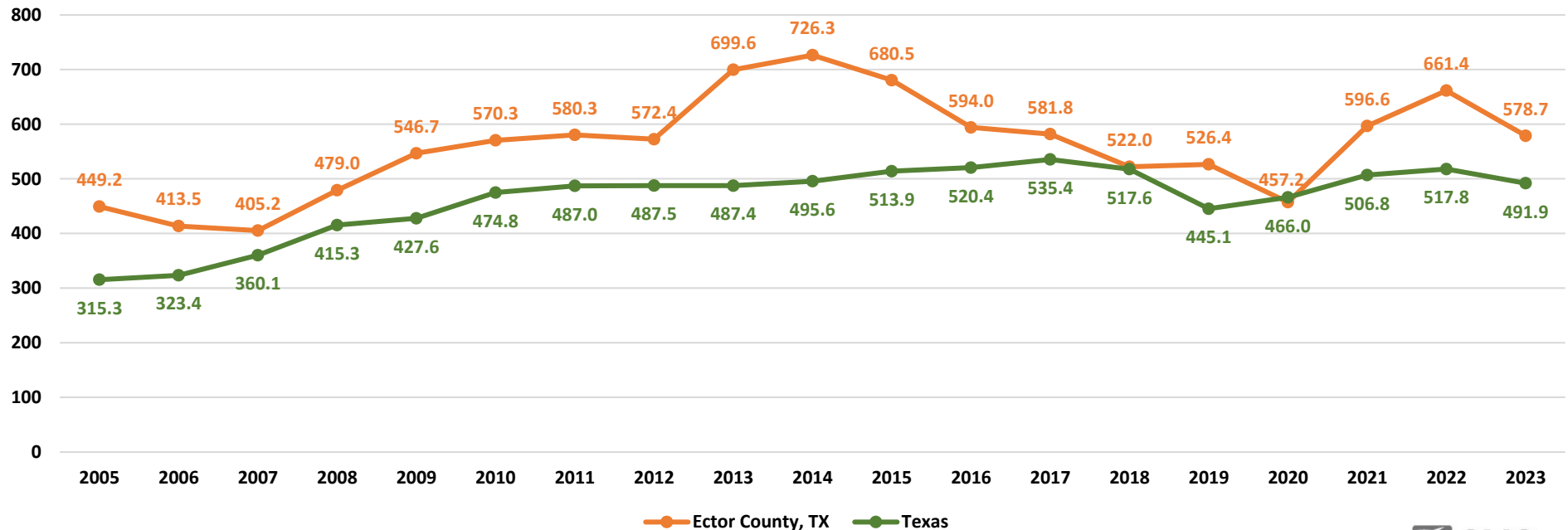
Note: Crude rates use the most current Vintage postcensal series released by the Census Bureau. Crude death rates are per 100,000. Data has been pulled in 3-year sets of moving averages for purposes of statistical reliability.

# Health Status

## Communicable Diseases – Chlamydia

- Between 2005 and 2023, the chlamydia incidence rate in Ector County increased and remained higher than the state for the majority of years during that timeframe.
- In 2023, the chlamydia incidence rate in Ector County (578.7 per 100,000) was higher than the state rate (491.9 per 100,000).

Chlamydia Incidence Rates by Year



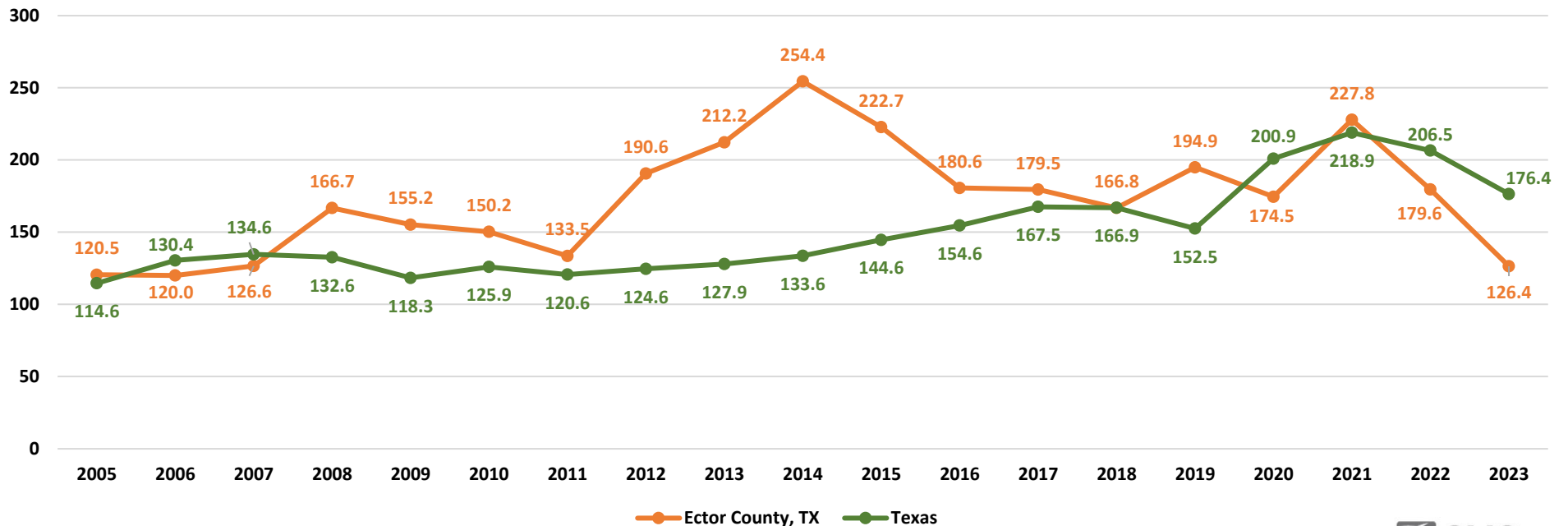
Source: SparkMap, Health Indicator Report: logged in and filtered for Ector County, TX, <https://sparkmap.org/report/>; data accessed February 18, 2025.

# Health Status

## Communicable Diseases – Gonorrhea

- Between 2005 and 2023, the gonorrhea incidence rate in Ector County fluctuated and remained higher than the state for the majority of years during that timeframe.
- In 2023, the gonorrhea incidence rate in Ector County (126.4 per 100,000) was lower than the state rate (176.4 per 100,000).

Gonorrhea Incidence Rates by Year



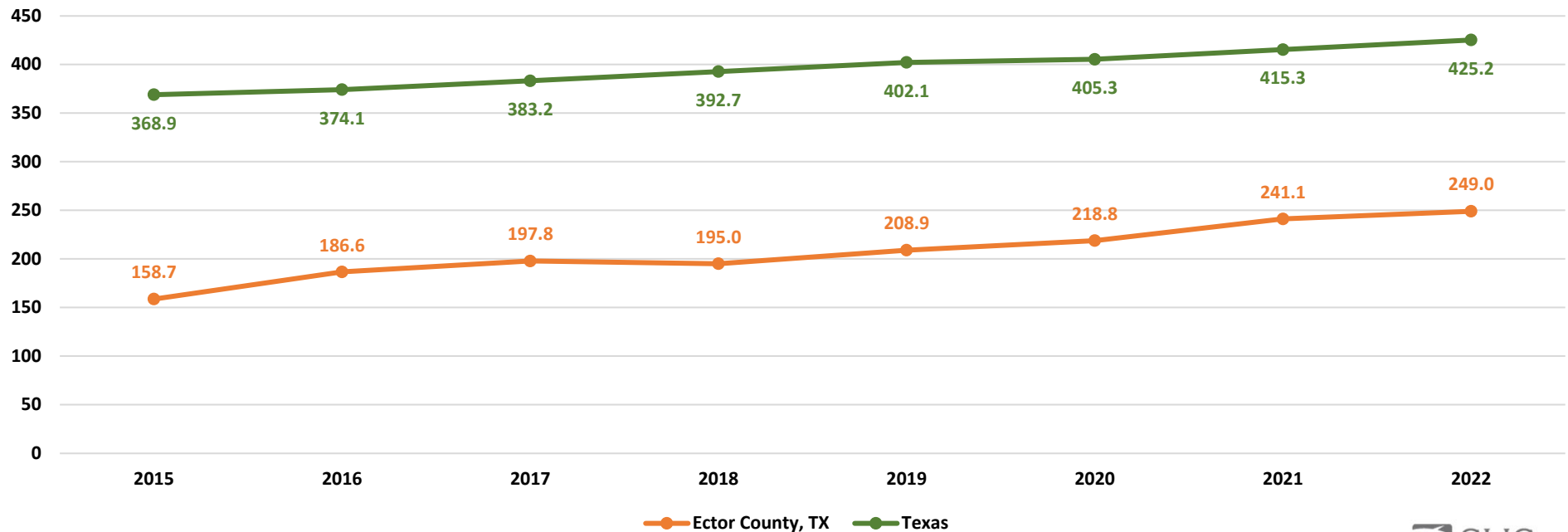
Source: SparkMap, Health Indicator Report: logged in and filtered for Ector County, TX, <https://sparkmap.org/report/>; data accessed February 18, 2025.

# Health Status

## Communicable Diseases – HIV

- Between 2015 and 2022, the HIV prevalence rate in Ector County increased and remained lower than the state during that timeframe.
- In 2022, the HIV prevalence rate in Ector County (249.0 per 100,000) was lower than the state rate (425.2 per 100,000).

HIV Prevalence Rates by Year



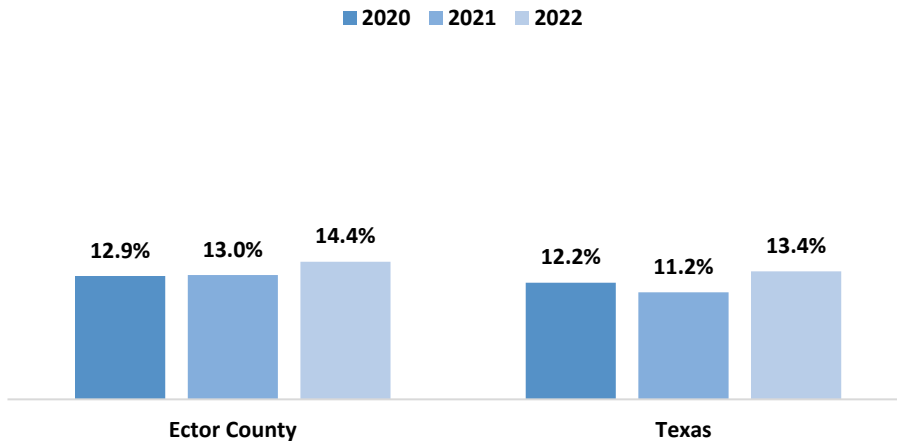
Source: SparkMap, Health Indicator Report: logged in and filtered for Ector County, TX, <https://sparkmap.org/report/>; data accessed February 18, 2025.

# Health Status

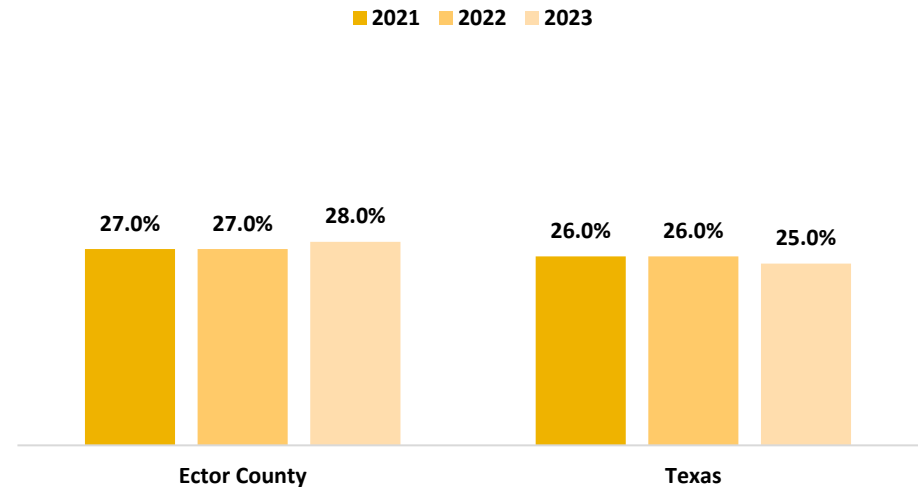
## Chronic Conditions – Diabetes

- Between 2020 and 2022, the percentage of adults (age 18+) with diabetes in Ector County and the state increased.
- In 2022, Ector County (14.4%) had a higher percentage of adults (age 18+) with diabetes than the state (13.4%).
- Between 2021 and 2023, the percentage of Medicare beneficiaries with diabetes in Ector County increased while the state decreased.
- In 2023, Ector County (28.0%) had a higher percentage of Medicare beneficiaries with diabetes than the state (25.0%).

**Diabetes, Percentage, Adults (age 18+),  
2020-2022**



**Diabetes, Percentage, Medicare, 2021-2023**



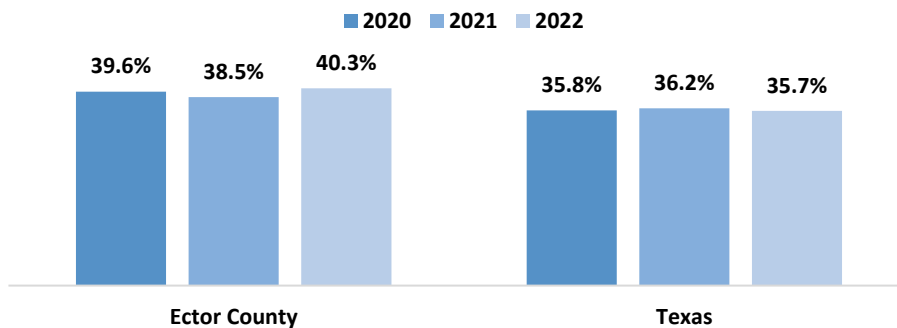
Source: Centers for Medicare & Medicaid Services, Office of Minority Health: Mapping Medicare Disparities, <https://data.cms.gov/mapping-medicare-disparities>; information accessed April 30, 2025.  
Source: Center for Disease Control and Prevention, PLACES: County Data (GIS Friendly Format), 2022 release, filtered for Ector County, TX, [https://data.cdc.gov/500-Cities-Places/PLACES-County-Data-GIS-Friendly-Format-2022-releases/xyst-f73f/about\\_data](https://data.cdc.gov/500-Cities-Places/PLACES-County-Data-GIS-Friendly-Format-2022-releases/xyst-f73f/about_data), data accessed October 16, 2024.  
Source: Center for Disease Control and Prevention, PLACES: County Data (GIS Friendly Format), 2023 release, filtered for Ector County, TX, [https://data.cdc.gov/500-Cities-Places/PLACES-County-Data-GIS-Friendly-Format-2023-releases/7cmc-7y5g/about\\_data](https://data.cdc.gov/500-Cities-Places/PLACES-County-Data-GIS-Friendly-Format-2023-releases/7cmc-7y5g/about_data), data accessed October 16, 2024.  
Source: Center for Disease Control and Prevention, PLACES: County Data (GIS Friendly Format), 2024 release, filtered for Ector County, TX, [https://data.cdc.gov/500-Cities-Places/PLACES-County-Data-GIS-Friendly-Format-2024-releases/146a-9kgh/about\\_data](https://data.cdc.gov/500-Cities-Places/PLACES-County-Data-GIS-Friendly-Format-2024-releases/146a-9kgh/about_data), data accessed October 16, 2024.  
Source: Center for Disease Control and Prevention, Chronic Disease Indicators, filtered for Texas; <https://www.cdc.gov/cdi/>, data accessed October 16, 2024.  
Definition: Has a doctor, nurse, or other health professional ever told you that you have diabetes?

# Health Status

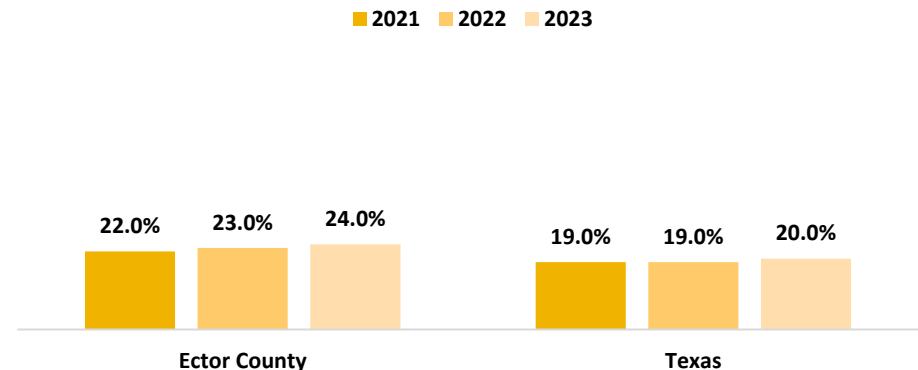
## Chronic Conditions – Obesity

- Between 2020 and 2022, the percentage of adults (age 18+) who are obese in Ector County overall increased and the state slightly decreased.
- In 2022, Ector County (40.3%) had a higher percentage of adults (age 18+) who are obese than the state (35.7%).
- Between 2021 and 2023, the percentage of Medicare beneficiaries who are obese in Ector County and the state increased.
- In 2023, Ector County (24.0%) had a higher percentage of Medicare beneficiaries who are obese than the state (20.0%).

**Obesity, Percentage, Adults (age 18+), 2020-2022**



**Obesity, Percentage, Medicare, 2021-2023**



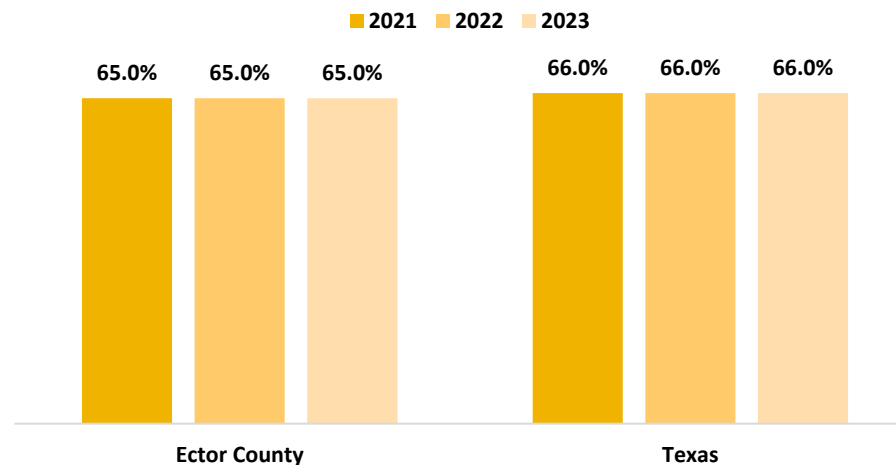
Source: Centers for Medicare & Medicaid Services, Office of Minority Health: Mapping Medicare Disparities, <https://data.cms.gov/mapping-medicare-disparities>; information accessed April 30, 2025.  
 Source: Center for Disease Control and Prevention, PLACES: County Data (GIS Friendly Format), 2022 release, filtered for Ector County, TX, [https://data.cdc.gov/500-Cities-Places/PLACES-County-Data-GIS-Friendly-Format-2022-releas/xyst-f73f/about\\_data](https://data.cdc.gov/500-Cities-Places/PLACES-County-Data-GIS-Friendly-Format-2022-releas/xyst-f73f/about_data), data accessed October 16, 2024.  
 Source: Center for Disease Control and Prevention, PLACES: County Data (GIS Friendly Format), 2023 release, filtered for Ector County, TX, [https://data.cdc.gov/500-Cities-Places/PLACES-County-Data-GIS-Friendly-Format-2023-releas/7cmc-7y5g/about\\_data](https://data.cdc.gov/500-Cities-Places/PLACES-County-Data-GIS-Friendly-Format-2023-releas/7cmc-7y5g/about_data), data accessed October 16, 2024.  
 Source: Center for Disease Control and Prevention, PLACES: County Data (GIS Friendly Format), 2024 release, filtered for Ector County, TX, [https://data.cdc.gov/500-Cities-Places/PLACES-County-Data-GIS-Friendly-Format-2024-releas/i46a-9kgh/about\\_data](https://data.cdc.gov/500-Cities-Places/PLACES-County-Data-GIS-Friendly-Format-2024-releas/i46a-9kgh/about_data), data accessed October 16, 2024.  
 Source: Center for Disease Control and Prevention, Chronic Disease Indicators, filtered for Texas; <https://www.cdc.gov/cdi/>, data accessed October 16, 2024.  
 Definition: BMI is (weight in lbs. divided by (height in inches squared)) times 703. Recommended BMI is 18.5 to 24.9. Obese is => 30.0.

# Health Status

## *Chronic Conditions – Hypertension*

- Between 2021 and 2023, the percentage of Medicare beneficiaries with hypertension in Ector County and the state remained steady.
- In 2023, Ector County (65.0%) had a slightly lower percentage of Medicare beneficiaries with hypertension than the state (66.0%).

Hypertension, Percentage, Medicare, 2021-2023

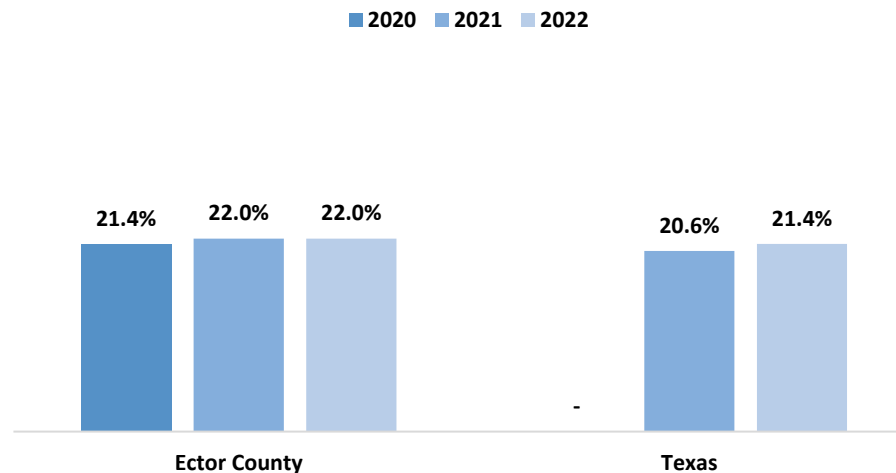


# Health Status

## Chronic Conditions – Arthritis

- Between 2020 and 2022, the percentage of adults (age 18+) with arthritis in Ector County increased.
- In 2022, Ector County (22.0%) had a slightly higher percentage of adults (age 18+) who have arthritis than the state (21.4%).

Arthritis, Percentage, Adults (age 18+),  
2020-2022



Source: Center for Disease Control and Prevention, PLACES: County Data (GIS Friendly Format), 2022 release, filtered for Ector County, TX, [https://data.cdc.gov/500-Cities-Places/PLACES-County-Data-GIS-Friendly-Format-2022-releas/xyst-f73f/about\\_data](https://data.cdc.gov/500-Cities-Places/PLACES-County-Data-GIS-Friendly-Format-2022-releas/xyst-f73f/about_data), data accessed October 16, 2024.

Source: Center for Disease Control and Prevention, PLACES: County Data (GIS Friendly Format), 2023 release, filtered for Ector County, TX, [https://data.cdc.gov/500-Cities-Places/PLACES-County-Data-GIS-Friendly-Format-2023-releas/7cmc-7y5g/about\\_data](https://data.cdc.gov/500-Cities-Places/PLACES-County-Data-GIS-Friendly-Format-2023-releas/7cmc-7y5g/about_data), data accessed October 16, 2024.

Source: Center for Disease Control and Prevention, PLACES: County Data (GIS Friendly Format), 2024 release, filtered for Ector County, TX, [https://data.cdc.gov/500-Cities-Places/PLACES-County-Data-GIS-Friendly-Format-2024-releas/i46a-9kgh/about\\_data](https://data.cdc.gov/500-Cities-Places/PLACES-County-Data-GIS-Friendly-Format-2024-releas/i46a-9kgh/about_data), data accessed October 16, 2024.

Source: Center for Disease Control and Prevention, Chronic Disease Indicators, filtered for Texas; <https://www.cdc.gov/cdi/>, data accessed October 16, 2024.

Definition: Has a doctor, nurse, or other health professional ever told you that you have some form of arthritis, rheumatoid arthritis, gout, lupus, or fibromyalgia?

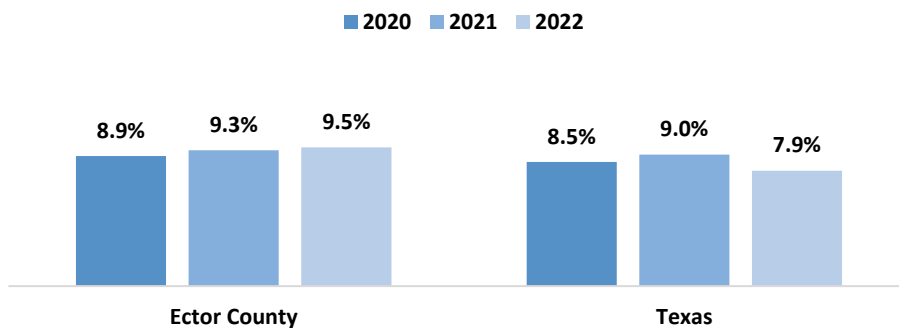
Note: Data may be missing due to factors such as a small sample size, the question not being asked in a particular year, or the source used to collect the data being limited to core questions asked nationwide across all states.

# Health Status

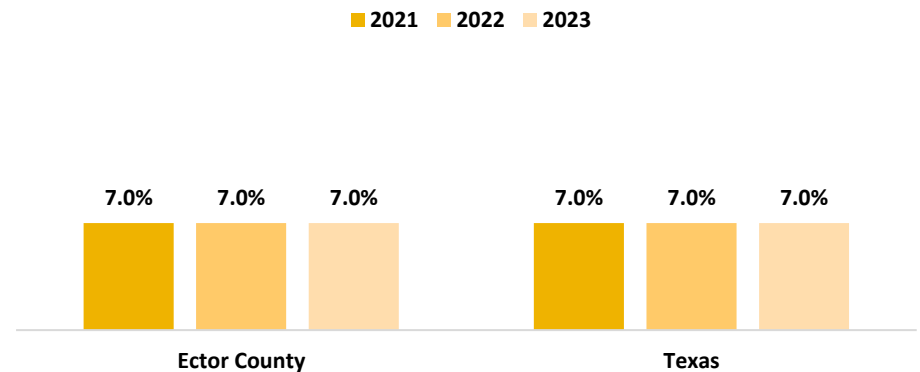
## Chronic Conditions – Asthma

- Between 2020 and 2022, the percentage of adults (age 18+) with asthma in Ector County increased and the state overall decreased.
- In 2022, Ector County (9.5%) had a higher percentage of adults (age 18+) with asthma than the state (7.9%).
- Between 2021 and 2023, the percentage of Medicare beneficiaries with asthma in Ector County and the state remained steady.
- In 2023, the percentage of Medicare beneficiaries with asthma in Ector County (7.0%) was consistent with the state (7.0%).

**Asthma, Percentage, Adults (age 18+), 2020-2022**



**Asthma, Percentage, Medicare, 2021-2023**



Source: Centers for Medicare & Medicaid Services, Office of Minority Health: Mapping Medicare Disparities, <https://data.cms.gov/mapping-medicare-disparities>; information accessed April 30, 2025.

Source: Center for Disease Control and Prevention, PLACES: County Data (GIS Friendly Format), 2022 release, filtered for Ector County, TX, [https://data.cdc.gov/500-Cities-Places/PLACES-County-Data-GIS-Friendly-Format-2022-releas/xyst-f73f/about\\_data](https://data.cdc.gov/500-Cities-Places/PLACES-County-Data-GIS-Friendly-Format-2022-releas/xyst-f73f/about_data), data accessed October 16, 2024.

Source: Center for Disease Control and Prevention, PLACES: County Data (GIS Friendly Format), 2023 release, filtered for Ector County, TX, [https://data.cdc.gov/500-Cities-Places/PLACES-County-Data-GIS-Friendly-Format-2023-releas/7cmc-7y5g/about\\_data](https://data.cdc.gov/500-Cities-Places/PLACES-County-Data-GIS-Friendly-Format-2023-releas/7cmc-7y5g/about_data), data accessed October 16, 2024.

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Source: Center for Disease Control and Prevention, Chronic Disease Indicators, filtered for Texas; <https://www.cdc.gov/cdi/>, data accessed October 16, 2024.

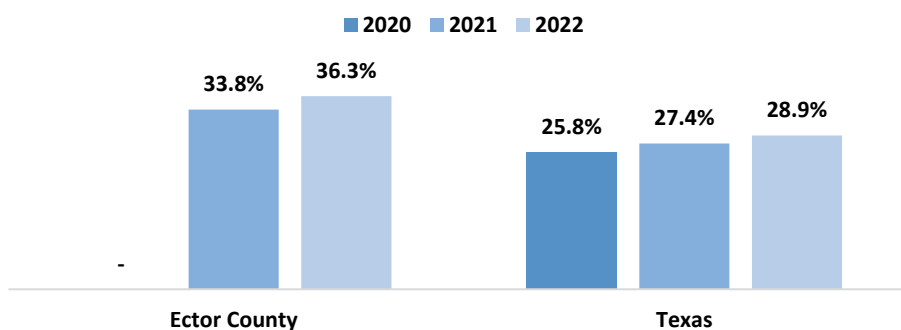
Definition: Has a doctor, nurse, or other health professional ever told you that you have asthma?

# Health Status

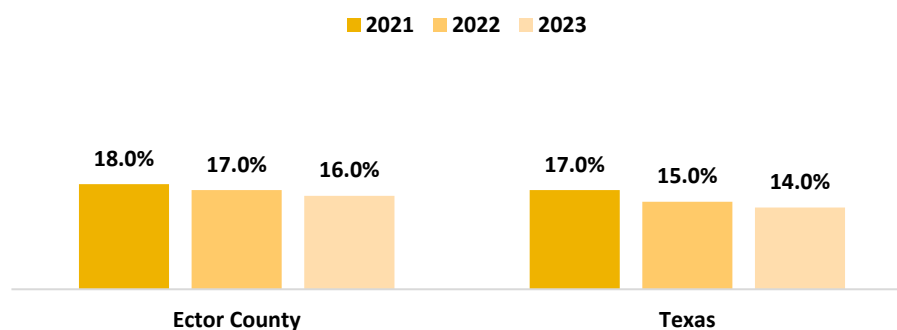
## Chronic Conditions – Disability

- Between 2020 and 2022, the percentage of adults with a disability in the state increased.
- In 2022, Ector County (36.3%) had a higher percentage of adults (age 18+) with a disability than the state (28.9%).
- Between 2021 and 2023, the percentage of Medicare beneficiaries with a disability in Ector County and the state decreased.
- In 2023, Ector County (16.0%) had a higher percentage of Medicare beneficiaries with a disability than the state (14.0%).

Disability, Percentage, Adults (age 18+), 2020-2022



Disability (reason for Medicare eligibility), Percentage, Medicare, 2021-2023



Source: Centers for Medicare & Medicaid Services, Office of Minority Health: Mapping Medicare Disparities, <https://data.cms.gov/mapping-medicare-disparities>; information accessed April 30, 2025.

Source: Center for Disease Control and Prevention, PLACES: County Data (GIS Friendly Format), 2022 release, filtered for Ector County, TX, [https://data.cdc.gov/500-Cities-Places/PLACES-County-Data-GIS-Friendly-Format-2022-releas/xyst-f73f/about\\_data](https://data.cdc.gov/500-Cities-Places/PLACES-County-Data-GIS-Friendly-Format-2022-releas/xyst-f73f/about_data), data accessed October 16, 2024.

Source: Center for Disease Control and Prevention, PLACES: County Data (GIS Friendly Format), 2023 release, filtered for Ector County, TX, [https://data.cdc.gov/500-Cities-Places/PLACES-County-Data-GIS-Friendly-Format-2023-releas/7cmc-7y5g/about\\_data](https://data.cdc.gov/500-Cities-Places/PLACES-County-Data-GIS-Friendly-Format-2023-releas/7cmc-7y5g/about_data), data accessed October 16, 2024.

Source: Center for Disease Control and Prevention, PLACES: County Data (GIS Friendly Format), 2024 release, filtered for Ector County, TX, [https://data.cdc.gov/500-Cities-Places/PLACES-County-Data-GIS-Friendly-Format-2024-releas/i46a-9kgh/about\\_data](https://data.cdc.gov/500-Cities-Places/PLACES-County-Data-GIS-Friendly-Format-2024-releas/i46a-9kgh/about_data), data accessed October 16, 2024.

Source: Center for Disease Control and Prevention, Chronic Disease Indicators, filtered for Texas; <https://www.cdc.gov/cdi/>, data accessed October 16, 2024.

Definition: adults who said yes to at least one of six disability questions below. "Are you deaf or do you have serious difficulty hearing?", "Are you blind or do you have serious difficulty seeing, even when wearing glasses?", "Because of a physical, mental, or emotional condition, do you have serious difficulty concentrating, remembering, or making decisions?", "Do you have serious difficulty walking or climbing stairs?", "Do you have difficulty dressing or bathing?", or "Because of a physical, mental, or emotional condition, do you have difficulty doing errands alone such as visiting a doctor's office or shopping?"

Note: Data may be missing due to factors such as a small sample size, the question not being asked in a particular year, or the source used to collect the data being limited to core questions asked nationwide across all states.

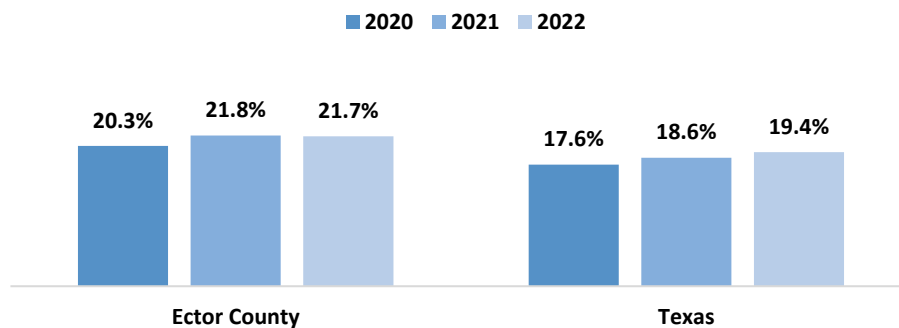


# Health Status

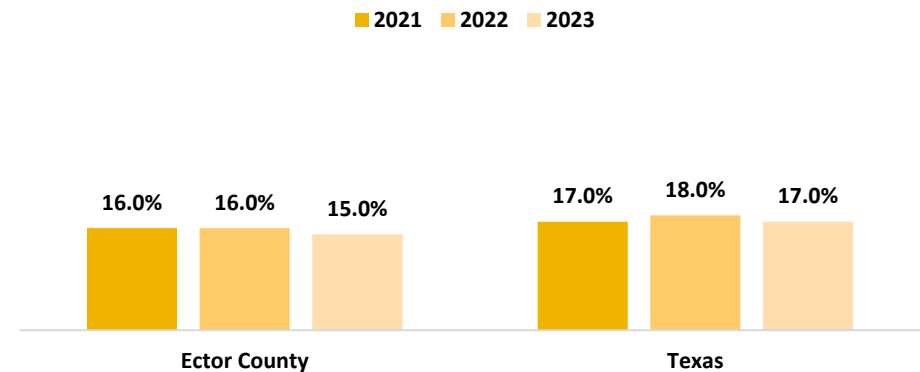
## Mental Health – Depressive Disorders

- Between 2020 and 2022, the percentage of adults (age 18+) with depression in Ector County and the state increased.
- In 2022, Ector County (21.7%) had a higher percentage of adults (age 18+) with depression than the state (19.4%).
- Between 2021 and 2023, the percentage of Medicare beneficiaries with depression in Ector County decreased while the state remained consistent.
- In 2023, Ector County (15.0%) had a lower percentage of Medicare beneficiaries with depression than the state (17.0%).

Depression, Percentage, Adults (age 18+), 2020-2022



Depression, Percentage, Medicare, 2021-2023



Source: Centers for Medicare & Medicaid Services, Office of Minority Health: Mapping Medicare Disparities, <https://data.cms.gov/mapping-medicare-disparities>; information accessed April 30, 2025.

Source: Center for Disease Control and Prevention, PLACES: County Data (GIS Friendly Format), 2022 release, filtered for Ector County, TX, [https://data.cdc.gov/500-Cities-Places/PLACES-County-Data-GIS-Friendly-Format-2022-releas/xyst-f73f/about\\_data](https://data.cdc.gov/500-Cities-Places/PLACES-County-Data-GIS-Friendly-Format-2022-releas/xyst-f73f/about_data), data accessed October 16, 2024.

Source: Center for Disease Control and Prevention, PLACES: County Data (GIS Friendly Format), 2023 release, filtered for Ector County, TX, [https://data.cdc.gov/500-Cities-Places/PLACES-County-Data-GIS-Friendly-Format-2023-releas/7cmc-7y5g/about\\_data](https://data.cdc.gov/500-Cities-Places/PLACES-County-Data-GIS-Friendly-Format-2023-releas/7cmc-7y5g/about_data), data accessed October 16, 2024.

Source: Center for Disease Control and Prevention, PLACES: County Data (GIS Friendly Format), 2024 release, filtered for Ector County, TX, [https://data.cdc.gov/500-Cities-Places/PLACES-County-Data-GIS-Friendly-Format-2024-releas/i46a-9kgh/about\\_data](https://data.cdc.gov/500-Cities-Places/PLACES-County-Data-GIS-Friendly-Format-2024-releas/i46a-9kgh/about_data), data accessed October 16, 2024.

Source: Center for Disease Control and Prevention, Chronic Disease Indicators, filtered for Texas; <https://www.cdc.gov/cdi/>, data accessed October 16, 2024.

Definition: Has a doctor, nurse, or other health professional ever told you that you have a depressive disorder including depression, major depression, dysthymia, or minor depression?

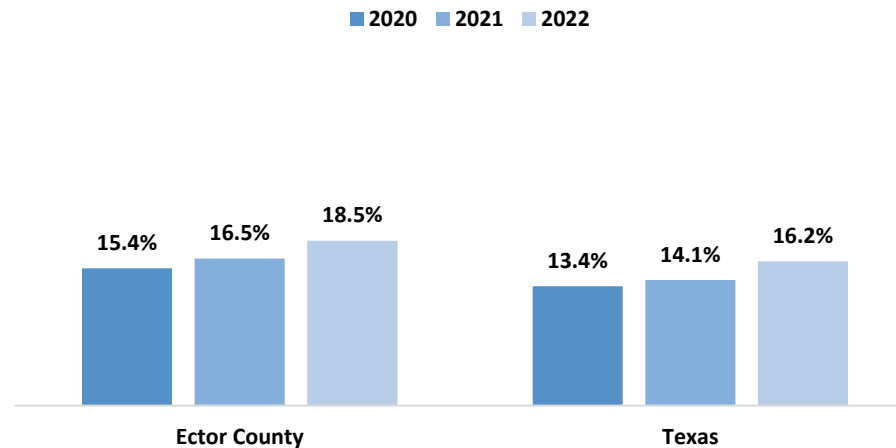


# Health Status

## *Mental Health – Frequent Mental Distress*

- Between 2020 and 2022, the percentage of adults (age 18+) who self-reported that their mental health was not good for 14+ days increased in Ector County and the state.
- In 2022, Ector County (18.5%) had a higher percentage of adults (age 18+) who self-reported that their mental health was not good for 14+ days than the state (16.2%).

**Frequent Mental Distress, Percentage, Adults  
(age 18+),  
2020-2022**



Source: Center for Disease Control and Prevention, PLACES: County Data (GIS Friendly Format), 2022 release, filtered for Ector County, TX, [https://data.cdc.gov/500-Cities-Places/PLACES-County-Data-GIS-Friendly-Format-2022-releas/xyst-f73f/about\\_data](https://data.cdc.gov/500-Cities-Places/PLACES-County-Data-GIS-Friendly-Format-2022-releas/xyst-f73f/about_data), data accessed October 16, 2024.

Source: Center for Disease Control and Prevention, PLACES: County Data (GIS Friendly Format), 2023 release, filtered for Ector County, TX, [https://data.cdc.gov/500-Cities-Places/PLACES-County-Data-GIS-Friendly-Format-2023-releas/7cmc-7y5g/about\\_data](https://data.cdc.gov/500-Cities-Places/PLACES-County-Data-GIS-Friendly-Format-2023-releas/7cmc-7y5g/about_data), data accessed October 16, 2024.

Source: Center for Disease Control and Prevention, PLACES: County Data (GIS Friendly Format), 2024 release, filtered for Ector County, TX, [https://data.cdc.gov/500-Cities-Places/PLACES-County-Data-GIS-Friendly-Format-2024-releas/i46a-9kgh/about\\_data](https://data.cdc.gov/500-Cities-Places/PLACES-County-Data-GIS-Friendly-Format-2024-releas/i46a-9kgh/about_data), data accessed October 16, 2024.

Source: Center for Disease Control and Prevention, Chronic Disease Indicators, filtered for Texas; <https://www.cdc.gov/cdi/>, data accessed October 16, 2024.

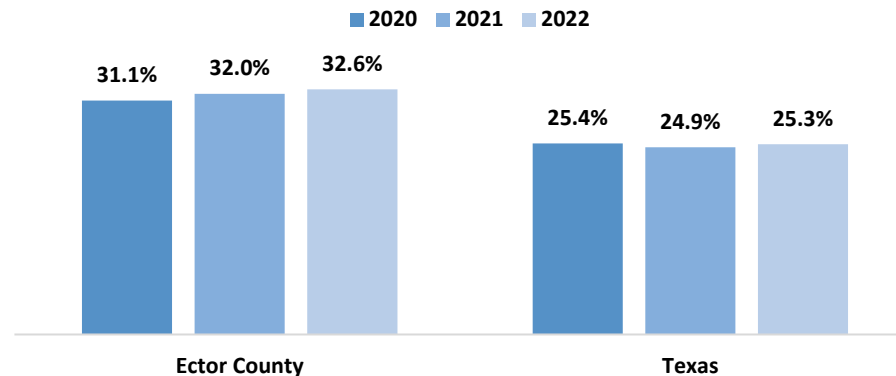
Definition: Respondents who report that their mental health (including stress, depression, and problems with emotions) was not good for 14 or more days during the past 30 days.

# Health Status

## Health Behaviors – Physical Inactivity

- Between 2020 and 2022, the percentage of adults (age 18+) who reported having no leisure-time for physical activity in Ector County increased and the state remained consistent.
- In 2022, Ector County (32.6%) had a higher percentage of adults (age 18+) who reported having no leisure-time for physical activity than the state (25.3%).

No Leisure-Time For Physical Activity,  
Percentage, Adults (age 18+),  
2020-2022



Source: Center for Disease Control and Prevention, PLACES: County Data (GIS Friendly Format), 2022 release, filtered for Ector County, TX, [https://data.cdc.gov/500-Cities-Places/PLACES-County-Data-GIS-Friendly-Format-2022-releas/xyst-f73f/about\\_data](https://data.cdc.gov/500-Cities-Places/PLACES-County-Data-GIS-Friendly-Format-2022-releas/xyst-f73f/about_data), data accessed October 16, 2024.

Source: Center for Disease Control and Prevention, PLACES: County Data (GIS Friendly Format), 2023 release, filtered for Ector County, TX, [https://data.cdc.gov/500-Cities-Places/PLACES-County-Data-GIS-Friendly-Format-2023-releas/7cmc-7y5g/about\\_data](https://data.cdc.gov/500-Cities-Places/PLACES-County-Data-GIS-Friendly-Format-2023-releas/7cmc-7y5g/about_data), data accessed October 16, 2024.

Source: Center for Disease Control and Prevention, PLACES: County Data (GIS Friendly Format), 2024 release, filtered for Ector County, TX, [https://data.cdc.gov/500-Cities-Places/PLACES-County-Data-GIS-Friendly-Format-2024-releas/i46a-9kgh/about\\_data](https://data.cdc.gov/500-Cities-Places/PLACES-County-Data-GIS-Friendly-Format-2024-releas/i46a-9kgh/about_data), data accessed October 16, 2024.

Source: Center for Disease Control and Prevention, Chronic Disease Indicators, filtered for Texas; <https://www.cdc.gov/cdi/>, data accessed October 16, 2024.

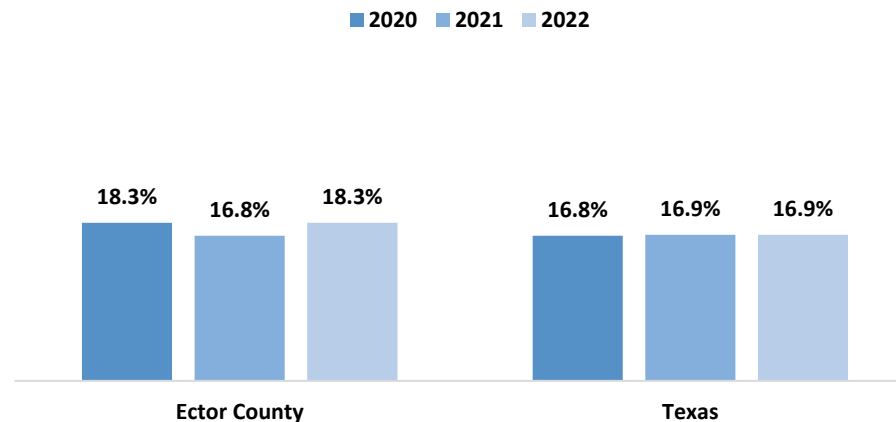
Definition: Respondents who answered “no” to the following question: “During the past month, other than your regular job, did you participate in any physical activities or exercises such as running, calisthenics, golf, gardening, or walking for exercise?”

# Health Status

## Health Behaviors – Binge Drinking

- Between 2020 and 2022, the percentage of adults (age 18+) who binge drink in Ector County fluctuated while the state remained consistent.
- In 2022, Ector County (18.3%) had a higher percentage of adults (age 18+) who binge drink than the state (16.9%).

Binge Drinking, Percentage, Adults (age 18+),  
2020-2022



Source: Center for Disease Control and Prevention, PLACES: County Data (GIS Friendly Format), 2022 release, filtered for Ector County, TX, [https://data.cdc.gov/500-Cities-Places/PLACES-County-Data-GIS-Friendly-Format-2022-releas/xyst-f73f/about\\_data](https://data.cdc.gov/500-Cities-Places/PLACES-County-Data-GIS-Friendly-Format-2022-releas/xyst-f73f/about_data), data accessed October 16, 2024.

Source: Center for Disease Control and Prevention, PLACES: County Data (GIS Friendly Format), 2023 release, filtered for Ector County, TX, [https://data.cdc.gov/500-Cities-Places/PLACES-County-Data-GIS-Friendly-Format-2023-releas/7cmc-7y5g/about\\_data](https://data.cdc.gov/500-Cities-Places/PLACES-County-Data-GIS-Friendly-Format-2023-releas/7cmc-7y5g/about_data), data accessed October 16, 2024.

Source: Center for Disease Control and Prevention, PLACES: County Data (GIS Friendly Format), 2024 release, filtered for Ector County, TX, [https://data.cdc.gov/500-Cities-Places/PLACES-County-Data-GIS-Friendly-Format-2024-releas/i46a-9kgh/about\\_data](https://data.cdc.gov/500-Cities-Places/PLACES-County-Data-GIS-Friendly-Format-2024-releas/i46a-9kgh/about_data), data accessed October 16, 2024.

Source: Center for Disease Control and Prevention, Chronic Disease Indicators, filtered for Texas; <https://www.cdc.gov/cdi/>, data accessed October 16, 2024.

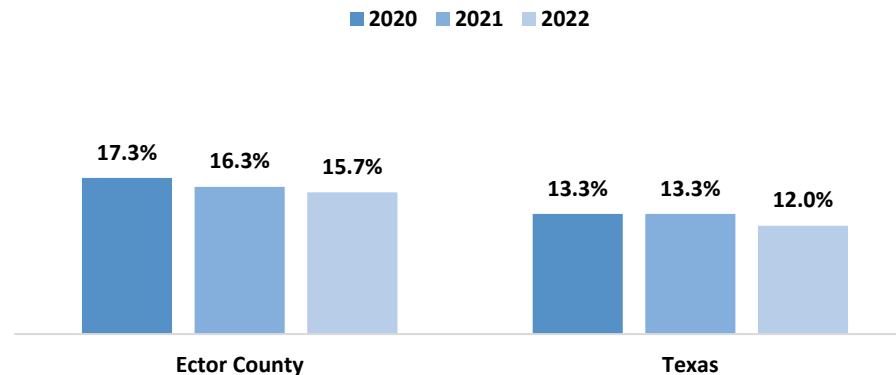
Definition: During the past 30 days, what is the largest number of drinks you had on any occasion? Respondents are classified as “at risk” for binge drinking if males reported consuming 5 or more and females reported consuming 4 or more alcoholic beverages at one time.

# Health Status

## Health Behaviors – Smoking

- Between 2020 and 2022, the percentage of adults (age 18+) who smoke in Ector County and the state decreased.
- In 2022, Ector County (15.7%) had a higher percentage of adults (age 18+) who smoke than the state (12.0%).

Smoking Status (Current Smoker), Percentage,  
Adults (age 18+),  
2020-2022



Source: Center for Disease Control and Prevention, PLACES: County Data (GIS Friendly Format), 2022 release, filtered for Ector County, TX, [https://data.cdc.gov/500-Cities-Places/PLACES-County-Data-GIS-Friendly-Format-2022-releas/xyst-f73f/about\\_data](https://data.cdc.gov/500-Cities-Places/PLACES-County-Data-GIS-Friendly-Format-2022-releas/xyst-f73f/about_data), data accessed October 16, 2024.

Source: Center for Disease Control and Prevention, PLACES: County Data (GIS Friendly Format), 2023 release, filtered for Ector County, TX, [https://data.cdc.gov/500-Cities-Places/PLACES-County-Data-GIS-Friendly-Format-2023-releas/7cmc-7y5g/about\\_data](https://data.cdc.gov/500-Cities-Places/PLACES-County-Data-GIS-Friendly-Format-2023-releas/7cmc-7y5g/about_data), data accessed October 16, 2024.

Source: Center for Disease Control and Prevention, PLACES: County Data (GIS Friendly Format), 2024 release, filtered for Ector County, TX, [https://data.cdc.gov/500-Cities-Places/PLACES-County-Data-GIS-Friendly-Format-2024-releas/i46a-9kgh/about\\_data](https://data.cdc.gov/500-Cities-Places/PLACES-County-Data-GIS-Friendly-Format-2024-releas/i46a-9kgh/about_data), data accessed October 16, 2024.

Source: Center for Disease Control and Prevention, Chronic Disease Indicators, filtered for Texas; <https://www.cdc.gov/cdi/>, data accessed October 16, 2024.

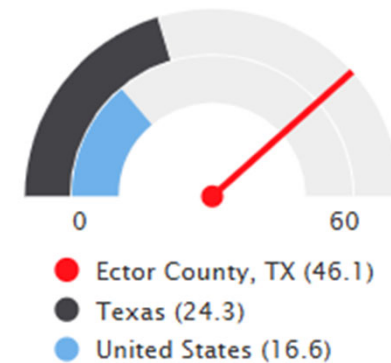
Definition: Respondents who report having smoked  $\geq 100$  cigarettes in their lifetime and currently smoke every day or some days.

