



Building Team Synergy



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Objectives

- To discuss/review how our thoughts and attitudes influence our colleagues
- Discover the importance of the role we each have in building teamwork
- To have fun!

TEAMWORK
coming together is a beginning
keeping together is progress
working together is success

- Henry Ford

Synergy

- What is it?

- People working together in a spirit of unity and harmony – valuing and supporting each other
- The “whole” is greater than the “sum” of its parts
- $2 + 2$ is greater than 4

When people work together in a spirit of unity and harmony, a stronger power develops.



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What Helps to Create a Harmonious Work Environment?

OPTIMISM is a happiness magnet.
If you stay positive, good things and good people will be drawn to you.



Remember: Our thoughts, whether positive or negative, impact the people around us

Chinese Symbol for People

- The Chinese symbol for people reinforces the concept of synergy. Each stroke represents a person.
- You'll notice that each strengthens the other. If either is taken away, both will fall.
- In these changing times, we need the strengths of everyone working together!



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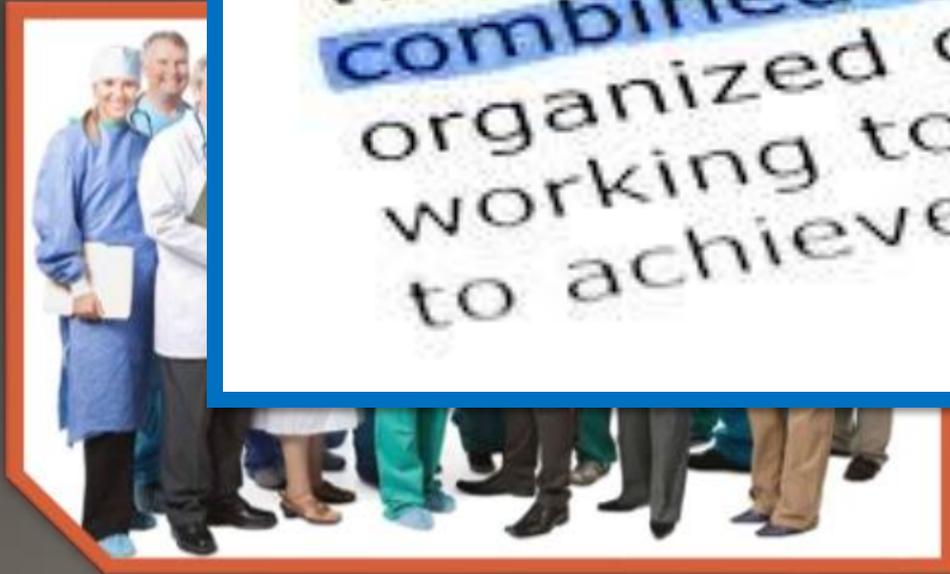
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There are
NO INSIGNIFICANT POSITIONS
at Medical Center Health System!

Teamwork

Work performed
combined effort & pro
organized cooperation
working together or a
to achieve better res



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Application Ideas

- Stay focused on your common team goal of creating value for patients.
- Listen to your co-workers without biases – seek to understand them and what they're saying.
- Look for strengths in each co-worker and point them out (I-Care Champion Cards).
- Look for strengths in yourself and point them out.
- Be thankful each day for the opportunities and livelihood your job provides you.

YOU'RE PART
OF A TEAM.
SOMETHING BIGGER.
WHEN SOMEONE
IS SUCCESSFUL,
IT'S GOOD FOR THE
TEAM AS A WHOLE.
**EVERYONE IS
IN IT TOGETHER.**

ESPN *W*

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Reward & Recognition – I CARE Champion

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SYSTEM LINKS

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Link found on the MCHS Intranet Home Page



Medical Center Health System provides 26,000 patient visits for 17,000 kids every year. Healthcare touches everyone, it does not discriminate. Now is the time to invest in the latest-of-the-art equipment, life-saving technology, and bright, cheerful environment, especially for our kids.



We need you to join the Medical Center Health System Foundation and Children's Miracle Network in supporting the MCH Pediatric Renovation.

Click below to join with us in making miracles happen!

Reward & Recognition – I CARE Champion

MCH Team Member being Recognized:

Validate Name

Team Member's Supervisor:

Values Shown:

- Integrity
- Customer Centered
- Accountability
- Respect
- Excellence

**Aligned with MCHS
I CARE Values**

Elements of AIDET Observed:

- Acknowledge
- Introduce
- Duration
- Explanation
- Thank You

**Aligned with AIDET
Fundamentals**

Employee Demonstrated ICARE Values by:

Specific action observed/experienced by team member being recognized.

This shows your desire to:

- Show concern and empathy for our patients
- Support your colleagues
- Establish a more constructive work atmosphere

Save

Note: You cannot use this with a **generic** login!

Cancel



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It Takes TEAMWORK...



- Did your nurse and doctors “always” communicate well with you?
- Did you always receive help as soon as you wanted it?
- Did the staff “always” explain your medications and their side effects?
- Were the patient rooms and bathrooms “always” kept clean?



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The Challenge:

To personally commit to supporting strong teamwork in your departments.

When 'i' is
replaced By 'we'

Even
'illness'
Becomes
'Wellness'



The Commitment

As your co-worker and with our shared organizational goal of excellent patient care, I commit to the following:

- I will accept responsibility for healthy interpersonal relationships.
- I will talk to you promptly if I am having a problem with you.
- I will establish and maintain a relationship of trust with you.
- I will not engage in the 3 “B’s.”
- I will practice the 3 “C’s” – Caring, Commitment, Collaboration
- I will not complain about another team member.
- I will accept you as you are.



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The Commitment (cont.)



- I will be committed to finding solutions to problems.
- I will affirm your contribution to the quality of our work.
- I will remember that neither of us is perfect, and that human errors are opportunities, not for shame or guilt, but for forgiveness and growth.



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