Multifactor Authentication (MFA)
for Citrix Virtual Apps and Desktops

Setting up MFA for the first time:

1. Go to the website that you want to access like you normally do.
   a. Virtual Desktop (VDI): **https://mchvdi.echd.org**
   b. Virtual Apps (XenApp): **https://mchapps.echd.org**

2. Enter your **MCH username** with "**@echd.org**" at the end. Click **Next**.
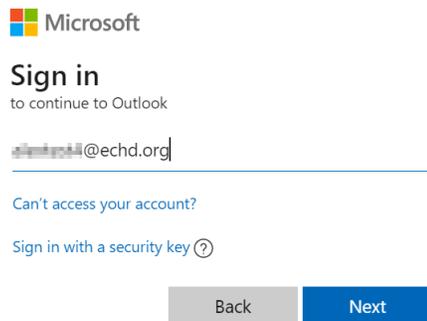
   ### Microsoft

   Sign in
   to continue to Outlook

   ▓▓▓▓▓@echd.org

   Can't access your account?

   Sign in with a security key ⑦

   | Back | Next |

3. Enter your **MCH password**. Click **Sign in**.
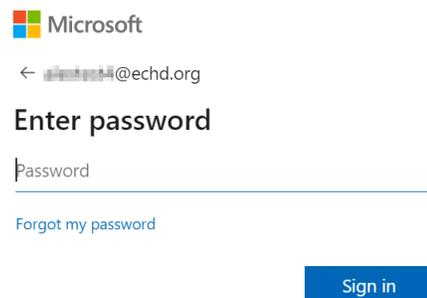
   ### Microsoft

   ← ▓▓▓▓▓@echd.org

   Enter password

   Password

   Forgot my password

   Sign in

4. Click **Next**.

5. Select one of the following phone verification mode. Choose a method. Click **Next**.
   a. Authentication phone (Cell phone)
   b. Office Phone (Note: Only select if you never access account outside of MCHS)
   c. Mobile app (Microsoft Authenticator)

7. Follow the instruction on the screen for security verification. If available, click **Verify**.

8. Click **Done**.

9. Enter your **MCH password**. Click **Log On** then follow screen instructions like you normally do.
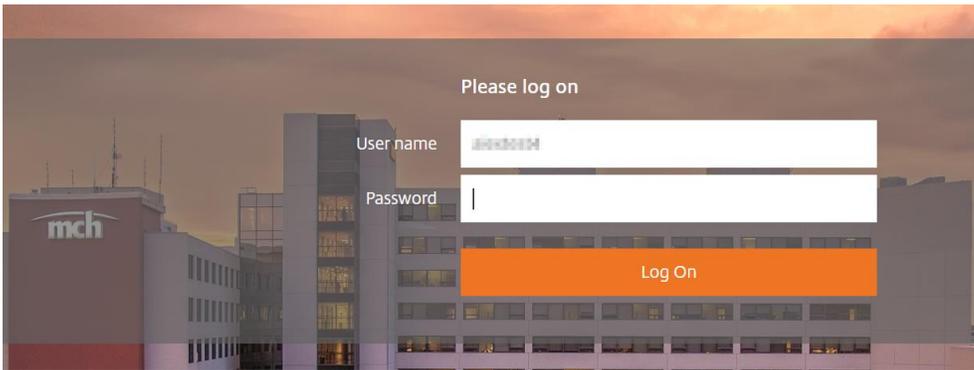
For subsequent logins:

1. Go to the website that you want to access like you normally do.
   a. Virtual Desktop (VDI): **https://mchvdi.echd.org**
   b. Virtual Apps (XenApp): **https://mchapps.echd.org**

2. Enter your **MCH password**. Click **Sign in**.
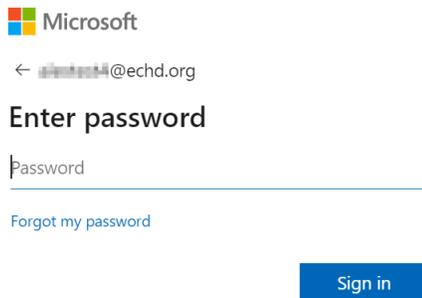
3. If the device used to access account is a trusted device, you will be given an option to save device by selecting the box "**Don't ask again for 60 days**"; otherwise, option will be prompted each time you access account. If available, click **Verify**.
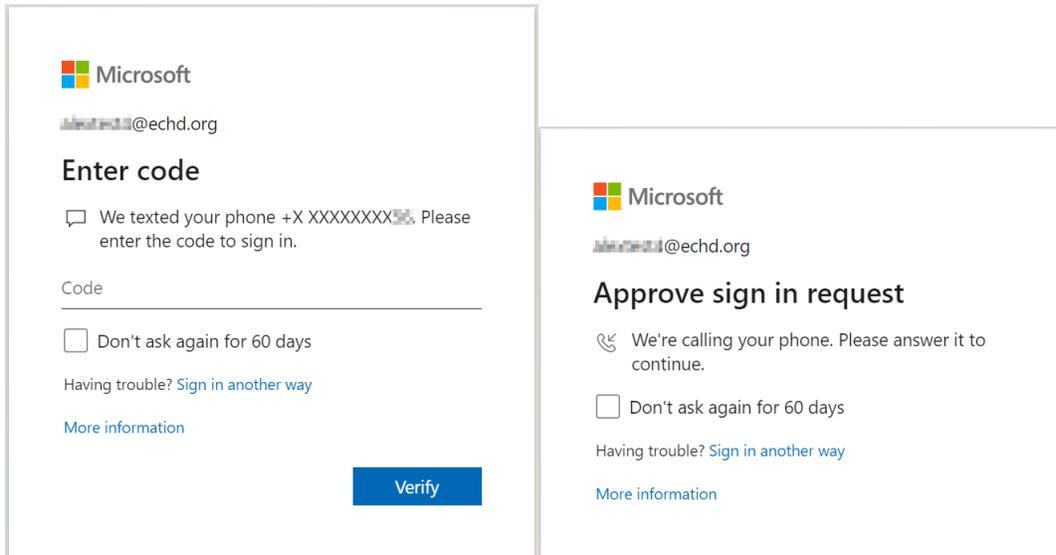
4. Enter your **MCH password**. Click **Log On** then follow screen instruction like you normally do.