# Health Status

## Maternal & Child Health – Teen Births

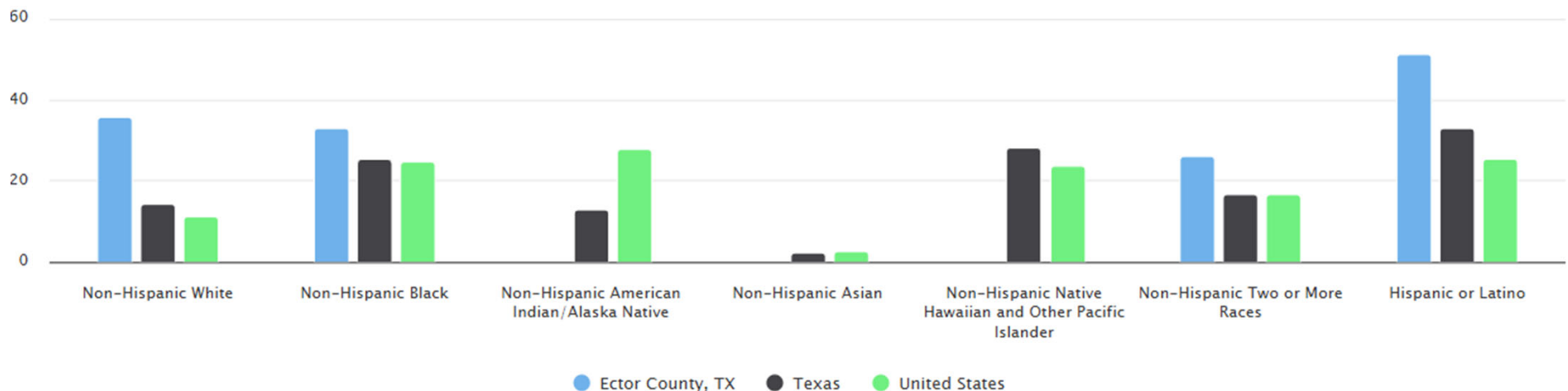
- Ector County (46.1 per 1,000) has a higher teen birth rate per 1,000 females (ages 15-19) than the state (24.3 per 1,000) and the nation (16.6 per 1,000) (2016-2022).
- Ector County has higher teen birth rates per 1,000 female population age 15-19 for the majority of racial/ethnic groups as compared to the state and the nation (2016-2022).

Teen Birth Rate Per 1,000 Female Population, Ages 15-19



Note: a green dial indicates that the county has a better rate than the state, and a red dial indicates that the county has a worse rate than the state.

Teen Birth Rate per 1,000 Female Population Age 15-19 by Race / Ethnicity



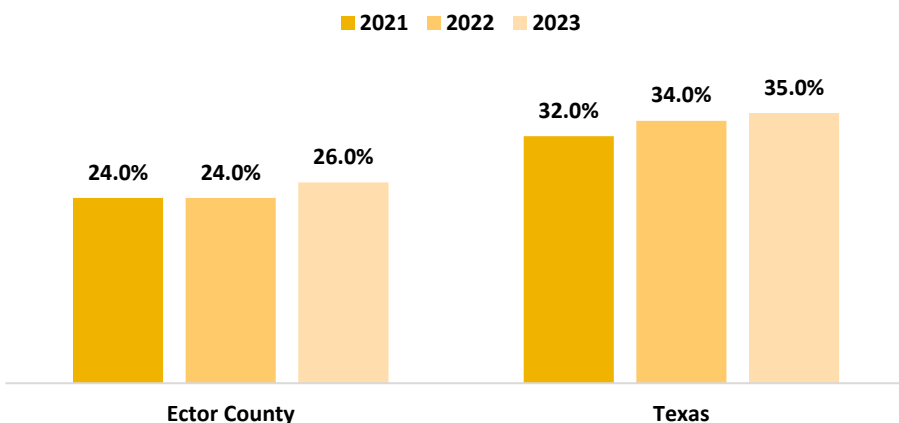
Source: SparkMap, Health Indicator Report: logged in and filtered for Ector County, TX, <https://sparkmap.org/report/>; data accessed March 13, 2025.  
 Definition: teen birth rate per 1,000 female population age 15-19 by race / ethnicity.

# Health Status

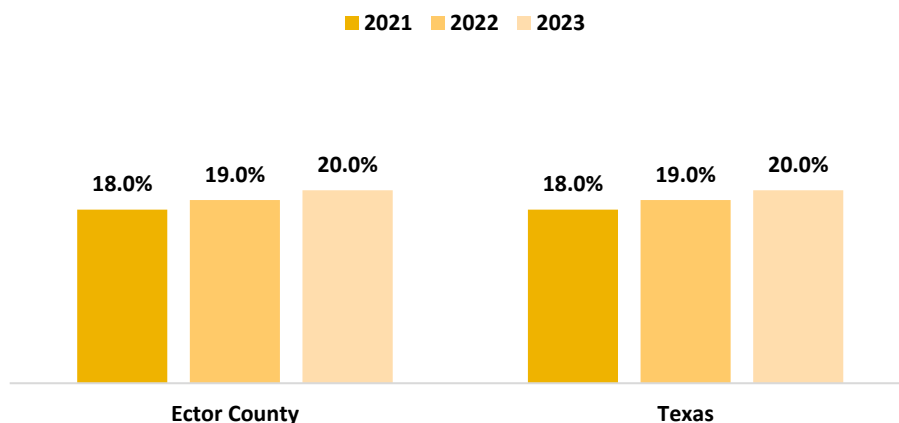
## Preventive Care – Mammography & Prostate Screening (Medicare)

- Between 2021 and 2023, the percentage of females (age 35+) that received at least one mammography screening in the past year increased in Ector County and the state.
- In 2023, the percentage of females (age 35+) that received at least one mammography screening in the past year in Ector County (26.0%) was lower than the state (35.0%).
- Between 2021 and 2023, the percentage of males (age 50+) that received at least one prostate screening in the past year increased in Ector County and the state.
- In 2023, the percentage of males (age 50+) that received at least one prostate screening in the past year in Ector County (20.0%) was consistent with the state (20.0%).

**Mammography Screening, Percentage, Medicare Females (age 35+), 2021-2023**



**Prostate Cancer Screening, Percentage, Medicare Males (age 50+), 2021-2023**



Source: Centers for Medicare & Medicaid Services, Office of Minority Health: Mapping Medicare Disparities, <https://data.cms.gov/mapping-medicare-disparities>; information accessed April 30, 2025.

Mammography Screening Definition: percentages are identified using the HCPCS/CPT codes present in the Medicare administrative claims. The uptake rate for mammography services is calculated as the percentage of beneficiaries that received at least one of the services (defined by HCPCS/CPT codes) in a given year. Number of beneficiaries for mammography services excludes: beneficiaries without Part B enrollment for at least one month; beneficiaries with enrollment in Medicare Advantage; male beneficiaries; and female beneficiaries aged less than 35.

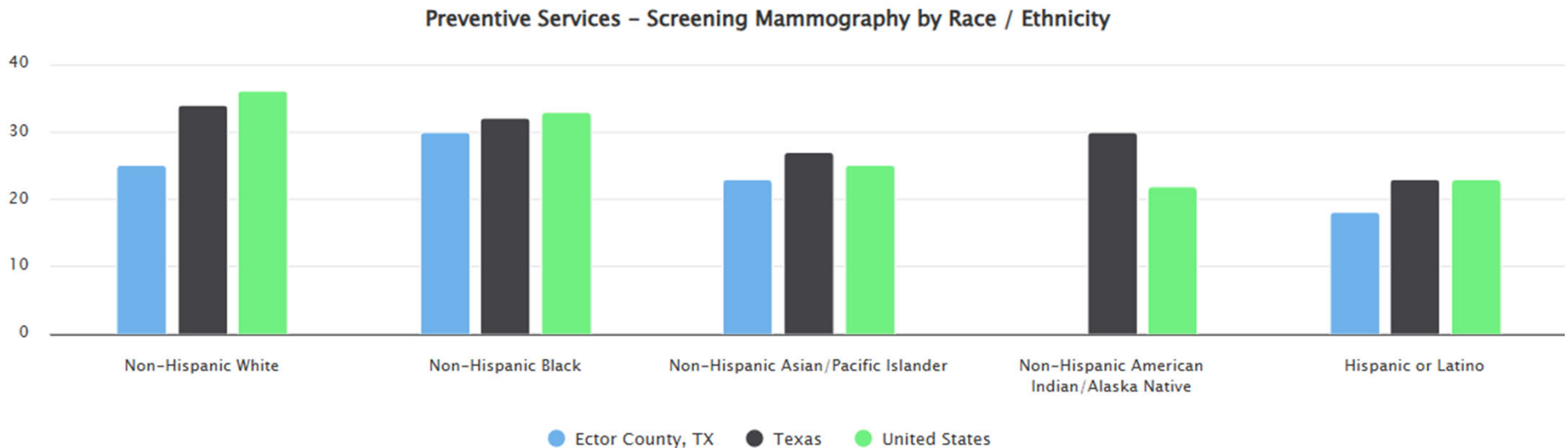
Prostate Cancer Screening Definition: percentages are identified using the HCPCS/CPT codes present in the Medicare administrative claims. The uptake rate for prostate cancer services is calculated as the percentage of beneficiaries that received at least one of the services (defined by HCPCS/CPT codes) in a given year. Number of beneficiaries for prostate cancer screening services excludes: beneficiaries without Part B enrollment for at least one month; beneficiaries with enrollment in Medicare Advantage; female beneficiaries; and male beneficiaries aged less than 50.



# Health Status

## Preventive Care – Mammography Screening by Race/Ethnicity

- In 2022, all of the racial/ethnic groups in Ector County had lower percentages of residents seeking mammogram services as compared to the state and the nation.



Source: SparkMap, Health Indicator Report: logged in and filtered for Ector County, TX, <https://sparkmap.org/report/>; data accessed March 13, 2025.

Mammography Screening Definition: percentages are identified using the HCPCS/CPT codes present in the Medicare administrative claims. The uptake rate for mammography services is calculated as the percentage of beneficiaries that received at least one of the services (defined by HCPCS/CPT codes) in a given year. Number of beneficiaries for mammography services excludes: beneficiaries without Part B enrollment for at least one month; beneficiaries with enrollment in Medicare Advantage; male beneficiaries; and female beneficiaries aged less than 35.

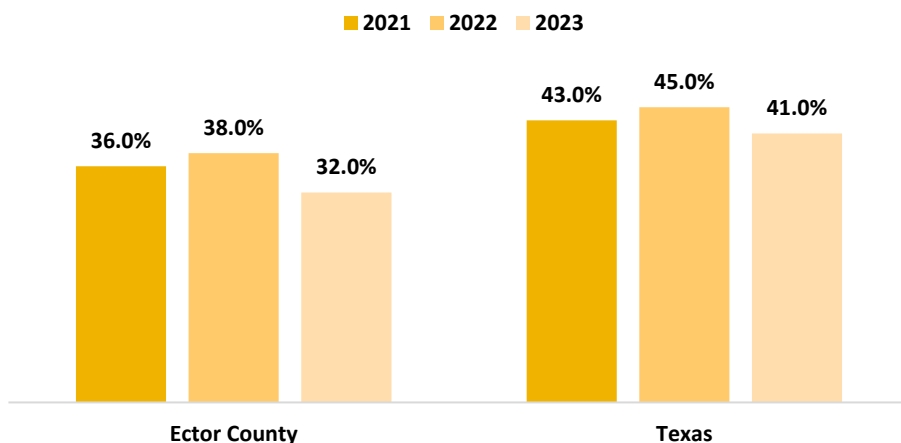


# Health Status

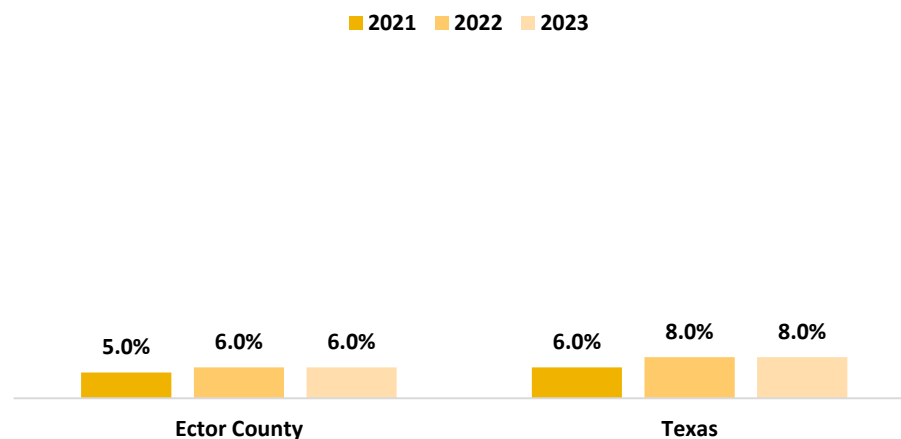
## *Preventive Care – Influenza & Pneumococcal Vaccination (Medicare)*

- Between 2021 and 2023, the percentage of Medicare beneficiaries that received a flu shot in the past year in Ector County and the state decreased.
- In 2023, Ector County (32.0%) had a lower percentage of Medicare beneficiaries that received a flu shot in the past year than the state (41.0%).
- Between 2021 and 2023, the percentage of Medicare beneficiaries that ever received a pneumonia shot in Ector County and the state overall increased.
- In 2023, Ector County (6.0%) had a lower percentage of Medicare beneficiaries that ever received a pneumonia shot than the state (8.0%).

**Influenza Virus Vaccine, Percentage, Medicare, 2021-2023**



**Pneumococcal Vaccine (Ever), Percentage, Medicare, 2021-2023**



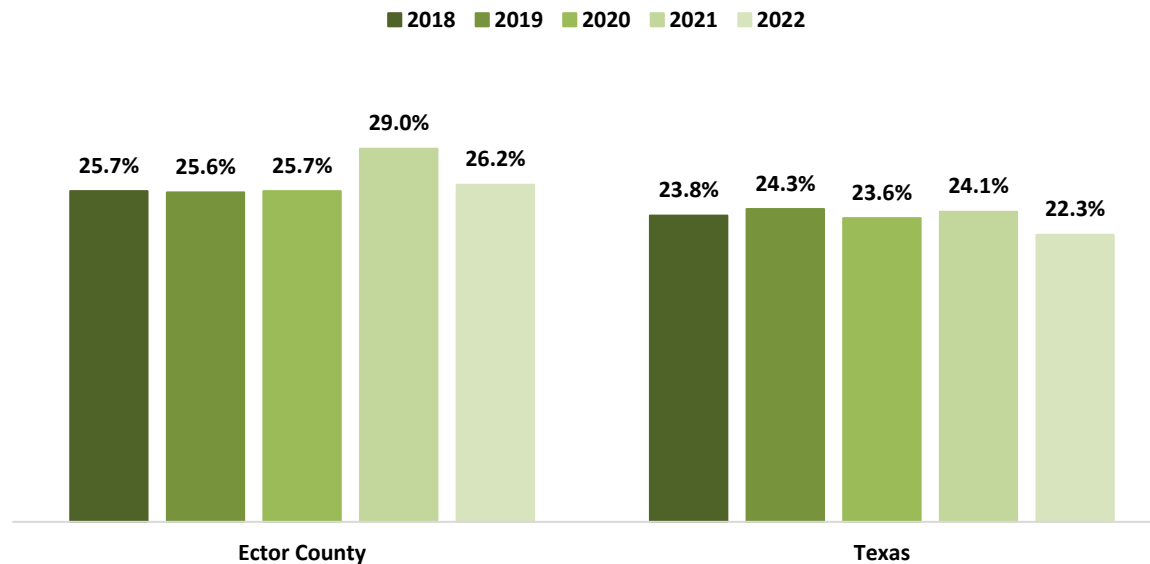
Source: Centers for Medicare & Medicaid Services, Office of Minority Health: Mapping Medicare Disparities, <https://data.cms.gov/mapping-medicare-disparities>; information accessed April 30, 2025.  
 Definition: During the past 12 months, have you had either a seasonal flu shot or a seasonal flu vaccine that was sprayed in your nose?  
 Definition: Have you ever received a pneumonia vaccination?

# Health Status

## Health Care Access – Uninsured

- Ector County experienced a slight increase in the percentage of uninsured adults (age 18-64) between 2018 and 2022, while the state experienced a decrease.
- As of 2022, Ector County (26.2%) has a higher percentage of uninsured adults (age 18-64) as compared to the state (22.3%).

Uninsured, Percentage of Adults (age 18-64), 2018-2022

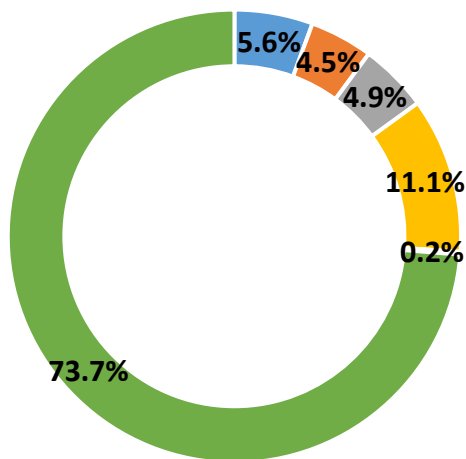


Source: United States Census Bureau, Small Area Health Insurance Estimates, filtered for Ector County, TX, <https://www.census.gov/data-tools/demo/sahie/#/>; data accessed March 14, 2025.

# Health Status

## Health Care Access – Texas Medicaid and CHIP by Risk Group

- In 2023\*, the majority of Medicaid and CHIP enrollees in Ector County are children, followed by pregnant women and aged & Medicare related individuals.



■ Aged & Medicare Related ■ Disability-Related ■ Parents\*\* ■ Pregnant Women ■ Breast and Cervical Cancer ■ Children's Medicaid\*\*\*

Location	Count	Aged & Medicare Related	Disability-Related	Parents**	Pregnant Women	Breast and Cervical Cancer	Children's Medicaid***	Total Medicaid Caseload
Ector County	Number	2,194	1,767	1,920	4,330	60	28,834	39,105
	Percent	5.6%	4.5%	4.9%	11.1%	0.2%	73.7%	100%

Source: Texas Health and Human Services Healthcare Statistics, Medicaid and CHIP Enrollment by Risk Group by County, Final (SFY 2023), data filtered for Ector County, TX; <https://www.hhs.texas.gov/about/records-statistics/data-statistics/healthcare-statistics>; data accessed April 21, 2025.

Notes: Figures in the table are average monthly and are final.

\*SFY 2023 ran from September 1, 2022 to August 31, 2023.

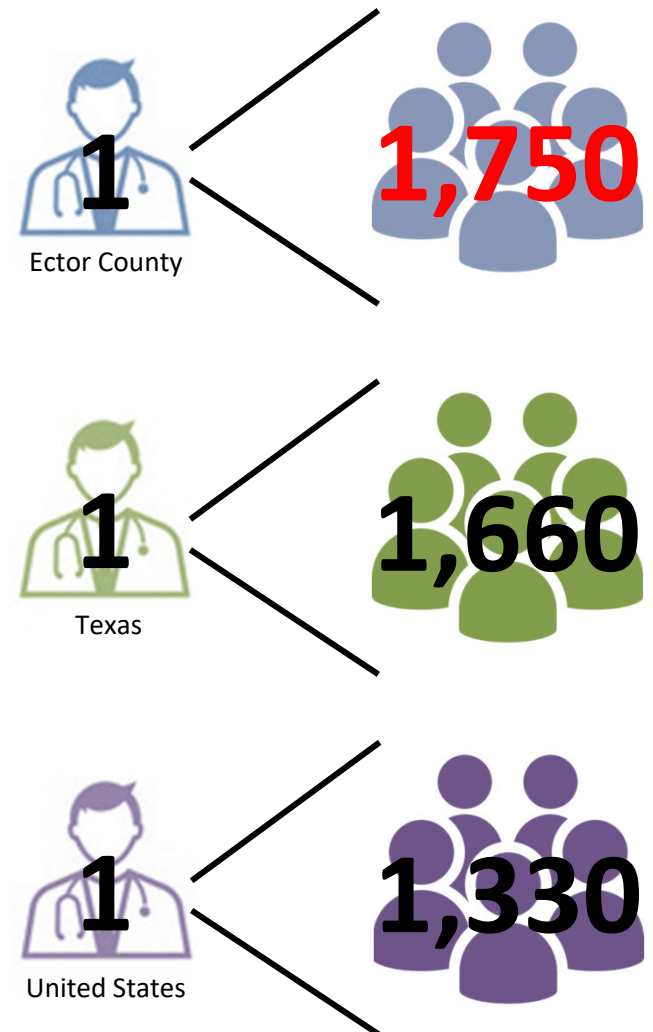
\*\*Parents includes TANF Adults and Medically Needy

\*\*\*Children's Medicaid includes STAR Health

# Health Status

## Health Care Access – Primary Care Physicians

- **Sufficient availability of primary care physicians is essential for preventive and primary care.**
  - In 2021, the population to primary care physician ratio in Ector County (1,750:1) was higher than the state (1,660:1) and the nation (1,330:1).



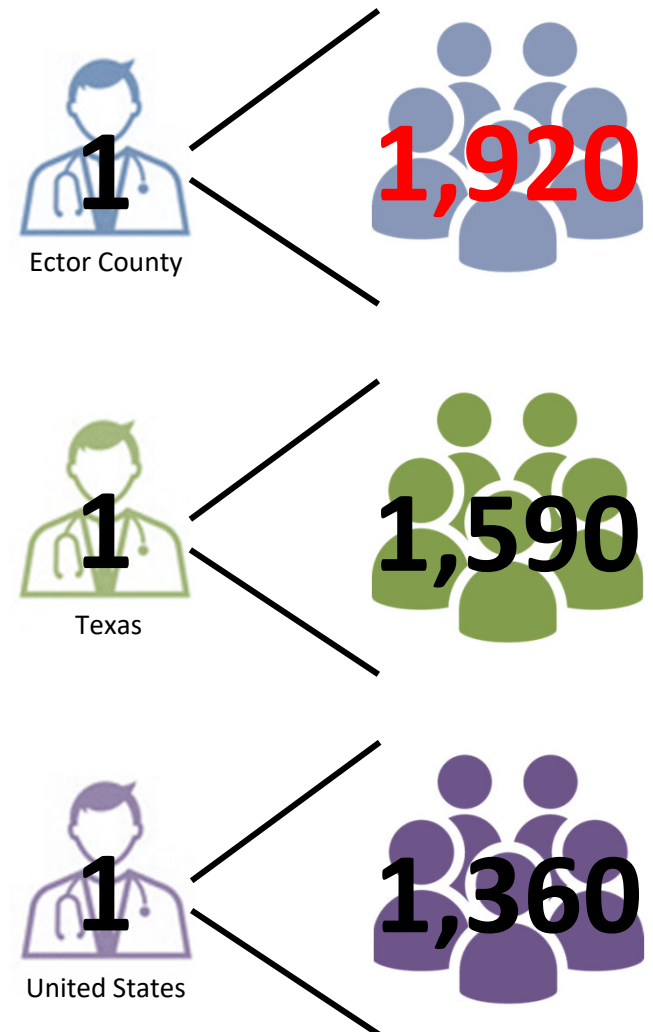
Source: County Health Rankings & Roadmaps, Health Indicator Report: filtered for Ector County, TX, <https://www.countyhealthrankings.org/>; data accessed March 13, 2025.

Definition: The ratio represents the number of individuals served by one physician in a county, if the population was equally distributed across physicians. "Primary care physicians" classified by the AMA include: General Family Medicine MDs and DOs, General Practice MDs and DOs, General Internal Medicine MDs and General Pediatrics MDs. Physicians age 75 and over and physicians practicing sub-specialties within the listed specialties are excluded.

# Health Status

## Health Care Access – Dental Care Providers

- **Lack of sufficient dental providers is a barrier to accessing oral health care. Untreated dental disease can lead to serious health effects including pain, infection, and tooth loss.**
  - In 2022, the population to dental provider ratio in Ector County (1,920:1) was higher than the state (1,590:1) and the nation (1,360:1).



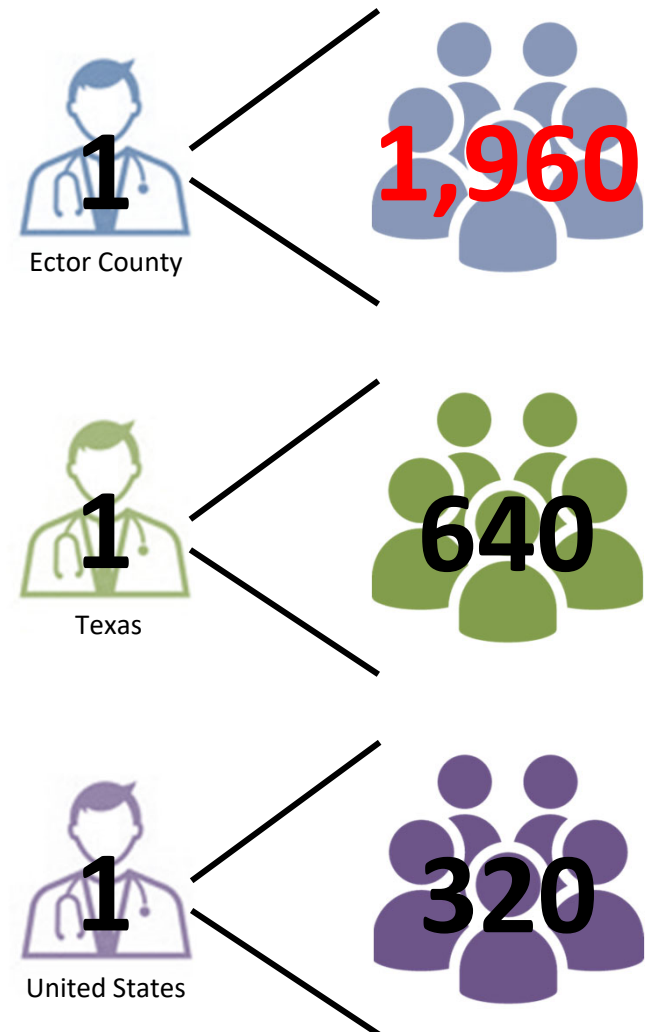
Source: County Health Rankings & Roadmaps, Health Indicator Report: filtered for Ector County, TX, <https://www.countyhealthrankings.org/>; data accessed March 13, 2025.

The ratio represents the population served by one dentist if the entire population of a county was distributed equally across all practicing dentists. All dentists qualified as having a doctorate in dental surgery (D.D.S.) or dental medicine (D.M.D.) licensed by the state to practice dentistry and who practice within the scope of that license.

# Health Status

## Health Care Access – Mental Health Care Providers

- **Lack of access to mental health care providers not only effects overall individual wellness but also impacts the health of a community.**
  - In 2023, the population to mental health provider ratio in Ector County (1,960:1) was significantly higher than the state (640:1) and higher than the nation (320:1).



Source: County Health Rankings & Roadmaps, Health Indicator Report: filtered for Ector County, TX, <https://www.countyhealthrankings.org/>; data accessed March 13, 2025.

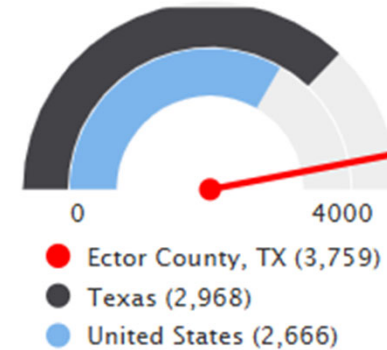
Definition: The ratio represents the number of individuals served by one mental health provider in a county, if the population were equally distributed across providers. Psychiatrists, psychologists, clinical social workers, and counselors that specialize in mental health care.

# Health Status

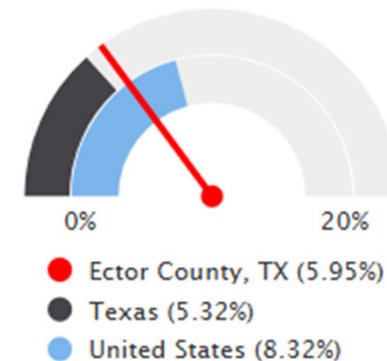
## Health Care Access – Common Barriers to Care

- **Lack of adequate and available primary care resources for patients to access may lead to increased preventable hospitalizations.**
  - In 2022, the rate of preventable hospital events in Ector County (3,759 per 100,000 Medicare beneficiaries) was higher than the state (2,968 per 100,000 Medicare beneficiaries) and higher than the nation (2,666 per 100,000 Medicare beneficiaries).
- **Lack of transportation is frequently noted as a potential barrier to accessing and receiving care.**
  - In 2019-2023, 6.0% of households in Ector County had no motor vehicle, as compared to 5.3% in Texas and 8.3% in the nation.

Prevention Quality Overall Composite (PQI #90), Rate per 100,000



Percentage of Households with No Motor Vehicle



Note: a green dial indicates that the county has a better rate than the state, and a red dial indicates that the county has a worse rate than the state.

Source: SparkMap, Health Indicator Report: logged in and filtered for Ector County, TX, <https://sparkmap.org/report/>; data accessed March 13, 2025.

Definition: PQIs are population based and adjusted for age and sex and include admissions for one of the following conditions: diabetes with short-term complications, diabetes with long-term complications, uncontrolled diabetes without complications, diabetes with lower-extremity amputation, chronic obstructive pulmonary disease, asthma, hypertension, heart failure, angina without a cardiac procedure, dehydration, bacterial pneumonia, or urinary tract infection.



# PHONE INTERVIEW FINDINGS

# Overview

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- Community input was gained from 23 individuals within the two groups outlined in the IRS Final Regulations
  - CHC Consulting contacted a number of other individuals in the community to participate in the interview process, but several persons were unable to complete an interview due to a variety of reasons
- Discussed the health needs of the community, access issues, barriers and issues related to specific populations
- Gathered background information on each interviewee

# Methodology

- Individuals participating in this process for the CHNA were identified by the facilities and are known to be supportive of ensuring community needs are met. CHC Consulting did not verify any comments or depictions made by any individuals interviewed. Interviewees expressed their perception of the health of the community based on their professional and/or personal experiences, as well as the experiences of others around them. It is important to note that individual perceptions may highlight opportunities to increase awareness of local resources available in the community.
- This analysis is developed from interview notes, and the CHC Consulting team attempted to identify and address themes from these interviews and share them within this report. None of the comments within this analysis represent any opinion of CHC Consulting or the CHC Consulting professionals associated with this engagement. Some information may be paraphrased comments. The comments included within the analysis are considered to have been common themes from interviews defined as our interpretation of having the same or close meaning as other interviewees.

# Key Informant Information

- **Margaret Burton:** Community Volunteer, Ector County; Board Member, FHC
- **Adina Crane:** Director of Volunteer Services (Auxiliary), Medical Center Health System
- **Lori Dunham:** Executive Director, Crisis Center of West Texas
- **Renee Earls:** President & Chief Executive Officer, Odessa Chamber of Commerce
- **Dustin Fawcett:** Judge, Ector County
- **Brandy Garcia:** Director, Ector County Health Department
- **Sreedevi Godey, MD:** Physician & Medical Director, FHC
- **Minerva Gonzales:** Director of Nursing, Sul Ross State University
- **Merry Hart, MD:** Physician, MCH Healthy Kids Clinic
- **Doug Herget:** Director of Pastoral Care, Medical Center Health System
- **Ali Hernandez:** Director of Health Services, Ector County Independent School District
- **Minh Hong:** Pharmacist, Medical Center Health System
- **Will Kappauf:** Board Member, Ector County Hospital District; Board Member, FHC
- **Todd Luzadder:** Chief Operating Officer, PermianCare
- **Kim Ortega:** Executive Director, Permian Basin Rehab Center
- **Karime Ramirez:** Director of Case Management, Medical Center Health System
- **Samantha Serrano:** Program Manager, Children's Miracle Network
- **Greg Shipkey, MD:** Physician, Medical Center Health System
- **Jade Smith:** Certified Community Behavioral Health Clinic (CCBHC) Manager, PermianCare
- **Craig Stoker:** Executive Director, Meals on Wheels
- **Willie Taylor:** Board President, FHC
- **Chris Tovar:** Director of Continuing Education, University of Texas of the Permian Basin
- **DeAnn Weekly:** Assistant Principal, Ector County Independent School District

# Interviewee Characteristics

- Work for a State, local, tribal, or regional governmental public health department (or equivalent department or agency) with knowledge, information, or expertise relevant to the health needs of the community

4.3%

- Member of a medically underserved, low-income, and minority populations in the community, or individuals or organizations serving or representing the interests of such populations

87.0%

- Community leaders

8.7%

*Note: Interviewees may provide information for several required groups.*

# Community Needs Summary

- Interviewees discussed the following as the most significant health issues:
  - Specialty Care
    - Overall Challenges
    - Population-Specific Challenges
  - Primary Care
  - Mental & Behavioral Care
  - Dental & Vision Services
  - Overall Community Concerns
    - Housing & Environmental
    - Population Growth, Healthcare Demands & Care Coordination Challenges
  - Healthy Lifestyle Education & Management
  - Barriers to Care
    - Transportation & Resource Deserts
    - Insurance & Affordability
    - Education & Awareness

# Specialty Care

## Overall Challenges

### Issues/Themes:

- Appreciation for growth in local specialty care services
- Desire for continued improvement in specialty care access to increase local options for residents
- Limited access to local specialty care leading to long wait times (particularly for new patients), outmigration to nearby cities (Lubbock, Midland, Houston, San Antonio)
- Perceived access issues due to:
  - Increasing demand due to population growth
  - Lack of coverage/capacity
  - Pending retirements
- Specialties or services mentioned as needed due to long wait times or lack of coverage, include (in descending order of number of times mentioned and then alpha order):
 

▪ Gastroenterology	▪ Dermatology
▪ Urology	▪ Otolaryngology
▪ Ophthalmology	▪ Podiatry
▪ Neurology	▪ Pulmonology
▪ Orthopedics	▪ Rheumatology
▪ Cardiology	▪ Speech Therapy

“We've grown so much in specialty care. We've got a well-rounded group of specialists that we haven't had in the past.”

“We are a smaller town, so we have less specialty care choices. If people want more choices then they go somewhere else to seek help.”

“I see people going to San Antonio for hips and knee surgery. Lubbock as well because it's closest, but again, that is a full day. It's expensive.”

“Access to specialty care is a challenge. The wait to get in to see a specialist is long and the number of physicians we have in the area is low.”

“There's a wait across the board, especially in the cardiologist realm or for lupus treatment.”

“There is a lack of ability to see subspecialists. If you want to see a dermatologist, there's a two year wait. If you want to see an ophthalmologist, there's a 6 month wait. If you want to see a neurologist, there's a long wait.”

“If you need a podiatrist or dermatologist or any of those things, if you're not an existing patient, you'll be waiting months to get in to see somebody.”

“Everybody's having specialist access issues. We're growing so much and our medical workforce just can't keep up.”

“We're short on urologists and people have trouble finding a GI doc. Folks go to Midland or Lubbock for urology and Lubbock for cataract surgery. We have options for ophthalmology but some people still elect to go elsewhere.”

“We definitely have a need for more orthopedics. We have a need for ophthalmology, there's some in town but they don't take call. We definitely need more GI, GI is a huge one, and more urology. ENT is an issue because one guy is retiring.”

“We don't have many neurologists, pulmonologists, gastroenterologists or rheumatologists.”

“There's not enough speech therapists in our region. People usually sit on a waiting list at multiple facilities - it could be months to a year or longer. The school district used to be somewhere you could go but they're using telehealth to provide therapy services because they don't have enough therapists.”

# Specialty Care

## Population-Specific Challenges

### Issues/Themes:

- Greater challenges in accessing specialty care for specific subpopulations in the community, including:
  - Pediatric
  - Un/underinsured
  - Medicaid/CHIP
  - HIV patients
- Outmigration of pediatric patients/families to Lubbock, Dallas/Fort Worth, specifically for the following services:
  - Pediatric gastroenterology
  - Pediatric rheumatology
  - Pediatric endocrinology
  - Child & adolescent psychiatry (intellectual disability diagnoses)
- Shortage of local specialty providers accepting un/underinsured, Medicaid patients leading to lack of access, outmigration
- Perceived need for additional infectious disease specialists for local HIV patients

“We need more specialists, especially for pediatric patients. With families that are already struggling, for them to leave town to take their child somewhere is very difficult.”

“Parents have to go through hoops to get their kids access to specialized care and they always have to leave. They wish they could see them locally, they just don't have access to specialized pediatric care.”

“We need more pediatrics. We have basic pediatric care but we need more specialties. We have cardiology but the rest of the stuff has to go to Lubbock.”

“Since we don't have a robust pediatric system here, those patients always end up going to Lubbock or to Childrens Health in DFW.”

“A lot of our diabetic students travel outside of the community for care. A lot of our students who have to see a gastroenterologist also have to travel, and rheumatologists as well. We don't even have enough rheumatologists for adults let alone for juvenile rheumatoid arthritis. Those who don't have insurance or have Medicaid or CHIPs have greater challenges finding providers who will see them.”

“We need providers to help diagnose intellectual disabilities because you have to go to Lubbock for those. There's psychiatrists who may treat those things, but if a family member wants the diagnosis, you have to go to Lubbock.”

“We need more access to specialty care for the uninsured, from orthopedic surgeons to cardiologists to gastroenterologists.”

“Those who have Medicaid or who are uninsured have more difficulty getting into any specialist.”

“We use care coordinators when our primary care providers have identified a specialty need. If you have no insurance, you're out of luck. We try to help people access the county indigent fund to receive those types of services.”

“You have to go out of town to find a specialist who takes Medicaid.”

“We need more infectious disease specialists to care for HIV patients.”

# Primary Care

## Issues/Themes:

- Limited access to primary care services due to shortage of providers and long wait times
- Lack of primary care availability leading to greater utilization of local urgent care clinics and misuse of the Emergency Room, particularly by the following:
  - Low income
  - Un/underinsured
  - Medicaid
  - Parents/children
- Perceived lack of education surrounding the importance of primary care for the adolescent/young adult population
- Families facing challenges in establishing pediatric care due to long wait times, providers not accepting insurance
- Limited local resources to assist families in meeting immunization requirements for schools leading to outmigration
- Concern surrounding lack of pediatric resources for growing communities in Ector County, specifically West Odessa

“Getting in to see a primary care provider is tough. There's usually about a month wait on primary care providers.”

“I can get in to see my primary care provider for my annual checkup or 6 month checkup, but to get care for an illness is trickier. I have called and been told to go to urgent care.”

“People have been conditioned to use ERs inappropriately since there is a shortage of primary care providers. They use the ER like they would a primary care provider.”

“There's a primary care need for individuals who are low income/uninsured or have Medicaid that have conditions that later cause them to present to the ER like diabetes, hypertension, etc. We need a greater capacity to serve them.”

“Kids come into school sick because their families don't have access to a doctor. We see a lot of kiddos going into the ER because they waited.”

“The younger population is not educated on the importance of having a primary care provider and how to get one. They would rather walk into an urgent care rather than taking the time to have the appointment as a new patient and doing the bloodwork.”

“Pediatricians are harder to come by. There are longer waiting times to get your child in, even just to establish a physician for them is still rather difficult.”

“If you're a pediatric patient with Medicaid, finding a provider can be tough.”

“We have been hearing how hard it is for families to have a pediatrician available, just for when they're sick or for those checkups or shots. It's a mixture of wait times and local providers not accepting insurance.”

“We have a lot of kiddos coming in from over state lines and outside of the country. They are having trouble finding healthcare providers, like pediatricians. Either our pediatricians are overwhelmed or they don't accept Medicaid. They have trouble finding routine health care and therefore they don't meet immunization requirements for schools.”

“Some families travel to Andrews or Midland where they can go to get immunizations. They have to travel because we don't have enough resources here.”

“We have 60-80K people living in West Odessa alone. There are four elementary schools and soon to be a middle school they just broke ground on. There's no pediatrician for that whole area, which is a huge problem.”

# Mental & Behavioral Health Care

## Issues/Themes:

- Appreciation for recent/upcoming improvements in access to local resources
- Shortage of providers leading to long wait times for all residents, and longer wait times noted for un/underinsured
- Cost barriers leading to delaying/foregoing care
- Concern surrounding unmet needs for patients with mental/behavioral health concerns and no access to basic resources
- Limited access to appropriate mental/behavioral health care services leading to crisis cases presenting to the ER
- Opportunity to collaborate with local law enforcement to reduce misuse of the ER
- Difficulty connecting patients with facilities to treat both psychiatric and medical symptoms, particularly those who are unfunded
- Importance of treating mental health on par with physical health, particularly substance abuse
- Desire to treat mental health at a younger age and focus on needs of youth population
- Need for in-person care for pediatric patients

“Access to mental health services has improved a lot. We have the new behavioral center opening soon and we’re excited to see how that turns out.”

“There continues to be a shortage in licensed counselors. There is a long wait list for patients, even if they’re paying full price/private pay. But for reduced fee services, it’s an even longer wait to get in and see someone.”

“If you’re not insured, that’s a huge barrier to getting appropriate care. For someone who might need immediate treatment, if they don’t have the cash up front, they’re going to be on a wait list or not going to seek treatment because they can’t afford it.”

“We see a ton of patients in the ER for mental and behavioral health. A lot of these things are comingled with drugs and the patients socioeconomic status. Lack of access to basic resources is not fixable. When you have someone who is a drug addict and schizophrenic and has food stamps and lives in a trailer, there aren’t enough resources to help them.”

“Because of the fact that you may not have access to a psychologist or psychiatrist or you may be on a long wait list, then the emergency room is your default for care. If you’re having a psychiatric crisis, you have to go to the ER if all other avenues fail.”

“We misuse a lot of ER resources. We don’t have a lot of law enforcement trained on how to respond to mental health needs in the city. There are a lot of mentally ill individuals out there who are indigent and not connected to appropriate resources because police don’t know where to take them or they’re not trained on how to handle them.”

“It’s very hard to place patients where they can have both medical and the psychiatric symptoms addressed, especially if they are unfunded. There have been occasions where we’ve transferred patients as far as Houston but only if they have a payor source.”

“We go to the hospital if we have cancer, a heart attack, diabetes. You need to go to a therapist or a counselor if you have mental health issues. I’ll also follow that up with substance abuse. That also impacts physical health.”

“Mental health impacts so many aspects of people’s lives. If we can address things when they are younger, that can prevent certain things from happening when they are older.”

“Mental health is going to blow up in the future. I fear for the next generation growing up with screen time, social media, anxiety and depression. We need more counselors, and sometimes parent coaching would help or family counseling would help.”

“When there’s problems in a family environment and kids are involved, they are being sent to tele-providers. They need in-person care.”

# Dental & Vision Services

## Issues/Themes:

- Conflicting statements surrounding availability of vision and dental care providers in the community
- Greater difficulty accessing local services for the following populations:
  - Un/underinsured
  - Medicaid
  - Pediatric
- Lack of local providers accepting Medicaid patients leading to outmigration to nearby areas for appropriate services
- Cost barrier leading to patients delaying/foregoing care
- Concern surrounding unmet dental and vision care needs for pediatric population and parental lack of awareness of available services

“There are no programs for vision in Odessa. We lack those resources.”

“There are vision and dental care providers here, but it is a challenge to find providers who are in-network for lower tier insurance. Finding someone in-network would be the biggest challenge.”

“So many people don’t have dental and vision insurance and that can be pricey. Dental care can be really expensive and where can they go to get care if they don’t have insurance?”

“People say they can’t find someone to look at their eyes. It’s a lack of providers that take their insurance. Some people have vision insurance and can pay cash to see the optometrist, but those who have Medicaid don’t have the cash laying around to see the optometrist and there’s not many providers that take Medicaid.”

“Dental care is lacking for those that are underserved.”

“For dental care, people leave the area. There are two dentists that accept Medicaid but you have to go to Midland for that.”

“People just forego dental care because they don’t have the means or the resources to get it taken care of.”

“We have plenty of dentists but affordability is a problem. There’s a need. Kids are suffering from a pediatric standpoint because parents can’t afford it.”

“We don’t have any community-based dentists, they are all private practice. FHC has a contract with a local dentist here and they provide basic hygiene services. If anything more advanced is needed, people have to leave. That dentist doesn’t see pediatric patients, there is a lot of need in that area as well.”

“We have kids who come with their teeth hurting and they can’t get to the dentist. Sometimes glasses are expensive to replace and there are programs that help with that but the parents don’t reach out for it or don’t know about them.”

# Overall Community Concerns

## *Housing & Environmental*

### Issues/Themes:

- High cost of living and lack of low cost housing options resulting in significant homeless population
- Lack of affordable housing leading to:
  - Difficulty in attracting essential workers
  - Widespread housing insecurity and instability, particularly for low income
- Increasing population leading to growing concerns about water quality and access to basic utilities
- Limited local food production due to environmental constraints

“The cost of living here is inflated so there's very limited low cost housing here, and a huge homeless population.”

“We struggle to attract healthcare workers, teachers and the police because we don't have affordable housing. You struggle to attract these folks when you can't afford to live here.”

“Housing in this area is probably the biggest issue. When we have housing available, it's extremely expensive. It's hard to find affordable places. They're not clean, or they're unavailable. Cost of living is more expensive than in Lubbock.”

“There is no transitional housing. We have one shelter and from there you have nothing. There are people living in abandoned buildings and alleyways. There's nothing here for them. The low income does not have access to housing.”

“I have noticed growth in our county and people needing services, like water and sewage. We've seen an increase over the last couple of years of residents who are worried about their well water and water source contamination.”

“There are a lot of problems with water out west. Folks don't know how to test their wells or septic systems. We need more education on how to test services and maintain their water supply now that the county is growing so much.”

“We live in the desert, you can't grow food here. There is some tomato production and melons but as far as farmers being able to produce enough food to sustain a farmer's market it doesn't exist.”

# Overall Community Concerns

## *Population Growth, Healthcare Demands & Care Coordination Challenges*

### Issues/Themes:

- Concern surrounding rising healthcare demand due to recent/upcoming population influx
- Growing population leading to significant concerns surrounding:
  - Increased healthcare needs
  - Shortage of providers (Internal Medicine, Pediatrics)
  - Succession planning for aging providers and/or those who may relocate
  - Recruitment and retention challenges
- Potential hospital closure leading to increased strain on remaining local health care organizations
- Rising indigent and undocumented populations face complex medical needs with limited resources
- Increasing non-English speaking population struggling with language barriers
- Perceived inefficient patient coordination and access
- Communication challenges across continuum of care, particularly when patients leave the community for care

“As each year goes by, we have more medical needs to meet. The health demands are increasing because of the influx we have with all the new people moving here.”

“The workforce shortage is a concern. As our communities continue to grow, you'll have greater needs and we've got a shortage of providers. Focusing and working towards addressing that gap is huge.”

“There's not nearly enough primary care providers. Internal medicine and pediatric providers are short staffed the most. There aren't enough of them, and our volume is up by thousands of patients per year.”

“We need to have a workforce to replenish those who are retiring or leaving the area. With this population increase, we'll need more services and we'll need more workers. We need to keep up with the demand.”

“Attracting providers, nurses, LVNs, RNs, is very, very difficult.”

“A local hospital has filed for bankruptcy. That really puts a strain on our community with the potential of losing a hospital. Not only because it's providing care, but it's also providing jobs.”

“The increase in populations with very limited resources is a concern. We're seeing more of the indigent, undocumented and Cuban persons on the rise so that's becoming more of a concern because there's just so much more medical need and so few resources for them. There's only so many resources we can provide so it is very hard because the complexity of their needs isn't just basic things, so there's only so much assistance we can get them.”

“We have an increasing number of people coming in from Cuba, Spain and the Philippines. There are classes that teach English as a second language but oftentimes the providers can't speak their native language, so there's a big barrier.”

“We do a terrible job of moving patients in, around or between providers. Our doctors are great, but we're not properly coordinating patients. Our providers are frustrated and because of that, our people are frustrated and then the patients suffer. If you know someone, you can be seen that day or within the next week. But if you call as a patient, there could be a 4-6 month gap. That's an administrative problem, not a doctor problem. We let patients down because we don't have good control systems in place.”

“When you leave our region for care, the communication gap with other providers is significant. I think when you move between markets and systems the process breaks.”

# Healthy Lifestyle Behaviors & Management

## Issues/Themes:

- Higher rates of chronic conditions, including:
  - Cancer (indigent, younger populations)
  - Diabetes
  - Cardiovascular disease
- Greater difficulty seeking appropriate care for chronic conditions for Hispanic population in West Odessa
- Fast-paced lifestyles in Midland/Odessa lead to reliance on fast food over grocery shopping, influencing children's habits
- Cultural factors and lack of familiarity with fruits and vegetables contribute to poor eating habits
- Cost barriers due to inflation make healthy food inaccessible and hinder the ability to maintain healthy lifestyles, particularly for low income individuals
- Appreciation for existing resources to address growing food insecurity concerns, but noted gap in programs encouraging healthy eating
- Limited safe outdoor activity options due to traffic, unpleasant environment, and extreme heat
- Increasing concern surrounding measles outbreak in the community

“We see more cancer diagnoses, especially in the indigent population and young people.”

“We have a large population impacted by diabetes and cardiovascular disease.”

“West Odessa is one of the largest unincorporated cities in the state of Texas. They have a lot of Hispanic people who have trouble accessing quality health care. Those are the ones with high blood pressure, diabetes, obesity, things of that nature.”

“Midland/Odessa is fast-paced. It is so much easier to drive through a Whataburger than go into grocery stores. That lifestyle is learned, so children have learned to do that.”

“People need fruits and vegetables but they didn't grow up with that. It's a cultural issue.”

“Eating habits are what strain Midland and Odessa. People are not prone to wanting to eat healthy. It's not easy for a family to eat healthy here because you have to have a certain income to afford it.”

“Groceries are so expensive. The rising prices and inflation impact the ability for people to purchase food that's necessary for a healthy diet.”

“We need more affordable, healthier eating options. Changing behaviors will always be a challenge, but if we can impact the cost of healthier foods, that could help.”

“It's more expensive to eat healthy. The low income, indigent patients fill up on unhealthy foods that are cheap.”

“There's resources for food insecurity but programs promoting healthy eating are lacking.”

“We've seen a spike in food insecurity. For the past few years, it's been a little concerning. Lots of people are saying they don't have enough food to last the month.”

“You're lucky to be able to not get hit in your car here, let alone walk on a sidewalk. I don't see the healthy opportunities like what you would see in a larger metro area.”

“It seems like in West Odessa, there's nowhere you'd want to walk because most roads are 55 mph places and sidewalks would be terrifying.”

“There aren't that many nice places to be outside, the dust and dirt here is disgusting. A lot of times you can't be active outside because it's so hot in the summer time and if you don't have access to a gym that's tough.”

“The measles outbreak is a growing concern. That seems to be growing and it's something to be aware of.”

Source: MCH and FHC Community Health Needs Assessment Interviews conducted by Community Hospital Consulting; August 20, 2024 – February 18, 2025.

# Barriers to Care

## *Transportation & Resource Deserts*

### Issues/Themes:

- Concern surrounding existing transportation services in the area due to:
  - Underutilization
  - Lack of awareness of services
  - Limited availability and reliability
- Greater transportation challenges for seniors, outlying communities (West Odessa, South Ector County)
- Lack of transportation for outlying communities restricts access to healthy food options, forcing reliance on nearby convenience stores for groceries
- Perceived uneven distribution of healthcare resources leading to deserts of services in West Odessa and South Ector County

“Public transportation in general is a concern. We do have the Easy Rider, which is a bus that is located in between Odessa and Midland and it goes all over town, but you don't see a lot of people on it. Trying to find transportation for a parent who doesn't drive can be tough. 89 year old people don't know how to use Uber. There are services here for transportation but I don't think it's well known.”

“The city bus exists but not all over the county, and we have so many elderly people in West Odessa. They don't have access to transportation. South Ector County doesn't have transportation either, that's 12-14 miles from Odessa. There are senior citizen buses but they don't run for pick up anymore outside of Odessa. There are resources you can set up by appointment but that's not always reliable, convenient or available.”

“You don't have the ability to travel to a grocery store because we don't have reliable public transportation or you may not have a car. The northeast side of Odessa has a stand on Market Street, where the organic produce is. Market Street is 9 miles by 13 minute drive and if you don't have a car, it's a two-hour walk.”

“Once you get out of central Odessa, your food sources tend to be convenient stores with highly processed food, not fresh foods that set you in motion for health care issues down the road. We have had a huge influx of dollar stores and they are popping up like weeds. Some claim to have food and produce and that continues to create a food swamp. We live in the desert, you can't grow things here and farmers being able to sustain farms doesn't exist.”

“We need to put forth the effort to strategically and logistically place clinics for access. It affects our county in a way that some people can't drive even to get care or they don't have the resources to get them there. The west side of Odessa has always been a desert when it comes to health care services. The south could also use more access. We need to start to invest in those areas. We need to focus on where the growth is.”

