

SMS CONSENT FORM
AI-GENERATED MESSAGE SUMMARIES

Consent to Receive Automated Short Message Service (SMS) Messages

Unless I choose to opt out, I agree to receive text messages from Medical Center Health System (MCHS) that may include:

- Summaries of my phone calls to the clinic
- Follow-up communication related to my inquiry
- Scheduling, coordination, and informational messages

Key Disclosures

- Messages may be generated using artificial intelligence (AI) technology.
- Message frequency varies based on interactions (typically one message per call or request) .
- Message and data rates may apply.
- SMS consent is not required for treatment or payment.

HIPAA & Privacy Acknowledgment

- I understand these communications are limited to administrative coordination. Messages will not include specific diagnostic disclosures, prescription medication names, lab results, or sensitive health histories.
- I acknowledge that SMS messaging across commercial cellular networks is not a fully secure medium. A residual risk of unauthorized third-party access exists. · I have received or been offered access to the MCHS’s Notice of Privacy Practices and SMS Terms and Conditions.
- I understand that MCHS enforces strict data protection. No mobile numbers, consumer data, or SMS opt-in consent metrics will be shared, sold, or rented to external third parties, vendors, or affiliates for marketing or promotional initiatives.

Patient Rights

- I may opt out at any time by replying STOP in response to any message, or **HELP for technical assistance, programmatic information, or operational help.**
- I may request alternative communication methods such as voice calls or secure portal messaging.
- I may contact MCHS for questions about privacy or communications.
- After opting out, I may receive a final confirmation message.

Contact

- Contact: MCHS Chief Compliance and Privacy Officer 432-640-1106

