

The Joint Commission's National Patient Safety Goals

Medical Center Hospital is a
Joint Commission Accredited Organization

Did you know?

- The National Patient Safety Goals (NPSG) were established in 2002 to address specific areas of concern in regards to patient safety



Did you know.....?

- The Joint Commission's (TJC) mission is to “continuously improve the safety and quality of care delivered to the public through the provision of health care accreditation.”
- The NPSG's have related specific requirements for improving the safety of patient care in healthcare organizations.

2019 National Patient Safety Goals

- Now let's review what the 2019 NPSG's are for a hospital setting
- There are several NPSG's for accredited hospital organizations and a Universal Protocol

Goal #1 Patient Identification

- Improve the accuracy of patient identification
- NPSG #1 You must use two patient identifiers when providing care, treatment and services
- Here at Medical Center we use Patient Name and Date of Birth



Goal #2 Improve Communication

- Improve the effectiveness of communication among caregivers
- NPSG #2 Report critical results of tests and diagnostic procedures on a timely basis



Goal #3 Medication Safety

- Improve the safety of using medications
- NPSG #3 Label all medications, medication containers, and other solutions on and off the sterile field



Goal #7 Health Care-Associated Infections

- Reduce the risk of health care-associated infections
- NPSG #7
 - Comply with hand hygiene guidelines
 - Implement evidence-based practices (EBP) to prevent multidrug-resistant organism infections in acute care organizations
 - Implement EBP to prevent central line-associated bloodstream infections
 - Implement EBP for preventing surgical site infections

Goal #8 Reconcile Medications

- Accurately and completely reconcile medications across the continuum of care
- NPSG #8
 - Compare current and newly ordered medications
 - Communicating medications to the next provider
 - Providing reconciled medication list to the patient



Goal # 9 Patient Falls

- The goal of reducing patient harm resulting from falls has now become a standard
- MCH has a falls team committee that monitors falls and looks at ways to better protect patients from falling



Goal #14

Pressure Ulcer Prevention

- The goal of preventing health care associated pressure ulcers has now become a standard



Goal #15 Safety Risk

- The organization identifies safety risks inherent in its patient population
 - NPSG #15 The organization must have system for identifying those at risk for suicide



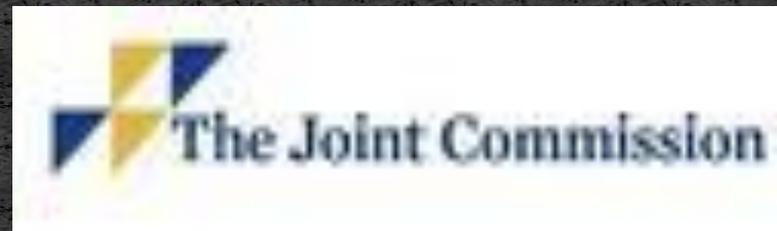
Universal Protocol for Preventing Wrong Site, Wrong Procedure, Wrong Person Surgery

- The organization meets the expectations of the Universal Protocol
 - Conduct a preprocedure verification process
 - Mark the procedure site
 - A time-out is performed before the procedure



For More Information

www.jointcommission.org



Midland Memorial Hospital is DNV Accredited

DNV Accreditation

In addition to working toward The Joint Commission National Patient Safety Goals Midland Memorial Hospital enacted a new quality based accreditation program from DNV Healthcare



DNV Accreditation

The DNV NIAHOsm program is a new approach to accreditation:

- Integrates ISO 9001 quality methods with Medicare Conditions of Participation
- ISO 9001 is recognized by businesses around the world as the benchmark for continual quality improvement
- Hospitals have started using ISO as a way to identify and focus on the most successful approaches to patient care, billing and other critical aspects of running a hospital
- DNV surveyors will visit the hospital on regular annual intervals to help ensure progress against specific organizational goals