# Barriers to Care

## *Insurance & Affordability*

### Issues/Themes:

- Similar to other significant themes, the needs of the un/underinsured, Medicaid population are emphasized across all health care challenges
- Lack of insurance and high cost of living impacting the working poor population
- Financial strain from seeking care leading to:
  - Delaying/foregoing care
  - Sicker population in the community
  - Lost wages due to missing work
  - Medication noncompliance
- Greater difficulty accessing appropriate care for Medicaid, un/underinsured due to lack of local providers accepting those patients
- Inappropriate ER usage by those who are unable to pay upfront
- Concern surrounding high cost of diabetic supplies
- Limited access to memory care for un/underinsured patients

“We have a very high percentage of working poor individuals. They may not have jobs with insurance or any coverage. We have a high cost of living and they are not making enough money for rent, medicine, food, and healthcare.”

“There's a large population that might be one paycheck away from losing their apartment or their house.”

“Access to healthcare, insurance and whether they have the ability to pay for it are the biggest challenges in this community.”

“People don't go to get care as often due to affordability. We're going to start seeing a sicker population because the cost of health care is through the roof.”

“People have to go into debt for health services. I don't think we should have to stop and think about - do I need to go to the doctor?”

“Some families are working to live paycheck to paycheck. If they have a sick kid and have to miss work, it's a burden for their family because they need that income to survive.”

“Noncompliance with medications due to cost is a serious issue. That's always a challenge.”

“I see people on Medicaid ending up in the ER a lot because they can't find care. They can't find folks to accept their insurance to treat them. Our indigent or underserved community needs more options, there are resources for the uninsured but we need more for those with Medicaid.”

“Depending on the provider you're going to, you can get in but I think that it's difficult. Especially if your insurance doesn't cover or if you don't have insurance. People get treated in the emergency room sometimes as their primary physician.”

“People go to the ER because you don't have to pay upfront at the ER.”

“For diabetics, their supplies are so expensive that trying to meet their needs is tough.”

“There's a long wait list on memory care homes if you're not private pay.”

# Barriers to Care

## *Education & Awareness*

### Issues/Themes:

- Lack of education on primary care importance and preventative health leading to worsened health outcomes, use of the ER
- Confusion about Medicare plans and supplements for elderly
- Need for education on physical activity and public health issues
- Concern surrounding existing knowledge gaps about available healthcare services and resources
- Difficulty navigating local resources, particularly for underserved populations
- Need for better outreach and information sharing to connect residents with resources

“There isn’t enough education on the importance of having a primary care provider.”

“There's still a large number of people who don't understand the importance of seeking health care. They avoid primary care because they think the doctor will give them bad news, they don't see it as preventive. They wait until something gets so bad that they have to go to the ER.”

“We need a program that explains the different types of Medicare to elderly folks. They don't understand different plans and supplements and end up signing up for stuff that is not any good.”

“People are not educated on the importance of physical activity for your overall health.”

“We need more education for public health in regards to a variety of things like STDs and preventable measures.”

“People are not educated on available services.”

“There are knowledge gaps about the services here. The care and the funding does exist. But I think the knowledge about how to get from Point A to Point B isn't there.”

“There needs to be more education about resources like FHC. The wait time tends to be long and people lose interest once they've tried to get in.”

“We need to collaborate and connect the dots for residents, whether it's helping people navigate insurance or find resources that help when purchasing food or understanding what's healthy. We're not meeting folks where they are.”

“We need to get resources and information to our underserved populations.”

“We need to let folks know about FHC and the services that exist for them. We have services for high blood pressure, obesity, diabetes that are all higher in minority communities right now.”

“So many people won't go to the doctor due to not having the income. There are programs through the county that can help, but they don't know how to access it.”

“Un/underinsured people don't know where to go or what services they can receive. There's not enough places that they are able to get services. There are few clinics that don't charge any fees if the patient doesn't have the funding to pay for it.”

# Populations Most at Risk

**Interviewees expressed concern surrounding health disparities disproportionately affecting specific populations, including:**

- Pediatric/Adolescent
  - Lack of access to local services
  - Lack of importance of establishing relationship with primary care provider
  - Mental health concerns
  - Food insecurity
  - Overcrowding in schools
  - Homelessness in students
  - Low percentages of students meeting grade-level appropriate educational standards
  - Lack of prioritization of education due to “oil-field mindset”
  - Lack of affordable child care
  - Bullying
  - Addiction crisis and lack of resources to address it
  - Lack of local providers to treat/manage behavioral conditions
  - Concern surrounding unstable family environments, lack of parental support
  - Lack of access to local pediatric care (general and specialized)
  - Concern surrounding social media use
  - Energy drink consumption
- Elderly
  - Transportation barriers
  - Lack of funding
  - Lack of affordable housing
  - Cost barriers for medications
  - Difficulty understanding navigating the health care system
  - Isolation, depression
  - Decreasing number of organizations to serve them in the community
  - Higher rates of chronic conditions (hypertension, obesity, diabetes, heart disease)
  - Misuse of ER due to medication noncompliance, potential food insecurity
- Low Income/Working Poor
  - Living paycheck to paycheck
  - Transportation barriers
  - Lack of medical literacy
  - Difficulty navigating the healthcare system
  - Lack of awareness of existing services
  - Difficulty accessing care due to lack of insurance/limited insurance
  - Low prioritization of health care needs
- Racial/Ethnic
  - Language barriers in healthcare, jobs, and education
  - Lack of understanding of autism diagnoses
  - Heart disease, diabetes, strokes (Hispanic)
  - Lack of understanding how to access appropriate care
- Young Adults
  - Increase in STDs
  - Home and food insecurity
  - Mental health concerns

# Populations Most at Risk (continued)

**Interviewees expressed concern surrounding health disparities disproportionately affecting specific populations, including:**

- Undocumented
  - Lack of understanding of health care resources/needs
  - Lack of insurance
- Homeless/Transient
  - Significant homeless student population
  - Large population living in RVs
  - Mental health concerns
  - Limitations due to not adhering to shelter/resource policies
  - Difficulty identifying and utilizing appropriate resources
  - High rates of substance abuse
- Veterans/Military Dependents
  - Difficulty identifying and utilizing appropriate resources
  - High rates of substance abuse
  - Limited local care options leading to outmigration (i.e., Big Spring)
- Oil Field Workers
  - On-the-job accidents leading to more healthcare challenges
- West Odessa & South Ector County
  - Greater difficulty accessing health care services
  - Perceived lack of local resources leading to food and health care deserts
- Sexual Assault Victims
  - Need for more comprehensive services to support victims of incest or sexual assault



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# **FAMILY HEALTH CLINIC: PATIENT SURVEY ANALYSIS**

# Family Health Clinic Survey

## *Background*

- Medical Center Health System's federally qualified health center look-alike (FQHC Look-Alike), Family Health Clinic (FHC), conducted a paper survey from February 3, 2025 – February 28, 2025 at the following clinic locations:
  - MCH Family Health Clinic (FHC) – Clements: 840 West Clements St., Odessa, TX 79763
  - MCH Family Health Clinic (FHC) – West University: 6030 W University Blvd., Odessa, TX 79764
  - MCH Women's Clinic (WC) – N Sam Houston: 375 N Sam Houston Ave., Odessa, TX 79761
  - MCH Healthy Kids Clinic (HKC): 3001 John Ben Shepperd Pkwy, Odessa, TX 79762
- Provided to patients at registration or at check out
- FHC utilized the same 4 questions from historical surveys in English and Spanish, and added a prompt regarding the desire for extended hours in the clinic in the 2025 survey
  - Location of care
  - Problems seeing a doctor
  - Likelihood of returning to clinic(s)
  - Desire for extended hours

Source: Medical Center Health System, FHC Survey; conducted by CHC Consulting; February 3, 2025 – February 28, 2025.

# Family Health Clinic Survey

## *Background (continued)*

- Collected 1,543 surveys which is 42.9% of patient visits in the clinics during that time (total of 3,594 visits)
  - 74.2% responded to survey in English
  - 25.8% responded to survey in Spanish
- Results are compared to the 2019 and 2022 FHC surveys where appropriate
- It should be noted that not all survey questions were answered by all of those submitting surveys
- The percentages reflected in the following summary were calculated using the actual number of respondents to the specific survey question

# Methodology

- CHC Consulting did not verify any comments or depictions made by any individuals who were surveyed. Participants expressed their perceptions based on their personal experiences, as well as the experiences of others around them. It is important to note that individual perceptions may highlight opportunities to increase awareness of local resources available in the community.
- This analysis is developed from the survey results and the CHC Consulting team identified and themes from the results and included them within this report. None of the comments within this analysis represent any opinion of CHC Consulting or the CHC Consulting professionals associated with this engagement. Some information may be paraphrased comments. The comments included within the analysis are considered to have been common themes from participants as our interpretation of having the same or close meaning as other participants.
- The CHC Consulting team incorporated all relevant comments provided by survey respondents that directly addressed each specific question. *Comments deemed unrelated to the analysis were excluded from the published findings; however, all feedback has been shared with the clinic leadership team for their consideration.*

# Family Health Clinic Survey

## *Where do you usually go when you're sick or need to see a doctor?*

### Total

- In 2019, 2022 and 2025, the majority of all respondents go to FHC\*\* when they are sick or need to see a doctor
- Patients who responded that they go to FHC\*\* for care decreased between 2019 and 2025
- Patients who indicated they go to a doctor at a different facility increased between 2019 and 2025
- Patients who indicated using the Emergency Department for care slightly increased between 2019 and 2025

### English

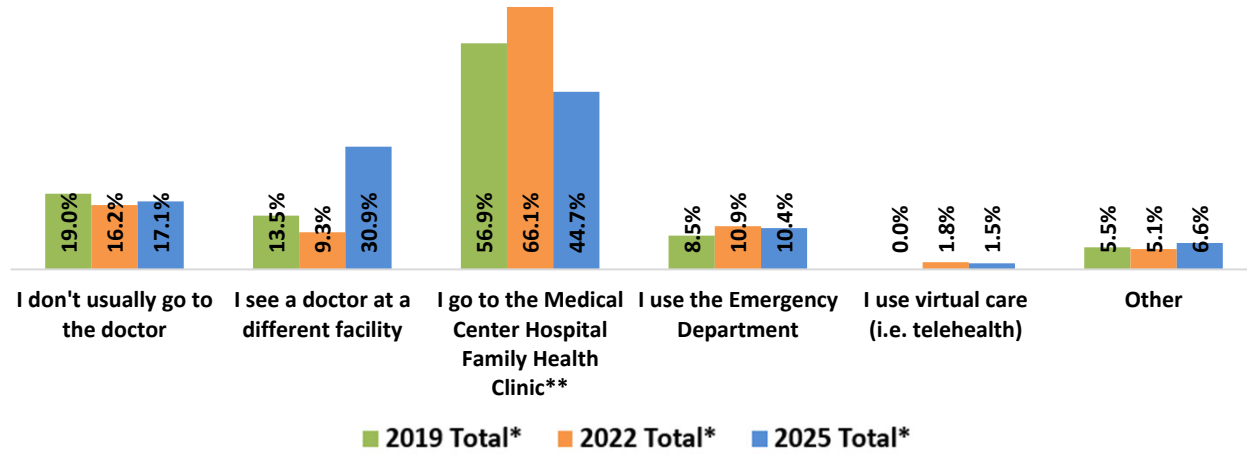
- In 2019, 2022 and 2025, the majority of **English** respondents go to FHC\*\* when they are sick or need to see a doctor
- **English** patients who responded that they go to FHC\*\* for care decreased between 2019 and 2025
- **English** patients who indicated they go to a doctor at a different facility increased between 2019 and 2025
- **English** patients who indicated using the Emergency Department for care remained steady between 2019 and 2025

### Spanish

- In 2019, 2022 and 2025, the majority of **Spanish** respondents go to FHC\*\* when they are sick or need to see a doctor
- **Spanish** patients who responded that they go to FHC\*\* for care decreased between 2019 and 2025
- **Spanish** patients who indicated they go to a doctor at a different facility increased between 2019 and 2025
- **Spanish** patients who indicated using the Emergency Department for care increased between 2019 and 2025

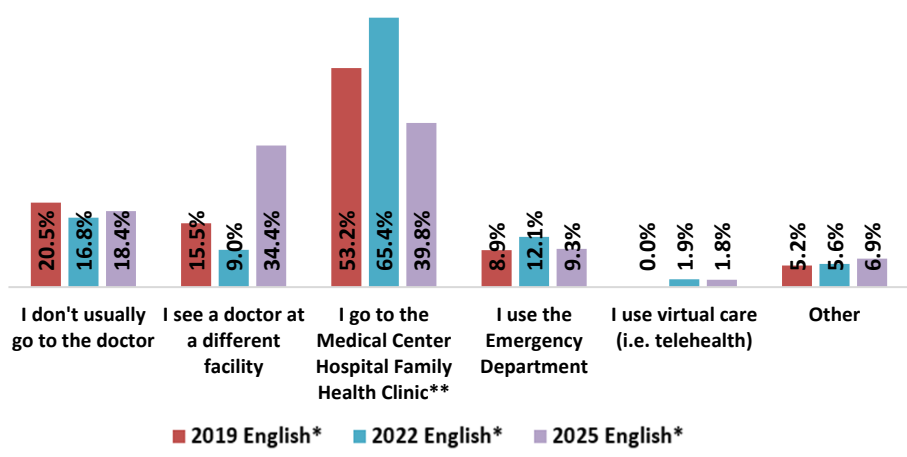
# LOCATION OF CARE Total Survey Results

2019 n=615  
2022 n=451  
2025 n=1,525



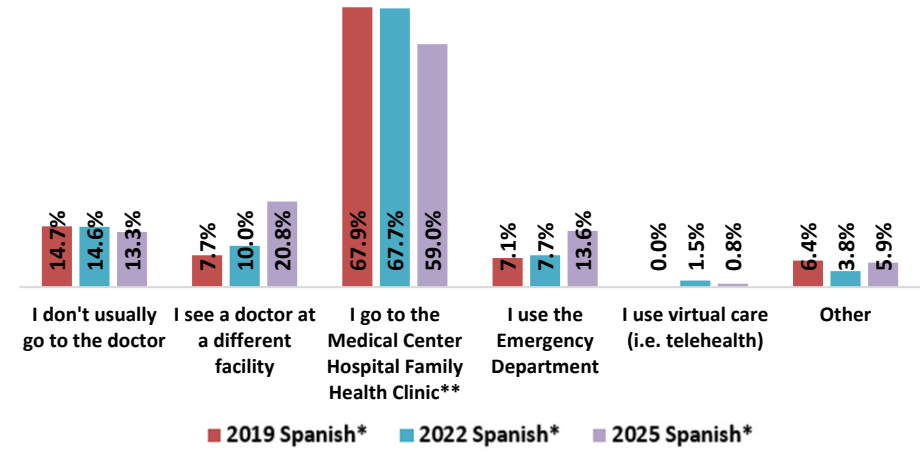
## Survey Results: English

2019 n=459  
2022 n=321  
2025 n=1,135



## Survey Results: Spanish

2019 n=156  
2022 n=130  
2025 n=390



Source: Medical Center Health System, FHC Survey; conducted by CHC Consulting; February 3, 2025 – February 28, 2025.

Survey Question: Where do you usually go when you're sick or need to see a doctor?

\*Respondents selected multiple responses. Percentages may not total 100%.

\*\*Respondents selected this answer that was appropriately titled for the clinic at which they took the survey (i.e., FHC, Healthy Kids Clinic, Women's Clinic)

Note: A '-' indicates that no data is available. "I use virtual care (i.e. telehealth)" prompt was added in 2022.

# Family Health Clinic Survey

## *Where do you usually go when you're sick or need to see a doctor?*

- Responses from individuals who answered “Other” and provided more information are included below:
  - “If it's an emergency I go to the ER.” (FHC)
  - “My insurance changed so I can't see Allie Black.” (FHC)
  - “Mexico takes my insurance.” (HKC)
  - “In Mexico.” (FHC)
  - “I wait until the next day.” (HKC)
  - “Ecuador or Mexico.” (HKC)
  - “It’s difficult because of money.” (WC)
  - “I just got insurance and looking for a doctor.” (WC)
  - “Primarily Mexico.” (WC)

# Family Health Clinic Survey

## *Do you or does anyone in your family have problems seeing a doctor?*

### Total

- In 2019, 2022 and 2025, cost and no insurance/limited insurance are cited as the biggest barriers to seeing a doctor
- Patients citing cost as a barrier to care decreased between 2019 and 2025
- Patients citing no insurance as a barrier to care decreased between 2019 and 2025, while limited insurance as a barrier to care increased during that time
- Patients citing lack of extended or weekend hours as a barrier to care increased between 2019 and 2025
- Patients who indicated no problems in seeing a doctor increased between 2019 and 2025

### English

- In 2019, 2022 and 2025, cost and no insurance/limited insurance are cited as the biggest barriers to seeing a doctor for **English** patients
- **English** patients citing cost as a barrier to care decreased between 2019 and 2025
- **English** patients citing no insurance as a barrier to care decreased between 2019 and 2025, while limited insurance as a barrier to care increased during that time
- **English** patients who indicated no problems in seeing a doctor increased between 2019 and 2025

### Spanish

- In 2019, 2022 and 2025, cost and no insurance/limited insurance are cited as the biggest barriers to seeing a doctor for **Spanish** patients
- **Spanish** patients citing cost as a barrier to care decreased between 2019 and 2025
- **Spanish** patients citing no insurance as a barrier to care decreased between 2019 and 2025
- **Spanish** patients citing lack of extended or weekend hours as a barrier to care increased between 2019 and 2025
- **Spanish** patients who indicated no problems in seeing a doctor increased between 2019 and 2025

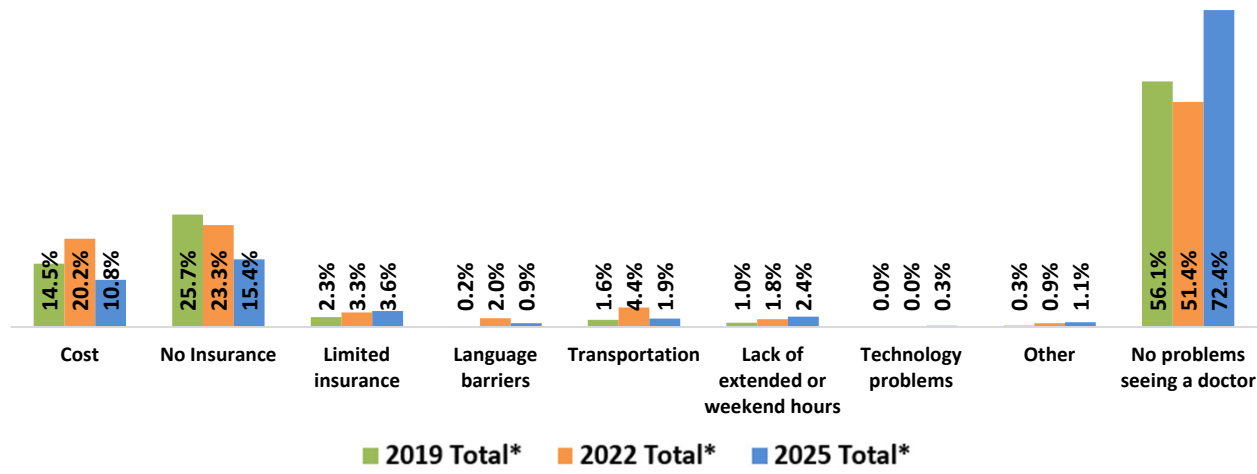
Source: Medical Center Health System, FHC Survey; conducted by CHC Consulting; February 3, 2025 – February 28, 2025.

\*\*Respondents selected this answer that was appropriately titled for the clinic at which they took the survey (i.e., FHC, Healthy Kids Clinic, Women's Clinic)

# BARRIERS SEEING A DOCTOR

## Total Survey Results

2019 n=615  
2022 n=451  
2025 n=1,399

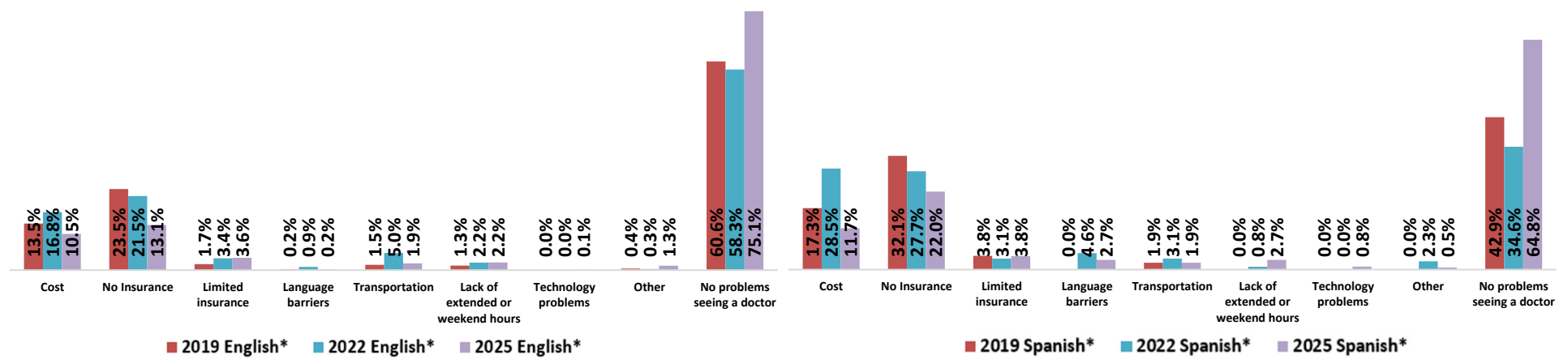


### Survey Results: English

2019 n=459  
2022 n=321  
2025 n=1,030

### Survey Results: Spanish

2019 n=156  
2022 n=130  
2025 n=369



Source: Medical Center Health System, FHC Survey; conducted by CHC Consulting; February 3, 2025 – February 28, 2025.  
Survey Question: Do you or does anyone in your family (parent, sibling, child, etc.) have problems seeing a doctor? (select all that apply)  
\*Respondents selected multiple responses. Percentages may not total 100%.  
\*\*Respondents selected this answer that was appropriately titled for the clinic at which they took the survey (i.e., FHC, Healthy Kids Clinic, Women's Clinic)  
Note: A '-' indicates that no data is available. "I use virtual care (i.e. telehealth)" prompt was added in 2022.

# Family Health Clinic Survey

## *Do you or does anyone in your family have problems seeing a doctor?*

- Responses from individuals who answered “Other” and provided more information are included below:
  - “Child care.” (FHC)
  - “Appointment issues.” (FHC)
  - “Can’t find pediatrician.” (FHC)
  - “Medicaid ends on 3/1/2025, I work part time so no insurance available.” (FHC)
  - “Work.” (FHC)
  - “Trying to get appointment times.” (HKC)
  - “Out of network.” (HKC)
  - “Not accepting new patients.” (HKC)
  - “Our doctor won’t see sick patients, we have to go to a clinic.” (WC)
  - “Too expensive.” (WC)

# Family Health Clinic Survey

## *Location of care for respondents citing cost and insurance barriers*

### Total

- In 2019, 2022 and 2025, the majority of respondents citing cost and insurance barriers to care go to FHC\*\* when they are sick or need to see a doctor
- Patients citing cost and insurance barriers to care who indicated they don't usually go to the doctor decreased between 2019 and 2025, while patients citing cost and insurance barriers to care who indicated they use the Emergency Department increased during that time
- Patients citing cost and insurance barriers to care who indicated they see a doctor at a different facility increased between 2019 and 2025

### English

- In 2019, 2022 and 2025, the majority of **English** respondents citing cost and insurance barriers to care go to FHC\*\* when they are sick or need to see a doctor
- **English** patients citing cost and insurance barriers to care who indicated they don't usually go to the doctor and who indicated they use the Emergency Department fluctuated between 2019 and 2025
- **English** patients citing cost and insurance barriers to care who indicated they see a doctor at a different facility increased between 2019 and 2025

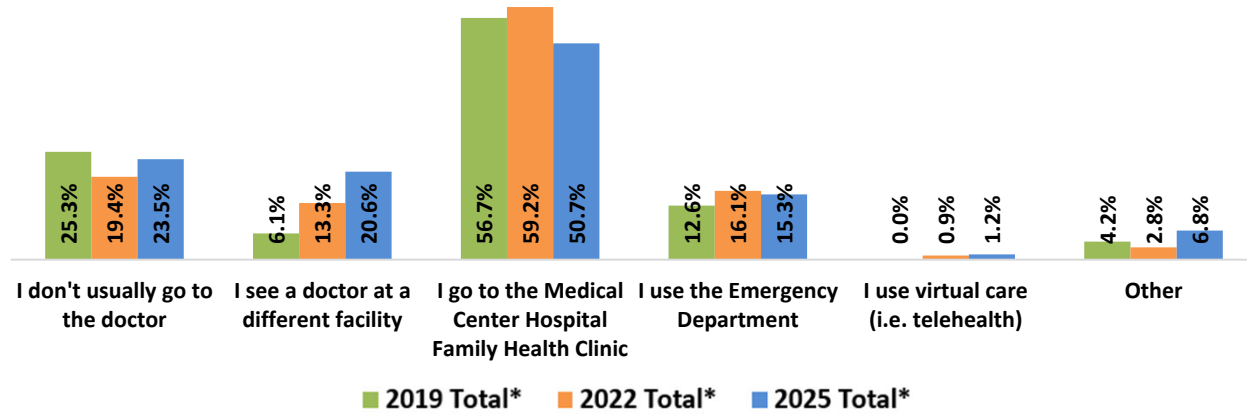
### Spanish

- In 2019, 2022 and 2025, the majority of **Spanish** respondents citing cost and insurance barriers to care go to FHC\*\* when they are sick or need to see a doctor
- **Spanish** patients citing cost and insurance barriers to care who indicated they don't usually go to the doctor slightly decreased between 2019 and 2025, while **Spanish** patients citing cost and insurance barriers to care who indicated they use the Emergency Department increased between 2019 and 2025
- **Spanish** patients citing cost and insurance barriers to care who indicated they see a doctor at a different facility increased between 2019 and 2025

# LOCATION OF CARE FOR RESPONDENTS CITING COST AND INSURANCE BARRIERS

## Total Survey Results

2019 n=261  
2022 n=211  
2025 n=412

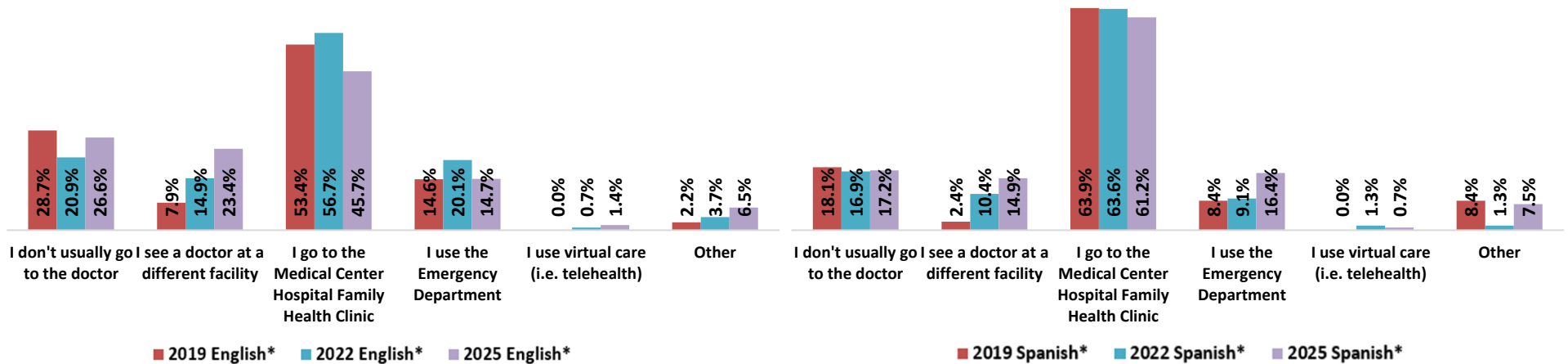


## Survey Results: English

2019 n=178  
2022 n=134  
2025 n=278

## Survey Results: Spanish

2019 n=83  
2022 n=77  
2025 n=134



Source: Medical Center Health System, FHC Survey; conducted by CHC Consulting; February 3, 2025 – February 28, 2025.

Chart definition: Respondents who selected "Cost," "No insurance," or "Limited insurance," for the question asking "Do you or does anyone in your family (parent, sibling, child, etc.) have problems seeing a doctor?" and the associated response to "Where do you usually go when you're sick or need to see a doctor?"

\*Respondents selected multiple responses. Percentages may not total 100%.

\*\*Respondents selected this answer that was appropriately titled for the clinic at which they took the survey (i.e., FHC, Healthy Kids Clinic, Women's Clinic)

Note: A '-' indicates that no data is available. "I use virtual care (i.e. telehealth)" prompt was added in 2022.

# Family Health Clinic Survey

## *Barriers to care for FHC\*\* patients*

### **Total**

- In 2019, 2022 and 2025, cost and no insurance/limited insurance are cited as the biggest barriers to seeing a doctor for FHC\*\* patients
- FHC\*\* patients citing cost and no insurance as a barrier to care decreased between 2019 and 2025, while patients citing limited insurance increased during that time
- FHC\*\* patients who indicated transportation problems in seeing a doctor and lack of extended or weekend hours increased between 2019 and 2025
- FHC\*\* patients who indicated no problems seeing a doctor increased between 2019 and 2025

### **English**

- In 2019, 2022 and 2025, cost and no insurance/limited insurance are cited as the biggest barriers to seeing a doctor for **English** FHC\*\* patients
- **English** FHC\*\* patients citing cost and no insurance as a barrier to care decreased between 2019 and 2025, while patients citing limited insurance increased during that time
- **English** FHC\*\* patients who indicated transportation problems in seeing a doctor and lack of extended or weekend hours increased between 2019 and 2025
- **English** FHC\*\* patients who indicated no problems seeing a doctor increased between 2019 and 2025

### **Spanish**

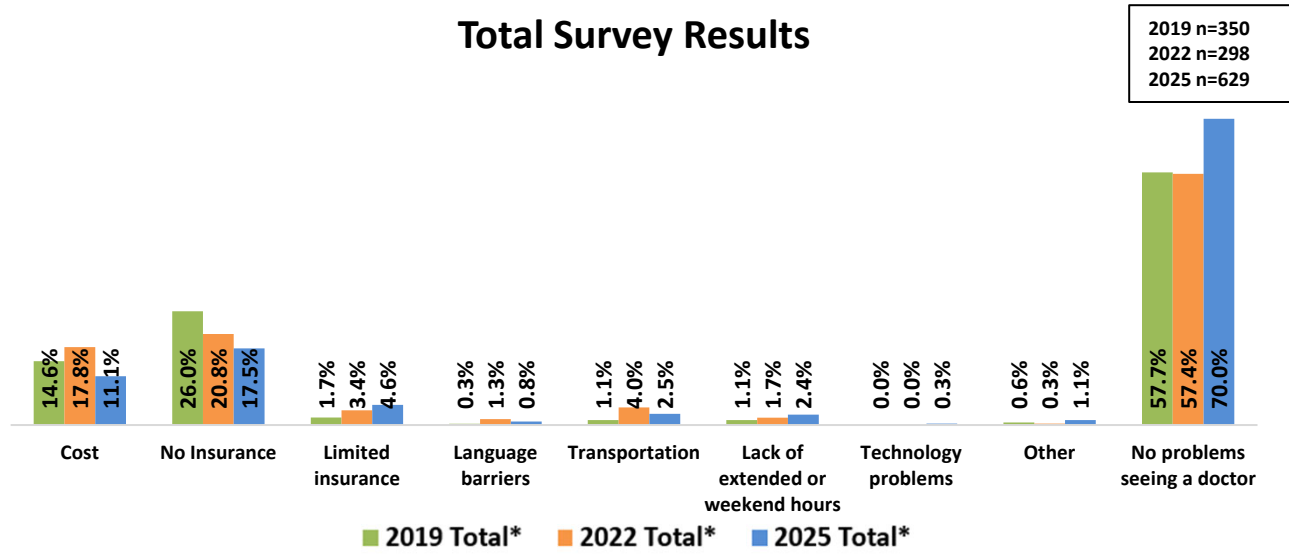
- In both 2019 and 2022, cost and no insurance/limited insurance are cited as the biggest barriers to seeing a doctor In 2019, 2022 and 2025, cost and no insurance/limited insurance are cited as the biggest barriers to seeing a doctor for **Spanish** FHC\*\* patients
- **Spanish** FHC\*\* patients citing cost and no insurance as a barrier to care decreased between 2019 and 2025, while patients citing limited insurance increased during that time
- **Spanish** FHC\*\* patients who indicated transportation problems in seeing a doctor and lack of extended or weekend hours increased between 2019 and 2025
- **Spanish** FHC\*\* patients who indicated no problems seeing a doctor increased between 2019 and 2025

Source: Medical Center Health System, FHC Survey; conducted by CHC Consulting; February 3, 2025 – February 28, 2025.

\*\*Respondents selected this answer that was appropriately titled for the clinic at which they took the survey (i.e., FHC, Healthy Kids Clinic, Women's Clinic)

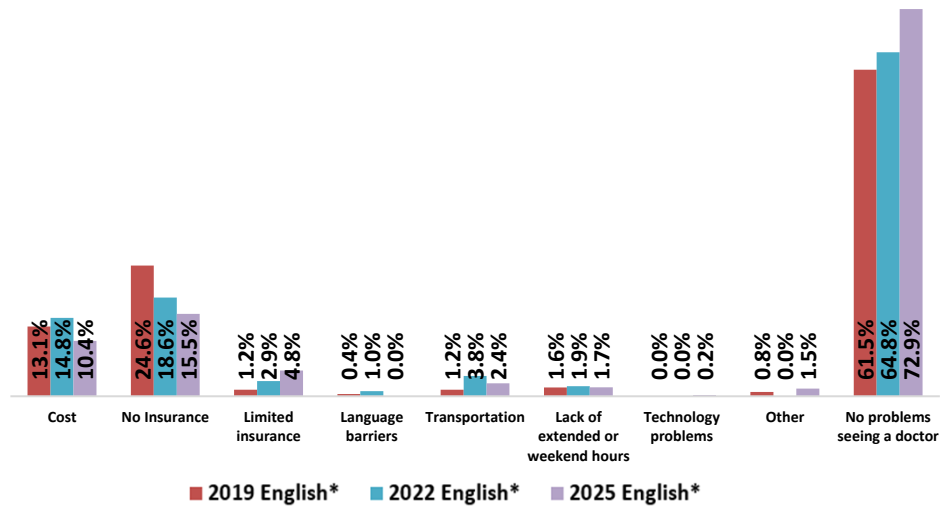
# BARRIERS TO CARE FOR FHC PATIENTS

## Total Survey Results



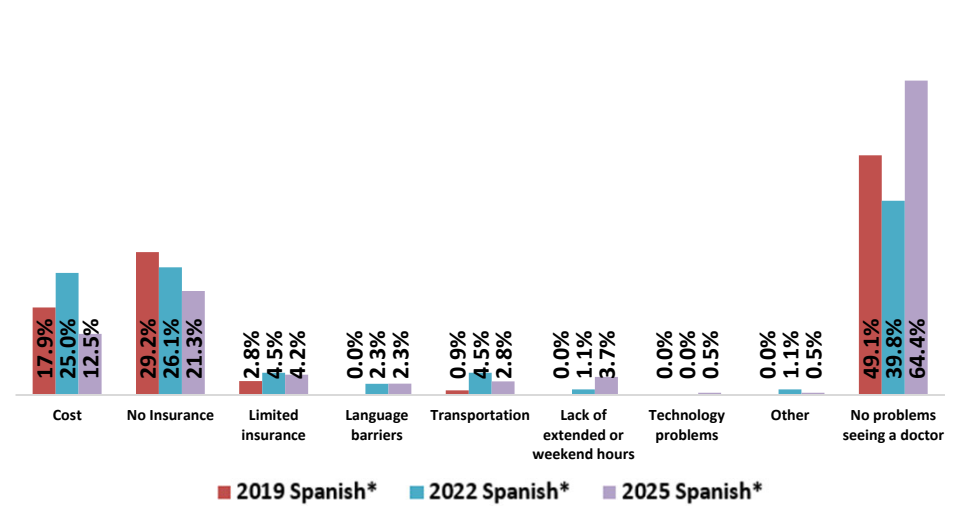
## Survey Results: English

2019 n=244  
2022 n=210  
2025 n=413



## Survey Results: Spanish

2019 n=106  
2022 n=88  
2025 n=216



Source: Medical Center Health System, FHC Survey; conducted by CHC Consulting; February 3, 2025 – February 28, 2025.

Chart definition: Respondents who selected "I go to FHC" when asked "Where do you usually go when you're sick or need to see a doctor?" and the associated response to "Do you or does anyone in your family (parent, sibling, child, etc.) have problems seeing a doctor?"

\*Respondents selected multiple responses. Percentages may not total 100%.

\*\*Respondents selected this answer that was appropriately titled for the clinic at which they took the survey (i.e., FHC, Healthy Kids Clinic, Women's Clinic)

Note: A '-' indicates that no data is available. "I use virtual care (i.e. telehealth)" prompt was added in 2022.

# Family Health Clinic Survey

***How likely are you to come to FHC\*\* next time you're sick or need to see a doctor?***

## **Total**

- In 2019, 2022 and 2025, the majority of survey respondents indicated they are 'Extremely likely' or 'Somewhat likely' to return to FHC\*\* for care
- Survey respondents who indicated they are 'Extremely likely' to return to FHC\*\* for care decreased between 2019 and 2025, while those who indicated 'Somewhat likely' increased during that time
- Survey respondents who indicated they are 'Very Unlikely' or 'Unsure' if they will return to FHC\*\* for care slightly increased between 2019 and 2025

## **English**

- In 2019, 2022 and 2025, the majority of **English** respondents indicated they are 'Extremely likely' or 'Somewhat likely' to return to FHC\*\* for care
- **English** respondents who indicated they are 'Extremely likely' to return to FHC\*\* for care decreased between 2019 and 2025, while those who indicated 'Somewhat likely' increased during that time
- **English** respondents who indicated they are 'Very Unlikely' or 'Unsure' if they will return to FHC\*\* for care slightly increased between 2019 and 2025

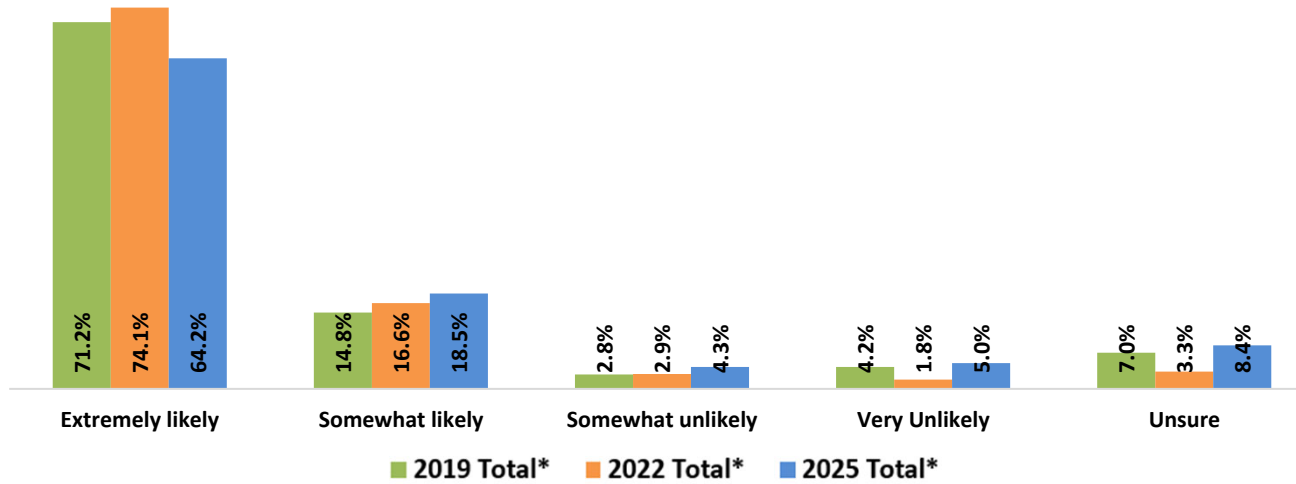
## **Spanish**

- In 2019, 2022 and 2025, the majority of **Spanish** respondents indicated they are 'Extremely likely' or 'Somewhat likely' to return to FHC\*\* for care
- **Spanish** respondents who indicated they are 'Extremely likely' or 'Somewhat likely' to return to FHC\*\* for care increased between 2019 and 2025
- **Spanish** respondents who indicated they are 'Very Unlikely' or 'Unsure' if they will return to FHC\*\* for care slightly decreased between 2019 and 2025

# LIKELINESS TO RETURN TO FHC

## Total Survey Results

2019 n=615  
2022 n=451  
2025 n=1,528

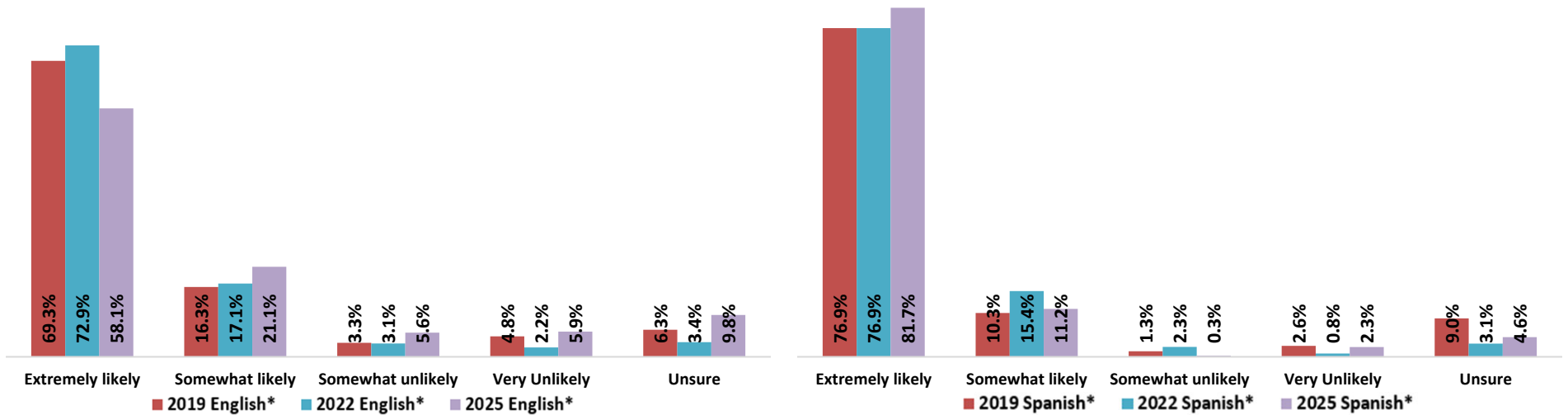


### Survey Results: English

2019 n=459  
2022 n=321  
2025 n=1,135

### Survey Results: Spanish

2019 n=156  
2022 n=130  
2025 n=393



Source: Medical Center Health System, FHC Survey; conducted by CHC Consulting; February 3, 2025 – February 28, 2025.

Survey Question: How likely are you to come to the MCH FHC next time you're sick or need to see a doctor?

\*Respondents selected multiple responses. Percentages may not total 100%.

\*\*Respondents selected this answer that was appropriately titled for the clinic at which they took the survey (i.e., FHC, Healthy Kids Clinic, Women's Clinic)

Note: A '-' indicates that no data is available. "I use virtual care (i.e. telehealth)" prompt was added in 2022.

# Family Health Clinic Survey

## *Likelihood of Returning to FHC\*\**

- Several comments praising the quality of care provided at FHC\*\*
  - “This is the only clinic I visit.” (FHC)
  - “Dr. Raymond Martinez specializes in gynecology. I like to come and see Jackie Lehr, I have always seen Dr. Martinez.” (WC)
  - “Dr. Yadalla is the best, a life saver.” (WC)
  - “Easier, closer to house, come here for Yadalla.” (WC)
  - “Easy access.” (HKC)
  - “Excellent service.” (HKC)
  - “Very friendly doctors, and always answers questions.” (WC)
  - “We love Dr. Hart.” (HKC)
  - “Heard good things at this facility.” (WC)
  - “I receive good attention here.” (WC)

# Family Health Clinic Survey

## *Likeliness of Returning to FHC\*\* (continued)*

- Opportunity to educate community on services offered, the importance of seeking care and not delaying/putting off care as well as education on cost of care – particularly for the Women’s Clinic:
  - “First time here, don't know much.” (FHC)
  - “If it was an emergency.” (FHC)
  - “If it's over the weekend, I go to the ER.” (HKC)
  - “Too far from home, urgent care closer.” (HKC)
  - “Wasn't aware I could come here for sickness.” (WC)
  - “Didn't know clinic would see sick patients.” (WC)
  - “I didn't know you could make a regular appointment.” (WC)
  - “Depends on if Medicaid is accepted.” (WC)
  - “Didn't know I could see doctor.” (WC)
  - “If they provide care aside from well women, I would definitely come.” (WC)
  - “I didn’t know I could come to Women's clinic for sickness.” (WC)
  - “I wouldn't know who my doctor would be.” (WC)
  - “WTX Urgent care is usually quicker.” (WC)

# Family Health Clinic Survey

## *Barriers to care for those most likely to return to FHC\*\**

### Total

- In 2019, 2022 and 2025, the majority of survey respondents who are likely to return to FHC\*\* for care cited cost and no insurance/limited insurance as barriers to seeing a doctor
- Survey respondents who are likely to return to FHC\*\* for care and cited cost and no insurance as a barrier to care when they are sick or need to see a doctor decreased between 2019 and 2025, while those citing limited insurance and lack of extended or weekend hours increased during that time
- Survey respondents who are likely to return to FHC\*\* for care and cited no problems seeing a doctor increased between 2019 and 2025

### English

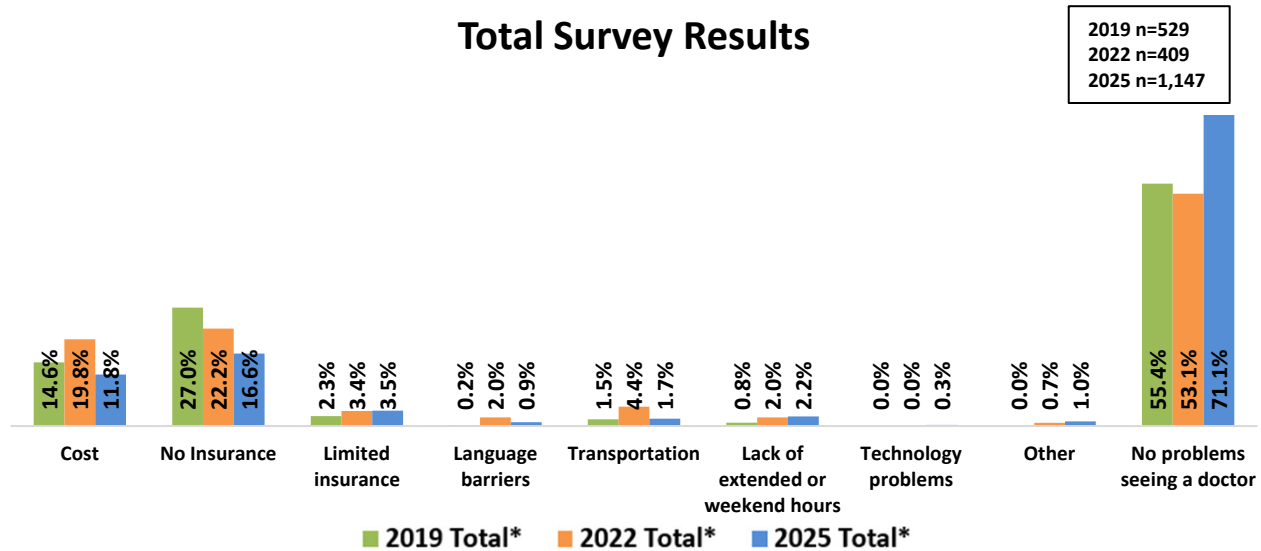
- In 2019, 2022 and 2025, the majority of **English** respondents who are likely to return to FHC\*\* for care cited cost and no insurance/limited insurance as barriers to seeing a doctor
- **English** respondents who are likely to return to FHC\*\* for care and cited cost and no insurance as a barrier to care when they are sick or need to see a doctor decreased between 2019 and 2025, while those citing limited insurance increased during that time
- **English** respondents who are likely to return to FHC\*\* for care and cited no problems seeing a doctor increased between 2019 and 2025

### Spanish

- In 2019, 2022 and 2025, the majority of **Spanish** respondents who are likely to return to FHC\*\* for care cited cost and no insurance/limited insurance as barriers to seeing a doctor
- **Spanish** respondents who are likely to return to FHC\*\* for care and cited cost and no insurance/limited insurance as a barrier to care when they are sick or need to see a doctor decreased between 2019 and 2025, while those citing lack of extended or weekend hours increased during that time
- **Spanish** respondents who are likely to return to FHC\*\* for care and cited no problems seeing a doctor increased between 2019 and 2025

# PROBLEMS SEEING A DOCTOR AMONG THOSE LIKELY TO RETURN TO FHC

## Total Survey Results

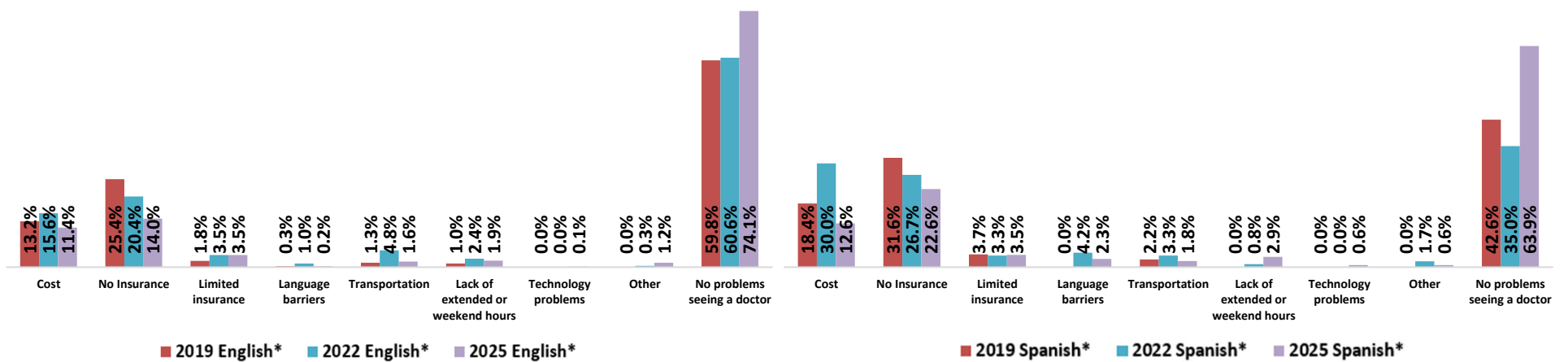


## Survey Results: English

2019 n=393  
2022 n=289  
2025 n=806

## Survey Results: Spanish

2019 n=136  
2022 n=120  
2025 n=341



Source: Medical Center Health System, FHC Survey; conducted by CHC Consulting; February 3, 2025 – February 28, 2025.

Chart definition: Respondents who selected “Extremely likely” or “Somewhat likely” when asked “How likely are you to come to FHC next time that you’re sick or need to see a doctor?” and the associated response to “Do you or does anyone in your family (parent, sibling, child, etc.) have problems seeing a doctor?”

\*Respondents selected multiple responses. Percentages may not total 100%.

\*\*Respondents selected this answer that was appropriately titled for the clinic at which they took the survey (i.e., FHC, Healthy Kids Clinic, Women’s Clinic)

Note: A ‘-’ indicates that no data is available. “I use virtual care (i.e. telehealth)” prompt was added in 2022.

# Family Health Clinic Survey

## *How likely are you to use FHC\*\* if it offered extended hours?*

### **Total**

- In 2025, the majority of survey respondents indicated they are ‘Extremely likely’ or ‘Somewhat likely’ to utilize FHC\*\* if it offered extended hours, such as evenings and weekends

### **English**

- In 2025, the majority of **English** survey respondents indicated they are ‘Extremely likely’ or ‘Somewhat likely’ to utilize FHC\*\* if it offered extended hours
- A larger percentage of **English** respondents indicated they are ‘Somewhat unlikely’, ‘Very unlikely’ or ‘Unsure’ if they would utilize FHC\*\* if it offered extended hours as compared to **Spanish** respondents

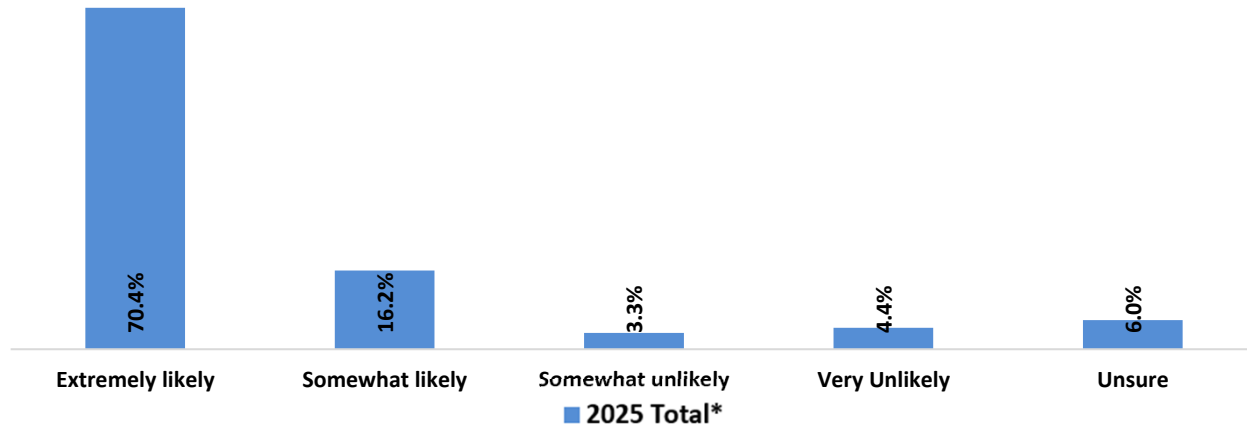
### **Spanish**

- In 2025, the majority of **Spanish** survey respondents indicated they are ‘Extremely likely’ or ‘Somewhat likely’ to utilize FHC\*\* if it offered extended hours
- A larger percentage of **Spanish** respondents indicated they are ‘Extremely likely’ to utilize FHC\*\* if it offered extended hours as compared to **English** respondents

# LIKELINESS TO UTILIZE EXTENDED HOURS

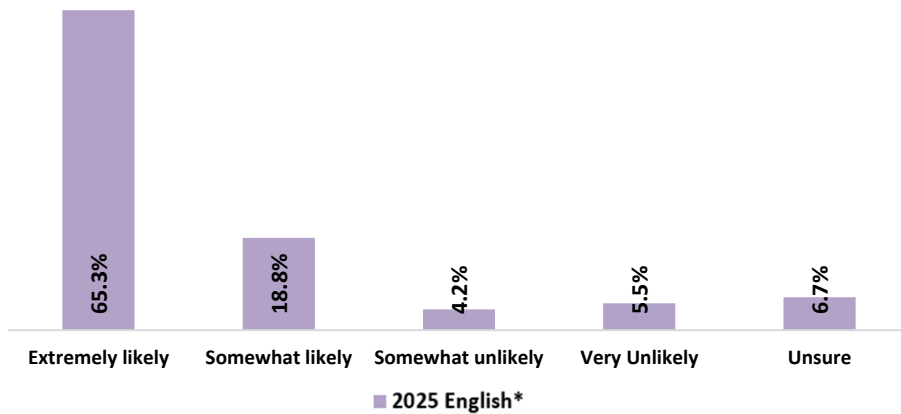
## Total Survey Results

2025 n=1,500



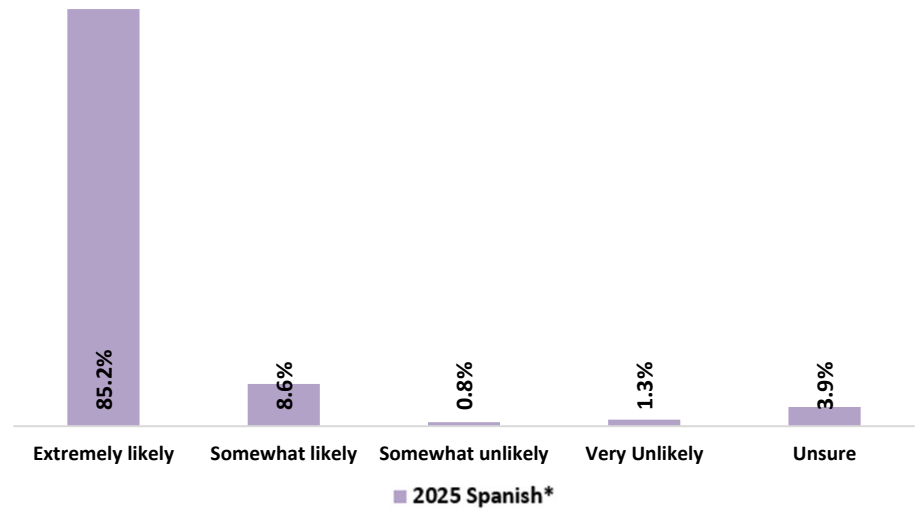
### Survey Results: English

2025 n=1,116



### Survey Results: Spanish

2025 n=384



Source: Medical Center Health System, FHC Survey; conducted by CHC Consulting; February 3, 2025 – February 28, 2025.

Survey Question: How likely are you to come to the MCH FHC next time you're sick or need to see a doctor?

\*Respondents selected multiple responses. Percentages may not total 100%.

\*\*Respondents selected this answer that was appropriately titled for the clinic at which they took the survey (i.e., FHC, Healthy Kids Clinic, Women's Clinic)

Note: A '-' indicates that no data is available. "I use virtual care (i.e. telehealth)" prompt was added in 2022.

# Family Health Clinic Survey

## *How likely are you to use FHC\*\* if it offered extended hours?*

- Responses from individuals who answered “Unsure” or “Other” and provided more information are included below:
  - “My schedule does not need extended hours at the MCH clinic.” (FHC)
  - “Unemployed at the moment.” (FHC)
  - “Live in Midland and may not drive to Odessa.” (FHC)
  - “Yes, I would like weekends.” (FHC)
  - “We need same day appointment times, that is the reason why we go next door.” (HKC)
  - “Hard to get an appointment.” (HKC)
  - “A lot of times kids get sick on the weekends and I have to take them to ER clinics because that is my only option.” (HKC)
  - “With working full time it would be convenient to have evenings and weekends available to us if needed.” (HKC)
  - “Weekends and evenings would be helpful as I wouldn't have to take my child to an urgent care and wouldn't have to call into work.” (HKC)
  - “Very friendly doctors, always answers questions, there's also not many clinics with late hours or open weekends.” (WC)
  - “This would be great for my work schedule.” (WC)
  - “I have small children and it's hard to come when I don't have a baby sitter during regular hours.” (WC)



# LOCAL COMMUNITY HEALTH REPORTS

# Region 9 Prevention Resource Center

## *Regional Needs Assessment 2022*

- The Regional Needs Assessment (RNA) report is created by each Prevention Resource Center in the state of Texas, in conjunction with the Health and Human Services Commission (HHSC) every year. The data compiled to produce this report is gathered to provide the state, agencies, organizations, and the community at large with a comprehensive view of information about the trends, outcomes, and consequences associated with alcohol, tobacco, and other drug use in the region.
- The methodology for this report was designed to enable PRC's, HHSC, and community stakeholders to engage in long-term strategic prevention planning based on current and prospective services relative to the needs of the communities in the State. The information compiled in the RNA is utilized to build a Regional Data Repository, which has become a regional asset throughout the State. The RNA represents a summary of statistics relevant to risk and protective factors associated with drug use, as well as consumption patterns, and consequence data at the national, state, regional, and local level.
- The RNA offers insight related to gaps in services and allows for data accessibility for Region 9. The 2022 RNA is a summary of Key Informant interviews. The sectors that were represented in this process were business community, civic and volunteer groups, faith-based organizations, healthcare professionals, law enforcement, local mental health authority, media, youth/young adult serving organizations, parents, education sector, and state and local government.
- Participants were randomly selected by city/county and then approached to participate in an interview with the Data Coordinator or the Public Relations Coordinator. The interviewees that agreed to participate were mostly representatives from the 3 most populated counties in Region 9, Midland, Ector and Tom Green.

# Region 9 Prevention Resource Center

## *Regional Needs Assessment 2022*

- The takeaways from these Key Informant interviews are of those interviewed there was a commonality in the lack of prevention, and mental/emotional health resources, information about resources, accessibility to resources, and many similar concerns regarding youth substance use/misuse.
- It is evident that more prevention awareness is needed in schools, communities and throughout each community sector is needed. These interviews are informative and will be used to inform the community and stakeholders about concerns, resources, and education.
- The most powerful quote from an interview was “if my child was using drugs, I would not know what to do or where to start to look for help, I need more information”. Recommendations are to begin talking to and asking prevention and mental health professionals where are prevention messages in the community? How can communities gain “more” knowledge of resources and feel empowered to have conversations in their communities and sectors. If the biggest concern revolves around resources, accessibility and knowing about them, then that is something that should be looked at in each community in Region 9.
- Lastly, education and awareness are another takeaway from the interviews. With the quote above, it is apparent that those who never needed the resource before will struggle when the time comes to need it, and does not help in reducing the stigma around seeking help or treatment. By informing the community, faith-based communities, parents, educators, counselors, LMHA’s, business community, non-profits, youth serving organizations, civic groups and volunteers, stakeholders, and law enforcement of opportunities to learn about prevention and how to have conversations at home or in their sector could help young people and those who need treatment change their course in life.

# ContinueCARE Hospital at Medical Center

## *Community Health Needs Assessment - 2025*

- ContinueCARE Hospital at Medical Center operates in collaboration with our host hospital, MCH in Odessa. As part of this agreement, ContinueCARE Hospital at Medical Center leases space and purchases certain ancillary services from our host hospital.

### **Methodology**

- ContinueCARE Hospital at Medical Center utilized CHC ContinueCARE to help complete their community health needs assessment
- The community health needs assessment report encompasses demographic data, health data and one-on-one interviews with individuals who have special knowledge of the communities

### **Prioritized Needs**

- ContinueCARE Hospital at Medical Center's prioritized health needs are:
  1. Prevention, Education and Services to Address High Mortality Rates, Chronic Diseases, Preventable Conditions and Unhealthy Lifestyles
  2. Increased Emphasis on Addressing Social Determinants of Health
  3. Access to Specialty Care Services and Providers



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# INPUT REGARDING THE CLINIC'S PREVIOUS CHNA



# Consideration of Previous Input

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- The clinic made every effort to solicit feedback from the community by providing a feedback mechanism on the clinic's website. However, at the time of this publication, written feedback has not been received on the clinic's most recently conducted CHNA and Implementation Strategy.
- To provide input on this CHNA please see details at the end of this report or respond directly to the clinic online at the site of this download.



# EVALUATION OF CLINIC'S IMPACT



# Evaluation of Clinic's Impact

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- The FQHC Look-Alike has conducted an evaluation of the impact of any actions that were taken, since the facility finished conducting its immediately preceding CHNA, to address the significant health needs identified in the prior CHNA.
- This section includes activities completed based on the 2023 to 2025 Implementation Plan.

# Medical Center Health System Family Health Clinic FY 2023 - FY 2025 Implementation Plan

A comprehensive, six-step community health needs assessment (“CHNA”) was conducted for Medical Center Hospital (MCH) and the Family Health Clinic (FHC) by Community Hospital Consulting (CHC Consulting). This CHNA utilizes relevant health data and stakeholder input to identify the significant community health needs in Ector County, Texas.

The CHNA Team, consisting of leadership from MCH and the FHC, met with staff from CHC Consulting on April 11, 2022 to review the research findings and prioritize the community health needs. Five significant community health needs were identified by assessing the prevalence of the issues identified from the health data findings combined with the frequency and severity of mentions in community input.

The CHNA Team participated in a prioritization process using a structured matrix to rank the community health needs based on three characteristics: size and prevalence of the issue, effectiveness of interventions and their capacity to address the need. Based on the unique capabilities of the facilities, the FHC prioritized separately from MCH in order to tailor their list of identified needs to their specific patient population and resources. Through collaboration, engagement and partnership with the community, MCH and the FHC will address the following priorities with a specific focus on addressing social determinants of health among specific populations.

The five most significant needs as decided upon by FHC leadership are listed below:

- 1.) Prevention, Education and Services to Address High Mortality Rates, Chronic Diseases, Preventable Conditions and Unhealthy Lifestyles
- 2.) Continued Focus on COVID-19 Prevention & Response
- 3.) Continued Emphasis on Recruitment and Retention of Healthcare Workforce to Increase Access to Primary and Specialty Care
- 4.) Access to Mental and Behavioral Health Care Services and Providers
- 5.) Access to Dental Care Services and Providers

Once this prioritization process was complete, FHC leadership discussed the results and decided to address all of the prioritized needs in various capacities through its implementation plan.

FHC leadership has developed the following implementation plan to identify specific activities and services which directly address the identified priorities. The objectives were identified by studying the prioritized health needs, within the context of the clinic’s overall strategic plan and the availability of finite resources. The plan includes a rationale for each priority, followed by objectives, specific implementation activities, responsible leaders, annual updates and progress, and key results (as appropriate).

The FHC Board reviewed and adopted the 2022 Community Health Needs Assessment and Implementation Plan on July 14, 2022.

# Priority #1: Prevention, Education and Services to Address High Mortality Rates, Chronic Diseases, Preventable Conditions and Unhealthy Lifestyles

**Rationale:**

Data suggests that higher rates of specific mortality causes and unhealthy behaviors warrants a need for increased preventive education and services to improve the health of the community. Heart disease and cancer are the two leading causes of death in Ector County and the state. Ector County has higher mortality rates than Texas for the following causes of death: heart disease; cancer; chronic lower respiratory diseases; Alzheimer’s disease; COVID-19; accidents (unintentional injuries); diabetes mellitus; cerebrovascular diseases; chronic liver disease and cirrhosis; septicemia; colon and rectum cancer; breast cancer; and lung and bronchus cancer.

Ector County has higher prevalence rates of chronic conditions such as obesity, asthma and diabetes in the Medicare population than the state. Ector County also higher percentages of residents participating in unhealthy lifestyle behaviors such as physical inactivity, smoking and binge drinking than the state. With regards to maternal and child health, specifically, Ector County has a higher percentage of low birth weight births, teen (age 0-19 years) births as well as single teen birth rates than the state.

Data suggests that Ector residents are not appropriately seeking preventive care services, such as timely colonoscopies or mammograms and adults and seniors who received timely flu vaccines. Additionally, Ector County has a higher prevalence of HIV diagnoses as compared to the state along with a higher uninsured population.

Several interviewees noted significant rates of chronic conditions and healthy lifestyle behaviors, including obesity, diabetes, heart disease and physical inactivity. Additionally, lack of affordable nutritious food options were discussed by interviewees and how that was resulting in consumption of unhealthy food and higher rates of chronic conditions. Several individuals specified that the younger as well as the Hispanic and minority populations are in the greatest need of education to start and maintain healthy habits. One interviewee mentioned: “We still have a high percentage of teen pregnancies that impact our kids. There’s teenage pregnancy, vaping, drug use, smoking diabetes...you have an overall influence of a non-health conscious community.” While another stated: “We have seen that we need more education for the Hispanic population and minorities, especially on obesity and diabetes.”

Interviewees also noted that low income populations may face cost barriers when accessing healthy lifestyle resources. One interviewee stated: “The trend is towards obesity, diabetes and heart disease problems. What you’ll find is if you walk into the grocery store, your healthy foods are so much more expensive than what you can get for chips or frozen dinners. Those factors tie into each other.”

Interviewees emphasized the need to educate the community on local resources available for their use. It was discussed that there are many resources and services in the community; however, there is a lot of confusion surrounding what resources are available and how to access those services. Social media was mentioned as an avenue for sharing information and resources within the community. Additionally, many people mentioned that there is confusion on how to navigate the health care system in the area. One interviewee stated: “One big issue is people knowing where to go. We need them to understand the different healthcare locations and what is available. People need more social media to teach them what resources are out there.”

A few interviews expressed concern surrounding the limited number of residents with an established primary care provider for preventive care and how that could be leading to an increase in chronic conditions. Furthermore, COVID-19 has impacted residents seeking appropriate follow up care. One interviewee stated: “Diabetes is a big issue. COVID-19 has made [those conditions] worse, there were gaps in follow ups due to the pandemic. People were nervous to go to the doctor’s office.”

In the Family Health Clinic Survey, there was an increase in patients who cited cost as a barrier to care between 2019 and 2022 for both English and Spanish speaking patients. Confusion around cost of care seemed to be an overarching theme of responses. One respondent noted: “I have no other doctor and little money.”

**Objective:**

*Implement programs and provide educational opportunities that seek to address unhealthy lifestyles and behaviors in the community*

Implementation Activity	Responsible Leader(s)	FY 2023		FY 2024		FY 2025	
		Progress	Key Results (As Appropriate)	Progress	Key Results (As Appropriate)	Progress	Key Results (As Appropriate)
<b>1.A.</b> FHC will continue to connect patients to existing community resources in order to promote health and wellness in the community.	FHC Eligibility Coordinators, Providers, Clinical Management and Nursing Staff	ONGOING (as appropriate)	FHC still continues to work with community organizations with connecting patients to community resources.	ONGOING (as appropriate)	FHC still continues to work with community organizations with connecting patients to community resources.	ONGOING (as appropriate)	FHC still continues to work with community organizations with connecting patients to community resources.
<b>1.B.</b> FHC participates in the system-wide electronic medical record (EMR). FHC physicians can access the EMR as necessary to properly care for patients discharged from the hospital and needed follow up care at FHC. Patients are able to access the portal to access their health information as necessary.	FHC Providers, Clinical Management and Nursing staff	ONGOING (as appropriate)	FHC is still using the system-wide integrated EMR-Cerner.	ONGOING (as appropriate)	FHC is still using the system-wide integrated EMR-Cerner.	ONGOING (as appropriate)	FHC is still using the system-wide integrated EMR-Cerner.
<b>1.C.</b> FHC will continue to participate in several community events and health fairs throughout the year held at various locations, and provide education and information as opportunities arise. Blood pressure checks are provided free of charge, and are available to everyone as opportunities arise. At certain events, low cost flu shots are provided (free for Medicare patients), and free back to school vaccinations.	FHC Executive Director, FHC Management, FHC Employees and Providers	ONGOING (as appropriate)	FHC is participating in various community events to promote our clinics and provide services to the community like free vaccines.	ONGOING (as appropriate)	FHC is participating in various community events to promote our clinics and provide services to the community like free vaccines.	ONGOING (as appropriate)	FHC is participating in various community events to promote our clinics and provide services to the community like free vaccines.
<b>1.D.</b> FHC will continue to follow up with patients referred to the clinic by MCH upon discharge in order to prevent readmission within 30 days.	FHC Providers, Clinical Management and Nursing staff	ONGOING (as appropriate)	FHC continues to see recently discharged uninsured patients with no PCP within two weeks of being discharged.	ONGOING (as appropriate)	FHC continues to see recently discharged uninsured patients with no PCP within two weeks of being discharged.	ONGOING (as appropriate)	FHC continues to see recently discharged uninsured patients with no PCP within two weeks of being discharged.
<b>1.E.</b> FHC will continue to participate in community-wide events that focus on the maternal population to provide education and support to women of all ages with children and expectant mothers as opportunities arise. Participation by FHC surrounds the opportunity to promote services, promote providers, promote the fact that FHC accepts Medicaid and the sliding fee scale program for uninsured.	FHC Executive Director, FHC Management, FHC Employees and Providers	ONGOING (as appropriate)	FHC continues to participate in community events to promote its women's and pediatric services, and to provide education and health information.	ONGOING (as appropriate)	FHC continues to participate in community events to promote its women's and pediatric services, and to provide education and health information.	ONGOING (as appropriate)	FHC continues to participate in community events to promote its women's and pediatric services, and to provide education and health information.

Implementation Activity	Responsible Leader(s)	FY 2023		FY 2024		FY 2025	
		Progress	Key Results (As Appropriate)	Progress	Key Results (As Appropriate)	Progress	Key Results (As Appropriate)
<b>1.F.</b> FHC will continue to participate in Texas Health Steps and Texas Vaccines for Children to provide care for children from birth through adolescence. Additionally, FHC employees will continue to participate in conferences focused around their patient population's needs, such as the Texas Health Steps conference and Texas Vaccine for Children training/conference.	FHC Pediatric Providers, Nursing Manager and Clinical Staff	ONGOING (as appropriate)	FHC is still participating in THS and TVFC programs.	ONGOING (as appropriate)	FHC is still participating in THS and TVFC programs.	ONGOING (as appropriate)	FHC is still participating in THS and TVFC programs.
<b>1.G.</b> FHC participates in the Texas Family Planning Program and the Texas Healthy Women's Program that provides eligible patients with more affordable women's health services, such as mammograms, contraceptives, and family planning. Additionally, FHC participates in the Texas Primary Health Care grant that provides low income eligible patients with low copays to access medical services.	FHC Providers, Clinical Management and Nursing staff	ONGOING (as appropriate)	FHC is still participating in the State FPP and PHC grants.	ONGOING (as appropriate)	FHC is still participating in the State FPP and PHC grants.	ONGOING (as appropriate)	FHC is still participating in the State FPP and PHC grants.
<b>1.H.</b> FHC will continue to participate in the "Pink the Basin" grant that provides mammograms and breast imaging services to the uninsured and underserved..	FHC Providers, Clinical Management and Nursing staff	ONGOING (as appropriate)	FHC is still participating in the Pink the Basin program.	ONGOING (as appropriate)	FHC is still participating in the Pink the Basin program.	ONGOING (as appropriate)	FHC is still participating in the Pink the Basin program.
<b>1.I.</b> As a Federally Qualified Health Center Look-Alike, the FHC offers a sliding fee scale program that is income based and allows for underserved residents to have greater access to affordable care. Additionally, FHC provides a substantial discount to sliding fee scale program patients for lab services and offers low cost sports physicals for local students.	FHC Executive Director, MCHS Lab Director, Nursing Manager	ONGOING (as appropriate)	FHC still provides a sliding fee discount program to eligible patients.	ONGOING (as appropriate)	FHC still provides a sliding fee discount program to eligible patients.	ONGOING (as appropriate)	FHC still provides a sliding fee discount program to eligible patients.
<b>1.J.</b> FHC continues to expand to interpretation services through a video-conferencing service, My Accessible Real Time Trusted Interpreter (Martti™) from the Language Access Network. Martti™ is a dedicated service that provides patients with access to a wide variety of language interpretation at the touch of a button.	FHC Executive Director, Nurse Manager	ONGOING (as appropriate)	FHC still utilizes MARTTI for translation services.	ONGOING (as appropriate)	FHC still utilizes MARTTI for translation services.	ONGOING (as appropriate)	FHC still utilizes MARTTI for translation services.
<b>1.K.</b> In conjunction with pharmaceutical vendors, FHC provides a prescription assistance program for eligible patients at no charge to assist with the cost of prescriptions. Additionally, in conjunction with Ector County Health Department, FHC will continue to report and assist patients with special conditions (i.e., tuberculosis) to the county in order for the health department to follow up with those patients and manage their required medications as necessary.	FHC Prescription Assistance Coordinator, FHC Providers, Nurse Manager and Clinical Staff	ONGOING (as appropriate)	FHC is still providing a prescription assistance program to its eligible patients free of charge.	ONGOING (as appropriate)	FHC is still providing a prescription assistance program to its eligible patients free of charge.	ONGOING (as appropriate)	FHC is still providing a prescription assistance program to its eligible patients free of charge.
<b>1.L.</b> FHC partners with the local health department to provide free vaccinations through the Texas Vaccines for Children Program for both children and adults.	FHC Executive Director, Providers, and Nursing Manager	ONGOING (as appropriate)	FHC is a participant in the Adult Safety Net and TVFC vaccine programs.	ONGOING (as appropriate)	FHC is a participant in the Adult Safety Net and TVFC vaccine programs.	ONGOING (as appropriate)	FHC is a participant in the Adult Safety Net and TVFC vaccine programs.
<b>1.M.</b> FHC offers outpatient diabetic care and education to its patients. Providing this care via the FHC allows the patients to qualify for discounted/low cost copays.	FHC Management, Diabetes Center staff	ONGOING (as appropriate)	FHC has an Endocrinologist that sees patients on Wednesdays. This services falls within our sliding scale as well.	ONGOING (as appropriate)	FHC has an Endocrinologist that sees patients on Wednesdays. This services falls within our sliding scale as well.	ONGOING (as appropriate)	FHC has an Endocrinologist that sees patients on Wednesdays. This services falls within our sliding scale as well.

## Priority #2: Continued Focus on COVID-19 Prevention & Response

**Rationale:**

Ector County had a significantly higher COVID-19 mortality rate than the state. Ector County also has a lower percentage of its population fully vaccinated compared to the state. Interviewees discussed appreciation for the hospital's proactive response as well as the quality of care provided throughout the pandemic. There was also concern surrounding various areas impacted by COVID-19, such as residents with preexisting conditions, disparate healthcare access and education and homelessness.

Those with preexisting conditions or with long term effects from COVID-19 were of concern to interviewees. One interviewee stated: "There have been patients post COVID-19 who need long term pulmonology care, and with the vaccines and long term effects, I am worried it will be a problem in the future. There have been several rehab facilities that [took care of patients during the pandemic], and now they are [seeing the same patients again]."

Healthcare access and education along with unemployment and homelessness were also of great concern to interviewees as a result of COVID-19, particularly for those who seemed to be affected greatly such as the Hispanic and low income populations. Education regarding vaccinations and mask wearing were mentioned as two areas of opportunity. Fear of COVID-19 was seen as a potential barrier to care particularly for those who needed transportation assistance. One interviewee mentioned: "With our transportation system out here, it's pretty hard on the elderly. They can't afford a taxi and they don't feel comfortable riding on a bus with the COVID-19 going on."

Unemployment, homelessness and other social determinants have a significant effect on the health of residents. "Housing security and stability is a concern as far as homelessness and displaced families as a result of mass evictions due to the pandemic or loss of employment," one interviewee noted. Another mentioned, "The high level of unemployment that happened in conjunction with COVID-19 and the oil prices plummeting...people lost jobs and had trouble finding food. When someone has to choose between paying their power bill or paying for medicine, they pay their power bill so they have somewhere to stay and somewhere warm to live."

**Objective:**

*Implement and offer programs that aim to reduce the impact of the COVID-19 pandemic*

Implementation Activity	Responsible Leader(s)	FY 2023		FY 2024		FY 2025	
		Progress	Key Results (As Appropriate)	Progress	Key Results (As Appropriate)	Progress	Key Results (As Appropriate)
<b>2.A.</b> FHC will continue to implement telehealth services as a result of COVID-19 to patients as opportunities arise.	FHC Providers, Clinical Team	<b>ONGOING</b> <i>(as appropriate)</i>	FHC continues to offer telehealth services to patients as needed.	<b>ONGOING</b> <i>(as appropriate)</i>	FHC continues to offer telehealth services to patients as needed.	<b>ONGOING</b> <i>(as appropriate)</i>	FHC continues to offer telehealth services to patients as needed.
<b>2.B.</b> FHC will continue to support larger efforts to educate patients on COVID-19 and treatments as opportunities arise.	FHC Providers, Clinical Team	<b>ONGOING</b> <i>(as appropriate)</i>	FHC continues to provide COVID-19 education, testing and treatment.	<b>ONGOING</b> <i>(as appropriate)</i>	FHC continues to provide COVID-19 education, testing and treatment.	<b>ONGOING</b> <i>(as appropriate)</i>	FHC continues to provide COVID-19 education, testing and treatment.

## Priority #3: Continued Emphasis on Recruitment and Retention of Healthcare Workforce to Increase Access to Primary and Specialty Care

### Rationale:

Ector County has a lower rate of primary care providers per 100,000 population than the state, as well as a higher rate of preventable hospitalizations and residents who do not have a personal doctor than the state.

Interviewees discussed a shortage of primary care providers despite gains made by the hospital to increase primary care and specialist providers in the area. This could partly be due to the population growth in the area as well as transportation barriers for many but particularly for seniors. It was also mentioned that there are limitations on insurance types, particularly Medicaid, being accepted by local primary care providers in the community, and difficulty seeking primary care services may be leading to outmigration of patients to larger cities or inappropriately using the Emergency Room. Interviewees noted regarding the future needs for providers: "We are expecting some significant growth and with that in mind, our current number of providers would not meet the need." Another interviewee mentioned regarding accessibility of services for those without commercial insurance: "It's nearly impossible to find primary care providers who will see an individual with Medicaid. A lot of people end up in a crisis because they didn't have access to care."

Despite its aim to help address perceived long wait times for appointments, the increase in telehealth services were met with mixed perceptions. Though telehealth was perceived as a means of adding providers to the area particularly for psychiatric services, some interviewees felt that telehealth was not a popular means of providing care. One interviewee felt that recruitment efforts were enhanced by telehealth, stating: "We're still predominantly rural and surrounded by rural counties. We need more telemedicine because I think we'll continue to struggle to recruit providers into the community. I see that growth is needed in the healthcare industry and those could be big issues that will hurt the community down the line."

Healthcare worker burnout was a top concern due to the state and nation-wide shortages of healthcare providers as well as resource limitations. One interviewee stated: "We're seeing extraordinarily high levels of vacancies and resource limitations across the entire state. It's like the workforce has been depleted. We don't know where they've gone or what has happened to them. The world around us has changed to have more resource limitations and that's COVID-related."

Many interviewees raised concern surrounding succession planning needs for current primary care providers, particularly the growing trend to replace primary care physicians with physician extenders such as Physician Assistants and Nurse Practitioners. One interviewee stated: "It's become a customary practice [here] to fill provider offices with PAs. I don't see a lot of actual physicians." The elderly population was also noted as a population that appreciates a continuous relationship with their provider, making it difficult if their provider changes.

With regards to specialty care, interviewees praised existing providers for their high quality of care in the community. Interviewees also discussed outmigration to Odessa, Lubbock and Houston due to limited local resources, primary care provider referrals, a need for a higher level of care or a perception that larger cities provide better care. This outmigration may result in transportation and cost barriers. It was also noted that the shortage of specialty providers and limited availability of physicians providing rotating coverage leads to long wait times for appointments or lack of care. The financial burden of specialty care along with limited or no insurance coverage was mentioned by many interviewees as the largest barrier for care. One interviewee mentioned: "For specialty care, it comes back to whether or not you have insurance to afford the care. With heart doctors, we don't have enough providers to accept the underserved. Some folks go across the border and do what they can to take care of themselves."

Specific specialties mentioned as needed in the community include Pediatric Orthopedics, Hematology/Oncology, Neurosurgery/Spine, Gastroenterology, Endocrinology, Neurology, Infectious Disease and Pain Management. One interviewee noted: "GI is our biggest issue. You wait for months to see a GI. We don't have any pediatric specialty options here, you have to take kids to Lubbock."

In the Family Health Clinic Survey, there was an increase in patients who utilized the Emergency Department when they are sick or need to see a doctor. Cost and no insurance/limited insurance are cited as the biggest barriers to seeing a doctor which only increased from 2019 to 2022. One respondent noted: "I use the ER if I can't get into see my Doctor."

### Objective:

*Engage in physician recruitment efforts, coupled with the implementation of strategies to retain physicians in the area*

Implementation Activity	Responsible Leader(s)	FY 2023		FY 2024		FY 2025	
		Progress	Key Results (As Appropriate)	Progress	Key Results (As Appropriate)	Progress	Key Results (As Appropriate)
<b>3.A.</b> As changes in physician staffing levels occur, FHC will evaluate the need for additional primary care providers and increased specialty care services (EX: OB/GYN, endocrinology, pediatric nephrology).	Procure Admin, FHC Executive Director	ONGOING (as appropriate)	FHC conducts staffing level reviews biannually at a minimum and reports to FHC Board.	ONGOING (as appropriate)	FHC conducts staffing level reviews biannually at a minimum and reports to FHC Board.	ONGOING (as appropriate)	FHC conducts staffing level reviews biannually at a minimum and reports to FHC Board.
<b>3.B.</b> FHC will continue to promote its available primary care physicians or services through local media outlets, such as billboards, print media, radio spots on various health topics in both Spanish and English, and television interviews on varying topics for the uninsured.	MCHS Marketing, FHC Executive Director, Providers, and Staff	ONGOING (as appropriate)	FHC continues to promote its clinics and providers through various media and marketing outlets.	ONGOING (as appropriate)	FHC continues to promote its clinics and providers through various media and marketing outlets.	ONGOING (as appropriate)	FHC continues to promote its clinics and providers through various media and marketing outlets.
<b>3.C.</b> FHC partners with local colleges and universities to support area residents pursuing education and future careers in providing health care services. For example, clinical nursing students from Odessa College and UTPB, Nurse Practitioner students from various schools, and pediatric and psych (for primary care hours) students from Texas Tech rotate through FHC.	FHC Executive Director, Providers, and Nursing Manager	ONGOING (as appropriate)	FHC continues to support clinical education and training efforts with local colleges and universities. For example, we currently have Texas Tech Psych residents and OC nursing students rotating in our clinics.	ONGOING (as appropriate)	FHC continues to support clinical education and training efforts with local colleges and universities. For example, we currently have Texas Tech Psych residents and OC nursing students rotating in our clinics.	ONGOING (as appropriate)	FHC continues to support clinical education and training efforts with local colleges and universities. For example, we currently have Texas Tech Psych residents and OC nursing students rotating in our clinics.
<b>3.D.</b> FHC collaborates with MCH to establish a primary care visit for hospital patients upon discharge that do not have a primary care physician and who are uninsured, as well as those who are insured but do not have an established primary care provider.	FHC Scheduling Coordinators and MCH Care Coordinators	ONGOING (as appropriate)	FHC continues to see recently discharged uninsured patients with no PCP within two weeks of being discharged.	ONGOING (as appropriate)	FHC continues to see recently discharged uninsured patients with no PCP within two weeks of being discharged.	ONGOING (as appropriate)	FHC continues to see recently discharged uninsured patients with no PCP within two weeks of being discharged.

Implementation Activity	Responsible Leader(s)	FY 2023		FY 2024		FY 2025	
		Progress	Key Results (As Appropriate)	Progress	Key Results (As Appropriate)	Progress	Key Results (As Appropriate)
<b>3.E.</b> FHC will continue to provide patients' other physicians with a copy of their visit summaries upon request and to guide patients through the continuum of care, making sure that they are prepared for any upcoming appointments.	FHC Providers, Clinical Management and Nursing staff	ONGOING (as appropriate)	FHC provides patients' other physicians with a copy of their visit summaries upon request and as appropriate.	ONGOING (as appropriate)	FHC provides patients' other physicians with a copy of their visit summaries upon request and as appropriate.	ONGOING (as appropriate)	FHC provides patients' other physicians with a copy of their visit summaries upon request and as appropriate.
<b>3.F.</b> FHC will continue to utilize the MCHS lab to provide access to lab services for patients within the clinic. Additionally, critical lab results are reported to the hospital outside of normal hours in order to quickly communicate with patients and instruct them on next steps throughout the continuum of care whenever necessary.	MCH Lab, FHC Executive Director, FHC Providers and Clinical Management	ONGOING (as appropriate)	FHC continues to utilize the MCHS lab for lab services for patients within the clinic. Critical lab results are reported to FHC staff outside of normal hours in order to quickly communicate with patients and outline next steps when appropriate.	ONGOING (as appropriate)	FHC continues to utilize the MCHS lab for lab services for patients within the clinic. Critical lab results are reported to FHC staff outside of normal hours in order to quickly communicate with patients and outline next steps when appropriate.	ONGOING (as appropriate)	FHC continues to utilize the MCHS lab for lab services for patients within the clinic. Critical lab results are reported to FHC staff outside of normal hours in order to quickly communicate with patients and outline next steps when appropriate.
<b>3.G.</b> FHC recognizes outstanding employees through nominations and award ceremonies.	FHC Management	ONGOING (as appropriate)	FHC participates in the MCHS employee recognition programs that include: Service Awards, Associate of the Month, ICARE, etc.	ONGOING (as appropriate)	FHC participates in the MCHS employee recognition programs that include: Service Awards, Associate of the Month, ICARE, etc.	ONGOING (as appropriate)	FHC participates in the MCHS employee recognition programs that include: Service Awards, Associate of the Month, ICARE, etc.

## Priority #4: Access to Mental and Behavioral Health Care Services and Providers

**Rationale:**

Data suggests that residents in Ector County do not have adequate access to mental and behavioral health care services and providers. Ector County has a significantly lower rate of mental health care providers per 100,000 than the state and the nation along with an increasing rate of residents with depressive disorders and poor mental health days.

Many interviewees mentioned the overall lack of mental and behavioral health care providers and services in the county and the barriers to recruitment. One interviewee stated: "Difficulty recruiting is a huge issue. There's definitely a workforce shortage when it comes to mental and behavioral health providers - nurses, counselors, therapists, psychiatrists, any of them. They're hard to find, especially in children's areas. Most of our psychiatrists come in through telehealth, they don't live here."

The lack of mental and behavioral health care resources were particularly mentioned for those lacking financial resources and adequate insurance coverage. One interviewee noted: "The biggest challenge is cost. We only have a handful of psychiatrists here. If you don't have insurance, there's a barrier. We have Mental Health and Mental Retardation (MHMR) locally but their wait list is unbelievable. They're strapped for staff." Second to cost, stigma was also noted as a barrier to care no matter financial resources. One interviewee mentioned: "We do have several psychiatrists here, but people don't admit they go. People don't discuss it because of the stigma against it."

It was mentioned several times that the limited or no options for mental and behavioral health care resources in the community lead to people leaving the community and seeking services in other cities particularly for services related to prescription medications, inpatient psychiatric services and autism. One interviewee stated: "We need specialists who deal with autism, the nearest one is in Lubbock and the wait time is 6 months to a year. For autism patients there is some therapy here in Midland, but the wait time is 2 years."

Additionally, it was noted that there is a significant need for specific services for addiction treatment services in the county. Interviewees mentioned that the need for mental health services have only increased as a result of COVID-19 including increases in depression in the elderly, fear and anxiety across all populations and worsened social skills. There has also been an increase in alcohol and drug abuse issues throughout the county. One interviewee mentioned: "There's been a huge uptick in drug abuse anywhere from edibles to smoking marijuana or cocaine. We're seeing elementary school kids vaping."

It was also mentioned that mental health concerns is of even greater concern in light of COVID-19. There is an increasing need for socialization and connection due to isolation during the pandemic. One interviewee specifically stated: "There's a big mental health component that came out during COVID that will take years to unpack. Depression came from it, definitely anxiety, definitely fear."

**Objective:**

*Provide a point of access for mental health services in the community*

Implementation Activity	Responsible Leader(s)	FY 2023		FY 2024		FY 2025	
		Progress	Key Results (As Appropriate)	Progress	Key Results (As Appropriate)	Progress	Key Results (As Appropriate)
Note: the Family Health Clinic does not provide on-site mental and behavioral health care services. However, related activities that the clinic participates in are included below. The FHC is connected to and maintains relationships with mental and behavioral health-related organizations and providers in the community to facilitate referrals.							
<b>4.A.</b> FHC connects patients to appropriate local resources for mental and behavioral health care and refers patients to appropriate local resources, such as PermianCare.	FHC Management, Providers and Clinical Staff	<span style="color: green; font-weight: bold;">ONGOING</span> (as appropriate)	FHC still continues to refer patients to local mental health providers in the community.	<span style="color: green; font-weight: bold;">ONGOING</span> (as appropriate)	FHC still continues to refer patients to local mental health providers in the community.	<span style="color: green; font-weight: bold;">ONGOING</span> (as appropriate)	FHC still continues to refer patients to local mental health providers in the community.

## Priority #5: Access to Dental Care Services and Providers

**Rationale:**

Ector County has a lower rate of dentists per 100,000 population than the state. Interviewees mentioned that though there is increased availability of dental services in the area, cost is the largest barrier to dental care in Ector County. Interviewees raised concern surrounding the lack of affordable services and care leading to poor dental health, particularly for those covered by Medicaid/Medicare, un/underinsured, transient or oil field workers and low income residents. It was mentioned that some of the Hispanic population might seek dental care in Mexico due to cost being a factor. One interviewee stated: "Access to dentists, especially for Medicaid/Medicare patients and self-pay...it's tough. For preventative dental care, a lot of patients are lacking it because of the cost." Interviewees discussed that the number of providers in the area seems to be adequate for those who can afford services, but there is a lack of education on how to affordably access services as well as support regarding financial assistance. One interviewee stated: "Maybe there is access [to dental care], but there needs to be more information on funding opportunities or insurance opportunities so people can have access to help with payment plans." Lack of accessible and affordable dental services were of concern for those served by the Family Health Clinic. From the survey conducted for the Family Health Clinic, one respondent mentioned the "Need [for] more doctors and a dentist too."

**Objective:**

*Provide a point of access for dental health services in the community*

Implementation Activity	Responsible Leader(s)	FY 2023		FY 2024		FY 2025	
		Progress	Key Results (As Appropriate)	Progress	Key Results (As Appropriate)	Progress	Key Results (As Appropriate)
Note: the Family Health Clinic does not provide on-site dental care services. However, related activities that the clinic participates in are included below. The FHC is connected to and maintains relationships with dental health-related organizations and providers in the community to facilitate referrals.							
<b>5.A.</b> FHC maintains a contract with a local dentist to provide preventive services and checkups to clinic patients.	FHC Executive Director, FHC Management	<span style="color: green; font-weight: bold;">ONGOING</span> (as appropriate)	FHC still has a contract with Odessa Family Dental to provide preventative dental services to our patients.	<span style="color: green; font-weight: bold;">ONGOING</span> (as appropriate)	FHC still has a contract with Odessa Family Dental to provide preventative dental services to our patients.	<span style="color: green; font-weight: bold;">ONGOING</span> (as appropriate)	FHC still has a contract with Odessa Family Dental to provide preventative dental services to our patients.
<b>5.B.</b> FHC will assist patients within the Texas Health Steps program who do not have a dentist after the 6 month exam in finding a local provider. As part of the Texas Health Steps program, FHC also provides fluoride treatment for pediatric patients.	FHC Providers, Clinical Team	<span style="color: green; font-weight: bold;">ONGOING</span> (as appropriate)	FHC continues to provide fluoride treatment to its pediatric patients as needed.	<span style="color: green; font-weight: bold;">ONGOING</span> (as appropriate)	FHC continues to provide fluoride treatment to its pediatric patients as needed.	<span style="color: green; font-weight: bold;">ONGOING</span> (as appropriate)	FHC continues to provide fluoride treatment to its pediatric patients as needed.



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# PREVIOUS CHNA PRIORITIZED HEALTH NEEDS

# Previous Prioritized Needs

*MCH FHC (2019 & 2022)*

## **2019 Prioritized Needs**

1. Need for Increased Emphasis on a Collaborative Continuum of Care
2. Prevention, Education and Services to Address High Mortality Rates, Chronic Diseases, Preventable Conditions and Unhealthy Lifestyles
3. Access to Primary Care Services
4. Education and Services Surrounding Maternal, Fetal and Early Development Needs
5. Access to Affordable Care and Reducing Health Disparities Among Specific Populations

## **2022 Prioritized Needs**

1. Prevention, Education and Services to Address High Mortality Rates, Chronic Diseases, Preventable Conditions and Unhealthy Lifestyles
2. Continued Focus on COVID-19 Prevention & Response
3. Continued Emphasis on Recruitment and Retention of Healthcare Workforce to Increase Access to Primary and Specialty Care
4. Access to Mental and Behavioral Health Care Services and Providers
5. Access to Dental Care Services and Providers



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# 2025 CHNA PRELIMINARY HEALTH NEEDS



# 2025 Preliminary Health Needs

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- Access to Dental and Vision Care Services and Providers
- Access to Mental and Behavioral Health Care Services and Providers
- Continued Emphasis on Healthcare Workforce Recruitment, Retention and Patient Care Coordination to Improve Access to Primary and Specialty Care
- Increased Focus on Addressing Social Determinants of Health Across Underserved Populations
- Prevention, Education and Services to Address High Mortality Rates, Chronic Diseases, Preventable Conditions and Unhealthy Lifestyles



# PRIORITIZATION

# The Prioritization Process

- In May 2025, leadership from MCH and FHC met with CHC Consulting to review data findings and prioritize the community's health needs.
- The CHNA team included the following:
  - Timothy Benton, MD, Chief Medical Officer
  - Garrett Davis, Strategic Planning & Projects Administrator
  - David Garcia, FHC Executive Director and Director of Governmental Affairs
  - Tina Leal, Vice President, Physician Relations & Recruitment
  - Kim Leftwich, Chief Nursing Officer
  - Alison Pradon, Vice President of Development
  - Karime Ramirez, BSN, RN, Director of Care Management
  - Natalie Sandell, Associate Chief Nursing Officer
- Leadership ranked the health needs based on three factors:
  - Size and Prevalence of Issue
  - Effectiveness of Interventions
  - Hospital's Capacity
- See the following page for a more detailed description of the prioritization process.

# The Prioritization Process

- The CHNA Team utilized the following factors to evaluate and prioritize the significant health needs.

<b>1. Size and Prevalence of the Issue</b>
<ul style="list-style-type: none"><li>a. How many people does this affect?</li><li>b. How does the prevalence of this issue in our communities compare with its prevalence in other counties or the state?</li><li>c. How serious are the consequences? (urgency; severity; economic loss)</li></ul>
<b>2. Effectiveness of Interventions</b>
<ul style="list-style-type: none"><li>a. How likely is it that actions taken will make a difference?</li><li>b. How likely is it that actions will improve quality of life?</li><li>c. How likely is it that progress can be made in both the short term and the long term?</li><li>d. How likely is it that the community will experience reduction of long-term health cost?</li></ul>
<b>3. Family Health Clinic Capacity</b>
<ul style="list-style-type: none"><li>a. Are people at FHC likely to support actions around this issue? (ready)</li><li>b. Will it be necessary to change behaviors and attitudes in relation to this issue? (willing)</li><li>c. Are the necessary resources and leadership available to us now? (able)</li></ul>



# Health Needs Ranking

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- Clinic leadership participated in a prioritized ballot process to rank the health needs in order of importance, resulting in the following order:
  1. Prevention, Education and Services to Address High Mortality Rates, Chronic Diseases, Preventable Conditions and Unhealthy Lifestyles
  2. Continued Emphasis on Healthcare Workforce Recruitment, Retention and Patient Care Coordination to Improve Access to Primary and Specialty Care
  3. Increased Focus on Addressing Social Determinants of Health Across Underserved Populations
  4. Access to Mental and Behavioral Health Care Services and Providers
  5. Access to Dental and Vision Care Services and Providers



# Final Priorities

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- Clinic leadership decided to address all of the ranked health needs. The final health priorities that FHC will address through its Implementation Plan are, in descending order:
  1. Prevention, Education and Services to Address High Mortality Rates, Chronic Diseases, Preventable Conditions and Unhealthy Lifestyles
  2. Continued Emphasis on Healthcare Workforce Recruitment, Retention and Patient Care Coordination to Improve Access to Primary and Specialty Care
  3. Increased Focus on Addressing Social Determinants of Health Across Underserved Populations
  4. Access to Mental and Behavioral Health Care Services and Providers
  5. Access to Dental and Vision Care Services and Providers



# RESOURCES IN THE COMMUNITY



# Additional Resources in the Community

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- In addition to the services provided by FHC, other charity care services and health resources that are available in Ector County are included in this section.

# 2-1-1 Texas

- 2-1-1 Texas, a program of the Texas Health and Human Services Commission, is committed to helping Texas citizens connect with the services they need. Whether by phone or internet, our goal is to present accurate, well-organized and easy-to-find information from state and local health and human services programs.
- 2-1-1 Texas is a free, anonymous social service hotline available 24 hours a day, 7 days a week, 365 days a year.
- No matter where you live in Texas, you can dial 2-1-1, or (877) 541-7905, and find information about resources in your local community. Whether you need help finding food or housing, child care, crisis counseling or substance abuse treatment, one number is all you need to know.
- Please visit the following link to access the 2-1-1 Texas website:  
<https://www.211texas.org/>

**MIDLAND/ODESSA**  
**TEXAS**  
**COMMUNITY RESOURCE GUIDE**  
**2023**

# Community Resources

AGENCY NAME in alphabetical order

AGENCY PHONE #

AGENCY ADDRESS

General program/service information

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## CHILD & FAMILY SERVICES

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### Access and Visitation Hotline

866-292-4636

[www.txaccess.org](http://www.txaccess.org)

*Provides noncustodial and custodial parents with free phone access to parenting time specialists who provide legal information related to child custody and visitation issues, as well as paternity and child support information.*

### Big Brothers Big Sisters of the Permian Basin

432-687-0195

714 W Louisiana Ave, Midland, TX 79701

*Big Brothers Big Sisters is committed to bringing the power of mentoring to youth from traditionally underserved communities. Services include Mentoring Children of Prisoners/Amachi, Big Couples Program, In-site mentoring and community-based mentoring.*

### Birthright of Odessa, Inc

800-550-4900

2125 E 42<sup>nd</sup> St, Odessa, TX 79762

432-332-0081

[www.birthright.org](http://www.birthright.org)

*Assists those facing an unexpected pregnancy or crisis pregnancy. Services include pregnancy tests, peer counseling and information/referral services.*

### Boys & Girls Club

432-337-8389

800 E 13<sup>th</sup> St, Odessa, TX 79761

*Youth developmental organizations dedicated to promoting health, physical, social, educational, vocational, cultural, character and leadership. Children 6-18 years old, \$10 a year fee.*

Wilkerson Unit

432-337-8389

Woodson Unit

432-332-7891

### Bright by Text

Text FAMILY to 274448

*Free activities, games and resources for parents and caregivers of children under 5 sent to your cellphone.*

### Buckner Child & Family Services

432-520-5588

425 W Pecan Ave, Midland, TX 79705

[www.buckner.org/midland](http://www.buckner.org/midland)

Foster Care & Adoption

855-264-8783

*Provides the training and resources needed to become a family to a child for a season through foster care or a forever family through domestic or intercountry adoption. Also respond to mothers experiencing an unplanned pregnancy with counseling and support.*

Buckner Family Pathways

432-520-5588

*Provide single-parent families the opportunity to live in a safe, secure environment while completing their educational or vocational goals and learning the skills they need to be self-sufficient. Families are provided support through access to affordable housing, financial assistance, counseling, spiritual growth and case management services.*

Buckner Family Hope Center

432-310-0104

*Offers a child-centered, family-focused place where families can go to find hope, support and empowerment in Midland to reach their fullest God-given potential. The key to the success of the Family Hope Center is found in combining effective programs and passionate people to help families experiencing poverty, family issues, and lack of services. Seek to engage through family assistance and community*

*events; equip families through education, financial empowerment, child and youth development; and elevate families through one-on-one coaching, counseling, and spiritual enrichment.*

**Camp Fire West Texas** 432-570-4144

3500 N A St Suite 1200, Midland, TX 79705

[www.campfirewtx.org](http://www.campfirewtx.org)

*On site at several Midland/Odessa schools for after-school care. Provides full day summer care.*

**Casa de Amigos** 432-682-9701

1101 Garden Lane, Midland, TX 79701

[www.casadeamigosmidland.org](http://www.casadeamigosmidland.org)

*Services include a senior center, citywide community service program, social services, after school children programs, Summer Literacy Camp, Adult Education Program, Volunteer Income Tax Assistance (VITA), Take 2 Job Skills Training Program and Health/Wellness.*

**Casa of the Permian Basin, Inc** 432-498-4174

300 N Grant Ste 207, Odessa, TX 79761

[www.casapbs.org](http://www.casapbs.org)

*Court appointed Special advocate. Trains volunteers to advocate for the best interest of abused/ neglected children.*

**Children with Special Health Care Needs Services Program (CSHCN)** 800-222-3986

Department of State Health Services, PO Box 149347, Austin, TX 78714

[www.dshs.state.tx.us/cshcn](http://www.dshs.state.tx.us/cshcn)

*CSHCN Services Program is for children with special needs from birth to 21 years of age and for people of any age with cystic fibrosis. The program assists with doctors visits, hospital/outpatient care, medicines/medical equipment, durable medical equipment, hearing/vision care, rehabilitation and physical/other therapies, case management, family support services and payment for medical transportation.*

**Centers for Children and Families** 432-580-7006

4241 Tanglewood Ln., Odessa, TX 79762

3701 Andrews Highway, Midland, TX 79703

432-570-1084

*The Center's mission is to strengthen our communities through counseling, educational and supportive services that enable children, families and individuals to manage successfully the challenges of life. Services include Counseling, Kid's First Program, Parent Education and Post Adopt Program.*

**Kids First Program**

*Voluntary or court ordered supervised visitation program for non-custodial parents.*

**Parent Power**

432-580-7006

*Connects with parents, providing families with skills they need to get ready for school.*

**Counseling**

*Emphasizes support and healing of individuals and families facing challenges. Most insurance plans and Medicaid are accepted*

**Community Children's Clinic** 432-686-8593

1101 E Front St, Midland, TX 79707

[www.childrensclinicmidland.org](http://www.childrensclinicmidland.org)

*Provides medical care for families facing financial challenges, without insurance. Services resident of Midland, Children ages 7 months-18 years, families at or below 200% the Federal Poverty Level who are uninsured or underinsured. Services include exam, exam, z-ray, day care & UIL Sports Physicals, flu shots (for established patient) and prescription medication if needed. Families pay \$20 per child at time of the service. For additional information at First come, first served. Hours of operation: Monday – Thursday (8:00 AM- 11:30 AM)*

**Crisis Center of West Texas**

Hotline: 866-627-4747

[www.ccwft.org](http://www.ccwft.org)

432-333-2527

*Mission to respond, shelter and educate to end domestic and sexual violence in West Texas. Services include 24/7 hotline, Crisis Response Team, Counseling, case management, support group, safety planning, referral services, daycare assistance, legal services, prevention education/programs and BIPP-reStart programs.*

**Family Promise of Odessa**

432-934-6693

PO Box 12781, Odessa, TX 79768

*Exists to enable homeless families with children to achieve lasting self-sufficiency by providing temporary shelter, meals and access to existing community social services.*

**Family Violence Legal Line**

800-374-4673

[www.texasadvocacyproject.org](http://www.texasadvocacyproject.org)

*Our phone lines are open Monday to Friday from 9 am to 5 pm. Our attorneys can help you with a variety of legal concerns related to domestic violence, sexual assault, and stalking.*

**First 5 of Permian Basin**

432-552-4025

4901 E University, Odessa, TX 79762

*Provides programs that assist West Texas families in making sure children are ready for school.*

24:7 Dad

301-948-0599

[www.fatherhood.org](http://www.fatherhood.org)

*Father Figures Program is designed to enhance the role that father's play in their child's lives by offering free group education for fathers of young children.*

**HIPPY (Home Instruction for Parents of Preschool Youngsters)**[www.hippyusa.org](http://www.hippyusa.org)

*Free, 30 week home-based kindergarten readiness program for 3-5 year old. Services include HIPPY parent Support Providers and Group Connections.*

**Nurse-Family Partnership**[www.nursefamilypartnership.org](http://www.nursefamilypartnership.org)

*Offers free pregnancy education for first-time moms.*

**Parents as Teachers**[www.parentsasteachers.org](http://www.parentsasteachers.org)

*Free parent support programs that focuses on families with children ages 0-5. Provides information designed to help your child achieve important development skills and milestones.*

**Greater Opportunities of the Permian Basin, Inc**

800-368-1426

206 W 5<sup>th</sup> St, Odessa, TX 79761

432-337-1352

[www.gopb.net](http://www.gopb.net)

*Provides services to pregnant mothers and their families and throughout the first three years of a child's life. Programs include providing prenatal information, one-on-one classes, parent meetings, center engagement and home visits. Subjects include: Caring for Baby, Fetal Development, Preparing for Baby, Family Development, Healthy Pregnancy, Parent Involvement, Postpartum Depression, Maternal/Family Health, Labor/Delivery and Benefits of Breastfeeding. The Health Service Program of Head Start is organized into four closely interrelated parts: medical, dental, mental health, and nutrition for children.*

- Guardians of the Children** 432-559-2451  
 PO Box 2823, Odessa, TX 79760  
[www.guardiansofthechildren.com](http://www.guardiansofthechildren.com)  
*Works to recognize and react to child abuse and educate the public to do the same; to serve as advocates to provide strength and stability to families in crisis; and be an answer to the prayer of an abused child or teen for courage, support and protection.*
- Harmony Home Children’s Advocacy Center** 432-333-5233  
 910-C S Grant, Odessa, TX 79760  
[www.ohcac.org](http://www.ohcac.org)  
*Mission to lessen the trauma and heal the hurt of abuse for children/families through interviewing, therapy, victim services, investigations and prosecution.*
- High Sky Children’s Ranch** 432-694-7728  
 8613 W County Rd 60, Midland, TX 79707  
*Dedicated to health abused children/families and promoting family wholeness. Services include: Stay Together Program, Emergency Shelter Program, Therapeutic Foster Care, Community Foster Care, Preparation for Adult Living (PAL), Living Independently Financially & Emotionally (LIFE)*
- Loved Ones of Prisoners (LOOPS, Inc)** 432-580-5667  
 PO BOX 14953, Odessa, TX 79768  
[www.loopsministries.com](http://www.loopsministries.com)  
 A Christ centered organization dedicated to presenting the gospel of Jesus Christ to prison inmates, ex-inmates, their families and loved ones. Offer REC-Room Reentry Chapel, Jail Chaplain, Police Chaplain and Parole Class “From Garbage to Gems”
- Midland Fair Havens** 432-689-3411  
 2400 Whitmire Blvd, Suite 100, Midland, TX 79705  
[www.mfh.org](http://www.mfh.org)  
*Christian faith-based program designed to help determined single mothers with young children over-come and break cycles of unemployment, abusive relationships, homelessness, and generational poverty. Services include rent-free, safe housing for up to 24 months, individual case management, life skills training, counseling, financial assistance, basic needs assistance and more.  
 Now offering Parenting Classes, open to the Public. Contact [jpinson@mfh.org](mailto:jpinson@mfh.org)*
- National Domestic Violence Hotline** 800-799-7233
- National Missing/Exploited Children Hotline** 800-843-5678
- Partners Resource Network: PEN Project** 806-762-1434 or 877-762-1435  
*To help parents be effective, equal partners with professionals in education of their child with disabilities. Free services include workshops, information, referrals and additional assistance programs.*
- Odessa Teen Court** 432-335-3352  
 201 N Grant, Odessa, TX 79761  
*Trial by peers with dismissal citation upon completion of sentence for traffic, class C and some class B misdemeanor offenses. Parenting skills, Chemical Abuse Prevention, Intervention and Defensive Driving workshops held monthly for defendants and parents.*
- Presbyterian Children’s Homes & Services** 432-684-3737  
 2801 North Garfield St, Midland, TX, 79705  
[www.pchas.org](http://www.pchas.org)  
*Provide Christ-centered care and support to children and families in need. Services include foster care/adoption, mentoring/family preservation and residential services.*

<p><b>Rays of Hope: Children’s Grief Centre</b>  900 W Wall St, Midland, TX 79701  <a href="http://www.raysofhopemidland.org">www.raysofhopemidland.org</a>  <i>Rays of Hope is a safe, neutral place for children ages 4-18 years to do the work of grief. Programs and classes are offered at no charge for children who have experienced loss due to death, separation, divorce, incarceration, deployment, foster care or other painful transition. Services include summer camps, Creative Wednesday, family workshops, 10 week Hopeworks program, 6 weeks Fostering Hope program and Tools of Expression (creative art classes).</i></p>	<p>432-684-5437</p>
<p><b>Reflection Ministries of Texas</b>  PO Box 52371, Midland, TX 79710  <a href="http://www.reflectionsministriestx.org">www.reflectionsministriestx.org</a>  National Human Trafficking Hotline: 888-373-7888  <i>Strives to empower adults who have been coerced into a life of commercial labor, sexual exploitation, and/or human trafficking. Services include restorative trauma therapies, 24-hour staff support, life skills programming, educational upgrading, medical/mental/optical/dental healthcare, law enforcement/criminal justice assistance, legal services, identification restoration, outreach services, tattoo/branding removal or cover up and individualized plan of care provided by a multidisciplinary team.</i></p>	<p>432-247-1099</p>
<p><b>Ronald McDonald House Charities of the Southwest, Inc.</b>  500 W 4<sup>th</sup> St, Odessa, TX 79760  <a href="http://www.rmhcsouthwest.com">www.rmhcsouthwest.com</a>  <i>Provide families with the stability and resources needed, so they can help their children become happy and healthy. Assist families in coping with the uncertainty, confusion, and fear of having a sick child.</i></p>	<p>432-640-3090</p>
<p><b>Safe Place of the Permian Basin</b>  <a href="http://www.safeplacenow.com">www.safeplacenow.com</a>  <i>The mission of the program is to break the cycle of family violence by empowering individuals to make safe and healthy choices through awareness, advocacy, counseling and shelter while promoting hope, healing and dignity. Services include a 24/7 hotline, shelter, legal/personal advocacy, counseling, children’s program and Project ADAM.</i></p>	<p>Hotline: 800-967-8928  432-570-1465  Odessa: 432-580-5970  Midland: 432-570-1465</p>
<p><b>Sensory-Friendly Storytime</b>  Centennial Library: 2503 W Loop 250 N, Midland  <i>This program offers an environment that is conducive to children who may have sensory integration challenges, Autism Spectrum Disorders, or other atypical learning behavior. 9:00 AM in the activity room, 1<sup>st</sup> and 3<sup>rd</sup> Tuesdays each month.</i></p>	<p>432-742-7400</p>
<p><b>SHARE</b>  3500 N A St, Ste 2200, Midland, TX 79705  <a href="http://www.sharewtx.org">www.sharewtx.org</a>  <i>Partners with member of families of children with special needs. Services include: sibshops, social/dinner groups, holiday celebrations, restaurant gift certificates, grief support groups, information workshops</i></p>	<p>432-818-1253</p>
<p><b>Take A Stand!</b>  Texas Rural Mediation Services, PO Box 10536, Lubbock, TX 79408  <a href="http://www.co.lubbock.tx.us/drc/drc.htm">http://www.co.lubbock.tx.us/drc/drc.htm</a>  <i>Kids learn how to use communication, teamwork, etiquette, and cultural awareness to stop bullying among their classmates.</i></p>	<p>806-775-1720  866-329-3522</p>
<p><b>Teen Dating Violence Hotline</b></p>	<p>866-331-9474</p>
<p><b>Texas Association Against Sexual Assault</b></p>	<p>512-474-7190</p>

7700 Chevy Case Dt, Suite 230, Austin, TX 78752

<https://taasa.org>

TAASA focuses on ending sexual violence in Texas through education, prevention and advocacy. We offer services for rape crisis centers, communities, and legislators and those who support survivors and the fight against sexual violence.

**Texas Department of Assistive & Rehabilitative Services (DARS)**

432-334-5650

3016 Kermit Hwy, Ste A, Odessa, TX 79764

[www.dars.state.tx.us](http://www.dars.state.tx.us)

Services for Texans with disabilities & families with children who have developmental delays. Services include rehabilitative services, Deaf and Hard of Hearing services, Blind services, ECI, comprehensive rehabilitation services, independent living, supported employment services and vocational rehabilitation.

**Texas Department of Family and Protective Services**

Hotline: 800-252-5400

[www.dfps.state.tx.us](http://www.dfps.state.tx.us)

[www.txabusehotline.org](http://www.txabusehotline.org) (to report abuse, neglect/exploitation)

2525 N Grandview Ste 100, Odessa, TX 79761

432-368-2400

3401 N A St. Midland, TX 79701

432-686-2273

Protect children from abuse, neglect and exploitation by working with clients, families and communities.

**Texas Health & Human Services Commission**

[www.hhsc.state.tx.us](http://www.hhsc.state.tx.us)

3016 Kermit Hwy, Odessa, TX 79764

432-333-5141

3401 N A St, Midland, TX 79705

432-687-1591

Services include Food Stamps Program, Medicaid Program, Refugee Cash Assistance and Temporary Assistance for Needy Families (TANF)

**Texas Health Steps**

1-877-847-8377

[www.mychildrensmedicaid.org](http://www.mychildrensmedicaid.org)

For children who have Medicaid. Free medical checkups starting at birth and free dental checkups starting at 6 months of age. Case manager services available for pregnant women and children (birth to 20 years old)

**Texas Project FIRST (Families, Information, Resources, Support & Training)**

[www.texasprojectfirst.org](http://www.texasprojectfirst.org)

A website created by parents for parents of students receiving special education services

**Texas Runaway Hotline**

800-786-2929

**Texas Youth Hotline**

800-989-6884

**The Crisis Center**

Hotline: 866-627-4747

910-B S Grant, Odessa, TX 79761

Odessa: 432-333-2527

[www.odessacrisiscenter.org](http://www.odessacrisiscenter.org)

Provides support services and advocacy for victims of domestic violence and sexual assault. 24/7 Crisis Response Team and 24/7 toll free hotline.

**The Well- Hand of Grace**

432-272-1657

1619 E 8<sup>th</sup> St, Odessa, TX 79761

[www.thewellhandofgrace.com](http://www.thewellhandofgrace.com)

To empower and improve the lives of women who are experiencing the results of life's challenges. Programs include community engagement, expressive/creative arts, prevention/education, spiritual growth, health & wellness.

**WIC (Women, Infants & Children) Clinic**

800-942-3678

835 Tower Drive Ste 34, Odessa, TX 79761

432-332-9634

2301 N Big Springs St, Midland, TX 79705 866-907-0080  
*Nutrition program that helps pregnant women, breastfeeding women, women who gave birth with the last 6 months, infants, and children (up to their 5<sup>th</sup> birthday).*

**Workforce Solutions: Child Care Assistance** 432-637-3332  
2626 JBS Pkwy Bldg D, Odessa, TX 79761  
*To be eligible for child-care services, families must meet income guidelines and be working, in school, or in training. Child-care is arranged based on the family's needs, the parent determines who will provide the care for their child. Families households whose income exceed the 85% State Median Incomes listed are not eligible for Workforce Solutions Child Care Services.*

## YMCA

**Odessa** 432-362-4301  
[www.odessaymca.org](http://www.odessaymca.org)  
3001 E University Blvd, Odessa, TX 79762

*Closet will be open to the public on the first Friday of every month, from 1:00PM to 3:00PM. This closet will be open to any families or individuals in need of basic items such as deodorant, shampoo, toothpaste, toothbrushes, feminine hygiene products, laundry soap, cleaning supplies and more.*

**Midland** 432-682-2251  
[www.midlandymca.org](http://www.midlandymca.org)  
800 N Big Spring St, Midland, TX 79701

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## CLOTHING RESOURCES

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**Catholic Charities** 432-332-1387  
2500 Andrews Hwy, Odessa, TX 79761  
[www.ccodessa.com](http://www.ccodessa.com)  
*Provides immediate assistance and educated to empower for long term self-sufficiency. Services include Catholic Charities Family Thrift Store, The Louis Baca Food Pantry, Emergency Services and the Cory Learning Center. Thrift Store Hours: Monday-Friday 10:00 AM-4:00 PM (closed for lunch 12-1PM)*

**Faith Temple Fellowship- Jesus House** 432-272-3362  
1335 E 6<sup>th</sup> St, Odessa, TX 79761  
*Provides blankets, coats, hats and scarfs when needed for the cold weather*

**Permian Basin Mission Center** 432-337-0554  
208 N Adams, Odessa, TX 79761  
*Seeks to promote the general welfare of the less fortunate and to relieve human suffering due to hunger and deprivation. Programs include clothing, food, furniture, faith based services, holiday assistance, prescription assistance, rental assistance, utilities assistance and volunteer/service opportunities.*

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## EDUCATIONAL RESOURCES

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**Bynum School** 432-520-0075  
School location: 5100 Avalon Dr, Midland, TX 79707  
[www.bynumschool.org](http://www.bynumschool.org)  
*Provides personalized educational, behavioral and vocational programs for students with special needs. Services include integrated preschool, elementary, T.E.E.N (Teenagers Enjoying Education Now) vocational program*

**Catholic Charities: Corey Learning Center** 432-332-1387  
2500 Andrews Hwy, Odessa, TX 79761  
[www.ccodessa.com](http://www.ccodessa.com)

*Self-paced GED preparation program. Other services include basic computer, word processing, Excel, Power Point, life skills, money management, job readiness, English as a Second Language, and Citizenship Preparation class Mon-Fri (9:00AM-12:00PM; 1:00PM-5:00PM)*

**Communities In Schools of the Permian Basin (CISPB)** 432-332-0757  
 600 N Alleghaney, Odessa, TX 79761 432-552-2496  
*A collaborative effort between Midland Independent School District and Ector County Independent School District dedicated to helping young people stay in school, successfully learn and prepare for life.*

Alamo Jr High	432-240-2800
Alternative Education Center	432-456-0049
Bonham Middle School	432-456-0429
Bowie Middle School	432-456-0439
Cavazos Elementary	432-456-1309
Crockett Middle School	432-456-0449
Dowling Elementary	432-456-1079
G.E. Buddy West Elementary	432-456-1329
Goddard Jr High	432-240-3600
Goliad Elementary	432-456-1109
Legacy Freshman High School	432-689-1250
Legacy High School	432-240-2000
Midland Freshman High School	432-240-3400
Midland High School	432-240-3000
Murry Fly Elementary	432-456-1269
Nimitz Middle School	432-456-0469
Odessa High School	432-456-0029
Permian High School	432-456-0039
Wilson & Young Medal of Honor Middle School	432-456-0459

**Ector County Independent School District** 432-456-0000  
 802 N Sam Houston, Odessa, TX 79761  
[www.ectorcountyisd.org](http://www.ectorcountyisd.org)

**Community Outreach Center** 432-456-8569  
 301 E Clements, Odessa, TX 79761  
*Social Workers provide intervention, social work services and support services to at risk students and their families in order to help students improve their attendance and graduate time.*

**Greater Opportunities of the Permian Basin, Inc – Head Start**  
[www.gopb.net](http://www.gopb.net)  
*The Head Start program is a family-focused program focusing on childhood education, giving children the opportunity to reach their maximum potential.*

<b>Arbor Terrace Head Start Readiness Academy</b>	432-335-0539
1101 S Finch, Odessa, TX 79761	
<b>Carter Early Head Start School Readiness Academy</b>	432-332-8588
2445 E 11 <sup>th</sup> St, Odessa TX 79761	432-332-8738
<b>Chaffin Head Start School Readiness Academy</b>	432-337-4414
1000 Grant St, Odessa, TX 79761	
<b>Hollingsworth Head Start School Readiness Academy</b>	432-334-0456
900 S Grant St, Odessa, TX 79761	
<b>Monahans Head Start School Readiness Academy</b>	432-943-2454
804 S Dwight St, Monahans, TX 79756	
<b>T.L. Booth Head Start School Readiness Academy</b>	432-381-0108
6921 W University Blvd, Odessa, TX 79764	
<b>Whitiker Head Start School Readiness Academy</b>	432-335-9335
864 Central St, Odessa, TX 79761	

<p><b>Head Start School Readiness Academy Transportation Building</b> 418 N Grant St, Odessa, TX 79761</p>	432-337-2608
<p><b>Hillcrest School</b> 2800 N A St, Midland, TX 79705 <a href="http://www.hillcrestschool.org">www.hillcrestschool.org</a> Full day school servicing K-12 students who learn differently.</p>	432-570-7444
<p><b>Nonprofit Management Center of the Permian Basin</b> 3500 N A St, Suite 2300, Midland, TX 79705 <a href="http://www.nmc-pb.org">www.nmc-pb.org</a> <i>Provides counseling, training and information that support the effectiveness of nonprofit organizations. Serves as an advocate for nonprofits in the Permian Basin.</i></p>	432-570-7971
<p><b>Odessa College Adult Education and Literacy Program</b> 201 W University Blvd, Suite 100, Odessa, TX 79764</p> <p><b>Adult Basic Education</b> <i>Basic education in basic reading, writing, math, life coping skills for adults below a 9<sup>th</sup> grade education level. Computer and internet labs. Adult secondary level classes available.</i></p> <p><b>English as a Second Language</b> <i>Offered for the adult student who needs to learn the English language. Instruction includes conversation, reading, writing, an interactive computer lab and audio/visual supplements.</i></p>	432-335-6380

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**EMERGENCY SERVICES**

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**Emergency Communications**

<p><b>Odessa</b> 119 W 4<sup>th</sup> St, Odessa, TX 79761 <i>Receives calls and dispatches for Police, Fire, EMS.</i></p>	432-335-3641
<p><b>Midland</b> 1110 W Wall St, Midland, TX 79701 <a href="http://www.midlandtexas.gov/160/Public-Safety-Communications">www.midlandtexas.gov/160/Public-Safety-Communications</a> <i>Twenty-four hour, toll-free, TDD/TTY, telephone access for emergency 911 and non-emergency calls for service as well as prompt handling and routing of misdirected calls.</i></p>	432-684-9911

**Emergency Response**

**Fire Department**

<p><b>Odessa Fire Rescue</b> 1100 W 2<sup>nd</sup> St, Odessa, TX 79763 <a href="http://www.odessa-tx.gov/271/Fire-Rescue">www.odessa-tx.gov/271/Fire-Rescue</a> <i>OFR and its administration are committed to providing the City of Odessa with the very best in fire prevention, suppression, training and emergency response</i></p>	<p><b>9-1-1</b> 432-257-0502</p>
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**Midland Fire Department**

<p>1500 W Wall St, Midland, TX 79701 <a href="http://www.midlandtexas.gov/248/Fire">www.midlandtexas.gov/248/Fire</a></p>	<p><b>9-1-1</b> 432-685-7436</p>
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**Police Department**

<p><b>Odessa</b> 205 N Grant, Odessa, TX 79761 <a href="http://www.odessapd.com/381/Police">www.odessapd.com/381/Police</a> <i>OPD provides emergency routine calls for service to the public. Additional programs include: Police Explorer, P.A.L, Neighborhood Watch, Citizens Police Academy, "Are You Okay?" and Alzheimer registration ECSO.</i></p>	<p><b>9-1-1</b> 432-335-4691</p>
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**Midland** **9-1-1**  
 601 N Loraine St, Midland, TX 79701 432-685-7108  
[www.midlandtexas.gov/862/Police](http://www.midlandtexas.gov/862/Police)  
*MPD provides emergency routine calls for service to the public. Additional programs include: Cadet Program, Citizens on Patrol, Citizen Police Academy, Explorers, Community Camera Program, Victim Assistance Program, Safe Exchange Zone and Women's Self Defense Class.*

**Sheriff's Department**

**Ector County Sheriff's Department** **9-1-1**  
 2500 S, US-385, Odessa, TX 79766 432-335-3050  
<http://www.co.ector.tx.us/page/ector.Sheriff>

**Ector County Detention Center** 432-335-3060  
 2500 US-385, Odessa, TX 79766  
**Detainee Inquires**  
<https://portal-txector.tylertech.cloud/JailSearch/default.aspx>

**Sheriff's Office Mental Health Deputies** 432-335-3567

**Midland County Sheriff's Department** **9-1-1**  
 400 S Main St, Midland, TX 79701 432-688-4600  
[www.co.midland.tx.us/197/Sheriffs-Office](http://www.co.midland.tx.us/197/Sheriffs-Office)

**Midland County Detention Center** 432-688-4745  
 400 S Main St, Midland, TX 79701  
**Detainee Inquiries**  
[www.co.midland.tx.us/201/Current-Detainees](http://www.co.midland.tx.us/201/Current-Detainees)

**Sheriff's Office Mental Health Deputies** 432-688-4600

**PermiaCare Mental Health Crisis Line** 432-333-3264

**Texas Department of Family and Protective Services** 432-368-2400  
 2525 N Grandview Ste 100, Odessa, TX 79761 Hotline: 800-252-5400  
*Protect children from abuse, neglect and exploitation by working with clients, families and communities.*

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**EMPLOYMENT SERVICES**

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<https://zety.com/blog/best-job-search-sites#glassdoor>

**1st Staffing Group** 432-550-4059  
 650 S JBS Pkwy, Odessa, TX 79761 432- 570-9675  
 1307 N Loop 250 W, Midland, TX 79706  
*Provide temporary and permanent job positions to our associates while operating a professional, safe, and drug and alcohol-free workplace. Provide employees in a wide range of clerical, professional, technical, industrial and labor fields.*

**Absolute Professionals** 432-334-8900  
 2020 E 8<sup>th</sup> St, Odessa, TX 79761  
*Services include: Direct Hire Positions - full & part-time; Temporary Positions; Temporary-To-Hire Positions*

**CareerBuilder**  
[www.careerbuilder.com](http://www.careerbuilder.com)

CareerBuilder is a trusted source for job opportunities & advice. Access career resources, personalized salary tools & insights.

### **Elwood Staffing**

432-522-2232

3205 Cuthbert Ave, Midland, TX 79701

*Offers services to clients and associates in: Administrative/Clerical, Customer Service, Manufacturing/Production, Warehouse/Distribution, Automotive, Engineering, Oil/Gas, Construction, Information Technology, Skilled Trades*

### **Energi Personnel**

835 Tower Drive, Ste 16, Odessa, TX 79760

432-337-0440

2002 W Wall St, Ste A, Midland, TX 79705

432-683-7277

*Provide temporary, contract and direct-hire staffing for the oil and gas industries and municipalities. Additional services include: Healthcare, Drivers, Hospitality, Clerical, Industrial and Skilled Trades.*

### **Experience Works**

855-307-1171

[www.experienceworks.org](http://www.experienceworks.org)

2626 JBS Parkway Bldg D, Odessa, TX 79762

*Provides paid community service assignments at local public/ nonprofit organizations, assist updating skills/obtain treatment and job search assistance for individuals unemployed, age 55+ and low income.*

### **Express Employment Professionals**

2817 JBS Pkwy, Bld E, Ste 16, Odessa, TX 79762

432-550-0270

111 S B St, Midland, TX 79701

432-570-0270

*Works with job seekers to help them find the right job for their skills and experience. Temporary, full-time, and part-time positions are available as well as various shifts and work schedules.*

### **Glassdoor**

[www.glassdoor.com](http://www.glassdoor.com)

Millions of people are searching for jobs, salary information, company reviews, and interview questions. Website includes occupation browsing, popular part-time jobs, remote jobs and career paths.

### **Global Personnel**

432-686-8360

3300 N A St, Bld 8, Ste 16, Midland, TX 79705

*Opportunities in oil and gas, insurance, nonprofit and city government sectors. Throughout Midland/Odessa, Texas and the surrounding areas of the Permian.*

### **Goodwill West Texas**

[www.goodwillwesttexas.org](http://www.goodwillwesttexas.org)

4212 Preston Smith Rd, Odessa, TX 79762

432-614-4963

*Career Center: Offer services to help individuals in our community reach their employment goals. Services are free and include: One-on-one career counseling, job readiness skills training, resume writing, interviewing skills, job search assistance, computer access/training, youth soft skills training, job placement, job retention and ID assistance.*

### **Indeed**

[www.indeed.com](http://www.indeed.com)

*Search millions of jobs online to find the next step in your career. With tools for job search, resumes, company reviews and more, we're with you every step of the way*

### **Kelly Services Inc.**

432-689-9801

6 Desta Dr, Ste 1260, Midland, TX 79705

*Areas of expertise include: Science, Engineering, Technology, Education, OCG, Government Solutions, International, Professional & Industrial.*

**Link Staffing** 432-687-0300  
3510 N A St, Midland, TX 79705  
*Agency for those within skilled trades and the light industrial industry, also assist in connecting job seekers with roles in accounting, finance, IT, and administrative work.*

**LinkedIn**  
[www.linkedin.com/jobs](http://www.linkedin.com/jobs)  
*Search for jobs, find a person you know, learn a new skill*

**Monster**  
[www.monster.com](http://www.monster.com)  
*Search for jobs, read career advice from Monster's job experts, and find hiring and recruiting advice.*

**People Ready** 432-520-6381  
2910 La Forc Blvd, Ste 100, Midland, TX 79706  
*Staffing specialists are trained to know exactly what work is in demand and available at the local level.*

**Reliable Staffing** 432-530-0331  
4500 W Illinois Ave, Ste 203, Midland, TX 79703  
*Offer Temp, Temp to Hire, and Direct Hire services.*

**Robert Half** 432-848-0065  
300 N Marienfield St, Ste 220, Midland, TX 79701  
*Whether you're looking to staff accounting and finance, technology, administrative, legal, or creative and marketing jobs.*

**Simply Hired**  
[www.simplyhired.com](http://www.simplyhired.com)  
*Search for job opportunities across the United States*

**Snelling Staffing**  
4001 Penbrook St, Ste 1002, Odessa, TX 79762 432-367-7066  
1031 Andrews Hwy, Ste 111, Midland, TX 79701 432-699-4799  
*A staffing and temp agency, serving job seekers and employers throughout the Permian Basin region.*

**Summit Staffing** 432-272-2509  
1901 E 37<sup>th</sup> St, Ste 107, Odessa, TX 79762  
*Summit Staffing provides highly skilled labor to all facets of industry. Our unique understanding of employers' needs ensures that the employees provided are perfectly suited to our clients' requirements. Fields include: Rotating/Reciprocating Compression, Turbines 100Mw Steam & Gas Engines, Electric Utilities, Instrumentation, Hydrocarbon Processing, Oil Field Compression, Co-Generation, Wind Turbine Energy, Warehousing, Safety/Inspection, Engineering, Welding, Pipefitters, Boilermakers, Site Supervision and various Clerical positions.*

**Workforce Solutions**  
2626 John Ben Shepperd Pkwy Ste D, Odessa, TX 79761 432-367-3332  
2911 La Force Blvd, Midland, TX 79706 432-563-5239  
*Services include: Job listings, job referrals, resume assistance, veteran services, community resource information, resource center/library, child care information, internet access, career exploration, GED information/referral, job search seminars, career planning, access to vocational rehabilitation, information about fidelity bonding for ex-offenders, wage claim assistance and additional services.*

**ZipRecruiter**  
[www.ziprecruiter.com](http://www.ziprecruiter.com)  
*ZipRecruiter is a leading online employment marketplace.*

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**FOOD PANTRIES**

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<b>West Texas Food Bank</b>	432-332-1387
<a href="http://www.wtxfoodbank.org">www.wtxfoodbank.org</a>	
1008 E 2 <sup>nd</sup> St, Odessa, TX 79761	
Provides emergency food assistance, nutritional education and assistance with government benefit applications.	
Food banks located throughout 19 cities in West Texas. The following agencies can assist with income- based food distributions:	
<b>ODESSA</b>	
<b>Bethlehem Baptist</b>	432-853-1344
1000 W Clements, Odessa, TX	
<i>Fridays (8:30AM-1:30PM)</i>	
<b>Catholic Charities</b>	432-332-1387
2500 Andrews Hwy, Odessa, TX	
<i>Tues, Wed, Thurs (9:00AM-3:00PM)</i>	
<b>Ector County Greater Works</b>	432-614-0496
2616 Maple, Odessa, TX	
<i>Tues, Wed, Thurs (9:00AM-2:00PM)</i>	
<b>Highland &amp; Bunche Food Pantry</b>	732-333-1161
1705 Highland Ave, Odessa, TX	
<i>2<sup>nd</sup> &amp; 4<sup>th</sup> Mon of month (1:00PM-3:00PM)</i>	
<b>Permian Basin Mission Center</b>	432-337-0554
208 N Adams, Odessa, TX	
<i>Mon-Thurs (9:00AM-12:30PM)</i>	
<b>Salvation Army Odessa</b>	432-332-0738
811 E 10 <sup>th</sup> St, Odessa, TX	
<i>Mon-Fri (9:00AM-12:00PM; 1:00PM-4:00PM)</i>	
<b>Shadow of Christ</b>	432-332-0024
16015 S Hwy 385, Odessa, TX	
<i>1<sup>st</sup> &amp; 22<sup>nd</sup> of each month (10:00AM-12:00PM)</i>	
<b>St. James Missionary Baptist Church</b>	432-580-3306
2212 E 11 <sup>th</sup> St, Odessa, TX	
<i>2<sup>nd</sup> Fri of month (11:00AM-3:00PM)</i>	
<b>Westminster Presbyterian</b>	432-366-1321
4901 Maple, Odessa, TX	
<i>Last Sat of month (10:00AM-1:00PM)</i>	
<b>MIDLAND</b>	
<b>Amos</b>	432-687-2667
908 S Loraine, Midland, TX	
<i>Mon, Tues &amp; Wed (9:00AM-12:00PM)</i>	
<b>Breaking Bread Soup Kitchen</b>	432-689-2339
410 E Florida St, Midland, TX	
<i>Mon-Fri (5:00PM-7:00PM)</i>	
<b>Bethel Baptist-Christ Church Grocery Store</b>	432-683-9465
410 S Calhoun, Midland, TX	
<i>3<sup>rd</sup> Sat of month (10:00AM-1:00PM)</i>	
<b>Casa de Amigos</b>	432-682-9701
1101 Garden Lane, Midland, TX	
<i>Appointment Only (9:00AM-4:00PM)</i>	
<b>Disciples Food Pantry</b>	432-288-0974
1301 W Louisiana, Midland, TX	
<i>Every Wednesday (10:30AM-12:30PM)</i>	

<b>Greater Ideal Baptist Church</b> 303 N Lee St, Midland, TX <i>Every Tuesday (11:00AM-1:00PM)</i>	432-349-9354
<b>Midland Baptist Crisis Center</b> 806 S Baird, Midland, TX <i>Tuesday-Thursday (9:00AM-12:00PM)</i>	432-685-1467
<b>Midland County Greater Works</b> 922 S Main, Midland, TX <i>Delivery Only. Tuesday-Friday (8:00AM-12:30PM)</i>	432-694-2501
<b>New Harvest Fellowship</b> 4010 N CR 1130, Midland, TX <i>2<sup>nd</sup> &amp; 4<sup>th</sup> Saturdays (10:00AM-1:00PM)</i>	432-924-2341
<b>One Hope Church of Christ</b> 2515 Ohio, Midland, TX <i>1<sup>st</sup> &amp; 3<sup>rd</sup> Tuesday (12:30PM-2:00PM)</i>	432-684-9800
<b>Redeemed Church of God</b> 406 N Midland Dr, Midland, TX <i>1<sup>st</sup> Saturday of month (10:00AM-12:00PM)</i>	347-737-8952
<b>Salvation Army of Midland</b> 300 S Baird, Midland, TX <i>Monday-Friday (9:00AM-4:00PM)</i>	432-683-3614
<b>Jubilee Center of Midland</b> 3311 Andrews Hwy, Midland, TX <i>2<sup>nd</sup> &amp; 4<sup>th</sup> Saturday of month (9:30AM-12:00PM)</i>	432-683-3614

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**FOOD – SERVED MEALS**

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<b>Breaking Bread Kitchen</b> 410 E Florida Ave, Midland, TX 79701 <i>Breakfast Mobile Unit Mon-Fri (6:30 AM-10:30 AM) &amp; Dinner (5:00-6:30 PM)</i>	432-689-2339
<b>Faith Temple Fellowship</b> 1335 E 6 <sup>th</sup> St, Odessa, TX 79761 <i>Program provides meals for people with low income. Mon-Fri, Breakfast: 6:00AM-6:30AM &amp; Lunch: 11:00AM-12:00PM</i>	432-272-3362
<b>Highland United Methodist Church</b> 1808 N Dixie, Odessa, TX 79761 <i>Provides evening meals. Wednesday 6:00PM-7:00PM</i>	432-332-0261
<b>Jesus House</b> 1135 E 6 <sup>th</sup> St, Odessa, TX 79761 <i>Our soup kitchen is open to all who need assistance with meals, due to COVID-19 all meals are served on a to-go basis.. Breakfast: Mon- Fri (6:00AM-6:30AM) Lunch: Mon- Thurs (11:00AM-12:00PM); Dinner: Tues (6:00PM-7:00PM)</i>	432-272-3362
<b>Meals on Wheels</b> 1314 E 5 <sup>th</sup> St, Odessa, TX 79761 <i>Meals-serving organization for seniors and adults with disabilities in need of nutritional support. Delivers within city limits, as far south as 1-20, as far north as Yukon Rd, as far east as 338 and as far west as 866.</i>	432-333-6451
<b>Midland Soup Kitchen Ministry</b> 1401 Orchard Ln, Midland, TX 79701 <i>Provides a free balanced meal to individuals and families. Hours: 11:00AM-1:00PM</i>	432-686-7687

**Salvation Army**810 E 11<sup>th</sup> St, Odessa, TX 79761

432-332-0738

*Daily meals served from 5:00-6:00PM*

600 W Wall St, Odessa, TX 79701

432-683-3614

*Daily meals served at 6:00AM-6:45AM & 5:00PM-5:45PM*

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**HOTLINES/HELPLINES: LOCAL, REGIONAL & NATIONAL**

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**LOCAL****Crime Stoppers: Odessa**

432-333-8477

**Crime Stoppers of Midland**

432-694-8477

**Crisis Center of West Texas**

1-866-627-4747

**PermianCare Mental Health Crisis Line**

432-333-3264

**STATE/NATIONAL****2-1-1**

2-1-1

[www.211texas.org](http://www.211texas.org)

A free help line, 24/7, with over 90 languages, to connect you with finding resources for food, shelter, clothing, medical assistance, mental health assistance, affordable childcare, eldercare, housing assistance, disaster relief and more.

**AIDS in Prison Project Hotline**

718-378-7022

*Provides HIV and AIDS information for prisoners, and accepts collect calls.***Boystown USA- Your Life Your Voice Helpline**

1-800-448-3000

*Available 24/7 to children, parents, and families who are struggling with self-harm, mental health disorders, and abuse. Text "VOICE" to 20121***ChildHelp National Child Abuse Hotline**

1-800-422-4453

*Provides 24/7 assistance in 170 languages to adults, children and youth with information and questions regarding child abuse. All calls are anonymous and confidential. 24/7, over 170 languages***CopLine**

1-800-267-5463

[www.copline.org](http://www.copline.org)

Provide confidential 24/7 services for active and retired law enforcement officers and their loved ones. Whether it is "just a bad day" or a mental health crisis, retired and trained volunteers are here to listen, support and provide culturally competent resources.

**Crisis Text Line**

Text 741741

*Crisis Text Line is free, 24/7 support for those in crisis. Text from anywhere in the USA to text with a trained Crisis Counselor. Text START or HOME***Crisis Call Center**

1-775-784-8090

*Compassionate assistance to people in any type of crisis***Department of Defense (DOD) Safe Helpline for Sexual Assault**

1-877-995-5247

*A crisis support service designed to provide sexual assault services for survivors, their loved ones, and other members of the DOD community. 24/7***Disaster Distress Helpline**

1-800-985-5990

**Findhelp.org**[www.findhelp.org](http://www.findhelp.org)

Online search engine for local resources, including financial assistance, food pantries, medical care and other free or reduced-cost help.

**Friendship Line** 1-800-971-0016

*A crisis hotline and warm line for non-urgent calls. Support services provided for suicide prevention, emotional support, elder abuse prevent & therapy, well-being checks, grief support and information for older adults/ adults with disabilities,*

**Lesbian, Gay Bisexual & Transgender National Hotline** 1-888-843-4564

*Provides telephone, online private one-to-one chat and email peer-support, as well as factual information and local resources for cities and towns across the United States.*

Youth Talkline 1-800-246-7743

Senior Helpline 1-888-234-7243

Trans Lifeline 1-877-565-8860

**National AIDS Hotline** 1-800-342-7432

**National AIDS Hotline (Spanish)** 1-800-342-7432

**National Alliance on Mental Illness (NAMI) Helpline** 1-800-950-6264

[info@nami.org](mailto:info@nami.org)

*Assists individuals and families who have questions about mental health disorders, treatment, and support services. Mon-Fri 10:00AM-6:00PM EST*

**National Center for Missing and Exploited Children (NCMEC)** 1-800-843-5678

*Serves as a clearinghouse and comprehensive reporting center for all issues related to the prevention of and recovery from child victimization.*

*Cyber Tipline: [www.missingkids.com/gethelpnow/cybertipline](http://www.missingkids.com/gethelpnow/cybertipline)*

**National Domestic Violence Hotline** 1-800-799-7233

[www.thehotline.org](http://www.thehotline.org)

*Available for anyone experiencing domestic violence, seeking resources or information, or questioning unhealthy aspects of their relationship. 24/7. Online chat available*

**National Eating Disorder Association** 1-800-931-2237

*NEDA is available Mon to Thurs, 9:00AM-9:00PM & Fri from 9:00AM-5:00 PM (EST).*

**National Graduate Crisis Line** 1-877-472-3457

*Helps graduate students reach free, confidential telephone counseling, crisis intervention, suicide prevention, and information and referral services provided by specially-trained call-takers.*

**National Human Trafficking Hotline** 1-888-373-7888

*A national anti-trafficking hotline serving victims and survivors of human trafficking and the anti-trafficking community in the United States. Over 200 languages, 24/7*

**National Rehab Hotline** 1-866-210-1303

*Our crisis hotline specialists can provide resourceful information about alcoholism, drug addiction, and mental health, and what the next steps for yourself or your loved one might be. This may include treatment suggestions, immediate crisis support & intervention, or we can guide you towards local resources.*

**National Runaway Safeline** 1-800-786-2929

[info@1800runaway.org](mailto:info@1800runaway.org)

*Provides crisis and support services for homeless and runaway youth in the United States. 24/7*

**National Sexual Assault Hotline** 1-800-656-4673

<b>National Suicide Prevention Lifeline</b>	988
<a href="http://www.988lifeline.org">www.988lifeline.org</a>	
<i>Provides free and confidential support for people in distress, prevention and crisis resources for you or your loved ones, and best practices for professionals</i>	1-800-273-8255 TEXT 838255
<b>National Suicide Prevention Lifeline (Spanish)</b>	1-888-628-9454
<b>National Suicide Prevention Lifeline (Options for Deaf &amp; Hard of Hearing)</b>	1-800-799-4889
<b>National Teen Dating Abuse Hotline (Love is Respect)</b>	1-866-331-9474
<i>Love is Respect offers information, support, and advocacy to young people who have questions or concerns about their dating relationships. 24/7</i>	TEXT 22522
<b>Pathways to Safety International</b>	1-833-723-3833
<a href="mailto:crisis@pathwaystosafety.org">crisis@pathwaystosafety.org</a>	
<i>Assists Americans experiencing interpersonal and gender based violence abroad. 24/7</i>	
<b>Rape, Abuse &amp; Incest National Network (RAINN)</b>	1-800-656-4673
<a href="https://www.rainn.org/">https://www.rainn.org/</a>	
<i>The nation's largest anti-sexual violence organization. RAINN created and operates the National Sexual Assault Hotline in partnership with more than 1,000 local sexual assault service providers across the country. 24/7</i>	
<b>Southwest Center for Pediatric Environmental Health</b>	1-888-901-5665
<b>StrongHearts Native Helpline</b>	1-844-762-8483
<i>A safe, anonymous, and confidential service for Native Americans experiencing domestic violence and dating violence. Mon-Fri 9:00AM-5:30PM CST</i>	
<b>Substance Abuse &amp; Mental Health Services Admin (SAMSHA) Helpline</b>	1-800-662-4357
<i>A free and confidential treatment referral and information service for individuals and families facing mental and/or substance abuse disorders. 24/7, English &amp; Spanish</i>	
<b>Texas Poison Center</b>	1-800-222-1222
<b>The Trevor Project</b>	1-866-488-7386
<i>Provides crisis intervention and suicide prevention services to lesbian, gay, bisexual, transgender and questioning (LGBTQ) young people ages 13-24. Text START to 678678.</i>	
<b>Trans Lifeline</b>	1-877-565-8860
<a href="http://www.translifeline.org">www.translifeline.org</a>	
<i>Non-profit organization offering direct emotional and financial support to trans people in crisis – for the trans community, by the trans community.</i>	
<b>U Lifeline</b>	1-800-273-8255
<a href="http://www.ulifeline.org">www.ulifeline.org</a>	
<i>An anonymous confidential online resource center for college students to get information regarding emotional health.</i>	
<b>Veterans Crisis Line</b>	1-800-273-8255
<i>Veterans Crisis Line offers free, confidential, 24/7 support, even if you're not registered with VA or enrolled in VA health care. Text 838255</i>	
<b>VictimConnect Resource Center</b>	1-855-484-2846
<a href="https://victimconnect.org/">https://victimconnect.org/</a>	

*A referral helpline where crime victims can learn about their rights and options confidentially and compassionately. Weekdays 9-5 EST, 200 languages.*

**Women's Law**

[www.hotline.womenslaw.org](http://www.hotline.womenslaw.org)

*Online helpline provides basic legal information, referrals, and emotional support for victims of abuse.*

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**HOUSING/ SHELTER**

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<b>Chaparral Village Apartments</b> 1411 S Grant, Odessa, TX 79761 <i>Provides Section 8 housing, for low income or no income families. Rent is based on 40% of household total income. Family housing, no singles. Walk-in intakes accepted Monday &amp; Wednesday</i>	432-332-5091
<b>Christmas in Action</b> 3801 N Dixie St, Odessa, TX 79762 500 S Lee St, Midland, TX 79701 <i>Nonprofit agency that, in partnership with the community, repairs homes of low-income elderly and/or disabled homeowners. Improvements include heating, cooling, plumbing, roof repair/replacement, windows and exterior doors.</i>	432-368-9022 432-683-4177
<b>City of Odessa Community Development Department</b> 119 W 4 <sup>th</sup> St, Suite 104, Odessa, TX 79760 <i>Services offered include home repairs for eligible homeowners, demolition of vacant unsafe structures and code enforcement for city ordinances. Temporary Covid assistance, must live inside city limits.</i>	432-335-4820
<b>Clover House, Inc.</b> 406 N Texas, Odessa, TX 79761 <a href="http://www.cloverhouseinc.com">www.cloverhouseinc.com</a> <i>Residential treatment center housing available through coordination with TDCJ. Probation &amp; parole referral only, prior SAFE-P or IPTC completed prior. Outpatient services available.</i>	432-580-7958
<b>Door of Hope</b> 500 W 1 <sup>st</sup> St, Odessa, TX 79761 <i>A Christian based program, providing for immediate physical needs—including food, clothing and shelter. The program is designed to lead the homeless to permanent independence built upon a personal relationship with Christ. Applications will be required to complete an interview and background check. <b>MHMR clients will be evaluated prior to acceptance into the program.</b> Individuals are unable to work during the initial 90 days of entrance into the program.</i>	432-580-5222
<b>Family Promise of Odessa, Inc</b> 1354 E 6 <sup>th</sup> St, Odessa, TX 79761 <i>Exists to enable homeless families with children to achieve lasting self-sufficiency by providing temporary shelter, meals and access to existing community social services. Applicants are required to complete an interview, drug test and background check. <b>MHMR clients are evaluated and accepted if obtaining mental health services.</b> Families accepted into the program are eligible for up to 1 year of services but are required to be employed full-time throughout the program, as well as progressing through their self-sufficiency goals.</i>	432-934-6693
<b>Gosection8.com</b> <a href="http://www.gosection8.com">www.gosection8.com</a> <i>Provides online listings of affordable rental homes across the United States.</i>	561-416-5255
<b>Helping Hands</b> 1301 Brinson Lane, Midland, TX 79703	432-520-8900

*A faith-based, non-denominational, non-profit 501(c) corporation. We provide financial assistance for rent, utilities, prescriptions, emergency housing and transportation.*

**Housing Authority of the City of:**

**Odessa**

124 E 2<sup>nd</sup> St, Odessa, TX 79761

432-333-1088

**Midland**

1710 Edwards St, Midland, TX 79701

432-570-4155

*The purpose is to provide decent, safe, sanitary and affordable housing. Services include Section 8 housing, Elderly housing, Housing Choice Voucher Rental, Homeownership Assistance, Public Housing and Tax Credit Unit/Subsidy.*

**Jesus House**

1335 E 6<sup>th</sup> St, Odessa, TX 79761

<https://www.jesushouseodessa.com/>

432-272-3362

*Program provides meals for people with low income and provides shelter in very cold weather. Only men's shelter offered currently. Women & children's shelter renovations are currently being finalized. Cannot accept sex offenders at any time, those with diagnosed with schizophrenia or bi-polar disorders, or violent offenders within the last 5 years.*

**La Promesa Apartments**

4590 N Texas, Odessa, TX 79762

432-367-4315

*Provides Section 8 housing, for low income or no income families. Applicants are screened and placed on a waitlist.*

**Louise Wood Angel House (Odessa)**

*Provide emergency shelter (up to 90 days) for adults and their minor children, fleeing a domestic violence situation in their home. While in the shelter, clients have access to support groups, case management services and counseling.*

1-866-627-4747

**Mission Messiah/ A New Creation**

1213 W 2<sup>nd</sup> St, Odessa, TX 79763

432-580-5222

*A 12 month Christian oriented program for women and their children who are in need of shelter and are serious about change. Assistance is provided to non-resident in need of food and clothing, as available. **MHMR clients not accepted.***

**Northridge Retirement Center**

100 N E 27<sup>th</sup> St, Lamesa, TX 79331

800-872-9255

*Offers housing apartments to low income older adults 62 and older. People below age level who are on Social Security disability are also eligible for housing. Program fees are sliding scale/age based. Northridge is a three story 50-unit complex. Services Andrews, Borden, Crane, Dawson, Ector, Gaines, Glasscock, Howard, Loving, Martin, Midland, Pecos, Reeves, Terrel, Upton, Ward and Winkler counties.*

**Odessa Affordable Housing**

3801 N Dixie Blvd, Odessa, TX 79762

432-362-2349

*Provides safe and decent home ownership opportunities and quality of life repairs, including rehabilitation of low-moderate income citizens of Odessa. Services include assistance for home buyers, issuing mortgage revenue bonds, rental properties and home/apartment development.*

**Odessa Links: Project HOPE Program**

119 W 4<sup>th</sup> Ste 201, Odessa, TX 79761

*Project HOPE (Homeless Opportunities for Personal Excellence) is a Rapid Rehousing self-sufficiency program that integrates existing supportive services, scattered site tenant based rental assistance, and long-term self-sufficiency plans to significantly reduce and eliminate homelessness in Odessa through a continuum of care process. Services families WITH children.*

**Permian Basin Mission Center** 432-337-0554  
208 N Adams, Odessa, TX 79761  
*Seeks to promote the general welfare of the less fortunate and to relieve human suffering due to hunger and deprivation. Programs include clothing, food, furniture, faith based services, holiday assistance, prescription assistance, rental assistance, utilities assistance and volunteer/service opportunities.*

**Safe Place of the Permian Basin** Hotline: 800-967-8928 or 432-570-1465  
*Emergency shelter for victims of domestic violence and their children; 24 hour crisis hotline; individual counseling with LPC; survival support groups; community education and legal advocacy.*

**Salvation Army**  
810 E 11<sup>th</sup> St, Odessa, TX 79761 432-332-0738  
600 E Wall St, Midland, TX 79701 432-683-3614  
*Temporary housing for men, women and children who are on the road or are temporarily without shelter. Transients received three nights lodging, supper, breakfast and an opportunity to receive counseling. Emergency shelter lodging: 5:00 PM- 8:00 AM.*

**Third Edition Apartments** 432-334-6984  
1201 Whitaker Ave, Odessa, TX 79763  
*Third Edition Apartments provides Section 8 housing, for low income or no income families. Applicants are screened and placed on a waitlist.*

**West Texas Opportunities, Inc** 432-366-3788  
620 N Grant Ste 800, Odessa, TX 79761  
*Work to ease the limitations of poverty by investing in families improving their quality of life. Services include comprehensive energy assistance program and weatherization assistance program.*

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## IDENTIFICATION RESOURCES

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### County Courthouse

*Local registrar of vital records for Ector County, including birth, death, and marriage records. Fees may be paid by cash, check or money order.*

*Birth certificate: \$23.00*

*Death certificate: \$21.00 for the first copy, \$4.00 for each additional copy (in same request)*

*Marriage license record: \$21.00*

**Ector County Clerk's Office** 432-498-4130  
[www.co.ector.tx.us](http://www.co.ector.tx.us)  
300 N. Grant Room 111, Odessa, Texas, 79760  
*Monday-Friday (8:00 AM - 4:30 PM)*

**Midland County Clerk's Office** 432-688-4401  
[www.co.midland.tx.us](http://www.co.midland.tx.us)  
500 N Loraine St, 4<sup>th</sup> Floor, Midland, TX 79701  
*Monday-Friday (8:00 AM - 5:00 PM)*

### Social Security Administration

[www.ssa.gov](http://www.ssa.gov)

2015 E 37<sup>th</sup> St, Odessa, TX 79762 866-404-1866  
3114 Sunburst Ave, Midland, TX 79707 800-772-1213

*Local social security offices offer information, help and services handled by the Social Security Administration. Services typically available include apply for retirement benefits, disability (SSDI), income (SSI), Medicare, appeal decision, obtain forms, publications, social security card, Medicaid card, etc*

**Texas Department of Public Safety**  
2800 Wright Drive, Midland, TX 79706 432-686-1120  
*No cash accepted as payment.*  
*Mon-Fri (8:00AM-5:00PM) & Tues (8:00AM-6:00 PM). Closed for lunch 12:30PM-1:30PM*

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**LEGAL SERVICES**

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**Access and Visitation Hotline** 866-292-4636  
[www.txaccess.org](http://www.txaccess.org)

*Provides noncustodial and custodial parents with free phone access to parenting time specialists who provide legal information related to child custody and visitation issues, as well as paternity and child support information.*

**Adult Parole**

**Ector County Adult Parole** 432-550-0131

**Midland County Adult Parole** 432-684-4590

3900 TX-158, Midland, TX 79706

**Adult Probation**

**Ector County Adult Probation** 432-498-4103

312 N Texas Ave, Odessa, TX 79761

**Midland County Adult Probation** 432-688-4100

215 W Industrial Ave, Midland, TX 79701

**Casa of the Permian Basin, Inc** 432-498-4174

300 N Grant Ste 207, Odessa, TX 79761

[www.casapbs.org](http://www.casapbs.org)

*Court appointed Special advocate. Trains volunteers to advocate for the best interest of abused/ neglected children.*

**Client-Attorney Assistance Program** 800-932-1900

**Crimestoppers**

**Odessa Crime Stoppers** 432-333-8477

**Midland, Crime Stoppers of** 432-694-8477

**Disability Claim Services** 432-580-5580

PO Box 3948, Odessa, TX 79760

*Helps individuals, who are disabled, apply for and obtain their SSI and/or Social Security Disability Benefits, set up appointments, fill out forms, file appeals and represent the claimant before the Administrative Law Judge.*

**Family Law Hotline** 800-777-3247

**Family Violence Legal Line** 800-374-4673

[www.texasadvocacyproject.org](http://www.texasadvocacyproject.org)

*Our phone lines are open Monday to Friday from 9 am to 5 pm. Our attorneys can help you with a variety of legal concerns related to domestic violence, sexual assault, and stalking.*

**Harmony Home Children's Advocacy Center** 432-333-5233

910-C S Grant, Odessa, TX 79760

[www.ohhcac.org](http://www.ohhcac.org)

*Mission to lessen the trauma and heal the hurt of abuse for children/families through interviewing, therapy, victim services, investigations and prosecution.*

**Juvenile Probation**

**Ector Juvenile Probation** 432-362-6356

1401 E Yukon Rd, Odessa, TX 79762  
**Midland Juvenile Probation** 432-688-4540  
3800 N Lamesa Rd, Midland, TX 79705

**Legal Aid of Northwest Texas** 432-332-1207  
620 N Grant Suite 410, Odessa, TX 79761 888-529-5277  
[www.lanwt.org](http://www.lanwt.org)

*Provides low-income individuals with legal representation. Civil type cases only.*

**Office of the Attorney General** 800-983-9933  
PO Box 12198, Austin, TX 78711  
[www.texasattorneygeneral.gov](http://www.texasattorneygeneral.gov)

**Address Confidentiality Program (ACP)**

*The ACP, administered by the Office of the Attorney General, provides substitute address and mail forwarding service for victims of family violence, stalking and sexual assault, in need of address confidentiality.*

**Crime Victims' Compensation**

*Dedicated to ensuring that crime victims receive every possible form of assistance provided by law. The Crime Victims' Compensation Program is available after primary sources of payment- such as health insurance, Medicaid, Medicare, auto insurance or Texas Workers' Compensation- have been exhausted. Applications may be downloaded online.*

**Teen Court**

*Trial by peers with dismissal citation upon completion of sentence for traffic, class C and some class B misdemeanor offenses.*

**Odessa Teen Court** 432-335-3352

201 N Grant, Odessa, TX 79761

**Midland Teen Court** 432-689-1064

615 W Missouri Ave #226, Midland, TX 79701

**State Bar of Texas** 800-204-2222

**State Bar of Texas: Lawyer Referral Service** 1-800-252-9690

*Your call will be answered by a referral information specialist who will need your name and phone number. You will be asked in which county you need a lawyer and to briefly state your problem. Remember, the information specialist is not a lawyer and cannot give legal advice. The Lawyer Referral Service staff member will give you the name and phone number of an attorney. When you call the attorney to schedule a meeting, please tell them that you were referred by the State Bar of Texas. Your 30 minutes of legal consultation will cost you \$20.00. (After the initial ½ hour, it is up to you and the attorney to negotiate fees if you decide to authorize the lawyer to take action on your legal problem.)*

**Texas Advocacy Project** 800-374-4673

[www.texasadvocacyproject.org](http://www.texasadvocacyproject.org)

*Texas Advocacy Project provides advice over the phone, support with do-it-yourself legal filing processes, and complete client representation. Our experienced attorneys guide and advocate for you through the entire process, and our services are always completely free.*

**Texas Civil Rights Project** 432-334-8500

2500 Andrews Hwy, Odessa, TX 79761

**Texas Counsel on Family Violence** 800-525-1978

[www.tcfv.org](http://www.tcfv.org)

*Dedicated solely to creating safer communities and freedom from family violence. TCFV shapes public policy, equips service providers with essential tools, and initiates strategic prevention efforts.*

**Texas Crime Victim's Compensation** 432-498-4230  
300 N Grant, Room 300, Odessa, TX 79761  
*Protects victims of violent crimes. Goes to court and helps with protective order.*

**Texas Department of Family and Protective Services** 432-368-2400  
2525 N Grandview Ste 100, Odessa, TX 79761 Hotline: 800-252-5400  
*Protect children from abuse, neglect and exploitation by working with clients, families and communities.*

**Texas Rio Grande Legal Aid** 800-369-0574

**Texas Victim Information & Notification Everyday (VINE)** 877-894-8463  
[www.vinelink.com](http://www.vinelink.com)  
*VINE is a victim notification network. It allows survivors, victims of crime, and other concerned citizens to access timely and reliable information about offenders or criminal cases in U.S. jails and prisons.*

**West Texas Disabilities Rights** 432-334-8500  
2500 Andrews Hwy, Odessa, TX 79761  
[www.texascivilrightsproject.org](http://www.texascivilrightsproject.org)  
*Education on disability rights and legal assistance. Includes advocacy, brief advice, counsel to people with disability, and where appropriate court representation/administrative proceedings to enforce the American with Disabilities Act.*

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## LGBTQ+ RESOURCES

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**Alternative Life Solutions:** 432-582-2444  
**Parents & Friends of Lesbians & Gays (PFLAG) Support Group**  
2458 E 11<sup>th</sup> St, Odessa, TX 79761

**LBGT National Hotline** 1-888-843-4564  
*Provides telephone, online private one-to-one chat and email peer-support, as well as factual information and local resources for cities and towns across the United States.*

**Youth Talkline** 1-800-246-7743  
**Senior Helpline** 1-888-234-7243

**Out in West Texas**  
3301 Neely Ave, Midland, TX  
<https://www.outinwesttexas.org>

**PFLAG Midland/Odessa** 940-268-2665  
*Provides support and education for the LGBT community as well as family/friends.*

**Pride Center West Texas** 432-242-2023  
1330 E 8<sup>th</sup> St Suite 324, Odessa, TX 79761  
*Mission to improve the lives of sexual orientation and gender identity (SOGI) minorities through the provision of safe gathering spaces, educational offerings, and social services that prioritize those whom identify as LGBTQN+*

**Pride Institute** 1-800-547-7433  
*Chemical dependency/mental health referral and information hotline for the LGBTQ community.*

**The Trevor Project** 1-866-488-7386  
[www.thetrevorproject.org](http://www.thetrevorproject.org)

*The Trevor Project is the leading national organization providing crisis intervention and suicide prevention services to lesbian, gay, bisexual, transgender, queer & questioning (LGBTQ) young people under 25. Text, call and chat available 24/7.*

**Trans Lifeline** 1-877-565-8860

[www.translifeline.org](http://www.translifeline.org)

*Non-profit organization offering direct emotional and financial support to trans people in crisis – for the trans community, by the trans community.*

**True Colors United** 212-461-4401

<https://truecolorsunited.org/>

*True Colors United implements innovative solutions to youth homelessness that focus on the unique experiences of LGBTQ young people.*

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### LOCAL AGENCIES RESOURCES- ODESSA

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**2-1-1 Texas Permian Basin** 432-362-0433

2626 JBS Pkwy Blvd, Bld C 2<sup>nd</sup> Floor, Odessa, TX 79762

[www.211texas.org](http://www.211texas.org)

**City of Odessa** 432-335-3200

411 W 8<sup>th</sup> St, PO Box 4398, Odessa, TX 79760

<https://www.odessa-tx.gov/>

**Discover Odessa** 432-333-7871

700 N Grant Suite 200, Odessa, TX 79761

<https://discoverodessa.org/>

*Odessa Convention and Visitor Bureau*

**Ector County Library** 432-332-0633

321 W 5<sup>th</sup> St, Odessa, TX 79761

[www.ector.lib.tx.us](http://www.ector.lib.tx.us)

*Assistance in using library materials, check out of information/recreational materials in many formats. Provide current magazines and newspapers. Free use of computers and access to the internet.*

**Ector County, Texas**

[www.co.ector.tx.us](http://www.co.ector.tx.us)

**Keep Odessa Beautiful** 432-335-4686

119 W 4<sup>th</sup> Suite 204, Odessa, TX 79761

[www.odessa-tx.gov/400/Keep-Odessa-Beautiful](http://www.odessa-tx.gov/400/Keep-Odessa-Beautiful)

*Non-profit environmental awareness organization, promotes and coordinates litter prevention programs and community cleanups with the goal of public education on the importance of waste reduction and the conservation of natural resources.*

**Chamber of Commerce**

*Coordinates and hosts events throughout the year that offer networking opportunities, high-visibility celebrations, and events.*

**Odessa** 432-332-9111

700 N Grant Ave #200, Odessa, TX 79761

[www.odessachamber.com](http://www.odessachamber.com)

**Odessa Hispanic** 432-339-6422

119 W 4<sup>th</sup> St Suite 202, Odessa, TX 79761

[www.odessahcc.org](http://www.odessahcc.org)

**Odessa Links**

432-582-0099

119 W 4<sup>th</sup> St #201, Odessa, TX 79761[www.odessalinks.org](http://www.odessalinks.org)*Provide access to information, services and resources in Ector County.***Odessa Parks and Recreation**

432-368-3548

[www.odessatxparks.org](http://www.odessatxparks.org)**Central Bark Dog Park**1001 W 38<sup>th</sup> St, Odessa, TX 79764*Dog park features a separation area and two large fenced open areas for off-lease access, including a picnic pavilion. Regulations apply.***Comanche Trail Park**

301 W I-20, Odessa, TX 79766

*Community Park featuring a walking/jogging trail, pond stocked with fish & 3 disc-golf courses. 3 ½ paved trail system rich with foliage and wildlife***Floyd Gwin Park**

1015 N County Rd W, Odessa, TX 79763

*52-acre park features sports fields & courts, a picnic pavilion, a playground & more.***McKinney Park**

625 W Pool Rd, Odessa, TX 79763

*Recreational green space offering a children's water play area, sports courts & picnic facilities.***Memorial Garden Park**4730 E 4<sup>th</sup> St, Odessa, TX 79762**Noel Heritage Park**320 W 5<sup>th</sup> St, Odessa, TX 79761**Purple Sage Park**615 E 11<sup>th</sup> St, Odessa, TX 79761*½ mile loop around the park for walking***Progressive Park**

600 N Tom Green, Odessa, TX 79761

*Small square city park with play equipment, benches, trees & a gazebo.***Sherwood Park**

4819 N Everglade Ave, Odessa, TX 79762

*Park featuring an outdoor aquatic center & a playground, plus a bike/skate park & baseball.***Woodson Park**

1010 E Murphy St, Odessa, TX, 79761

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**LOCAL AGENCIES RESOURCES- MIDLAND**

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**2-1-1 Texas Permian Basin**

432-362-0433

[www.211texas.org](http://www.211texas.org)**Chamber of Commerce**

Coordinates and hosts events throughout the year that offer networking opportunities, high-visibility celebrations, and events.

<b>Midland</b> 303 W Wall St, Suite 200, Midland, TX 79701 <a href="http://www.midlandtxchamber.com">www.midlandtxchamber.com</a>	432-683-33381
<b>Midland Hispanic (MHCC)</b> 208 S Marienfield St STE 100, Midland, TX 79701 <a href="http://www.midlandhcc.com">www.midlandhcc.com</a>	432-704-5533
<b>City of Midland</b> 300 N Loraine, Midland, TX 79701 <a href="https://www.midlandtexas.gov">https://www.midlandtexas.gov</a>	432-685-7100
<b>Car Seat Information</b> <i>Midland Fire Department currently has 3 personnel trained in car seat installation and safety. If you have questions about a car seat, would like help installing your car seat or would simply like to make sure your child(ren) are riding in the vehicle safely, please call Central Fire Station to schedule an appointment.</i>	
<b>Keep Midland Beautiful</b> 3500 N A St Ste 1500, Midland, TX 79705 <a href="http://www.keepmidlandbeautiful.org">www.keepmidlandbeautiful.org</a> <i>A Non-Profit that works closely with the City of Midland on programs that promote a beautiful Midland.</i>	432-688-7745
<b>Midland County Centennial Library</b> 2503 Loop 250 Frontage Rd, Midland, TX 79705	432-742-7400
<b>Midland County, Texas</b> <a href="http://www.co.midland.tx.us">www.co.midland.tx.us</a>	
<b>Midland Library at the Plaza</b> 301 W Missouri Ave, Midland, TX 79701	432-688-4320

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### MENTAL HEALTH - COUNSELING SERVICES

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<b>Act Counseling</b> 1901 E 37 <sup>th</sup> St #106, Odessa, TX 79762	432-333-3667
<b>Affinity Counseling Center</b> <a href="http://www.affinitycounselingcenters.com">www.affinitycounselingcenters.com</a> 1030 Andrews Hwy Suite 108, Midland, TX 79701 <i>Accepts Blue Cross Blue Shield.</i>	432-557-1775
<b>Agape Counseling Services of West Texas</b> 3500 N A St #2400, Midland, TX 79705 <i>Counseling for marriage, couples, grief, and adolescence. Does not accept Medicaid/Medicare. Accepts Signa, Humana, BCBS, UHC &amp; UMR.</i>	432-550-5683
<b>Alpha Behavioral Health Services</b> 855 Central Dr. Ste 30, Odessa, TX 79761	432-614-5720
<b>Alternative Life Solutions Counseling</b> 2458 E 11 <sup>th</sup> St, Odessa, TX 79761 Office hours: Mon-Fri 8:00 AM-9:00 PM	432-582-2444
<b>Anna Carrillo, RPT-S</b> 835 Tower Dr Suite 9, Odessa, TX 79761	432-653-5118

<b>Archway Support</b> 1005 W Texas Ave, Midland, TX 79701 <i>Counseling includes depression, CBT, EMDR, Express Arts, Play Therapy for children.</i>	432-682-2724
<b>CelMar Counseling</b> 3106 W Kentucky Ave, Midland, TX 79701 <i>Services includes SAP/DOT Return to Duty Services, Offender Education Programs, Substance abuse counseling, Theft Awareness classes, Anger Resolution Counseling, Parent Classes and DFPS related counseling.</i>	432-557-6921
<b>Centers for Children &amp; Families</b> 3701 Andrews Hwy, Midland, TX 79703 4241 Tanglewood Ln, Odessa, TX 79762 <a href="http://www.centerswesttexas.org">www.centerswesttexas.org</a> <i>Services include specialization in marital discord, stress, grief/loss, anxiety, anger management, depression, suicide intervention, family issues, substance abuse, eating disorders and internet addictions. Counseling services, sliding scale available, most insurances accepted.</i>	432-570-1084 432-580-7006
<b>Choiceworks Counseling</b> 1406 N Grandview Ave, Odessa, TX 79761	432-332-9644
<b>Covenant Counseling</b> 5214 Thomason Dr, Midland, TX 79703	432-528-0290
<b>Darla J Avery, LPC</b> 1901 E 37 <sup>th</sup> St #202, Odessa, TX 79762	432-770-1205
<b>David Baldwin, M.Ed, LPC, LCDC</b> 855 Central Dr, Odessa, TX 79761	432-813-4031
<b>Elizabeth S. Buchanan, LPC</b> 1004 N Big Springs St #325, Midland, TX 79701	432-570-1084
<b>Empowerment Counseling Center</b> 835 Tower Dr, Odessa, TX 79761	432-530-3873
<b>Francis Hymel, LPC</b> 4400 N Big Springs St Suite 200, Midland, TX 79705	432-687-4673
<b>Genna Clark, LPC</b> 1901 E 37 <sup>th</sup> St #108, Odessa, TX 799762	432-332-7778
<b>Healing Through Hope Christian Counseling</b> 2114 W Michigan Ave, Midland, TX 79701 <i>Services include Individual, Family and Marriage counseling. Support groups, EMDR and Christian counseling.</i>	432-238-1239
<b>High Sky Children's Ranch Inc</b> 8613 W County Rd 60, Midland, TX 79707	432-694-7728
<b>Insight Counseling Center</b> 1901 E 37 <sup>th</sup> St #107, Odessa, TX 79762	432-333-3667
<b>Jessica Bolden, MA, LPC-S</b> 1404 N Grandview Ave, Odessa, TX 79761	432-664-2261

<b>John Sikes Johnson, LPC</b> 1030 Andrews Hwy #206, Midland, TX 79701	432-934-3139
<b>Lewis Busbee, MA, LPC, CART</b> 3404 W Illinois Ave #201, Midland, TX 79703	432-770-2432
<b>Mallori N. Mangus-Hayden, LPC</b> 2458 E 11 <sup>th</sup> St, Odessa, TX 79761	432-582-2444
<b>Megan Medina Counseling</b> 601 N Marienfield St, Midland, TX 797001 <i>Services include Individual counseling, relationship support, online video counseling. Adult only.</i>	432-278-1617
<b>Midland Rape Crisis &amp; Children's Advocacy Center</b> 1700 N Big Springs St, Midland, TX 79701 <i>Services include Survivors of Sexual Assault/Abuse Support Groups, F-CBT, EMDR, Crisis and Support services.</i>	432-682-7273
<b>Misty Locknane, BS, LCDC, CCS, CART</b> 855 Central Dr Suite 30, Odessa, TX 79761	432-614-5720
<b>New Day Counseling</b> 111 W 10 <sup>th</sup> St, Odessa, TX 79761	432-332-5645
<b>New Hope Counseling</b> 4400 N Big Spring St #200, Midland, TX 79705	432-687-4673
<b>Oceans Behavioral Hospital IOP</b> 3300 Farm to Market 1788, Midland, TX <b>Intensive Outpatient Services</b> <i>Offers specialized treatment services for managing physical, emotional and behavioral health needs. For individuals experiencing symptoms of depression, anxiety, behavioral changes, substance abuse or for those who have concerns about their behavioral health, our program can provide focused care to continue the journey toward healing. Patients must be aged 18 and older to be eligible for IOP.</i>	432-561-5915
<b>Pathways Youth &amp; Family Services</b> 808 Tower Dr Suite 4, Odessa, TX 79762	432-699-7959
<b>Rays of Hope Children's Grief Centre</b> 900 W Wall St, Midland, TX 79701 <i>Grief support groups for children. Family workshops and peer support groups. Services provided and programs attended are free.</i>	432-684-5437
<b>Samaritan Counseling Center</b> 10008 Pilot Ave, Midland, TX 79706 <i>Accept many insurances, cash, card, employee assistance programs and Medicaid.</i>	432-563-4144
<b>Tausha L. Bradshaw, LPC</b> 6010 E Hwy 191 suite 246, Odessa, TX 79762	432-271-4968
<b>Teresa Valero, LPC</b> 1406 N Grandview Ave, Odessa, TX 799761	432-967-2330
<b>The Crisis Center of West Texas</b> 910 S Grant Ave #B, Odessa, TX 79761	432-333-2527

**Thomas W. Wynne, LCSW** 432-599-1727  
3000 N Garfield St, Midland, TX 79705

**University Counseling Center** 432-552-2365  
4901 E University Blvd Ste, Founders Building 54, Odessa, TX 79762  
*Services include individual, group and family counseling, ADD/ADHD testing, career testing with personality assessments, academic evaluations and marital counseling.*

**UTPB Counseling** 432-552-2365  
Founders Building, 054, U.T. Permian Basin South Campus  
*Services include individual/couples/family/group counseling, psychological assessments, educational programs, and referral/consultation. Services at no charge to students. Monday-Friday, 8:30 AM- 5:00 PM.*

**Vision Youth & Family Christian Counseling** 432-770-7841  
208 S Marienfield St, Midland, TX 79701

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**MENTAL HEALTH HOSPITALS/CONTACTS**

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**Sheriff's Office Mental Health Deputies: Ector County** 432-335-3567

**Sheriff's Office Mental Health Deputies: Midland County** 432-688-4600

**Oceans Behavioral Hospital** 432-561-5915  
3300 Farm to Market 1788, Midland, TX 79706

**Oceans Behavioral Hospital** 325-691-0030  
4225 Woods Pl, Abilene, TX 79602

**National Suicide Prevention Hotline** 800-273-8255  
*Text MHFA to 741-741*

**PermiaCare Crisis Line** 844-420-3964

**River Crest Hospital** 325-949-5722  
1636 Hunters Glen Rd, San Angelo, TX 76901

**The Pavilion at Northwest Texas** 806-354-1810  
1501 Coulter St S, Amarillo, TX 79106

**Veteran's Crisis Line** 800-273-8255  
*Text 838255*  
*Call 988 dial 1*

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**MENTAL HEALTH – PSYCHOLOGISTS**

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**Perry Marchioni, PhD** 432-684-4540  
1705 W Illinois Ave, Midland, TX 79701

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**MENTAL HEALTH – PSYCHIATRISTS**

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**Ben Hankins, MD** 432-620-8500  
10 Desta Dr #220W, Midland, TX 79705  
*Private Pay*

**Eric L. Olson, MD** 432-620-0161

3000 N Garfield St #105, Midland, TX 79705

**Texas Tech Psychiatry** 432-620-1160  
2301 W Michigan Ave, Midland, TX 79701  
*Accepts Medicaid*

**Ravi Medi, MD** 432-333-1333  
2626 JBS Pkwy Building C Suite 129, Odessa, TX 79761  
*Medicaid and Medicare not accepted. BCBS (PPO only), Cigna, and United*

**Roy J. Mathew, MD** 432-617-3855  
3425 Caldera Blvd, Midland, TX 79707  
*Adults only. United, Medicaid, Medicare or Cigna not accepted. BCBS and Aetna*

**Shamsuddin Pepermintwala, MD** 432-218-9920  
4214 Andrews Hwy #208, Midland, TX 79703  
*BCBS (PPO only) or self-pay (1<sup>st</sup>- \$500, follow ups \$300)*

**Shanthi Thangam, MD** 432-337-900  
419 N Jackson Ave, Odessa, TX 79761  
*Medicaid not accepted. BCBS (PPO only) and Medicare*

**Wilbur Lineback, MD** 432-570-9552  
2104 W Michigan Ave, Midland, TX 79701

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## PERMIACARE

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### CCBHC

[www.permiacare.org](http://www.permiacare.org)

*CCBHC is a new certification administered by the Texas Health and Human Services Commission. The certification drives organizations to expand their range of care while providing services in a Trauma Informed Environment. A CCBHC provides a comprehensive collection of services that are needed to create ease of access to care, stabilize people in crisis, and provide the necessary treatment for those who struggle with mental health and substance use disorders.*

**\*\*Crisis Hotline** 844-420-3964  
*Crisis intervention/suicide prevention services 24 hours a day, 7 days a week, 365 days a year. These hotlines provide 24 hour a day contact for persons experiencing emotional crisis situations, including possible suicide. Staff are available to provide face-to-face intervention including mobile assessments by our Mobile Crisis Outreach Teams (MCOT) and emergency hospitalization.*

**Basin Assistance Services** 432-580-0713  
1330 E 8<sup>th</sup> Suite 315, Odessa, TX  
*A non-profit Ryan White HIV/AIDS service organization, trained professionals provide free, confidential support and assistance. Services include: free condoms, HIV Specialist clinic visits, regular blood work, medication assistance, dental care, referred physician services, case management services, individual/group counseling and rides to medical appointments.*

**Early Childhood Intervention Program**  
1012 W MacArthur, Odessa, TX 432-334-0900  
401 E Illinois Suite 100, Midland, TX 432-570-3366  
*Provides home based services for infants, birth to three, with developmental disabilities or delays and their families.*

**Family Resiliency Center of the Permian Basin** 432-848-6944

4682 E University Blvd, Suite D, Odessa, TX 79762

*A space for healing and support, dedicated to serving as a resource and referral center for residents, visitors, and responders affected by the shooting of August 31, 2019. Services include Peer Support Groups, Trauma-Informed Yoga, Critical Incident Stress Management (CISM), and Art Workshops. Monday-Friday (9:00AM-6:00PM)*

### **Intellectual & Developmental Disability Services**

3128 Kermit Highway, Odessa, TX

432-580-2646

400 N Carver, Midland, TX

432-570-3385

### **IDD Services Workshop (CLEW)**

3116 Kermit Hwy, Odessa, TX

432-580-2647

1403 E Front, Midland, TX

432-570-3411

### **Mental Health Services & Clinic (Routine or Crisis Behavioral Health Services)**

600 N Grant Ave, Odessa, TX

432-550-1100

401 E Illinois Suite 200, Midland, TX

432-570-3300

*Accepts Medicaid, Medicare or No Insurance*

*Clinic Hours: Mon-Thurs 8am - 6pm; Fri 8am - 5pm*

### **Rainbow House**

432-580-2629

1012 W MacArthur, Odessa, TX

*Support group services that helps individuals learn the skills to reach personal recovery in an environment of their peers. Services are provided daily, generally in half day sessions. Separate men's and women's support groups are offered as well. Additional activities include day fishing trips, weekends out of town holidays, holiday celebrations, daily lunch, and other supportive services.*

### **Substance Abuse Services**

1012 W MacArthur, Odessa, TX

432-335-9659

502 N Carver, Midland, TX

432-570-3390

### **Turning Point**

432-580-2654

2000 Maurice, Odessa, TX

*An adult residential substance abuse treatment facility in Odessa that provides persons suffering with chemical abuse a safe and supportive environment to overcome their addictions. The facility has a capacity of 42 residential clients. The 4 to 10 day detoxification period consists of medically supervised withdrawal from alcohol and other drugs along with education on the disease of alcoholism/addiction. The 30-35 day intensive residential substance abuse treatment (IRT) program encourages and helps individuals change their behavior in order to obtain and maintain a lifestyle free of chemical dependency.*

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## **PHYSICAL HEALTH RESOURCES- CANCER SERVICES**

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### **American Cancer Society**

800-227-2345

811 Central Dr, Odessa, TX 79761

*The center provides equipment for patient at home care (hospital beds, commode chairs, wheelchairs, shower seat, walker), gift items (blue bed pads, 2 months ostomy supplies), patient & family support groups, local transportation to treatment center, guest room programs in some areas and information/referrals.*

*Mon-Fri (8:30AM-11:30AM; 12:30PM-4:30PM)*

### **Healthy Texas Women**

1-800-335-8957

[www.HealthyTexasWomen.org](http://www.HealthyTexasWomen.org)

*Approved women can receive women's health exams, family planning services, birth control, screenings and treatment for certain sexually-transmitted infections and other health conditions such as hypertension, diabetes, and high cholesterol. These services are for women who are 15-44 years old; Not pregnant; A US citizen or legal resident; Not covered by health insurance; Making less than the family income limits.*

### **Breast & Cervical Cancer Services Program**

*Provides quality, no-cost, accessible breast and cervical cancer screening and diagnostic services to women. Services include clinical breast examination, mammogram, pelvic examination and pap test, diagnostic services, cervical dysplasia services and help with Medication for Breast and Cervical Cancer applications.*

#### **West Texas Gifts of Hope**

432-614-9284

[www.westtexasgiftsofhope.org](http://www.westtexasgiftsofhope.org)

700 W First St, PO Box 891, Odessa, TX 79760

*Hope House is a “home-away-from-home” featuring a four bedroom facility. Residents are referred by West Texas Cancer services include **Lodging**: Free lodging for the patient and caregiver is provided during cancer treatment. All amenities are complimentary except for the patient’s food and personal hygiene. **Look Good Feel Good Shop**: Cosmetic enhancements are provided that include free wigs, hats, haircuts, and nail care. Located in West Texas Cancer Center. **Lunches for chemo patients**: Sandwich lunch is provided daily in the chemo lab at West Texas Cancer Center. Additional services include transportation, pharmacy and durable medical equipment/supplies.*

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### **PHYSICAL HEALTH RESOURCES- DENTAL CARE**

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#### **Family Health Dental Clinic**

432-332-8870

840 W Clements, Odessa, TX 79763

*Provide preventative dental services for children & adults.*

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### **PHYSICAL HEALTH RESOURCES- EYE CARE**

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#### **DARS- Division for Rehab & Division for the Blind**

432-334-5650

3016 Kermit Hwy, Suite A, Odessa, TX 79764

*Services includes vocational rehabilitation, transitional programs, independent living services and blind children’s vocational discovery and development.*

#### **Odessa Tri-Service Lions Club**

432-580-3128

PO Box 2824, Odessa, TX 79760

*Assist in maintenance and restoration of sight and hearing. Assist in setting eye exams and glasses for those in need, collect eye glasses to recycle. Assist with Texas Ramps in building ramps for those in need.*

#### **Prevent Blindness**

432-620-8228

2000 W Wall, Midland, TX 79701

*Assist clients with free vision screenings, eye examinations and/or eyeglasses and educational materials*

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### **PHYSICAL HEALTH RESOURCES- PEDIATRIC**

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#### **Children’s Miracle Network Hospitals at Medical Center Hospital**

432-640-1247

501 N Golder Ste A, Odessa, TX 79760

[www.mchodessa.com](http://www.mchodessa.com)

*Hospital provide life-saving research and state-of-the-art care for seriously ill children 24 hours a day, 365 days a year.*

#### **Community Children’s Clinic**

432-686-8593

1101 E Front St, Midland, TX 79707

[www.childrensclinicmidland.org](http://www.childrensclinicmidland.org)

*Provides medical care for families facing financial challenges, without insurance. Services resident of Midland, Children ages 7 months-18 years, families at or below 200% the Federal Poverty Level who are uninsured or underinsured. Services include exam, exam, z-ray, day care & UIL Sports Physicals, flu shots (for established patient) and prescription medication if needed. Families pay \$20 per child at time of the service. For additional information at First come, first served. Hours of operation: Monday – Thursday (8:00 AM- 11:30 AM)*

**Medical Center Health System**

500 W 4<sup>th</sup> St, Odessa, TX 79761  
432-640-4000

Medical Center Hospital is a community based teaching health system which provides high quality health care to all residents of the Permian Basin.

**Family Health Clinic- West Clements**

432-640-4860

840 W Clements, Odessa

*Services include pediatrics, family practice, internal medicine, endocrinology, dental clinic, obstetrics and gynecology. Accepting Insurance, Medicaid, Medicare and sliding scale payments.*

*Hours of Operation: Monday-Thursday (8:00AM-5:30PM) & Friday (8:00AM-5:00AM)*

**Family Health Clinic- West University**

432-640-6600

6030 West University, Odessa

*Services include pediatrics, family practice, internal medicine, endocrinology, optometry, obstetrics and gynecology. Accepting Insurance, Medicaid, Medicare and sliding scale payments.*

*Hours of Operation: Monday-Thursday (8:00AM-5:30PM) & Friday (8:00AM-5:00AM)*

**Midland Community Healthcare Services**

Midland Community Healthcare Services provide affordable, comprehensive, accessible, culturally appropriate, cost-effective primary healthcare to residents mainly in Midland County. *Monday & Thursday (8:00 AM-6:00 PM), Tuesday & Wednesday (8:00 AM-5:00 PM), Friday (8:00AM-3:00PM). Urgent Care/Walk-ins (9:00AM-1:00PM)*

**The Pediatric Clinic**

432-697-4747

2500 W Delano

*Dedicated to the care of patients from birth to adulthood.*

**The Coleman Family Clinic**

432-685-0450

801 E Florida

*Adult, Dental, Behavioral, Pediatric and Women's Services.*

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**PHYSICAL HEALTH RESOURCES- FAMILY CLINICS**

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**Medical Center Health System**

500 W 4<sup>th</sup> St, Odessa, TX 79761  
432-640-4000

*Medical Center Hospital is a community based teaching health system which provides high quality health care to all residents of the Permian Basin. Sliding scale co-pay, Primary healthcare, Prescription Assistance, in conjunction with Ector County Assistance.*

**Family Health Clinic- West Clements**

432-640-4860

840 W Clements, Odessa

*Services include pediatrics, family practice, internal medicine, endocrinology, dental clinic, obstetrics and gynecology. Accepting Insurance, Medicaid, Medicare and sliding scale payments.*

*Hours of Operation: Monday-Thursday (8:00AM-5:30PM) & Friday (8:00AM-5:00AM)*

**Family Health Clinic- West University**

432-640-6600

6030 West University, Odessa

*Services include pediatrics, family practice, internal medicine, endocrinology, optometry, obstetrics and gynecology. Accepting Insurance, Medicaid, Medicare and sliding scale payments.*

*Hours of Operation: Monday-Thursday (8:00AM-5:30PM) & Friday (8:00AM-5:00AM)*

### **Midland Community Healthcare Services**

*Midland Community Healthcare Services provide affordable, comprehensive, accessible, culturally appropriate, cost-effective primary healthcare to residents mainly in Midland County. Monday & Thursday (8:00 AM-6:00 PM), Tuesday & Wednesday (8:00 AM-5:00 PM), Friday (8:00AM-3:00PM). Urgent Care/Walk-ins (9:00AM-1:00PM)*

#### **The Coleman Family Clinic**

432-685-0450

801 E Florida

*Adult, Dental, Behavioral, Pediatric and Women's Services.*

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## **PHYSICAL HEALTH RESOURCES- WOMEN'S HEALTH**

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### **Healthy Texas Women**

1-800-335-8957

[www.HealthyTexasWomen.org](http://www.HealthyTexasWomen.org)

*Approved women can receive women's health exams, family planning services, birth control, screenings and treatment for certain sexually-transmitted infections and other health conditions such as hypertension, diabetes, and high cholesterol. These services are for women who are 15-44 years old; Not pregnant; A US citizen or legal resident; Not covered by health insurance; Making less than the family income limits.*

#### **Breast & Cervical Cancer Services Program**

*Provides quality, no-cost, accessible breast and cervical cancer screening and diagnostic services to women. Services include clinical breast examination, mammogram, pelvic examination and pap test, diagnostic services, cervical dysplasia services and help with Medication for Breast and Cervical Cancer applications.*

#### **Family Planning Program**

*This program offers reproductive health and family planning services at little or no cost to eligible women and men in Texas. The free or low-cost services offered through the Family Planning Program help reduce unintended pregnancies, allow people to determine the number and spacing of their children, and improve birth outcomes and overall health.*

### **Medical Center Health System**

500 W 4<sup>th</sup> St, Odessa, TX 79761

432-640-4000

*Medical Center Hospital is a community based teaching health system which provides high quality health care to all residents of the Permian Basin.*

#### **Family Health Clinic- West Clements**

432-640-4860

840 W Clements, Odessa

*Services include pediatrics, family practice, internal medicine, endocrinology, dental clinic, obstetrics and gynecology. Accepting Insurance, Medicaid, Medicare and sliding scale payments.*

*Hours of Operation: Monday-Thursday (8:00AM-5:30PM) & Friday (8:00AM-5:00AM)*

#### **Family Health Clinic- West University**

432-640-6600

6030 West University, Odessa

*Services include pediatrics, family practice, internal medicine, endocrinology, optometry, obstetrics and gynecology. Accepting Insurance, Medicaid, Medicare and sliding scale payments.*

*Hours of Operation: Monday-Thursday (8:00AM-5:30PM) & Friday (8:00AM-5:00AM)*

### **Midland Community Healthcare Services**

*Midland Community Healthcare Services provide affordable, comprehensive, accessible, culturally appropriate, cost-effective primary healthcare to residents mainly in Midland County. Monday & Thursday (8:00 AM-6:00 PM), Tuesday & Wednesday (8:00 AM-5:00 PM), Friday (8:00AM-3:00PM). Urgent Care/Walk-ins (9:00AM-1:00PM)*

#### **The Coleman Family Clinic**

432-685-0450

801 E Florida  
*Adult, Dental, Behavioral, Pediatric and Women's Services.*

**Women's Services Clinic** 432-681-3100  
400 Rosalind Redfern Grover Pkwy, 3<sup>rd</sup> floor of Midland Memorial Hospital (East Tower)  
*High-quality care and state-of-the-art technology in obstetrics, family planning, prenatal care and childbirth education.*

**Texas Tech: Obstetrics + Gynecology Permian Basin**  
701 W 5<sup>th</sup> St, Odessa, TX 79763 432-703-5510  
301 North N St, Midland, TX 79701 432-620-5800

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### PHYSICAL HEALTH RESOURCES- GENERAL

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**Able Center** 432-580-3439  
4803 Plaza Blvd, Suite 401, Odessa, TX 79762  
*Assists individuals with severe physical, mental, cognitive or sensory impairment that substantially interferes with the ability to function independently in the home, family or community and is willing to diligently participate in moving forward with their independence.*

**American Red Cross of the Permian Basin** 432-563-2267  
9601 Wright Drive PO Box 60310, Midland, TX 79711  
[www.redcross.org/local/texas/central-and-south-texas.html](http://www.redcross.org/local/texas/central-and-south-texas.html)  
*Services include the Home Fire Campaign, Community Preparedness courses, Virtual Emergency Preparedness Training and Service to the Armed Forces.*

**Aphasia Center of West Texas** 432-699-1261  
[www.aphasiawtx.org](http://www.aphasiawtx.org)  
5214 Thomason Dr, Midland, TX 79703  
*Strive to improve the quality of life of individuals and families living with aphasia by overcoming communication barriers. Services include: post-stroke conversation groups, book clubs, computer lab, gardening programs/services, caregiver support groups & 4-week living well with aphasia course.*

**BasinMD 24/7 Urgent Care**  
[www.BasinMD.com](http://www.BasinMD.com)  
*Powered by Midland Health offers 24/7 medical care from anywhere using your smartphone, tablet, or computer. During your virtual visit, a healthcare provider can offer a diagnosis, treatment, and medication if appropriate.*

**Ector County Health Department** 432-498-4141  
221 N Texas, Odessa, TX 79761  
[www.co.ector.tx.us](http://www.co.ector.tx.us)  
*Responsible for the development, integration and coordination of communicable disease control activities, environment/ consumer health protection programs and public health in Ector County. Services/Programs include: TB Control, Chronic Disease Prevention, Public Health, Adult/child immunizations, Preparedness, Food Service Sanitation and STD/HIV Clinic.*

**Ector County Hospital District Assistance (ECHDA)** 432-640-1053  
425 N Sam Houston, Odessa, TX 79761  
*Assistance with current MCH bills, doctor office visits and prescription purchases. Prescriptions include a \$10.00 fee each, with a limit of three. Sliding scale on hospital bills, based on income necessity.*

**Epilepsy Foundation** 1-800-332-1000  
[www.epilepsy.com](http://www.epilepsy.com)

**Home Hospice** 432-580-9990  
619 N Grant Ave Ste 110, Odessa, TX  
*Includes medical directors and nurse practitioners available for house calls, hospice certified nurses, nurse aides, social workers, chaplains, bereavement counseling, volunteers and more. Most hospice care is funded by Medicare or private insurance.*

**Hospice of Midland** 432-682-2855  
[www.hospiceofmidland.org](http://www.hospiceofmidland.org)  
911 W Texas Ave, Midland, TX 79701  
*A team of clinical experts, including physicians, advanced practice nurses, case managers, nurses, social workers, chaplains, certified hospice aids and volunteers to meet the unique needs of our patients and their families. Four levels of care are provided: routine home care, continuous care, general inpatient care and respite care for the caregiver's needs. Additional services include Pathways, We Honor Veterans (WHV), Pet Peace of Mind, Hospice Hounds and Community Grief Support.*

**InnoCaption**  
[www.innocaption.com/#](http://www.innocaption.com/#)  
*InnoCaption is the only mobile app that offers real-time captioning of phone calls through live stenographers and automated speech recognition software – the choice is yours. The InnoCaption app works just like a regular phone dialer and there is no need to make phone calls through a relay center.*  
Download on the App Store or Google Play

**Medical Center Health System**  
500 W 4<sup>th</sup> St, Odessa, TX 79761  
432-640-4000  
Medical Center Hospital is a community based teaching health system which provides high quality health care to all residents of the Permian Basin.

**Bariatric Services- Support Groups** 432-640-3551  
500 W 4<sup>th</sup> St, Odessa, TX 79761  
*Support group for individuals who have had surgical weight loss. Educational seminars provided for anyone interested in surgical weight loss. Gastric bypass and lap band procedures performed at MCH, including pre-op and post-op support and education.*

**MCH- Diabetes Center** 432-640-4000  
419 W 5<sup>th</sup>, Odessa, TX 79761  
*Classes for diabetic management, including a comprehensive education program which includes topics such as nutrition, sick day management and exercise. Medicare and all insurance are accepted, as well as work-out payment methods.*

**MedlinePlus**  
[www.medlineplus.gov](http://www.medlineplus.gov)  
*A free, comprehensive health information website for the National Library of Medicine of the National Institutes of Health. Includes interactive tutorials, drug information, medical encyclopedia, information on conditions, diseases and staying well.*

**Midland Health**  
Classes & Events  
<https://www.midlandhealth.org/main/classes-and-events>

**Odessa Regional Medical Center** 432-582-8677  
520 E 6<sup>th</sup> St, Odessa, TX

**Permian Basin Rehabilitation Center** 432-332-8244

620 N Alleghaney, Odessa, TX 79761

[www.pbrehab.com](http://www.pbrehab.com)

Services include comprehensive outpatient rehab for children/adults, occupational speech, physical therapy and audiology services.

**Project Lifesaver**

432-335-3585

2500 S Hwy 635, Odessa, TX 79760

A public safety program to locate missing persons suffering from Dementia-type disorders that wander.

**Regency Hospital of Odessa**

432-335-9325

500 W 4<sup>th</sup> St, 6 West, Odessa, TX 79761

[www.regencyhospital.com](http://www.regencyhospital.com)

Long Term Acute Care Specialty Hospital

**Ronald McDonald Care Mobile**

432-640-5437

PO Box 7239, Odessa, TX 79760

[www.mchodessa.com](http://www.mchodessa.com)

Provides convenient cost-effective, high quality medical and health education services to child through age 18. Immunizations: \$5.00; Physical exams/ sick child visits: \$15.00

**Ronald McDonald Family Room**

432-640-3090

500 W 4<sup>th</sup>, Odessa, TX 79760

[www.rmhcsouthwest.com](http://www.rmhcsouthwest.com)

The Family Room is like a miniature Ronald McDonald House inside the hospital, that provides for families (18 yrs and under) a way to escape the hospital environment for a few moments while being just seconds from their child's bedside.

**Specialized Telecommunications Assistance Programs (STAP)**

512-438-4880

7041 W 51<sup>st</sup> St, Austin, TX 78751

STAP offers assistance to help you get specialized telephone equipment to access the telephone network if you are a Texans with a disability that interferes with using the telephone.

**Texas Health Steps**

1-877-847-8377

[www.mychildrensmedicaid.org](http://www.mychildrensmedicaid.org)

Texas Health Steps is health care for children birth through age 20 who have Medicaid. Texas Health Steps gives your child free medical checkups starting at birth and free dental checkups starting at 6 months of age.

**Texas Department of State Health Services**

432-683-9492

2301 N Big Springs #300, Midland, TX 79705

[www.dshs.state.tx.us](http://www.dshs.state.tx.us)

Services include HIV/STD, children with special health care needs, case management, immunizations, Texas Health Steps.

**Texas Tech Charity Care**

432-703-5000

[www.texastechphysicians.com](http://www.texastechphysicians.com)

Texas Tech Physicians for your area may provide financial assistance for medically necessary services through a Charity Care program. Charity Care may be awarded for patients who meet defined income and/or resource guidelines and may be awarded based upon presumptive eligibility or through screening by Texas Tech Physicians Financial Counselor.

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**PRESCRIPTION ASSISTANCE RESOURCES**

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**America's Drug Card**

888-311-6224

Prescription Drug Discount Card

**Coast2CoastRx**

800-931-8872

[www.coast2coastrx.com](http://www.coast2coastrx.com)

A free prescription coupon card provided by community governments (Ector County Health Department). Cardholders save on both brand name and generic drugs. No health restrictions. Save up to 75% on family's dental, vision, veterinary, hearing, diabetic equipment/supplies, lab and imaging services- all non-insurance discounted benefits.

**Mark Cuban Cost Plus Drug Company**

971-251-4425

[www.costplusdrugs.com](http://www.costplusdrugs.com)

*Opening in 2022, our state-of-the-art Texas manufacturing site will manufacture products to address drug shortages and price gouging. We are a licensed drug wholesaler nationwide. Our Cost Plus Drugs online pharmacy provides needed medications at low prices, shipped right to the patient's door.*

**Ector County Hospital District Assistance (ECHDA)**

432-640-1053

425 N Sam Houston, Odessa, TX 79761

*Assistance with current MCH bills, doctor office visits and prescription purchases. Prescriptions include a \$10.00 fee each, with a limit of three. Sliding scale on hospital bills, based on income necessity.*

**Familywize**[www.familyeize.org](http://www.familyeize.org)

*Free Prescription Savings Card*

**Good RX**

1-855-213-1275

[www.goodrx.com](http://www.goodrx.com)

*Prescription Drug Saving Card. Save up to 80% of prescription drugs at virtually every US pharmacy. Works for people with and without insurance.*

**NeedyMeds**[www.needy meds.org](http://www.needy meds.org)

*Save up to 80% off the cash price of your prescriptions, OTC medications and pet prescriptions purchased from a pharmacy.*

**Medicine Assistance Tool**[www.medicineassistancetool.org](http://www.medicineassistancetool.org)

*PhRMA's Medicine Assistance Tool (MAT) is a search engine designed to help patients, caregivers and health care providers learn more about the resources available through the various biopharmaceutical industry programs. MAT is not its own patient assistance program, but rather a search engine for many of the patient assistance resources that the biopharmaceutical industry offers.*

**RXAssist**[www.rxassist.org](http://www.rxassist.org)

*Patients can save up to 80% on their medications*

**RXHope**[www.rxhope.com](http://www.rxhope.com)

*A helping hand to people in need in obtaining critical medications that they would normally have trouble affording.*

**Sunflower RX**

432-348-2353

[www.sunfloerrx.com](http://www.sunfloerrx.com)110 E 7<sup>th</sup> St, Odessa, TX 79761

*Sunflower Rx provides thousands of generic medications available at low, affordable prices. Assists uninsured and under-insured individuals. Insurance plans and/or discount cards not accepted. Open Monday-Friday 8:00 AM-5:00 PM; Saturday 10:0 AM- 2:00 PM*

**Texas RX Card**  
[www.texasrxcard.com](http://www.texasrxcard.com)

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**PRESCRIPTION RETURN BOX LOCATIONS**

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**City of Odessa Police**  
205 N Grant Ave, Odessa, TX 79761  
Drop off 24/7

**Ector County Sheriff's Department**  
2500 US-385, Odessa, TX 79766  
Drop off: Monday-Friday (8:00AM-5:00PM)

**Midland County Sheriff's Department**  
400 S Main St, Midland TX 79701  
Drop off: Monday-Friday (8:00AM-5:00PM)

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**SENIOR CITIZEN RESOURCES**

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**Angels Care Hospice** 432-208-5530  
1030 Andrews Hwy, Ste 104, Midland, TX 79701  
[www.angelscarehospice.com](http://www.angelscarehospice.com)  
*Angels Care Hospice provides medical, spiritual, and psychological support through an Interdisciplinary Team of professionals consisting of doctors, nurses, hospice aides, social workers, chaplains, bereavement counselors and volunteers. We provide care that focuses on pain and symptom management, comfort, dignity, and quality of life for the patient and their family.*

**Area Agency on Aging of the Permian Basin** 432-563-1061  
2910 La Force Blvd, Midland, TX 79706 1-800-491-4636  
[www.aaapb.com](http://www.aaapb.com)  
*Services include minor home modifications, legal assistance, respite, income support, caregiver support services and information/referral assistance to seniors and family caregivers.*

**Buena Vida Nursing & Rehabilitation** 432-362-2583  
3800 Englewood Lane, Odessa, TX 79762  
*Accepts Medicaid, Long Term Care Insurance & Private Pay*

**Casa de Amigos** 432-682-9701  
1101 Garden Lane, Midland, TX 79701  
[www.casadeamigosmidland.org](http://www.casadeamigosmidland.org)  
*Services include a senior center where seniors are encouraged to participate in 3-5 activities a day including the exercise room, arts/crafts, games, informational presentations, and a hot lunch. Many seniors take advantage of health screening through the Health & Wellness Program.*

**Christmas in Action** 432-683-4177  
500 S Lee St, Midland, TX 79701  
*Nonprofit agency that, in partnership with the community, repairs homes of low-income elderly and/or disabled homeowners. Improvements include heating, cooling, plumbing, roof repair/replacement, windows and exterior doors.*

**Comfort Keepers of Midland** 432-520-0414  
4305 N Garfield St #229, Midland, TX 79705  
[www.comfortkeepers.com](http://www.comfortkeepers.com)

*In-home care, services include companion care, home making services, 24 hour care, respite care, and private duty nursing.*

**Deerings Nursing Home** 432-332-0371  
1020 N County Rd W, Odessa, TX 79763  
*Family support groups meet the 2<sup>nd</sup> and 4<sup>th</sup> Tuesday of every month.*

**Ector County Greater Works** 432-614-0496  
2616 N Maple, Odessa, TX 79762  
[www.ectorcountygreatertworks.com](http://www.ectorcountygreatertworks.com)  
*Serves low income elderly (over 55ys) or disabled individuals with nutritious food, nice clothing and programs to contribute to ensuring a healthy quality of life.*

**Express Nursing** 432-580-9393  
521 N Grant Ave, Odessa, TX 79761  
*Services include: Nursing care, physical therapy, occupational therapy, speech pathology, medical social, home health aid, home care and Medicare.*

**Experience Works** 432-367-1453  
[www.experienceworks.org](http://www.experienceworks.org)  
2626 JBS Parkway Bldg D, Odessa, TX 79762  
*Nonprofit organization dedicated to helping people age with dignity and purpose –it’s something everyone deserves. Improve the quality of life for older adults through training, community service and employment.*

**Ector County Senior Centers**  
*Social services and activities for senior citizens (55+ yrs). Transportation available to doctor appointments Monday-Friday, if scheduled a day in advance. Wednesday van provides transportation to grocery store. Senior activities, educational classes, dance clubs, exercise classes, a blood pressure check (twice weekly) and monthly nutrition education class. Congregate meals: Mon-Fri 11:30AM -12:30PM*

**Northside Senior Center** 432-337-5281  
1225 North Adams, Odessa, TX 79761

**Southside Senior Center** 432-337-4531  
900 S Dixie Blvd, Odessa, TX 79761

**Westside Senior Center** 432-385-7715  
2265 W Sycamore Center, Odessa, TX 79763

**Home Hospice** 432-550-7970  
6010 E Hwy 191, Suite 235, Odessa, TX 79762

**Andrews** 432-524-5139  
801 G Main St, Andrews, TX 79714

**Big Springs** 432-264-7599  
111 E 7<sup>th</sup>, Suite A, Big Springs, TX 79720

**Midland** 432-570-0700  
901 W Missouri, Midland, TX 79701

**Odessa** 432-580-9990  
516 N Texas, Odessa, TX 79761

**Hospice House** 432-580-0067  
903 N Sam Houston, Odessa, TX 79761  
*9 bed freestanding residence where people with a terminal illness can stay. Patients admitted for acute terminal care, symptoms management, respite care for up to 5 days.*

<b>Meals on Wheels</b>	432-333-6451
1314 E 5 <sup>th</sup> St, Odessa, TX 79761	
<i>Delivers within city limits, as far south as I-20, as far north as Yukon Rd, as far east as 338 and as far west as 866.</i>	
<b>Mission Center Adult Day Service</b>	432-688-7720
3500 N A St Suite 1300, Midland, TX 79705	
<a href="http://www.missioncads.com">www.missioncads.com</a>	
<i>Services include: medication assistance, monthly wellness checks, glucose monitoring, transportation, nutritious meals, transitional care after hospitalization or skilled nursing stay, case management, and family counseling.</i>	
<b>Northridge Retirement Center</b>	800-872-9255
100 N E 27 <sup>th</sup> St, Lamesa, TX 79331	
<i>Offers housing apartments to low income older adults 62 and older. People below age level who are on Social Security disability are also eligible for housing. Program fees are sliding scale/age based. Northridge is a three story 50-unit complex. Services Andrews, Borden, Crane, Dawson, Ector, Gaines, Glasscock, Howard, Loving, Martin, Midland, Pecos, Reeves, Terrel, Upton, Ward and Winkler counties.</i>	
<b>Parks Methodist Retirement Village</b>	432-563-5707
111 Parks Village Dr, Odessa, TX 79765	
<i>Provides a full continuum of care retirement community in a Christian environment.</i>	
<b>Project Lifesaver</b>	432-335-3585
2500 S Hwy 635, Odessa, TX 79760	
<i>A public safety program to locate missing persons suffering from Dementia-type disorders that wander.</i>	
<b>Senior Life Midland</b>	432-689-6693
3301 Sinclair Ave, Midland, TX 79707	
<i>A private, non-profit agency that works to improve the quality of life for seniors while helping them maintain good health, dignity and independence as they grow older.</i>	
<b>Senior Medicare Patrol</b>	1-888-341-6187
1333 W Loop S Suit 1200, Houston, TX 77027	
<a href="http://www.texasmp.org">www.texasmp.org</a>	
<i>Senior Medicare Patrols (SMPs) empower and assist Medicare beneficiaries, their families, and caregivers to prevent, detect and report health care fraud, errors, and abuse through outreach, counseling, and education. Call to report a Medicare scam or possible fraud.</i>	
<b>Senior Planning Services</b>	432-550-6800
3800 E 42 <sup>nd</sup> St, Suite 512, Odessa, TX 79762	
<i>Senior Planning Services is an Estate Preservation Firm specializing in nursing facility Medicaid Eligibility planning.</i>	
<b>Social Security Administration</b>	432-366-3708
2015 E 37 <sup>th</sup> St, Odessa, TX 79762	
<b>Star Hospice</b>	432-580-7707
620 N Grant Ave Ste 100, Odessa, TX	
<i>Services include Durable Medical Equipment, Home Health, Home Rehabilitation-Therapy Services, Provider Services</i>	
<b>Texas Department of Aging and Disability Services (DADS)</b>	432-334-5605
3016 Kermit Hwy, Odessa, TX, 79764	
<i>Provides a comprehensive array of aging and disability services, supports and opportunities that are easily accessed in local communities including: adult foster care, community attendant services, community based</i>	

alternatives, emergency response services, family care, home delivered meals, in-home/family support and primary home care.

**Texas Department of Family and Protective Services** 432-368-2400  
2525 N Grandview Ste 100, Odessa, TX 79761 Hotline: 800-252-5400  
*Protect elderly from abuse, neglect and exploitation by working with clients, families and communities.*

**Ticket to Work** 812-614-3036  
[www.experienceworks.org](http://www.experienceworks.org)

*Ticket to Work is a free and voluntary program for Social Security beneficiaries (ages 40-64), offering enhance one-on-one benefits counseling and support services that can create a new path to an improved quality of life and financial independence through employment.*

**West Texas Aging and Disability Resource Center** 1-800-687-0135  
319 Runnels St, Big Springs, TX 79720  
[www.westtexasadrc.com](http://www.westtexasadrc.com)

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### SUBSTANCE/ALCOHOL ABUSE TREATMENT RESOURCES

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**Alcoholics Anonymous: Northwest Texas Area 66** District #: 432-580-7868  
[www.nwta66.org](http://www.nwta66.org)

Alcoholics Anonymous is an international fellowship of men and women who have had a drinking problem. It is nonprofessional, self-supporting, multiracial, apolitical, and available almost everywhere. There are no age or education requirements. Membership is open to anyone who wants to do something about his or her drinking problem.

**710 Group:** 710 W Ohio, Midland, TX 432-682-8162  
*Meetings held Sunday-Saturday*

**Alpha Omega Group:** 311 S Pecos, Midland, TX 432-288-3655  
*Meetings on Saturday*

**Animal House Group:** 3610 N Golder, Odessa, TX 432-366-9076  
*Meetings on Monday, Wednesday & Friday*

**Bad Boys Group:** 1515 W Carter, Midland, TX 432-528-2980  
*Meetings on Sunday-Wednesday & Friday*

**Basin Group:** 3610 N Golder, Odessa, TX 432-366-9076  
*Meetings held Sunday-Saturday*

**Candlelight Page 144 Meeting:** 4516 Robin Lane, Midland, TX  
*Meetings held on Friday 10:00 PM*

**Free At Last Group:** 1615 E Murphy, Odessa, TX  
*Meetings on Monday*

**Grupo Basin- Spanish Mtg:** 3610 N Golder, Odessa, TX 432-366-9076  
*Meetings on Monday & Wednesday*

**Little House Group:** 606 W Kansas, Midland, TX 432-682-8842  
*Meetings on Sunday, Monday, Wednesday-Saturday*

**Lost & Found Group:** 2000 Maurice Rd, Odessa, TX

*Meetings held Tuesday-Thursdays*

**Open Smoking Group:** 1515 W Carter, Midland, TX 432-301-2252  
*Meetings on Sunday & Thursday*

**Serenity Group:** 3100 N A St Bldg C, Midland, TX 432-685-3100  
*Meetings held Sunday-Saturday*

**Slingshot Group:** 2000 Maurice Rd, Odessa, TX 79763  
*Meetings on Sunday*

**Suburban Group:** 2433 W 11<sup>th</sup>, Odessa, TX  
*Meetings held Sunday-Saturday*

**The 12 Step Group:** 5501 N Midkiff Rd, Midland, TX 432-553-7220  
*Meetings on Saturday*

**Celebrate Recovery**

**Crossroads** 432-368-2500  
[www.infor@crchurch.cc](http://www.infor@crchurch.cc)  
6901 S State Hwy 191, Odessa, TX 79762  
301 S Bruce St, Monahans, TX 79756  
*Tuesdays at 6:15 PM*

**First United Methodist** Jody Wallin: 432-337-1527  
415 N Lee Ave, Odessa, TX 79761  
*Mondays from 7:00-9:00 PM*  
300 N Main St, Midland, TX 79701  
*Tuesdays 7:00-7:45 PM (main session) 7:45-8:30 PM (groups)*

**Grace Christian Fellowship**  
3450 Billy Hext Rd, Odessa, TX 79765 (\*Go to North Entrance)  
*6:30-7:30 PM*

**Kelview Heights Baptist Church** Jim Connell: 432-682-3842  
402 Scharbauer Dr, Midland, TX 79705  
*Thursdays at 6:30 PM*

**Sherwood Church of Christ** Terry Brown: 432-967-1392  
4900 N Dixie Blvd, Odessa, TX 79762  
*Mondays at 7:00 PM*

**Clover House** 432-580-0321  
3603 Andrews Hwy, Odessa, TX 79762 800-226-4042  
*Provides Adult Residential and Outpatient/Aftercare Substance Abuse Treatment Services with the purpose for successful reentry and reintegration into society by merging the modified Texas Therapeutic Community (TC) model, cognitive intervention/restructuring, support groups, community resources, and other components necessary to promote the transition of learned behavior and skills into healthy social practices.*

**Drug Addicts Anonymous**  
2900 Kermit Hwy, Odessa, TX  
[www.daausa.org](http://www.daausa.org)

**Narcotics Anonymous**

[www.NA.org](http://www.NA.org)  
[www.BLRNA.org](http://www.BLRNA.org)

**Early Bird's NA**

501 N Loraine, Midland, TX  
7:00AM

**Life's Wonders Group**

4516 Robin Lane, Midland, TX  
*Meetings on Monday, Wednesday & Saturday (7:00-8:00 PM)*

Lynn S: 432-234-1887  
Jenn P: 432-241-3420  
Bianca C: 432-438-5919

**New Awakenings Group**

Asbury Methodist Church, 4001 E University, Odessa, TX  
*Meetings on Tuesday & Thursday (7:00-8:00 PM)*

Jaime S: 432-202-4836

**The Ties That Bind Group**

4933 W 42<sup>nd</sup> St, Odessa, TX  
*Meetings on Mon & Wed (6:30-7:30 PM), Friday (8-9 PM), Sat (10-11 PM)*

Eddie T: 432-288-8715  
Keri Ann: 210-772-0804  
Holly S: 432-308-0325

**Xodus Group**

501 N Loraine St, Midland, TX  
*Meetings on Tuesday, Thursday, Friday & Sunday (7:00-8:00 PM)*

Don H: 432-640-9447  
Barbara M: 432-631-8370  
Juan C: 432-557-7693

**OSAR (Outreach, Screening, Assessment & Referral)**

844-420-3684

*License counselors provide free screenings and referrals to detox services, in-patient and outpatient treatment facilities, and other recovery options for anyone struggling with alcoholism, drug abuse, other addictions, or co-occurring mental health disorders.*

**Oxford House**

[www.oxfordhouse.org](http://www.oxfordhouse.org)

*A democratically run, self-supporting and drug free home program. 4 houses located in Odessa (3 men, 1 women)*

**Permian Basin Regional Council on Alcohol and Drug Abuse**

432-580-5100

120 E 2<sup>nd</sup> St, Odessa, TX 79761

[www.pbrcada.org](http://www.pbrcada.org)

*Provide services and information to all who may be adversely affected by alcohol and drugs. Services include*

**Families Matter!**

432-580-5100

120 E 2<sup>nd</sup> St, Odessa, TX 79761

*A parenting awareness and drug risk education program, providing community-based intervention services to parenting males and females at risk for involvement or currently involved with the Department of Family and Protective Services with substance use disorders or who are at risk of developing substance use disorders. Monday-Friday*

**Impact Youth**

432-333-4100

620 N Grant Suite 802, Odessa, TX 79761

*Program to educate and reduce the onset of alcohol, tobacco and other drug use in youth.*

**Midessa Community Alliance Coalition**

432-333-4100

620 N Grant Ave, Odessa, TX 79761

*Works to increase citizen participation and commitment among all sectors of the community to reduce substance use and abuse in Ector and Midland counties.*

**PermiaCare Substance Abuse**

1012 W McArthur, Odessa, TX 79764

432-333-3265

**Fresh Start Program**

*Provides outpatient substance abuse treatment to adult men and women who do not need more intensive treatment.*

**She's For Sure Program**

*Provides outpatient substance abuse treatment to adult women who have a history of substance abuse and have children under the age of 18 or are pregnant.*

**Top Rank Youth Program**

*Provides outpatient substance abuse treatment for adolescents (ages 13 to 17) who do not require a more intensive form of treatment.*

**Turning Point**

432-580-2654

2000 Maurice Rd, Odessa, TX 79763

*Provides detoxification services and intensive residential treatment to adults needing more intensive treatment for their addictions.*

**Co-Occurring Psychiatric and Chemical Dependency (COPSD) Program**

*Provides services to those who have a mental illness and addiction issues. Services include individual counseling, case management, and referrals to outside resources.*

600 N Grant Ave, Odessa, TX 79761

432-333-3265

401 E Illinois, Midland, TX 79701

432-570-3300

**Springboard Center**

432-620-0255

200 Corporate Dr, Midland, TX 79705

*Services include: Residential, Outpatient, Short-term residential, Residential detoxification, Outpatient day treatment or partial hospitalization, Intensive outpatient treatment. Most major insurances accepted including Aetna, Blue Cross and Blue Shield, Cigna, Magellan Health Services, United Healthcare and Value Options.*

**Straight Line Foundation**

2840 Andrews Highway, Odessa, TX 79762

432-813-9983

[www.thestraightlinegroup.com/](http://www.thestraightlinegroup.com/)

*Seeks to assist those looking for Alcohol and Drug Addiction Treatment Facilities that best meet their needs. We are currently working toward obtaining Drug and Alcohol Detoxification Facilities tied to our intensive Recovery Communities for extended assistance with Addiction issues. We are working toward creating an Intensive Outpatient Program and counselling department. Our proven operational design for Recovery Communities allows residents that have completed detoxification and treatment to have a safe and accountable housing community immersed in recovery life.*

**Teen Challenge Adult Centers of Texas, Inc**

432-687-0348

6901 S County Rd 1200, Midland, TX 79706

*Residential treatment program operated on a holistic model of drug and alcohol recovery.*

**Thrive United**

432-701-8678

501 N Loraine, Midland, TX

**Angel Haven**

*Angel Haven currently is one home on Robin Lane in Midland, Tx, however we are in the process of building a village. The village will hopefully be able to hold 80+ adults and children and will be located on Elkin's Road north of Midland (more to come as more is revealed). To be put on the list to become a resident please send your name, the best contact phone number, email and sobriety date to:*

[Garrett@thrivingunited.org](mailto:Garrett@thrivingunited.org)

### **All Recovery Meetings**

All recovery meetings welcomes all who struggle with addiction, are affected by addiction and/or support the recovery lifestyle. An All recovery meeting is "non-denominational", meaning all pathways of recovery are embraced at these meetings. Monday-Sunday 12:15-1:15PM.

### **Crystal Meth Anonymous Women's Group**

[www.crystalmeth.org](http://www.crystalmeth.org)

501 N Loraine, Midland, TX

Tuesdays at 5:30 PM

### **Give It Forward Closet**

There are many people starting their path into recovery with little or nothing. We have a huge room with donated clothes that we give to those in need. Thriving United also has a huge storage with beds, furniture, and anything to help those people in need!

### **Recovery Center**

We offer an array of services to the community: Peer Recovery, Support Groups, Recovery Café, Computer Lab, Meditation Room, Peer Support Services, Peer Supportive Housing.

### **West Texas Counseling & Rehab (WTRC)**

866-286-9827

[www.wtcr.net](http://www.wtcr.net)

515 N Golder Ave, Odessa, TX 79761

432-335-8141

2401 W Wall St, Midland, TX 79701

432-687-3945

WTRC is a network of outpatient opioid use disorder treatment programs providing maintenance, counseling, and medically supervised withdrawal services. WTRC offers outpatient treatment for OUD using opiate agonist therapy with methadone and buprenorphine.

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## **TRANSPORTATION**

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### **Midland-Odessa Urban Transit District**

432-561-9990

[www.ez-rider.org](http://www.ez-rider.org)

8007 E Hwy 80, Odessa, TX 79765

Public transportation provider in Midland and Odessa urbanized areas. E-Z Rider.

### **Odessa Links: Lift Program**

432-582-0099

119 W 4<sup>th</sup> St Ste 201, Odessa, TX 79761

Gives low income participants the resource of transportation assistance via a monthly bus voucher to help them seek/maintain employment, take their children to school or attend school themselves, and access additional resources that can assist in improving their health, education, and ability to become self-sufficient.

### **West Texas Opportunities, Inc**

432-333-9344

[www.gowto.org](http://www.gowto.org)

700 N Grant Suite 150, Odessa, TX 79761

Services include Section 5311 rural public transportation (TRAX), job access/reverse commute and work/training transportation from West Odessa.

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## **VETERAN RESOURCES**

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### **Christmas in Action**

500 S Lee Street Midland, TX

432-683-4177

E. Pearl Street Odessa, TX

432-368-9022

Helps with home repairs.

### **Disabled American Veterans (DAV)**

Isaac Garnett: 432-685-7408

*The Disabled American Veterans is an organization created in 1920 by World War I veterans for disabled military veterans of the United States Armed Forces that helps them and their families through various means*  
[artleal3@gmail.com](mailto:artleal3@gmail.com)

**Ector County Veteran Services** 432-498-4015

1010 E 8<sup>th</sup> St, Room 350, Odessa, TX 79761

*Assistance to all Veterans and their families in applying for benefits to which they may be entitled. Office Hours: Mon (7:00 AM-3:00 PM); Tues/Wed (9:00AM-6:00PM); Thurs/Fri (8:00AM-5:00PM) OFFICE IS UNMANNED*

**Endeavors: Veteran Support Services** 210-891-3310

[vwc-sa@endeavors.org](mailto:vwc-sa@endeavors.org)

*Assist with behavioral health services, emergency food assistance, and laptops. Housing stability Program.*

**George H. O'Brien, Jr VA Medical Center** 800-472-1365

300 Veterans Blvd, Big Springs, TX 79720

Renew / Refill medications ext 2600

Make / change appointments ext 2800

Community Care ext 7270

Speak to a Nurse Ext 2502

Veterans Can get ID's at this location

VA Notification Line (within 72 hour of admission into ER) 1-844-724-7842

**Goodwill Permian Basin Region** 682-241-3307

*Help pay for CDL, Help get license or jobs for veterans.*

**H.E.A.R.T. (Healing Emotions Above Reasons & Thoughts)** 432-230-9078

[www.permianbasinheart.org](http://www.permianbasinheart.org)

*Works with Veterans and First Responders, active & retired who deal with the private daily battle of Anxiety, Depression & PTSD.*

**H.O.R.S.E Center** Russell Porter 432-634-8726

2306 E. County Road 140, Midland, TX

*Helping Oneself be Resilient, finding Serenity and Empowerment (H.O.R.S.E) incorporates the use of the horse to address learning goals, emotional growth/learning, using a team approach.*

**Lamun-Lusk-Sanchez Texas State Veteran Home** 432-268-8387

[www.texasveterans.com](http://www.texasveterans.com)

*Provide services to all Texan Veterans. Services include nursing facility for Texas Veterans, their spouses and Gold Star parents; Affordable long-term nursing care; Alzheimer's unit, rehab: PT, OT, ST. (\$47/day for veteran/ \$147/day non-veteran)*

**Midland County Veteran Services** 432-213-2448 – text please

2110 N A St, Midland, TX 79705

[brandon.adkins@tvc.texas.gov](mailto:brandon.adkins@tvc.texas.gov)

*Help filing claims*

**Midland Vet Center** Call Center: 877-927-8387

4400 N Midland Dr, Ste 540, Midland, TX 79707

432-697-8222

*Provides readjustment counseling for eligible veterans, service members, and their families in the effort to make a successful transition from military to civilian life.*

**Military Veteran Peer Network** Jayni Whitefield : 432-770-9326

401 E. Illinois Ave Ste 107 Midland, TX 79701

600 N. Grant Street Odessa, TX 79761

[www.milvetpeer.net](http://www.milvetpeer.net)

*Provides resources for veterans, services members, and their families within the Permian Basin. Conducts monthly Peer-to-Peer Groups within the Permian Basin.*

**Odessa Lions Club** 432-335-0234  
1101 Whitaker Ave # 202 Odessa, TX 79763

**Permian Basin CBOC** 432-685-2110  
8050 East Hwy 191, Odessa, TX 79765

**Permian Warrior Partnership (PWP)** 432-210-4900  
[www.permianwarriorpartnership.org](http://www.permianwarriorpartnership.org)  
*The PWP is committed to improving veterans' quality of life in the Permian Basin through the coordination of local services and opportunities; from housing and employment to enrollment in VA e-benefits, healthcare, recreation, and more.*

**Project Amistad** 915-407-3223  
12100 Esther Lama Dr, El Paso, TX 79936  
[www.projectamistad.org](http://www.projectamistad.org)  
*Mission statement: "To advocate, connect and deliver social services to communities ensuring a dignified and meaningful life for all."*

**Soldier and Family Readiness Specialist** 800-252-8032  
[www.va.ng.mil/](http://www.va.ng.mil/) Spanish: 800-252-8387  
Specialist Tammorrow Constantine 806-765-6882 Opt 8  
*The Soldier and Family Readiness Specialists provide assistance and non-medical case management to service members and families on a variety of subjects. Services include basic financial education, Tricare claims assistance, ID card questions, resource and referral to community services, state agencies, employment assistance and guidance through the Exceptional Family Member Program.*

**Texas Veteran's Land Board** 1-800-252-8387  
1700 Congress Ave, Austin, TX 78701  
[www.vlb.texas.gov](http://www.vlb.texas.gov)  
*The VLB Veterans Land Loan Program is the only one of its kind in the nation, giving Texas Veterans and Military Members the opportunity to borrow up to \$150,000 to purchase land at competitive interest rates while typically requiring a minimum five percent down payment for tracts of one acre or more.*

**Texas Veterans Commission Rural Veterans Employment Rep** Office 432-367-1418  
2626 JBS Pkwy, Bldg G, Rom 108, Odessa, TX 79761 Cell 432-488-8740

**Texas Veterans Commission Healthcare Advocate** 432-653-7281  
[www.tvc.texas.gov](http://www.tvc.texas.gov)  
*Our Texas Veterans Health Care Advocacy team acts on the veterans behalf as a liaison between veterans and the U.S. Department of Veteran Affairs (VA) to resolve access issues involving VA health care related services such as: VA billing issues, MRIs, x-Rays, Pharmacy assistance, appointments, enrollment/eligibility.*

**Odessa Region:**

Wilson & Young MoH VA Clinic: 8050 E Hwy 191, Odessa, TX 79765  
Health Care Advocate: Jerry Villarreal ([jerry.villarreal@tvc.texas.gov](mailto:jerry.villarreal@tvc.texas.gov))

**Texas Workforce Commission: Just for Veterans**  
[www.twc.texas.gov/jobseekers/just-veterans](http://www.twc.texas.gov/jobseekers/just-veterans)  
[www.workforcepb.org](http://www.workforcepb.org)  
2626 JBS Parkway, Building D, Odessa TX, 79761 432-367-3332  
3600 N Garfield, Midland, TX 79705 432-686-4879

*The Texas Veterans Commission has resources available for those with a service-connected disability that limits the ability to work or prevents you from working. Their Veteran Readiness and Employment (formerly called Vocational Rehabilitation and Employment) program helps you explore employment options and address training needs. In some cases, your family members may also qualify for certain benefits.*

**The Ranch at Dove Tree: Tactical Recovery**

877-979-5619

1406 Quinlan St, Lubbock, TX

[www.ranchatdovetree.com](http://www.ranchatdovetree.com)

Detox and residential treatment services for our nation's Veterans and First Responders. Providing trauma-informed care within a service oriented culture. Two Veteran & First Responder-specific small groups per week led by an EMDR therapist.

**Triage number after hours**

1-866-862-7863

**US Dept of Veteran Affairs: Veteran Crisis Line**

1-800-273-8255 (press 1)

[www.Veteranscrisisline.net](http://www.Veteranscrisisline.net)

Call: 988

*The Veterans Crisis Line is free and confidential. When you call, chat, or text, a qualified responder will listen and help. You decide how much information to share. Support doesn't end with your conversation. Our responders can connect you with the resources you need. TEXT 838255.*

**Veteran Crisis Line**

Dial 988 then press 1

[www.veteranscrisisline.net](http://www.veteranscrisisline.net)

1-800-273-8255

TEXT 838255

*Veterans and service members in crisis aren't alone. If you're thinking about hurting yourself, having thoughts of suicide, or becoming self-destructive, we're ready to help. Contact us immediately if you or the Veteran or service member in your life is showing signs of crisis, such as: talking about feeling hopeless, experiencing anxiety or agitation and/or increasing risky behaviors or substance use.*

**Veterans Experience Office (VEO)**

1-800-698-2411

[www.va.gov/ve/myva411.asp](http://www.va.gov/ve/myva411.asp)

*Available 24 hours a day, 7 days a week—simplifies and improves customer access to VA through a single, easy-to-remember phone number. Callers can also press Option 9 to connect directly with a VA service recovery specialist to share concerns, offer recommendations, or ask questions.*

**VA Health Care & the Affordable Act –**

1-877-222-8387

[www.va.gov/aca](http://www.va.gov/aca)

*The Affordable Care Act (ACA)—also known as the health care law—was created to expand access to coverage, control health care costs, and improve health care quality and care coordination.*

**VA Hotline – this is actually Waco Benefits line**

1-800-827-1000

**White House VA Hotline**

1-855-948-2311

*The hotline serves Veterans, their families, caregivers and survivors by giving them a direct, nonemergency, contact line available 24 hours a day, 365 days a year with agents — the majority of whom are Veterans or from a Veteran family — who are trained to address general and common VA inquiries.*

**VA Education**

1-888-442-4551

**VA Transportation**

432-263-7361 Ext: 5682

*Transportation out of Big Springs, TX to veterans.*

**Veteran Treatment Court**

432-688-4116

500 N Loraine St, Suite 6, Midland, TX 79701

*Texas Veterans Treatment Court is a specialized court designed to meet the particular needs of the veteran community.*

**Veteran of Foreign Wars (VFW)**

*Nonprofit veterans service organization comprised of eligible veterans and military service members from the active, Guard and Reserve forces. To foster camaraderie among United States veterans of overseas conflicts.*

**Post 4149** 432-684-9226  
409 Veterans Airpark Ln Midland, TX

**Post 4372** 432-362-3796  
208 E 63<sup>rd</sup> St, Odessa, TX 79762 432-366-5881

**Post 6717** 432-332-4921  
2264 S Sargent Ave, Odessa, TX

**Post 7208** 432-684-6079  
1306 E. Taylor Ave Midland, TX

**Wilson and Young Medal of Honor VA Clinic** 432-685-2110  
TX-191 Frontage, Odessa, TX 79762

[www.va.gov](http://www.va.gov)

*Outpatient clinic offers primary care and specialty health services, including mental health care, physical and occupational therapy, treatment for addiction and substance abuse, women's health services, and more.*

Kyndra Jones- Social Worker- 432-685-2110 Ext: 2386

Open M-F 7:30am-4:30pm

**Community Resources -MCH Family Health Clinic**

<b>Organization Name</b>	<b>Area Primarily Served</b>	<b>Phone</b>	<b>Website</b>	<b>Services Provided</b>
Midessa Transportation	Odessa/Midland	432-235-1951	<a href="http://www.midessatransportation.com">www.midessatransportation.com</a>	Provides taxi transportation for patients with no transportation.
Agape Counseling Services of West Texas	Odessa/Midland	432-550-LOVE (5683) or 432-818-1275	<a href="http://www.agapewesttexas.com">www.agapewesttexas.com</a>	The mission of Agape is to empower individuals, families, churches and communities by promoting wellness through counseling, education, consultation, and mediation from a Christian perspective.
Agape Dream Center FreedomHouse	Odessa	432-337-1745	<a href="http://www.agapedreamcenter.com">http://www.agapedreamcenter.com</a>	Freedom House Discipleship is an intense Twelve-Month program that is designed to help individuals who are just being released from prison/jail and those struggling with drug addiction who have attempted to make it on the streets with no success.
Alternative Solutions Counseling	Odessa	432-582-2444	<a href="http://www.alternativelivesolutionscounseling.com">www.alternativelivesolutionscounseling.com</a>	Alternative Life Solutions Counseling seeks to help individuals find an alternative solution and new directions in life's daily struggles.
Basin Detox	West Texas	800-317-7818	<a href="http://www.basindetox.com">www.basindetox.com</a>	Provide a comfortable and safe medical detoxification to alleviate the withdrawal symptoms and the anxieties while having to go through detox.
Catholic Charities	Ector County	432-332-1387	<a href="http://www.catholiccharitiesodessatx.org/">http://www.catholiccharitiesodessatx.org/</a>	Catholic Charities provides a continuum of services to those in need. Our goal is to meet the immediate needs, such as food, medicine and utilities, and to prepare clients for a life of self-sufficiency through training in money management, literacy, GED preparedness, and workforce training. All educational programs are provided free-of-charge.
Centers for Children and Families (Centers)	West Texas	432-570-1084	<a href="http://www.centerswesttexas.org/">http://www.centerswesttexas.org/</a>	Centers for Children and Families exists to improve quality of life and strengthen the communities we serve through counseling, educational and supportive services. Services include general counseling, military support, post-adoption support, parent education classes and supervised visitations.
The Crisis Center	Serving Andrews, Crane, Ector, Gaines, Loving, Reese, Ward and Winkler Counties	432-333-2527	<a href="http://www.odessacrisiscenter.org">www.odessacrisiscenter.org</a>	Established 32 years ago, The Crisis Center currently assists nearly anyone impacted by a violent crime. Client services and program areas include The Crisis Center's Family Violence Shelter in Odessa, a Crisis Response Team, a 24-hour Crisis Hotline, Counseling Services and Support Groups, Community Awareness Programs and Primary Prevention Initiatives.
Beth Desilets, LPC-S, RPT	Odessa	432-333-3667	<a href="http://bethdesilets.com">bethdesilets.com</a>	Counseling services for adults, adolescents, and children. Registered play therapist.
Door of Hope Mission	Odessa	432-337-8294	<a href="http://www.doorofhopemission.com/home.html">http://www.doorofhopemission.com/home.html</a>	The Door of Hope Mission has been blessed since 1966 in providing help and hope to countless numbers of those whose lives seem to have been turned upside down. The Mission provides for immediate physical needs -- including food, clothing and shelter -- however, our programs are designed to lead the homeless to permanent independence built upon a personal relationship with Christ.

Community Resources -MCH Family Health Clinic				
Organization Name	Area Primarily Served	Phone	Website	Services Provided
Daniel Dorethy, LPC-S	Odessa	432-333-3667		Counseling Services for adults and adolescents. Also specializes in drug and alcohol counseling.
Ector County Health Department	Ector County	432-498-4141	<a href="http://www.co.ector.tx.us/default.aspx?Ector_County/Health_Department">http://www.co.ector.tx.us/default.aspx?Ector_County/Health_Department</a>	The Ector County Health Department offers immunizations, nursing services including STD testing and treatment and other health education.
Ector County Physical Activity Coalition	Ector County	432-640-2680	<a href="http://www.getfitector.com">www.getfitector.com</a>	The Ector County Physical Activity Coalition was formed in 2015 to influence physical activity and healthy lifestyle behaviors in our county. Please visit the website to view the calendar of free classes available to the public.
ECISD Community Outreach Center	Odessa	432-456-8569		Social workers on staff to assist with clothing, food, utilities, shelter and other basic needs for ECISD students and their families.
Epilepsy Foundation Texas	Texas	806-785-1171	<a href="http://eftx.org/">http://eftx.org/</a>	The Epilepsy Foundation leads the fight to stop seizures, find a cure and overcome the challenges created by epilepsy. They help patients with anything from information to medical clinics and camps for kids.
EZ Rider	Odessa	432-561-9990	<a href="http://www.ez-rider.org/">http://www.ez-rider.org/</a>	Local bus services with 6 routes throughout Odessa. Paratransit services also available with approved application.
Family Promise of Odessa	Odessa	432-339-7100 or 432-934-6693		Family Promise of Odessa, Inc. exists to enable homeless families with children to achieve lasting self-sufficiency by providing temporary shelter, meals access to existing community social services.
Harmony Home Children's Advocacy Center	Ector County	432-333-5233	<a href="http://www.ohcac.org/">www.ohcac.org/</a>	Harmony Home CAC serves children from Ector County and 14 surrounding counties who are between the ages of 3 and 17. All of their services are offered free of charge to the victim and his/her non-offending caregivers. Primary services include: forensic interviews, victim services, therapy and community education and outreach.
The Life Center: Sexual Integrity for Life	Midland and Odessa	432-617-8378	<a href="http://www.midlandlifecenter.org/">http://www.midlandlifecenter.org/</a>	The Life Center promotes sexual integrity, and their vision is to inspire and equip individuals to make positive decisions for life and relationships. They offer three departments: Prevention, Intervention and Restoration, and an expansion of services through satellite offices in Andrews and Odessa. Assist with diapers and formula when available.
Lions Club	Permian Basin	432-335-0294	<a href="http://www.odessadtions.org/">http://www.odessadtions.org/</a>	Children's and Adult Eye Conservation is chaired by Les Williams To get help, adults are screened by The Salvation Army at 810 E. 11th St. in Odessa. The appropriate paperwork may be submitted at that location and the applicant will be contacted for a scheduled eye exam after their application is approved.
MCH Children's Miracle Network	Permian Basin	432-640-1247	<a href="http://mchodessa.com/childrens-miracle-network/">http://mchodessa.com/childrens-miracle-network/</a>	CMN hospitals provide life-saving research and state-of-the-art care for seriously ill children 24 hours a day, 365 days a year.

**Community Resources -MCH Family Health Clinic**

<b>Organization Name</b>	<b>Area Primarily Served</b>	<b>Phone</b>	<b>Website</b>	<b>Services Provided</b>
Meals on Wheels of Odessa	Odessa	432-333-6451	<a href="http://www.mowodessa.com">www.mowodessa.com</a>	Our service provides meals to adults 60 years of age or older and disabled adults 18 years or older who are home bound and unable by reason of disability to prepare their own meals.
Medical Transportation Program (MTP)		877-633-8747	<a href="http://www.dshs.state.tx.us/cshcn/mtp.shtm">http://www.dshs.state.tx.us/cshcn/mtp.shtm</a>	Many CSHCN Services Program clients can use the Medical Transportation Program (MTP) to get to their doctor's office, drugstore, or any place that they get medical services. If you have no way to get to these places, MTP can help you.
Midland/Odessa Area AIDS Support (MAAS)	Midland and Odessa	432-218-2002	<a href="http://www.ribbonsoflight.org/">http://www.ribbonsoflight.org/</a>	The organization offers support groups for people with HIV/AIDS and separate groups for their families in Midland and Odessa; a program to teach AIDS awareness in the secondary schools; CARE Teams that provide spiritual and emotional support to people with AIDS in their homes; and grief recovery groups.
Mission Messiah	Odessa	432-580-5222	<a href="http://www.missionmessiah.org/">http://www.missionmessiah.org/</a>	Transitional Housing for women and children dealing with debilitating problems such as drug dependency, eating disorders, suicidal tendencies, etc. Consists of a 12-month program that includes ministry, counseling, work assignments, educational and career counseling.
Oceans Behavioral Hospital Permian Basin	Permian Basin	432-561-5915	<a href="http://oceanspermianbasin.com">http://oceanspermianbasin.com</a>	At Oceans Behavioral Hospital Permian Basin, your loved one's healing is our only focus. We are passionate about helping young adults, older adults and seniors attain the best possible quality of life and manage daily challenges.
Odessa Links	Odessa	432-582-0099	<a href="http://www.odessalinks.org">www.odessalinks.org</a>	Odessa Links connects community members in need of assistance to valuable resources, organizations and initiatives.
Odessa WIC Clinic	Odessa	866-907-0080	<a href="http://www.dshs.state.tx.us/wichd/">http://www.dshs.state.tx.us/wichd/</a>	The Special Supplemental Nutrition Program for Women, Infant and Children, popularly known as WIC, is a nutrition program that helps pregnant women, new mothers, and young children eat well, learn about nutrition, and stay healthy. WIC provides nutrition education and counseling, nutritious foods, and help accessing health care to low-income women, infants, and children.
Palmer Drug Abuse Program (PDAP)	Odessa/Midland	432-685-3009	<a href="http://www.pdapmidland.org">www.pdapmidland.org</a>	PDAP is a fellowship of young people and parents who share their experiences, love and understanding that they may solve their common problems and help others to recover from the effects of mind-changing chemicals. PDAP provides people with tools to successfully prevent substance abuse, delay its onset or reduce substance abuse-related behaviors.
Permian Basin Community Centers for MHMR	Ector, Midland, Culberson, Pecos, Presidio, Jeff Davis, Hudspeth and Brewster Counties	432-333-3265 (Crisis Hotline)	<a href="http://www.pbmhmr.com">www.pbmhmr.com</a>	Permian Basin Community Centers is a public agency that provides a comprehensive array of services to persons experiencing major mental illnesses, mental retardation and chemical dependency.

Community Resources -MCH Family Health Clinic				
Organization Name	Area Primarily Served	Phone	Website	Services Provided
Permian Basin Mission Center	Permian Basin	432-337-0554	<a href="http://www.pbmission.org/">http://www.pbmission.org/</a>	The Permian Basin Mission Center is a non-profit, inter-denominational benevolent agency seeking to provide relief to families and individuals experiencing difficulties in life. The Center provides food, clothing, and furniture, as well as life-skill work-shops.
Permian Basin Rehab Center	Permian Basin	432-332-8244	<a href="http://pbrehab.com/">http://pbrehab.com/</a>	The mission of PBRC is to make life better for our patients, their families, and our community by providing compassionate, dignified, and high quality therapeutic services to children and adults with any kind of disability, regardless of their ability to pay.
Permian Basin Regional Council on Alcohol & Drug Abuse (PBRCADEA)	Permian Basin	432-580-5100	<a href="http://www.pbrcada.org">www.pbrcada.org</a>	Provides resources to support the local and statewide alcohol, tobacco and other drug prevention. Programs provide individuals and families with access to caring counselors who provide needed resources, referrals, assessments, crisis intervention and/or motivational interviewing needed to successfully address substance use disorders.
Pink the Basin	Permian Basin	432-940-7465	<a href="http://pinkthebasin.com/">http://pinkthebasin.com/</a>	Pink the Basin provides grants, which allow women in the Permian Basin who cannot afford a mammogram due to a lack of or inadequate insurance, to get the mammography services they need.
Procure Specialty Provider Network	Odessa		<a href="http://www.procureodessa.com">www.procureodessa.com</a>	Procure is the ambulatory and physician group of Medical Center Health System. Procure provides specialty care in Cardiology, ENT, Ortho, Gastro, Pain Management, Wound Care/Skin Disorders, and Ob/gyn. The Family Health Clinic utilizes this specialty network in providing referrals to patients that need specialty care.
Prevention Resource Center Region 9	Andrews, Borden, Coke, Concho, Crane, Crockett, Dawson, Ector, Gaines, Glasscock, Howard, Irion, Kimble, Loving, Martin, Mason, McCulloch, Menard, Midland, Pecos, Reagan, Reeves, Schleicher, Sterling, Sutton, Terrell, Tom Green, Upton, Ward and Winkler	432-580-5100	<a href="http://reg9prc.org/">http://reg9prc.org/</a>	Department State Health Services has established 11 Prevention Resource Centers across the state of Texas. Region 9 PRC has been given the resources to maximize prevention efforts by performing a coordinative role between DSHS and other entities that are involved in alcohol, tobacco, and other drugs. The overall goal of Region 9 PRC is to increase the effectiveness and visibility of prevention of alcohol, tobacco and other drug use and abuse within the region through information dissemination, community education, identification of community resources and identifying best practices in prevention.
Rays of Hope	Odessa/Midland	432-684-5437	<a href="http://www.raysofhopemidland.org">www.raysofhopemidland.org</a>	Rays of Hope Children's Grief Centre is a community outreach of HospiceMidland. We work with children 4 years to 18 years who have experienced a loss due to death, divorce or other painful transition.

**Community Resources -MCH Family Health Clinic**

<b>Organization Name</b>	<b>Area Primarily Served</b>	<b>Phone</b>	<b>Website</b>	<b>Services Provided</b>
Rivercrest	Permian Basin	1-800-777-5722	<a href="http://www.rivercresthospital.com">http://www.rivercresthospital.com</a>	River Crest Hospital is a modern 80-bed hospital, specializing in the treatment of mental health and substance abuse that can afflict persons of all ages, from children and adolescents to adults and the elderly.
The Salvation Army	Odessa	432-332-0738	<a href="http://www.salvationarmyusa.org/">www.salvationarmyusa.org/</a>	Multifaceted religious and social service organization actively engaged in addressing the needs of the homeless and hungry, persons in financial crisis, and at risk children and youth.
Samaritan Counseling Center of West Texas	Permian Basin	432-563-4144	<a href="http://www.samaritanccwtx.org/">http://www.samaritanccwtx.org/</a>	Clients may contact the center to schedule an appointment. The Center has a standard fee, but many insurance policies cover services. Some churches and employers have contracted to underwrite a portion of treatments, and assistance is provided for those clients with no insurance and low income. The Center provides counseling in a number of areas, provides services free to active military, veterans and their families, and offers workshops for families going through divorce.
"SHARE" - Sharing Hands Respite Service	West Texas	432-818-1253	<a href="http://www.sharewesttexas.org/">http://www.sharewesttexas.org/</a>	SHARE partners with all members of families where there are children with special needs, supporting their efforts to establish and maintain strong and successful families. SHARE provides respite services as well as programs for siblings, parents, grandparents, and extended families.
Springboard Center	Permian Basin	432-620-0255	<a href="https://www.springboardcenter.com">https://www.springboardcenter.com</a>	The mission of the Springboard Center is to restore health and dignity to individuals and families by providing quality treatment and counseling for alcoholism and drug addiction to the residents of the Permian Basin and beyond and to raise the level of community awareness concerning substance abuse. The Springboard Center treatment programs and services are based on proven 12-step principles and best practice for addiction treatment. The Springboard Center treats the whole person believing that diet, nutrition, exercise, emotional, mental and spiritual development help ensure long-term recovery.
Stay Together Program	Midland and Odessa	432-699-1466 1-800-922-7829	<a href="http://highsky.org/programs_stay_together.html">http://highsky.org/programs_stay_together.html</a>	The Stay Together Program delivers services to families with children/youth 0-17 years of age, who are experiencing runaway, truant, or delinquent behaviors. Youth and families experiencing family conflict are also eligible for these services. The Stay Together Program is preventative in nature and engages the youth and their families early on to help ensure that the family remains intact, and to prevent the involvement of more restrictive state agencies such as Juvenile Probation and Child Protective Services.
Texas Department of Health and Human Services - Odessa	Odessa	432-333-5141; 1-800-252-9330	<a href="http://www.HHSC.state.tx.us">www.HHSC.state.tx.us</a>	Provides/Offers food stamp programs, TANF (Temporary Assistance for Needy Families) and Medicaid for children, pregnant women and parents of deprived children.

**Community Resources -MCH Family Health Clinic**

<b>Organization Name</b>	<b>Area Primarily Served</b>	<b>Phone</b>	<b>Website</b>	<b>Services Provided</b>
Texas Youth & Runaway Hotline		800-989-6884	<a href="http://www.dfps.state.tx.us/Youth_Hotline/default.asp">http://www.dfps.state.tx.us/Youth_Hotline/default.asp</a>	The Texas Youth and Runaway hotline is answered 24-hour, seven days a week and provides prevention services to youths, parents, siblings and other family members who are in need of a caring voice and listening ear.
Texas Runaway Hotline		888-580-HELP (4357)	<a href="http://www.texasrunaway.org">www.texasrunaway.org</a>	Texas Runaway Hotline is a confidential and free telephone hotline that offers referrals, safe runaway shelters, conference calling, message relay service (fostering communication between kids and parents) and education for kids and parents about runaway rights.
Texas Tech Health Science Center of the Permian Basin	Permian Basin	432-703-5254	<a href="http://www.texastechphysicians.com/Permian">www.texastechphysicians.com/Permian</a>	Texas Tech Psychiatry program offers mental health services to the residents of the region and the Texas Tech Ob/Gyn department offers a BCCS program that provides special benefits for women who need screening and diagnostic for breast and/or cervical cancer.
Top Rank Youth Program Odessa - affiliated with Permian Basin Community Centers	Ector and Midland Counties	432-570-3390	<a href="http://www.pbmhmr.com">www.pbmhmr.com</a>	The Top Rank Youth program is a youth outpatient substance abuse treatment designed for adolescents who do not require the more structured environment of residential treatment to achieve and maintain abstinence. The program ensures access to a full continuum of treatment services and provides sufficient treatment intensity to achieve treatment plan goals for both the adolescent and their families.
Turning Point	Permian Basin	432-580-2654	<a href="http://www.pbmhmr.com">www.pbmhmr.com</a>	Turning Point is a treatment facility in Odessa, Texas which specializes in substance abuse services. They provide residential short-term treatment options for those who enroll. They also accommodate ASL or other assistance for hearing impaired and Spanish speakers.
United Way of Odessa	Odessa	432-332-0941	<a href="http://www.unitedwayodessa.org/">http://www.unitedwayodessa.org/</a>	United Way of Odessa and its program providers impact the lives of 1 in every 3 Odessans. The work of United Way staff, volunteers and donors provides people with the resources necessary to build a quality life.
UTPB Center for Behavioral Analysis	Odessa	432-552-2365	<a href="http://www.utpb.edu/bac/council.htm">http://www.utpb.edu/bac/council.htm</a>	Counseling and testing center.
UTPB First 5 Nurse-Family Partnership	Ector County	432-552-2163	<a href="http://www.nursefamilypartnership.org/locations/texas/star-care-nurse-family-partnership">http://www.nursefamilypartnership.org/locations/texas/star-care-nurse-family-partnership</a>	Nurse-Family Partnership (NFP) is a voluntary prevention program that provides nurse home visitation services to low-income, first-time mothers. Nurses begin home visits early in the mother's pregnancy and continue visitation until the child's second birthday. Nurses provide support, education and counseling on health, behavioral and self-sufficiency issues. This program is funded by a federal grant awarded to the Texas Health and Human Services Commission from the U.S. Department of Health and Human Services. This program is also part of HHSC's Home Visiting Program, which also includes the Parents as Teachers and the Home Instruction for Parents of Preschool Youngsters (HIPPI) programs. These evidence-based programs help parents prepare their children from birth through age-five, for success in school and beyond.

**Community Resources -MCH Family Health Clinic**

<b>Organization Name</b>	<b>Area Primarily Served</b>	<b>Phone</b>	<b>Website</b>	<b>Services Provided</b>
West Texas Area Counseling Center	Odessa	432-550-3838		Counseling for clients age 3 and older.
West Texas Cancer Center	Permian Basin	432-335-8276	<a href="http://www.texasoncology.com/">http://www.texasoncology.com/</a>	Texas Oncology-Odessa West Texas Cancer Center allows you to be close to care, close to home. We believe you shouldn't have to choose between high-quality care and proximity to the critical support of your family and friends.
West Texas Food Bank	Permian Basin	432-580-6333	<a href="https://www.wtxfoodbank.org">https://www.wtxfoodbank.org</a>	The West Texas Food Bank (WTFB) is the largest collaborative non-profit, non-governmental hunger relief agency serving the Permian Basin. In 2014, we supplied 4.1 million meals to hungry West Texans. As a proud member of Feeding America, we support the nutritional needs of children, families, and seniors through strategic partnerships with civic groups, corporate groups, and private donors. We distribute donated and purchased food to a network of over 80 Partner Agencies in 19 counties across 34,000 square miles in West Texas.
West Texas Opportunities	West Texas	432-333-9027	<a href="http://www.gowto.org/">http://www.gowto.org/</a>	West Texas Opportunities, Inc. was created for the purpose of administering the provisions of the Economic Opportunity Act of 1964 and its subsequent amendments. It is dedicated to the proposition that the United States can achieve full economic and social potential as a nation only if every individual, regardless of race, creed or sex, has the opportunity to develop to the full extent of his or her capabilities.
Workforce Solutions	Permian Basin	432-367-3332	<a href="http://www.workforcepb.org">www.workforcepb.org</a>	Workforce Solutions Permian Basin is your one-stop for employers, job seekers, and youth to find needed tools for workforce-related issues. Our mission is to "invest in the future through jobs and training" here in the Permian Basin.



# INFORMATION GAPS

# Information Gaps

- While the following information gaps exist in the health data section of this report, please note that every effort was made to compensate for these gaps in the interviews conducted by Community Hospital Consulting.
  - This assessment seeks to address the community’s health needs by evaluating the most current data available. However, published data inevitably lags behind due to publication and analysis logistics.
  - Due to smaller population numbers and the general rural nature of Ector County, 1-year estimates for the majority of data indicators are statistically unreliable. Therefore, sets of years were combined to increase the reliability of the data while maintaining the combined county-level perspective.
  - The use of local information has been used to supplement the demographic data section, and specifically used in an effort to emphasize the rapid population growth in Ector County. Because census data is collected every ten years, periodic updates are provided by data vendors based on a variety of population health factors. Due to the rapid population growth and significant transient population within Ector County, total population and projection estimates are difficult to accurately depict. Therefore, CHC Consulting has provided demographic data from Syntellis that includes census periodic updates, as well as supplemental information from local reports in an attempt to emphasize the effect of the current oil boom on current population and projected population numbers.
  - Links included for sources were accurate when data was collected.



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# ABOUT COMMUNITY HOSPITAL CONSULTING

# About CHC Consulting

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- Community Hospital Corporation owns, manages and consults with hospitals through three distinct organizations – CHC Hospitals, CHC Consulting and CHC ContinueCare, which share a common purpose of preserving and protecting community hospitals.
- Based in Plano, Texas, CHC Consulting provides the resources and experience community hospitals need to improve quality outcomes, patient satisfaction and financial performance. For more information about CHC Consulting, please visit the website at: [www.chc.com](http://www.chc.com)



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# APPENDIX

- SUMMARY OF DATA SOURCES
- DATA REFERENCES
- MUA/P AND HPSA INFORMATION
- INTERVIEWEE INFORMATION
- FHC SURVEY
- PRIORITY BALLOT



# SUMMARY OF DATA SOURCES

# Summary of Data Sources

- **Demographics**

- This study utilized demographic data from **Syntellis**.
- The **United States Census Bureau** provides foreign-born population statistics by county and state; <https://data.census.gov/cedsci/table?q=foreign%20born&tid=ACSDP1Y2019.DP02>.
- The **United States Census Bureau** provides 2019-2023 American Community Survey 5-Year Estimates for racial/ethnic population information. Data can be accessed at: <https://data.census.gov/cedsci/table?q=race%20and%20ethnicity&g=0500000US48135&d=ACS%205-Year%20Estimates%20Data%20Profiles>.
- This study utilizes data from the **Economic Innovation Group**, which provides distressed community index scores by county and state: <https://eig.org/dci/interactive-map?path=state/>.
- **Data USA** provides access to industry workforce categories at the county and state level: <https://datausa.io/>.
- Food insecurity information is pulled from **Feeding America's Map the Meal Gap**, which provides food insecurity data by county, congressional district and state: <http://map.feedingamerica.org/>.
- **Economic Policy Institute, Family Budget Map** provides a breakdown of estimates monthly costs in specific categories for Ector County, TX; <https://www.epi.org/resources/budget/budget-map/>.
- **FRED Economic Data** provides statistics on median household income for county: <https://fred.stlouisfed.org/series/MHITX48135A052NCEN>.
- This study also used health data collected by the **SparkMap**, a national platform that provides public and custom tools produced by the Center for Applied Research and Engagement Systems (CARES) at the University of Missouri. Data can be accessed at <https://engagementnetwork.org/>.
- The **United States Bureau of Labor Statistics**, Local Area Unemployment Statistics provides unemployment statistics by county and state; <http://www.bls.gov/lau/#tables>.
- The **Texas Education Agency** provides enrollment statistics on students in local county schools in Texas: <https://rptsvr1.tea.texas.gov/adhocrpt/adste.html>.
- **Data USA** provides access to transportation data at the county and state level: <https://datausa.io/>.
- **The Annie E. Casey Foundation** is a private charitable organization, dedicated to helping build better futures for disadvantaged children in the United States. One of their initiatives is the Kids Count Data Center, which provides access to hundreds of measures of child well-being by county and state; <http://datacenter.kidscount.org/>.

- **Health Data**

- The **County Health Rankings** are made available by the Robert Wood Johnson Foundation and the University of Wisconsin Population Health Institute. The Rankings measure the health of nearly all counties in the nation and rank them within states. The Rankings are compiled using county-level measures from a variety of national and state data sources. These measures are standardized and combined using scientifically-informed weights. The Rankings are based on a model of population health that emphasizes the many factors that, if improved, can help make communities healthier places to live, learn, work and play. Building on the work of America's Health Rankings, the University of Wisconsin Population Health Institute has used this model to rank the health of Wisconsin's counties every year since 2003; <http://www.countyhealthrankings.org/>.
- The **Centers for Disease Control and Prevention National Center for Health Statistics WONDER Tool** provides access to public health statistics and community health data including, but not limited to, mortality, chronic conditions, and communicable diseases; <http://wonder.cdc.gov/ucd-icd10.html>.

# Summary of Data Sources

- **Health Data (continued)**

- This study utilizes a state level data from **Center for Disease Control and Prevention, Chronic Disease Indicators**, filtered for Texas; <https://www.cdc.gov/cdi/>.
- This study utilizes a county level data from **Center for Disease Control and Prevention, PLACES: Local Data for Better Health**, County Data 2022 Release, filtered for Ector County, TX; [https://data.cdc.gov/500-Cities-Places/PLACES-County-Data-GIS-Friendly-Format-2022-releas/xyst-f73f/about\\_data](https://data.cdc.gov/500-Cities-Places/PLACES-County-Data-GIS-Friendly-Format-2022-releas/xyst-f73f/about_data).
- This study utilizes a county level data from **Center for Disease Control and Prevention, PLACES: Local Data for Better Health**, County Data 2023 Release, filtered for Ector County, TX; [https://data.cdc.gov/500-Cities-Places/PLACES-County-Data-GIS-Friendly-Format-2023-releas/7cmc-7y5g/about\\_data](https://data.cdc.gov/500-Cities-Places/PLACES-County-Data-GIS-Friendly-Format-2023-releas/7cmc-7y5g/about_data).
- This study utilizes a county level data from **Center for Disease Control and Prevention, PLACES: Local Data for Better Health**, County Data 2024 Release, filtered for Ector County, TX; [https://data.cdc.gov/500-Cities-Places/PLACES-County-Data-GIS-Friendly-Format-2024-releas/i46a-9kgh/about\\_data](https://data.cdc.gov/500-Cities-Places/PLACES-County-Data-GIS-Friendly-Format-2024-releas/i46a-9kgh/about_data).
- This study also used health data collected by the **SparkMap**, a national platform that provides public and custom tools produced by the Center for Applied Research and Engagement Systems (CARES) at the University of Missouri. Data can be accessed at <https://engagementnetwork.org/>.
- The **U.S. Census Bureau's Small Area Health Insurance Estimates** program produces the only source of data for single-year estimates of health insurance coverage status for all counties in the U.S. by selected economic and demographic characteristics. Data can be accessed at <https://www.census.gov/data-tools/demo/sahie/index.html>.
- The **Texas Health and Human Services Healthcare Statistics** department provides Medicaid and CHIP Enrollment by Risk Group by County data. Data can be accessed at: <https://www.hhs.texas.gov/about/records-statistics/data-statistics/healthcare-statistics>.
- The **U.S. Department of Health and Human Services Health Resources and Services Administration (HRSA)** provides Medically Underserved Area / Population and Health Professional Shortage Area scores, and can be accessed at: <https://datawarehouse.hrsa.gov/tools/analyzers.aspx>.
- The **Texas Cancer Registry** is a statewide, population-based registry that serves as the foundation for measuring the cancer burden in Texas. Data can be accessed at: <https://www.cancer-rates.info/tx/>.
- The **Centers for Medicare & Medicaid Services, Office of Minority Health** provides public tools to better understand disparities in chronic diseases. Data can be accessed at: <https://data.cms.gov/mapping-medicare-disparities>.

- **Phone Interviews**

- CHC Consulting conducted interviews on behalf MCH and FHC from August 20, 2024 – February 18, 2025.
- Interviews were conducted and summarized by Valerie Hayes, Director of Planning and Raegen Price, Planning Analyst.

- **Clinic Surveys**

- CHC Consulting created a 4 question paper survey tool in both English and Spanish for FHC – Clements, FHC – JBS (Healthy Kids Clinic), FHC – West University and FHC – North Sam Houston (Women's Clinic) sites from February 3, 2025 – February 28, 2025.
- Quantitative data from the surveys was analyzed and reported by CHC Consulting.



# DATA REFERENCES

# Distressed Communities Index

- The Distressed Communities Index (DCI) brings attention to the deep disparities in economic well-being that separate U.S. communities. The latest Census data is used to sort zip codes, counties, and congressional districts into five quintiles of well-being: **prosperous**, **comfortable**, **mid-tier**, **at risk**, and **distressed**. The index allows us to explore disparities within and across cities and states, as well.
- The seven components of the index are:
  1. **No high school diploma:** Share of the 25 and older population without a high school diploma or equivalent.
  2. **Housing vacancy rate:** Share of habitable housing that is unoccupied, excluding properties that are for seasonal, recreational, or occasional use.
  3. **Adults not working:** Share of the prime-age (25-54) population that is not currently employed.
  4. **Poverty rate:** Share of the population below the poverty line.
  5. **Median income ratio:** Median household income as a share of metro area median household income (or state, for non-metro areas and all congressional districts).
  6. **Changes in employment:** Percent change in the number of jobs over the past five years.
  7. **Changes in establishments:** Percent change in the number of business establishments over the past five years.

# 2024 Poverty Guidelines

2024 POVERTY GUIDELINES FOR THE 48 CONTIGUOUS STATES AND THE DISTRICT OF COLUMBIA	
Persons in family/household	Poverty guideline
1	\$15,060
2	\$20,440
3	\$25,820
4	\$31,200
5	\$36,580
6	\$41,960
7	\$47,340
8	\$52,720
For families/households with more than 8 persons, add \$5,380 for each additional person.	



# HPSA AND MUA/P INFORMATION

# Medically Underserved Areas/Populations

## *Background*

- Medically Underserved Areas (MUAs) and Medically Underserved Populations (MUPs) are areas or populations designated by HRSA as having too few primary care providers, high infant mortality, high poverty or a high elderly population.
- MUAs have a shortage of primary care services for residents within a geographic area such as:
  - A whole county
  - A group of neighboring counties
  - A group or urban census tracts
  - A group of county or civil divisions
- MUPs are specific sub-groups of people living in a defined geographic area with a shortage of primary care services. These groups may face economic, cultural, or linguistic barriers to health care. Examples include, but are not limited to:
  - Homeless
  - Low income
  - Medicaid eligible
  - Native American
  - Migrant farmworkers

# Medically Underserved Areas/Populations

## *Background (continued)*

- The Index of Medical Underservice (IMU) is applied to data on a service area to obtain a score for the area. IMU is calculated based on four criteria:
  1. Population to provider ratio
  2. Percent of the population below the federal poverty level
  3. Percent of the population over age 65
  4. Infant mortality rate
- The IMU scale is from 1 to 100, where 0 represents ‘completely underserved’ and 100 represents ‘best served’ or ‘least underserved.’
- Each service area or population group found to have an IMU of 62.0 or less qualifies for designation as a Medically Underserved Area or Medically Underserved Population.
- *Please note that there are currently no Medically Underserved Areas or Medically Underserved Populations in Ector County, Texas.*

# Health Professional Shortage Areas

## *Background*

- Health Professional Shortage Areas (HPSAs) are designations that indicate health care provider shortages in:
  - Primary care
  - Dental health
  - Mental health
- These shortages may be geographic-, population-, or facility-based:
  - Geographic Area: A shortage of providers for the entire population within a defined geographic area.
  - Population Groups: A shortage of providers for a specific population group(s) within a defined geographic area (e.g., low income, migrant farmworkers, and other groups)
  - Facilities:
    - Other Facility (OFAC)
    - Correctional Facility
    - State Mental Hospitals
    - Automatic Facility HPSAs (FQHCs, FQHC Look-A-Likes, Indian Health Facilities, HIS and Tribal Hospitals, Dual-funded Community Health Centers/Tribal Clinics, CMS-Certified Rural Health Clinics (RHCs) that meet National Health Service Corps (NHSC) site requirements)

# Health Professional Shortage Areas

## *Background (continued)*

- HRSA reviews these applications to determine if they meet the eligibility criteria for designation. The main eligibility criterion is that the proposed designation meets a threshold ratio for population to providers.
- Once designated, HRSA scores HPSAs on a scale of 0-25 for primary care and mental health, and 0-26 for dental health, with higher scores indicating greater need.

Discipline	HPSA ID	HPSA Name	Designation Type	Primary State Name	County Name	HPSA FTE Short	HPSA Score	PC MCTA Score	Status	Rural Status	Designation Date	Update Date
Primary Care	1482191523	Ector County	Geographic HPSA	Texas	Ector County, TX	5.22	11	14	Designated	Partially Rural	07/01/2019	08/06/2021
		<b>Component State Name</b>	<b>Component County Name</b>	<b>Component Name</b>		<b>Component Type</b>		<b>Component GEOID</b>		<b>Component Rural Status</b>		
		Texas	Ector	Ector		Single County		48135		Partially Rural		
Mental Health	7488989333	Ector County	Geographic HPSA	Texas	Ector County, TX	5.94	17	NA	Designated	Partially Rural	04/23/2019	09/10/2021
		<b>Component State Name</b>	<b>Component County Name</b>	<b>Component Name</b>		<b>Component Type</b>		<b>Component GEOID</b>		<b>Component Rural Status</b>		
		Texas	Ector	Ector		Single County		48135		Partially Rural		
Primary Care	14899948Q5	ECTOR COUNTY HOSPITAL DISTRICT	Federally Qualified Health Center Look-alike	Texas	Ector County, TX		20	18	Designated	Non-Rural	09/28/2018	09/11/2021
		<b>Site Name</b>	<b>Site Address</b>	<b>Site City</b>	<b>Site State</b>	<b>Site ZIP Code</b>		<b>County</b>		<b>Rural Status</b>		
		Ector County Hospital District	840 W Clements St	Odessa	TX	79763-4601		Ector		Non-Rural		
		Ector County Hospital District/ MCH Women's Clinic	375 N Sam Houston Ave	Odessa	TX	79761-5051		Ector		Non-Rural		
		Ector County Hospital District/MCH Family Health Clinic	6030 W University Blvd	Odessa	TX	79764-8530		Ector		Non-Rural		
		Ector County Hospital District/MCH Healthy Kids Clinic	3001 John Ben Shepperd Pkwy STE 100	Odessa	TX	79762-8126		Ector		Non-Rural		
Mental Health	74899948O7	ECTOR COUNTY HOSPITAL DISTRICT	Federally Qualified Health Center Look-alike	Texas	Ector County, TX		21	NA	Designated	Non-Rural	09/28/2018	09/11/2021





# INTERVIEWEE INFORMATION

## Medical Center Hospital and Family Health Clinic Community Health Needs Assessment Interviewee Information

Name	Title	Organization	Interview Date	County Served	Interviewer	IRS Category			Population Served
						A	B	C	
Margaret Burton	Community Volunteer Board Member	Ector County Family Health Clinic	2/6/2025	Multi-county area; including Ector County	Valerie Hayes		X		General Public, Underserved
Adina Crane	Director of Volunteer Services (Auxiliary)	Medical Center Health System	2/17/2025	Multi-county area; including Ector County	Valerie Hayes		X		General Public
Lori Dunham	Executive Director	Crisis Center of West Texas	2/14/2025	Multi-county area; including Ector County	Valerie Hayes		X		Underserved, Vulnerable, Mental Health
Renee Earls	President & Chief Executive Officer	Odessa Chamber of Commerce	8/20/2024	Ector County	Raegen Price			X	General Public
Dustin Fawcett	County Judge	Ector County	2/14/2025	Ector County	Valerie Hayes			X	General Public
Brandy Garcia	Director	Ector County Health Department	8/20/2024	Ector County	Raegen Price	X			General Public
Sreedevi Godey, MD	Physician & Medical Director	Family Health Clinic	2/7/2025	Multi-county area; including Ector County	Valerie Hayes		X		Underserved
Minerva Gonzales	Director of Nursing	Sul Ross State University	2/11/2025	Multi-county area; including Ector County	Valerie Hayes		X		Young Adult
Merry Hart, MD	Physician	MCH Healthy Kids Clinic	2/5/2025	Multi-county area; including Ector County	Valerie Hayes		X		Pediatric, Youth, Adolescent
Doug Herget	Director of Pastoral Care	Medical Center Health System	2/14/2025	Multi-county area; including Ector County	Valerie Hayes		X		General Public
Ali Hernandez	Director of Health Services	Ector County Independent School District	1/29/2025	Ector County	Valerie Hayes		X		Youth
Minh Hong	Pharmacist	Medical Center Health System	2/13/2025	Multi-county area; including Ector County	Valerie Hayes		X		General Public
Will Kappauf	Board Member Board Member	Ector County Hospital District Family Health Clinic	2/7/2025	Multi-county area; including Ector County	Valerie Hayes		X		General Public, Underserved
Todd Luzadder	Chief Operating Officer	PermiaCare	2/3/2025	Multi-county area; including Ector County	Valerie Hayes		X		General Public, Mental Health
Kim Ortega	Executive Director	Permian Basin Rehab Center	2/18/2025	Multi-county area; including Ector County	Valerie Hayes		X		General Public, Underserved, Acute Injuries, Disabilities
Karime Ramirez	Director of Case Management	Medical Center Health System	2/6/2025	Multi-county area; including Ector County	Valerie Hayes		X		General Public

## Medical Center Hospital and Family Health Clinic Community Health Needs Assessment Interviewee Information

Name	Title	Organization	Interview Date	County Served	Interviewer	IRS Category			Population Served
						A	B	C	
Samantha Serrano	Program Manager	Children's Miracle Network	2/9/2025	Multi-county area; including Ector County	Valerie Hayes		X		Pediatric, Youth, Adolescent
Greg Shipkey, MD	Physician	Medical Center Health System	2/13/2025	Multi-county area; including Ector County	Valerie Hayes		X		General Public
Jade Smith	Certified Community Behavioral Health Clinic (CCBHC) Manager	PermiaCare	1/29/2025	Multi-county area; including Ector County	Valerie Hayes		X		General Public, Mental Health
Craig Stoker	Executive Director	Meals on Wheels	8/28/2024	Ector County	Raegen Price		X		Elderly, Seniors
Willie Taylor	Board President	Family Health Clinic	2/5/2025	Multi-county area; including Ector County	Valerie Hayes		X		Underserved
Chris Tovar	Director of Continuing Education	University of Texas of the Permian Basin	2/10/2025	Multi-county area; including Ector County	Valerie Hayes		X		Young Adult
DeAnn Weekly	Assistant Principle	Ector County Independent School District	2/13/2025	Ector County	Valerie Hayes		X		Youth

A: Work for a state, local, tribal, or regional governmental public health department (or equivalent department or agency) with knowledge, information, or expertise relevant to the health needs of the community

B: Member of a medically underserved, low-income, and minority populations in the community, or individuals or organizations serving or representing the interests of such populations

C: Community Leaders

Source: Medical Center Hospital and Family Health Clinic Community Health Needs Assessment Interviews conducted by Community Hospital Consulting; August 20, 2024 – February 18, 2025



# FAMILY HEALTH CLINIC SURVEY

## Encuesta del Paciente

Favor de dar su opinión acerca de MCH Family Health Clinic participando en esta encuesta anónima y confidencial. ¡Gracias!

**(See the reverse side of this page to take the survey in English)**

### 1. ¿Dónde suele ir cuando está enfermo o necesita ver a un médico?

- a. No suelo ir al médico.
- b. Veo a un médico en un centro diferente, el nombre del médico es:

- \_\_\_\_\_
- c. Voy a MCH Family Health Clinic.
  - d. Uso el servicio de Urgencia.
  - e. Uso cuidado virtual (mi visita con el doctor es por teléfono or computadora).
  - f. Otro: \_\_\_\_\_

### 2. ¿Usted o algún miembro de su familia (padres, hermanos, hijos, etc.) tienen problemas para ver a un médico?

- a. Si la respuesta es sí, ¿por qué? (seleccione todas las que apliquen)
  - a. Costo
  - b. No tiene seguro
  - c. Seguro limitado
  - d. Barreras del idioma
  - e. Transporte
  - f. Falta de horas extendidas o durante los fines de semana
  - g. Problemas tecnología
  - h. Otro (explique): \_\_\_\_\_

b. No

### 3. ¿Qué probabilidades hay de que venga a MCH Family Health Clinic la próxima vez que esté enfermo o necesite ver a un médico?

- a. Muy probable
- b. Algo probable
- c. Algo improbable
- d. Muy improbable
- e. No está seguro

Explique, por favor:

\_\_\_\_\_

### 4. ¿Qué tan probable es que utilice MCH Family Health Clinic si ofreciera horarios extendidos, como por las tardes o los fines de semana?

- a. Muy probable
- b. Algo probable
- c. Algo improbable
- d. Muy improbable
- e. No está seguro

Explique, por favor:

\_\_\_\_\_

## Encuesta del Paciente

Favor de dar su opinión acerca de MCH Family Health Clinic participando en esta encuesta anónima y confidencial. ¡Gracias!

**(See the reverse side of this page to take the survey in English)**

### 1. ¿Dónde suele ir cuando está enfermo o necesita ver a un médico?

- a. No suelo ir al médico.
- b. Veo a un médico en un centro diferente, el nombre del médico es:

- \_\_\_\_\_
- c. Voy a MCH Family Health Clinic.
  - d. Uso el servicio de Urgencia.
  - e. Uso cuidado virtual (mi visita con el doctor es por teléfono or computadora).
  - f. Otro: \_\_\_\_\_

### 2. ¿Usted o algún miembro de su familia (padres, hermanos, hijos, etc.) tienen problemas para ver a un médico?

- a. Si la respuesta es sí, ¿por qué? (seleccione todas las que apliquen)
  - a. Costo
  - b. No tiene seguro
  - c. Seguro limitado
  - d. Barreras del idioma
  - e. Transporte
  - f. Falta de horas extendidas o durante los fines de semana
  - g. Problemas tecnología
  - h. Otro (explique): \_\_\_\_\_

b. No

### 3. ¿Qué probabilidades hay de que venga a MCH Family Health Clinic la próxima vez que esté enfermo o necesite ver a un médico?

- a. Muy probable
- b. Algo probable
- c. Algo improbable
- d. Muy improbable
- e. No está seguro

Explique, por favor:

\_\_\_\_\_

### 4. ¿Qué tan probable es que utilice MCH Family Health Clinic si ofreciera horarios extendidos, como por las tardes o los fines de semana?

- a. Muy probable
- b. Algo probable
- c. Algo improbable
- d. Muy improbable
- e. No está seguro

Explique, por favor:

\_\_\_\_\_

## Patient Survey

Please give us your input about the MCH Family Health Clinic by taking this anonymous and confidential survey. Thank you!

**(Consulte el reverso de la página para participar en esta encuesta en Español)**

### 1. Where do you usually go when you're sick or need to see a doctor?

- a. I don't usually go to the doctor.
- b. I see a doctor at a different facility. Doctor's Name:

\_\_\_\_\_

- c. I go to the MCH Family Health Clinic.
- d. I use the Emergency Department.
- e. I use virtual care (i.e. telehealth).

f. Other: \_\_\_\_\_

### 2. Do you or does anyone in your family (parent, sibling, child, etc.) have problems seeing a doctor?

a. If yes, why? (select all that apply)

- a. Cost
- b. No insurance
- c. Limited insurance
- d. Language barriers
- e. Transportation
- f. Lack of extended or weekend hours
- g. Technology problems
- h. Other: \_\_\_\_\_

b. No

### 3. How likely are you to come to the MCH Family Health Clinic next time that you're sick or need to see a doctor?

- a. Extremely likely
- b. Somewhat likely
- c. Somewhat unlikely
- d. Very unlikely
- e. Unsure

Please explain:

\_\_\_\_\_

### 4. How likely are you to use the MCH Family Health Clinic if it offered extended hours, such as evenings or weekends?

- a. Extremely likely
- b. Somewhat likely
- c. Somewhat unlikely
- d. Very unlikely
- e. Unsure

Please explain:

\_\_\_\_\_

## Patient Survey

Please give us your input about the MCH Family Health Clinic by taking this anonymous and confidential survey. Thank you!

**(Consulte el reverso de la página para participar en esta encuesta en Español)**

### 1. Where do you usually go when you're sick or need to see a doctor?

- a. I don't usually go to the doctor.
- b. I see a doctor at a different facility. Doctor's Name:

\_\_\_\_\_

- c. I go to the MCH Family Health Clinic.
- d. I use the Emergency Department.
- e. I use virtual care (i.e. telehealth).

f. Other: \_\_\_\_\_

### 2. Do you or does anyone in your family (parent, sibling, child, etc.) have problems seeing a doctor?

a. If yes, why? (select all that apply)

- a. Cost
- b. No insurance
- c. Limited insurance
- d. Language barriers
- e. Transportation
- f. Lack of extended or weekend hours
- g. Technology problems
- h. Other: \_\_\_\_\_

b. No

### 3. How likely are you to come to the MCH Family Health Clinic next time that you're sick or need to see a doctor?

- a. Extremely likely
- b. Somewhat likely
- c. Somewhat unlikely
- d. Very unlikely
- e. Unsure

Please explain:

\_\_\_\_\_

### 4. How likely are you to use the MCH Family Health Clinic if it offered extended hours, such as evenings or weekends?

- a. Extremely likely
- b. Somewhat likely
- c. Somewhat unlikely
- d. Very unlikely
- e. Unsure

Please explain:

\_\_\_\_\_



# PRIORITY BALLOT

Prioritization Ballot

**Upon reviewing the comprehensive preliminary findings report for the 2025 Family Health Clinic (FHC) Community Health Needs Assessment (CHNA), we have identified the following needs for the FHC CHNA Team to prioritize *in order of importance*.**

**Please review the following criteria (Size and Prevalence of the Issue, Effectiveness of Interventions and FHC Capacity) that we would like for you to use when identifying the top community health priorities for FHC, then cast 3 votes for each priority.**

**1. Size and Prevalence of the Issue**

***In thinking about the "Size and Prevalence" of the health need identified, ask yourself the following questions listed below to figure out if the overall magnitude of the health issue should be ranked as a "1" (least important) or a "5" (most important).***

- a. How many people does this affect?
- b. How does the prevalence of this issue in our communities compare with its prevalence in other counties or the state?
- c. How serious are the consequences? (urgency; severity; economic loss)

**2. Effectiveness of Interventions**

***In thinking about the "Effectiveness of Interventions" of the health need identified, ask yourself the following questions listed below to figure out if the overall magnitude of the health issue should be ranked as a "1" (least important) or a "5" (most important).***

- a. How likely is it that actions taken by FHC will make a difference?
- b. How likely is it that actions taken by FHC will improve quality of life?
- c. How likely is it that progress can be made in both the short term and the long term?
- d. How likely is it that the community will experience reduction of long-term health cost?

**3. FHC Capacity**

***In thinking about the Capacity of FHC to address the health need identified, ask yourself the following questions listed below to figure out if the overall magnitude of the health issue should be ranked as a "1" (least important) or a "5" (most important).***

- a. Are people at FHC likely to support actions around this issue? (ready)
- b. Will it be necessary to change behaviors and attitudes in relation to this issue? (willing)
- c. Are the necessary resources and leadership available to us now? (able)

***\*Please note that the identified health needs below are in alphabetical order for now, and will be shifted in order of importance once they are ranked by the CHNA Team.***

**\* 1. Access to Dental and Vision Care Services and Providers**

	1 (Least Important)	2	3	4	5 (Most Important)
Size and Prevalence of the Issue	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Effectiveness of Interventions	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
FHC Capacity	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

**\* 2. Access to Mental and Behavioral Health Care Services and Providers**

	1 (Least Important)	2	3	4	5 (Most Important)
Size and Prevalence of the Issue	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Effectiveness of Interventions	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
FHC Capacity	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

**\* 3. Continued Emphasis on Healthcare Workforce Recruitment, Retention and Patient Care Coordination to Improve Access to Primary and Specialty Care**

	1 (Least Important)	2	3	4	5 (Most Important)
Size and Prevalence of the Issue	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Effectiveness of Interventions	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
FHC Capacity	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

**\* 4. Increased Focus on Addressing Social Determinants of Health Across Underserved Populations**

	1 (Least Important)	2	3	4	5 (Most Important)
Size and Prevalence of the Issue	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Effectiveness of Interventions	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
FHC Capacity	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

\* 5. Prevention, Education and Services to Address High Mortality Rates, Chronic Diseases, Preventable Conditions and Unhealthy Lifestyles

	1 (Least Important)	2	3	4	5 (Most Important)
Size and Prevalence of the Issue	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Effectiveness of Interventions	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
FHC Capacity	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

\* 6. When thinking about the above needs, are there any on this list that you DO NOT feel that FHC could/would work on over the next 3 years?

Yes, we could/should work on this issue.      No, we cannot/should not work on this issue.

Access to Dental and Vision Care Services and Providers	<input type="radio"/>	<input type="radio"/>
Access to Mental and Behavioral Health Care Services and Providers	<input type="radio"/>	<input type="radio"/>
Continued Emphasis on Healthcare Workforce Recruitment, Retention and Patient Care Coordination to Improve Access to Primary and Specialty Care	<input type="radio"/>	<input type="radio"/>
Increased Focus on Addressing Social Determinants of Health Across Underserved Populations	<input type="radio"/>	<input type="radio"/>
Prevention, Education and Services to Address High Mortality Rates, Chronic Diseases, Preventable Conditions and Unhealthy Lifestyles	<input type="radio"/>	<input type="radio"/>

## **Section 2:**

# **Implementation Plan**

# Medical Center Health System Family Health Clinic FY 2026 - FY 2028 Implementation Plan

A comprehensive, six-step community health needs assessment (“CHNA”) was conducted for Medical Center Hospital (MCH) and the Family Health Clinic (FHC) by Community Hospital Consulting (CHC Consulting). This CHNA utilizes relevant health data and stakeholder input to identify the significant community health needs in Ector County, Texas.

The CHNA Team, consisting of leadership from MCH and the FHC, reviewed the research findings in May 2025 to prioritize the community health needs. Five significant community health needs were identified by assessing the prevalence of the issues identified from the health data findings combined with the frequency and severity of mentions in community input.

The list of prioritized needs, in descending order, is listed below:

- 1.) Prevention, Education and Services to Address High Mortality Rates, Chronic Diseases, Preventable Conditions and Unhealthy Lifestyles
- 2.) Continued Emphasis on Healthcare Workforce Recruitment, Retention and Patient Care Coordination to Improve Access to Primary and Specialty Care
- 3.) Increased Focus on Addressing Social Determinants of Health Across Underserved Populations
- 4.) Access to Mental and Behavioral Health Care Services and Providers
- 5.) Access to Dental and Vision Care Services and Providers

The CHNA Team participated in a prioritization process using a structured matrix to rank the community health needs based on three characteristics: size and prevalence of the issue, effectiveness of interventions, and their capacity to address the need. Once this prioritization process was complete, FHC leadership discussed the results and decided to address all of the five prioritized needs in various capacities through its implementation plan.

FHC leadership has developed an implementation plan to identify specific activities and services which directly address the identified priorities. The objectives were identified by studying the prioritized health needs, within the context of the hospital’s overall strategic plan and the availability of finite resources. The plan includes a rationale for each priority, followed by objectives, specific implementation activities, responsible leaders, and annual updates and progress (as appropriate).

The FHC Board reviewed and adopted the 2025 Community Health Needs Assessment and Implementation Plan on July 31, 2025.

# Priority #1: Prevention, Education and Services to Address High Mortality Rates, Chronic Diseases, Preventable Conditions and Unhealthy Lifestyles

**Rationale:**

Ector County continues to experience worse outcomes than the state of Texas across many indicators related to mortality, chronic disease, preventable conditions, and health-related behaviors. The overall mortality rate in Ector County remains higher than the state, and while some specific causes of death have shown localized improvement over recent years, others have worsened or remained elevated in comparison to statewide rates.

Heart disease is the leading cause of death in the county and while it is currently lower than the state, rates have increased locally while decreasing statewide. Cancer is the second leading cause of death and carries a higher mortality rate in Ector County, which also reports higher mortality rates of prostate, lung and bronchus, breast (female), and colon and rectum cancer than the state and higher incidence rates of lung and bronchus, breast (female), and colon and rectum cancer. Ector County maintains higher mortality rates than the state of Texas within the following causes of death: COVID-19, accidents (unintentional injuries), Alzheimer's disease, diabetes mellitus, chronic lower respiratory diseases and chronic liver disease and cirrhosis.

Ector County has experienced higher rates of sexually transmitted infections. Chlamydia incidence has remained consistently higher than the state for most of the past two decades, while gonorrhea rates, though fluctuating, have also tended to exceed state averages. The prevalence of HIV has increased in Ector County but remains lower than the state.

Chronic conditions are also more prevalent in Ector County. The percentage of adults and Medicare beneficiaries with diabetes is higher than statewide, and obesity is more widespread among both groups. Arthritis and asthma are more common among adults in Ector County, and the percentage of adults and Medicare beneficiaries with a disability is also higher locally. Ector County residents are more likely to report having no leisure-time physical activity, and higher percentages of adults reporting binge drinking and smoking compared to Texas as a whole.

Maternal and preventive health indicators further reflect disparities. Ector County has a significantly higher teen birth rate than both the state and the nation, affecting most racial and ethnic groups. Preventive screening rates are also lower. Fewer female Medicare beneficiaries receive annual mammograms compared to the state and national averages, and all racial and ethnic groups in the county have lower mammography screening rates. Additionally, flu and pneumonia vaccination rates among Medicare beneficiaries are lower in Ector County than in Texas overall.

Interviewees raised significant concerns about the rising prevalence of chronic conditions such as cancer (especially among low-income and younger populations), diabetes, and cardiovascular disease. Barriers to healthy living include limited access to chronic condition care in communities like West Odessa, reliance on fast food due to fast-paced lifestyles, and a lack of familiarity with fruits and vegetables that contribute to poor eating habits. One person observed, "Eating habits are what strain Midland and Odessa... it's not easy for a family to eat healthy here because you have to have a certain income to afford it." Rising food prices were frequently cited, with another participant noting, "Groceries are so expensive. The rising prices and inflation impact the ability for people to purchase food that's necessary for a healthy diet." Interviewees expressed appreciation for existing resources to address growing food insecurity concerns, but noted a gap in programs encouraging healthy eating. Additionally, community members voiced concern over limited safe outdoor spaces due to traffic, environmental discomfort, and extreme heat, contributing to inactive lifestyles. A growing measles outbreak also heightened anxiety around community health and immunization.

Lack of education and awareness further compound these challenges, with many residents unfamiliar with available services and the importance of preventive care. "There isn't enough education on the importance of having a primary care provider," one interviewee stated, while another added, "They avoid primary care because they think the doctor will give them bad news." Participants reported confusion about Medicare options and supplements for the elderly population and a need for more public health education related to physical activity and disease prevention. Residents also struggled to navigate the healthcare system and access affordable programs. As one respondent explained, "We need to collaborate and connect the dots for residents, whether it's helping people navigate insurance or find resources that help when purchasing food or understanding what's healthy." These gaps in education and outreach disproportionately affect underserved communities and reinforce existing barriers to managing chronic conditions and achieving overall wellness.

In the Family Health Clinic Survey, confusion around services offered at the Women's Clinic seemed to be an overarching theme. One respondent who completed the survey at the Women's Clinic location noted: "Wasn't aware I could come here for sickness." Another respondent at that location mentioned: "I didn't know I could come to the Women's clinic for sickness."

**Objective:**

*Implement programs and provide educational opportunities that seek to address unhealthy lifestyles and behaviors in the community*

Implementation Activity	Responsible Leader(s)	Current Examples (if applicable)	FY 2026		FY 2027		FY 2028	
			Status	Progress Updates	Status	Progress Updates	Status	Progress Updates
1.A. MCH and FHC will continue to work in conjunction to provide outreach and community activities, such as health fairs, community clinics, and education on general health and health careers to the community at large. At certain events, low cost flu shots are provided (free for Medicare patients), and free back to school vaccinations.	FHC Executive Director, FHC Management, FHC Employees and Providers							
1.B. FHC will continue to participate in community-wide events that focus on the maternal population to provide education and support to women of all ages with children and expectant mothers as opportunities arise. Participation by FHC surrounds the opportunity to promote services, promote providers, promote the fact that FHC accepts Medicaid and the sliding fee scale program for uninsured.	FHC Executive Director, FHC Management, FHC Employees and Providers							
1.C. FHC will continue to participate in Texas Health Steps and Texas Vaccines for Children to provide care for children from birth through adolescence. Additionally, FHC employees will continue to participate in conferences focused around their patient population's needs, such as the Texas Health Steps conference and Texas Vaccine for Children training/conference.	FHC Pediatric Providers, Nursing Manager and Clinical Staff							
1.D. FHC participates in the Texas Department of State Health Services (DSHS) Adult Safety Net (ASN) program to increase access to vaccination services for uninsured adults and improve immunization coverage levels.	FHC Providers, Nursing Manager and Clinical Staff							

## Priority #2: Continued Emphasis on Healthcare Workforce Recruitment, Retention and Patient Care Coordination to Improve Access to Primary and Specialty Care

### Rationale:

Ector County faces greater challenges in accessing primary and specialty care compared to the state. It is designated as a Health Professional Shortage Area by the U.S. Department of Health and Human Services. The county has a higher population-to-primary care physician ratio than both the state and the nation, indicating fewer available providers. Additionally, Ector County has a higher rate of preventable hospital events among Medicare beneficiaries than the state and national averages, highlighting gaps in care coordination and access to timely medical services.

Interviewees consistently expressed concern about limited access to both primary and specialty care due to provider shortages, long wait times, and population growth that has outpaced local healthcare capacity. Specialty care access is especially strained, with outmigration to cities like Lubbock, Midland, Houston, Dallas/Fort Worth and San Antonio common for services such as dermatology, neurology, rheumatology, and cardiology. One person stated, "There's a lack of ability to see subspecialists. If you want to see a dermatologist, there's a two year wait," while another noted, "We've grown so much in specialty care...but the medical workforce just can't keep up." One interviewee believes there is a need for additional infectious disease specialists in the community, specifically for local HIV patients.

Pediatric subspecialty care is particularly limited, and families often must travel for services like pediatric gastroenterology, rheumatology, endocrinology and child & adolescent psychiatry (intellectual disability diagnoses). As one parent explained, "They wish they could see them locally, they just don't have access to specialized pediatric care." Other specialties or services mentioned as needed due to long wait times or lack of coverage include gastroenterology, urology, ophthalmology, neurology, orthopedics, cardiology, dermatology, otolaryngology, podiatry, pulmonology, rheumatology and speech therapy.

Primary care faces similar access issues, with interviewees citing greater utilization of local urgent care clinics and misuse of the Emergency Room. A participant shared, "People have been conditioned to use ERs inappropriately...They use the ER like they would a primary care provider." Uninsured and Medicaid patients face additional barriers, and pediatric care access is limited in growing communities such as West Odessa. A lack of providers accepting public insurance and long wait times were frequently cited as challenges for families attempting to establish care with local pediatricians.

Interviewees also voiced concerns about the healthcare system's ability to keep pace with recent population growth, particularly with increased demand for internal medicine and pediatrics. Workforce shortages, aging providers nearing retirement, a potential local hospital closure and difficulty with recruitment and retention compound the strain. One interviewee noted, "There's not nearly enough primary care providers...our volume is up by thousands of patients per year." Language barriers, inadequate coordination of care, and lack of communication across systems—especially when patients leave the area for care—were also emphasized as significant challenges. As summarized by one respondent, "We do a terrible job of moving patients in, around or between providers...we let patients down because we don't have good control systems in place."

In the Family Health Clinic Survey, there was an increase in patients who utilized the Emergency Department when they are sick or need to see a doctor - particularly within Spanish respondents. Respondents providing additional detail noted they may leave the community for care, with one respondent noting "Mexico takes my insurance" and another respondent stating they go to "Ecuador or Mexico."

### Objective:

*Continue to increase access to health care services in the community through recruitment, retention and patient care coordination*

Implementation Activity	Responsible Leader(s)	Current Examples (if applicable)	FY 2026		FY 2027		FY 2028	
			Status	Progress Updates	Status	Progress Updates	Status	Progress Updates
2.A. As changes in physician staffing levels occur, FHC will evaluate the need for additional primary care providers and increased specialty care services.	Procure Admin, FHC Executive Director							
2.B. FHC will continue to promote its available primary care physicians or services through local media outlets, such as billboards, print media, radio spots on various health topics in both Spanish and English, and television interviews on varying topics for the uninsured.	MCHS Marketing, FHC Executive Director, Providers, and Staff							
2.C. FHC partners with local colleges and universities to support area residents pursuing education and future careers in providing health care services by having them rotate through the clinics.	FHC Executive Director, Providers, and Nursing Manager	Clinical nursing students from Odessa College, Nurse Practitioner students from various schools, pediatric and psych (for primary care hours) students from Texas Tech						
2.D. FHC collaborates with MCH to establish a primary care visit for hospital patients upon discharge that do not have a primary care physician and who are uninsured, as well as those who are insured but do not have an established primary care provider.	FHC Scheduling Coordinators and MCH Care Coordinators							
2.E. FHC will continue to provide patients' other physicians with a copy of their visit summaries upon request and to guide patients through the continuum of care, making sure that they are prepared for any upcoming appointments.	FHC Providers, Clinical Management and Nursing staff							
2.F. FHC will continue to utilize the MCHS lab to provide access to lab services for patients within the clinic. Additionally, critical lab results are reported to FHC staff outside of normal hours in order to quickly communicate with patients and instruct them on next steps throughout the continuum of care whenever necessary.	MCH Lab, FHC Executive Director, FHC Providers and Clinical Management							
2.G. In an effort to increase employee retention, FHC recognizes outstanding employees through nominations and award ceremonies on a regular basis.	FHC Management							
2.H. FHC participates in the system-wide electronic medical record (EMR). FHC physicians can access the EMR as necessary to properly care for patients discharged from the hospital and needed follow up care at FHC. Patients are able to access the portal to access their health information as necessary through the MyMCH Patient Portal.	FHC Providers, Clinical Management and Nursing staff							
2.I. FHC offers tuition reimbursement to support employees pursuing professional development and continuing education opportunities.	FHC Management							
2.J. FHC employees actively engage in professional development by participating in a range of educational opportunities offered by the Texas Association of Community Health Centers (TACHC).	FHC Providers, FHC Staff							

## Priority #3: Increased Focus on Addressing Social Determinants of Health Across Underserved Populations

### Rationale:

Ector County demonstrates greater socioeconomic challenges than the state of Texas across multiple social determinants of health. The county has a higher percentage of vacant housing units and a greater proportion of families living below the poverty line. Ector County ranks lower in economic well-being, with a high economic distress score and a significant number of disadvantaged census block groups—particularly in the western part of the county. Ector County also has a higher overall level of deprivation compared to both the state and the nation.

The cost of living for a two-parent, two-child household in Ector County is substantial, with transportation being the highest monthly expense. A slightly higher percentage of households in Ector County lack access to a motor vehicle compared to the state. Food insecurity is slightly more prevalent in Ector County overall compared to the state, with higher average meal costs and fewer grocery stores per capita. The percentage of residents receiving SNAP benefits is slightly higher than the state, and a larger proportion of public school students qualify for free or reduced-price lunch.

Educational outcomes also reflect disparities. Ector County has a lower high school graduation rate than the state and a significantly higher public school attrition rate. The percentage of uninsured adults is higher in Ector County than in Texas, and while the state saw improvements in recent years, Ector County's rate increased.

Interviewees described major barriers related to housing, transportation, and affordability that significantly impact access to care in the community. The high cost of living and lack of affordable housing were highlighted as drivers of homelessness and workforce shortages, with one participant stating, "We struggle to attract healthcare workers, teachers and the police because we don't have affordable housing." Others noted that when housing is available, "It's hard to find affordable places. They're not clean, or they're unavailable." Residents also expressed concern over water quality, access to basic utilities and local food production, emphasizing that "we live in the desert, you can't grow food here."

Transportation was another consistent concern, especially for seniors and those living in West Odessa and South Ector County. Interviewees noted that public transit is limited and unreliable, and services are often unknown or underutilized: "The city bus exists but not all over the county...there are senior citizen buses but they don't run for pick up anymore outside of Odessa." This lack of mobility limits access to grocery stores, forcing residents to rely on convenience stores for food, and contributes to healthcare "deserts" in outlying areas like West Odessa and South Ector County.

Insurance and affordability further compound these challenges. Many residents live paycheck to paycheck and are uninsured or underinsured. "We have a high cost of living and they are not making enough money for rent, medicine, food, and healthcare," one person shared. The financial strain from seeking care is leading to delaying/foregoing care, a sicker population in the community, lost wages due to missing work and medication noncompliance. Others elaborated upon delaying or avoiding care due to cost, which has led to increased ER usage: "People go to the ER because you don't have to pay upfront." Accessing care through Medicaid is particularly difficult due to a lack of providers accepting those patients, and diabetic supplies were frequently cited as unaffordable. Memory care was also noted as limited for low-income individuals. Overall, affordability, transportation, and housing were consistently described as interconnected barriers keeping many from receiving appropriate and timely care.

Interviewees identified numerous populations at heightened risk for inadequate care, citing a wide range of barriers and disparities. Pediatric and adolescent populations face challenges such as lack of understanding the importance of establishing a primary care provider, lack of access to local services (general and specialized), mental health concerns, food insecurity, homelessness, overcrowded schools, and bullying. Many students are not meeting grade-level expectations, and families struggle with affordable child care and stable home environments.

Youth are also affected by addiction, lack of behavioral health providers, and concerns around social media and energy drink consumption. Elderly individuals are affected by transportation barriers, isolation, funding gaps, medication affordability, and difficulty navigating the healthcare system, with a decreasing number of organizations available to support them. They also experience high rates of chronic conditions (hypertension, obesity, diabetes, heart disease) and often misuse the ER due to medication noncompliance or food insecurity, as well as face a lack of affordable housing.

Low-income and working-poor residents struggle to prioritize healthcare needs while living paycheck to paycheck, facing transportation issues, limited awareness of services, and difficulties accessing care due to insurance/limited insurance. Racial and ethnic populations experience language barriers, lack of understanding around conditions like autism, and disproportionate rates of chronic diseases like heart disease, diabetes and strokes, especially among Hispanic residents. Young adults were cited for rising STD rates, mental health concerns, and housing and food instability. The undocumented population faces lack of insurance and limited understanding of available resources. Homeless and transient individuals contend with RV living, homelessness, mental health concerns, limitations due to not adhering to shelter/resource policies, difficulty identifying and utilizing appropriate resources and a high substance abuse rate. Veterans and military dependents face high substance abuse, difficulty identifying and utilizing appropriate resources and limited local care options leading to outmigration. Interviewees also noted that oil field workers are at risk due to on-the-job injuries requiring more healthcare, while residents in West Odessa and South Ector County struggle with access to basic health and food services due to resource deserts. Sexual assault victims were identified as needing more comprehensive and specialized services, particularly for those affected by incest or sexual trauma.

In the Family Health Clinic Survey, cost and no insurance/limited insurance are cited as the biggest barriers to seeing a doctor for both English and Spanish respondents. Additionally, the percentage of patients citing lack of extended or weekend hours as a barrier to care has increased since 2019, particularly within Spanish respondents.

The majority of Family Health Clinic Survey respondents, both English and Spanish, noted in the 2025 survey that they were 'Extremely likely' or 'Somewhat likely' to utilize the clinic if it offered extended hours, such as evenings and weekends. A larger percentage of Spanish respondents indicated they are 'Extremely likely' to utilize the clinic if it offered extended hours as compared to English respondents. One interviewee noted: "Weekends and evenings would be helpful as I wouldn't have to take my child to an urgent care and wouldn't have to call into work." Another interviewee mentioned: "With working full time, it would be convenient to have evenings and weekends available to us if needed."

### Objective:

*Support and implement initiatives in the community to address social determinants of health across underserved populations*

Implementation Activity	Responsible Leader(s)	Current Examples (if applicable)	FY 2026		FY 2027		FY 2028	
			Status	Progress Updates	Status	Progress Updates	Status	Progress Updates
3.A. As a Federally Qualified Health Center Look-Alike, the FHC offers a sliding fee scale program that is income based and allows for underserved residents to have greater access to affordable care. Additionally, FHC provides a substantial discount to sliding fee scale program patients for lab and imaging services and offers low cost sports physicals for local students.	FHC Executive Director, MCHS Lab Director, Nursing Manager							
3.B. FHC continues to provide interpretation services through a video-conferencing service, My Accessible Real Time Trusted Interpreter (Martti™) from the Language Access Network. Martti™ is a dedicated service that provides patients with access to a wide variety of language interpretation at the touch of a button.	FHC Executive Director, Nurse Manager							
3.C. FHC continues to connect patients with affordable resources as appropriate, such as transportation, medications, etc. In conjunction with pharmaceutical vendors, FHC provides a prescription assistance program for eligible patients at no charge to assist with the cost of prescriptions. Additionally, in conjunction with Ector County Health Department, FHC will continue to report and assist patients with special conditions (i.e., tuberculosis) to the county in order for the health department to follow up with those patients and manage their required medications as necessary.	FHC Prescription Assistance Coordinator, FHC Providers, Nurse Manager and Clinical Staff							
3.D. FHC offers outpatient diabetic care and education to its patients. Providing this care via the FHC allows the patients to qualify for discounted/low cost copays.	FHC Management							
3.E. FHC partners with the local health department to provide free vaccinations through the Texas Vaccines for Children Program and the Adult Safety Net Program for both children and adults.	FHC Executive Director, Providers, and Nursing Manager							
3.F. FHC participates in the Texas Family Planning Program and the Texas Healthy Women's Program that provides eligible patients with more affordable women's health services, such as mammograms, contraceptives, and family planning. Additionally, FHC participates in the Texas Primary Health Care grant that provides low income eligible patients with low copays to access medical services.	FHC Providers, Clinical Management and Nursing staff							
3.G. FHC will continue to participate in the "Pink the Basin" program, a yearly grant that provides mammograms and breast imaging services to the uninsured and underserved women in the community.	FHC Providers, Clinical Management and Nursing staff							

## Priority #4: Access to Mental and Behavioral Health Care Services and Providers

**Rationale:**

Ector County has a higher percentage of adults reporting depression and poor mental health days than the state overall. While the percentage of Medicare beneficiaries with depression is lower in Ector County than in Texas, the county has far fewer mental health providers per resident, indicating more limited access to care. Additionally, Ector County maintains a higher intentional self-harm (suicide) mortality rate than the state that has also increased in recent years.

Interviewees acknowledged recent and upcoming improvements in local mental and behavioral health services but emphasized that significant barriers remain, particularly related to provider shortages, cost, and access for uninsured or underinsured populations. Many reported long wait times even for those who can afford private care, with one stating, "There continues to be a shortage in licensed counselors. There is a long wait list for patients, even if they're paying full price/private pay. But for reduced fee services, it's an even longer wait to get in and see someone." Cost remains a major barrier, with patients delaying or foregoing treatment altogether: "If you're not insured... they're going to be on a wait list or not going to seek treatment because they can't afford it." Limited access to appropriate care often results in mental health crises being handled in emergency rooms, which are not equipped for this type of need. One interviewee shared, "Because of the fact that you may not have access to a psychologist or psychiatrist or you may be on a long wait list, then the emergency room is your default for care. If you're having a psychiatric crisis, you have to go to the ER if all other avenues fail." Some interviewees believe there is an opportunity to collaborate with local law enforcement to address the misuse of the Emergency Room in the community.

Unmet needs are especially high among those with both psychiatric and medical conditions, particularly when patients are indigent or unfunded and lacking access to basic resources. Interviewees highlighted the importance of treating mental health with the same urgency as physical health, especially in relation to substance abuse, noting that "You need to go to a therapist or a counselor if you have mental health issues... that also impacts physical health." There was a strong call to address youth mental health earlier in life to prevent long-term issues, with one person warning, "Mental health is going to blow up in the future. I fear for the next generation growing up with screen time, social media, anxiety and depression." Interviewees also underscored the need for in-person care for pediatric patients, rather than defaulting to telehealth, particularly in cases involving family dysfunction, stating, "They need in-person care."

**Objective:**

*Provide a point of access for mental health services in the community*

Implementation Activity	Responsible Leader(s)	Current Examples (if applicable)	FY 2026		FY 2027		FY 2028	
			Status	Progress Updates	Status	Progress Updates	Status	Progress Updates
<b>Note: the Family Health Clinic does not provide on-site mental and behavioral health care services. However, related activities that the clinic participates in are included below. The FHC is connected to and maintains relationships with mental and behavioral health-related organizations and providers in the community to facilitate referrals.</b>								
4.A. FHC provides general mental and behavioral health services through the clinic providers as appropriate (i.e., depression, anxiety, ADHD assessments, smoking/alcohol cessation treatment). FHC connects patients to local resources for mental and behavioral health care outside of its scope and for appropriate patient care, such as PermianCare.	FHC Management, Providers and Clinical Staff							

## Priority #5: Access to Dental and Vision Care Services and Providers

**Rationale:**

Ector County faces greater barriers to accessing dental care than the state of Texas. The ratio of residents to dental providers in Ector County is significantly higher than in both Texas and the nation, indicating fewer available dental professionals to meet community needs. Interviewees reported persistent challenges in accessing local dental and vision services, particularly for un/underinsured, Medicaid, and pediatric populations. While some noted the presence of providers, many highlighted "...it is a challenge to find providers who are in-network for lower tier insurance," and that "Dental care is lacking for those that are underserved." A major concern is the lack of providers accepting Medicaid, which often leads to residents traveling to other areas for care. One person shared, "For dental care, people leave the area. There are two dentists that accept Medicaid but you have to go to Midland for that."

Cost was also cited as a key barrier, leading people to delay or forgo necessary care, with one interviewee stating, "People just forego dental care because they don't have the means or the resources to get it taken care of." Pediatric dental and vision needs were emphasized, with one individual noting, "Kids are suffering from a pediatric standpoint because parents can't afford it," and others expressing concern that families aren't aware of available support programs. Overall, affordability, insurance limitations, and a lack of local options continue to limit access to basic dental and vision care in the community.

**Objective:**

*Provide a point of access for dental and vision care services in the community*

Implementation Activity	Responsible Leader(s)	Current Examples (if applicable)	FY 2026		FY 2027		FY 2028	
			Status	Progress Updates	Status	Progress Updates	Status	Progress Updates
<b>Note: the Family Health Clinic does not provide on-site dental and vision care services. However, related activities that the clinic participates in are included below. The FHC is connected to and maintains relationships with dental and vision health-related organizations and providers in the community to facilitate referrals.</b>								
5.A. FHC maintains a contract with a local dentist to provide preventive services and checkups to clinic patients.	FHC Executive Director, FHC Management							
5.B. FHC will assist patients within the Texas Health Steps program who do not have a dentist after the 6 month exam in finding a local provider. As part of the Texas Health Steps program, FHC also provides fluoride treatment for pediatric patients.	FHC Providers, Clinical Team							
5.C. Through the Texas Health Steps program, FHC continues to conduct general vision screenings/assessments for pediatric patients as appropriate.	FHC Providers, Clinical Team							

## **Section 3:**

# **Feedback, Comments and Paper Copies**



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# INPUT REGARDING THE CLINIC'S CURRENT CHNA



# CHNA Feedback Invitation

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- The FQHC Look-Alike facility will consider written comments received on the most recently conducted CHNA and most recently adopted Implementation Strategy in the CHNA process.
- FHC invites all community members to provide feedback on its existing CHNA and Implementation Plan.
- To provide input on this CHNA, please see details at the end of this report or respond directly to the clinic online at the site of this download.

# Feedback, Questions or Comments?

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Please address any written comments on the CHNA and Implementation Plan and/or requests for a copy of the CHNA and Implementation Plan to:

**David Garcia, FHC Executive Director and Director of Governmental Affairs**

6030 West University

Odessa, Texas 79764

Email: [dgarcia@echd.org](mailto:dgarcia@echd.org)

Phone: (432) 640-4868

Please find the most up to date contact information on FHC page of the Medical Center Health System website:

<https://www.mchodessa.com/services/mch-family-health-clinics/>



# Thank you!

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